## EXECUTIVE SUMMARY - ENFORCEMENT MATTER

**DOCKET NO.:** 2006-1674-DCL-E **TCEQ ID:** RN104028576

**CASE NO.:** 31213

RESPONDENT NAME: Betty J. Starling dba Betty's Cleaners

ORDER TIFE.				
X 1660 AGREED ORDER	FINDINGS AGREED ORDER	AMENDED ORDER	IMMINENT AND SUBSTANTIAL ENDANGERMENT ORDER	
_SHUTDOWN ORDER	FINDINGS DEFAULT ORDER	_EMERGENCY ORDER	ENDANGERMENT GROEK	
CASE TYPE:				
AGRICULTURE	ATR	INDUSTRIAL AND HAZARDOUS WASTE	MUNICIPAL SOLID WASTE	
_OCCUPATIONAL CERTIFICATION	PETROLEUM STORAGE TANKS	PUBLIC WATER SUPPLY	RADIOACTIVE WASTE	
MULTI-MEDIA (check all that apply)	SEWAGE SLUDGE	UNDERGROUND INJECTION CONTROL	USED OIL	
USED OIL FILTER	WATER QUALITY	X DRY CLEANER REGISTRATION		
TYPE OF OPERATION: Dry cleaning SMALL BUSINESS: X Yes				
OTHER SIGNIFICANT MATTERS	: There are no complaints. There is no rec	cord of additional pending enforcement actions re	garding this facility location.	
INTERESTED PARTIES: No one of	her than the ED and the Respondent has ex	expressed an interest in this matter.		
COMMENTS RECEIVED: The Texa	as Register comment period expired on Ma	arch 12, 2007 No comments were received.		
MC 219, (512) 239-1896 TCEQ Field Investigator: M Respondent: Ms. Betty J. Sta	inator: None nator: Ms. Cheryl Thompson, Enforcemen Is. Dianne Massey, Waco Regional Office, rling, Owner, 320 North 18 <sup>th</sup> Street, Waco	, Texas 76701	88-5886; Mr. Steven Lopez, Enforcement Division	
Respondent's Attorney: Not represented by counsel on this enforcement matter				

ODDED TYPE.

# RESPONDENT'S NAME: Betty J. Starling dba Betty's Cleaners DOCKET NO.: 2006-1674-DCL-E

#### **VIOLATION SUMMARY CHART:**

VIOLATION INFORMATION	PENALTY CONSIDERATIONS	CORRECTIVE ACTIONS TAKEN/REQUIRED
Type of Investigation: Complaint X_ Routine Enforcement Follow-up Records Review  Date of Complaint Relating to this Case: None	Total Assessed: \$1,067  Total Deferred: \$214.  X Expedited Settlement	Corrective Actions Taken:  The Executive Director recognizes that Ms. Starling completed and submitted the required registration form on September 26, 2006.
Date of Investigation Relating to this Case: June 1, 2006  Date of NOE Relating to this Case: August 21, 2006 (NOE)	Financial Inability to Pay SEP Conditional Offset: \$0	
Background Facts: This was a routine investigation. One violation was documented.	Total Paid (Due) to General Revenue: \$125 (remaining \$728 due in 7 monthly payments of \$104 each)	
WASTE	Site Compliance History Classification:HighAvgPoor	
Failed to renew the registration by completing and submitting the required registration form to the TCEQ. [30 Tex. ADMIN. CODE § 337-11(e) and Tex. Health & Safety Code § 374.102].	Person Compliance History Classification:HighAvgPoor  Major Source:Yes _X No  Applicable Penalty Policy: September 2002	·

to the second of the

H:\Agreed Orders\Betty'sCleaners-BettyJStarling\2006-1674-dcl-e-qcp-bettycleaners.wb3 Page 1 of 4 Penalty Calculation Worksheet (PCW) PCW Revision May 19, 2005 Policy Revision 2 (September 2002) Assigned 02-Sep-2006 DATES Screening 13-Sep-2006 EPA Due PCW 18-Sep-2006 RESPONDENT/FACILITY INFORMATION Respondent Betty J. Starling dba Betty's Cleaners Reg. Ent. Ref. No. RN104028576 Major/Minor Source Minor Source ¥ Facility/Site Region 9-Waco CASE INFORMATION No. of Violations 1 Enf./Case ID No. 31213 < Docket No. 2006-1674-DCL-E Order Type 1660 Enf. Coordinator Cheryl Thompson Media Program(s) Drycleaner EC's Team Enforcement Team 4 < Multi-Media \$50 Admin. Penalty \$ Limit Minimum Maximum Penalty Calculation Section \$1,185 TOTAL BASE PENALTY (Sum of violation base penalties) Subtotal 1 ADJUSTMENTS (+/-) TO SUBTOTAL 1 Subtotals 2-7 are obtained by multiplying the Total Base Penalty (Subtotal 1) by the indicated percentage. 0% Enhancement Subtotals 2, 3, & 7 \$0 **Compliance History** The respondent does not have any other enforcement actions within the Notes past five years. \$0 Subtotal 4 Culpability No 0% Enhancement The respondent does not meet the culpability criteria. Notes Subtotal 5 -\$119 10% Reduction Good Faith Effort to Comply NOV to EDPRP/Settlement Offer Before NOV Extraordinary Ordinary N/A (mark with a small x) The respondent came into compliance on September 26, 2006, after the Notes notice of Enforcement was issued. Subtotal 6 \$0 0% Enhancement\* Economic Benefit \*Capped at the Total EB \$ Amount \$13 Total EB Amounts Approx, Cost of Compliance \$250 Final Subtotal \$1,067 SUM OF SUBTOTALS 1-7 \$0 Adjustment OTHER FACTORS AS JUSTICE MAY REQUIRE Reduces or enhances the Final Subtotal by the indicated percentage. (Enter number only; e.g. -30 for -30%.

\$1,067

\$1,067

-\$214

\$853

Final Penalty Amount

Final Assessed Penalty

Adjustment

20% Reduction

Notes

Notes

PAYABLE PENALTY

DEFERRAL

STATUTORY LIMIT ADJUSTMENT

Reduces the Final Assessed Penalty by the indicted percentage. (Enter number only; e.g. 20 for 20% reduction.)

Deferral offered for expedited settlement.

Screening Date 13-Sep-2006 Docket No. 2006-1674-DCL-E

Respondent Betty J. Starling dba Betty's Cleaners

Policy Revision 2 (September 2002)

Case ID No. 31213

Reg. Ent. Reference No. RN104028576

Media [Statute] Drycleaner

Enf. Coordinator Cheryl Thompson

PCW Revision May 19, 2005 - Line

#### **Compliance History Worksheet**

>> Compliance History Site Enhancement (Subtotal 2)

Component	Number of Enter i	Number Here	Adjust.	- 6.5 - 1.
NOVs	Written NOVs with same or similar violations as those in the current enforcement action (number of NOVs meeting criteria)	O	0%	
	Other written NOVs	0	0%	
ensiman ensimmanian in	Any agreed final enforcement orders containing a denial of liability (number of orders meeting criteria)	Ö	0%	
Orders	Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission	0	0%	
Judgments and	Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government (number of judgements or consent decrees meeting criteria)	0	0%	
Consent Decrees	Any adjudicated final court judgments and default judgments, or non-adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government	O -	0%	
Convictions	Any criminal convictions of this state or the federal government (number of counts)	. 0	0%	
Emissions	Chronic excessive emissions events (number of events)	0	0%	10
A coalles	Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which notices were	0	0%	
Audits	Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which violations were disclosed)	0.	0%	
		ter Yes or No	inanganisiphisis mener	·,
	Environmental management systems in place for one year or more	No	0%	
Other	Voluntary on-site compliance assessments conducted by the executive director under a special assistance program	No	0%	
Outer	Participation in a voluntary pollution reduction program	No	0%	]
i de la companya de La companya de la co	Early compliance with, or offer of a product that meets future state or federal government environmental requirements	No	. 0%	

		, , , , ,	Adjustment Percentage (Subtotal 2) 0%
>>	Repeat Violator (	Subtotal 3)	
	No		Adjustment Percentage (Subtotal 3) 0%
>>	Compliance Histo	ory Person Classification (Subtotal 7)	THE SECOND SECURITY OF THE STATE OF THE
	N/A		Adjustment Percentage (Subtotal 7) 0%
>>	Compliance Histo	ory Summary	
	Compliance History Notes	The respondent does not have any other	enforcement actions within the past five years.
mereanoviere		Total Adjustme	ent Percentage (Subtotals 2, 3, & 7) 0%

This violation Final Assessed Penalty (adjusted for limits)

\$1,067

**TOTAL** 

\$13

Approx. Cost of Compliance

\$250

# Compliance History

					*			
Custo	mer/Respo	ndent/Owner-Operator:	CN602505232	Betty J.	Starling		Classification:	Rating:
Regulated Entity:		RN104028576 BETTY'S CLEANERS		Classification:		Site Rating:		
ID Nu	ımber(s):		INDUSTRIAL A	ND HAZARD	OUS WASTE	EPA ID		TXR000074591
Locat	tion:		GENERATION 320 N 18TH ST		76701		Rating Date: 9/1/2006	Repeat Violator: NO
TCEC	Q Region:		REGION 09 - V	VACO				
		e History Prepared:	September 21,					
Aaen	cv Decision	Requiring Compliance History:	Enforcement			•		
_	oliance Peri			2001 to Septe	ember 21, 2006			
TCE	Q Staff Men	nber to Contact for Additional Info	ormation Regardi	ng this Compl	iance History			
Name	e:	Cheryl Thompson		Phone:	(817)588-5886	3		
			Sito (	`omnlianca	History Compor	aonte		·
1 Ha	e the cite h	een in existence and/or operation		•				
		en a (known) change in ownership				Yes No		
		the current owner?	of the site during the complication peri			N/A		
4. if	Yes, who w	ras/were the prior owner(s)?				N/A		•
5. W	hen did the	change(s) in ownership occur?			•	N/A		
Con	ponents	(Multimedia) for the Site :						
A.	-	orcement Orders, court judgeme	nts, and consent	decrees of the	e state of Texas an	d the federa	al government.	. 8
	N/A						•	
В.	Any crim	inal convictions of the state of Te	xas and the fede	ral governme	nt.			
C.		excessive emissions events.						
	N/A							
D.	The app	roval dates of investigations. (CC 1 08/30/2006 (509162)	EDS Inv. Track.	No.)				
E.	Written r	notices of violations (NOV). (CCE	DS Inv. Track. N	0.)				
	N/A							
F.	Environn N/A	nental audits.	•					
G.	Type of	environmental management syst	ems (EMSs).					
	N/A	•						
Н.	Voluntar	y on-site compliance assessmen	t dates.					
	N/A							
l.	Participat	ion in a voluntary pollution reduct	tion program.					
	N/A							
J.	Early cor	npliance.						
	N/A							

Sites Outside of Texas N/A

### er og fig en øg Beger ell

April 10 Part	the straight	State of the state of		The second section of the second section is
** * * * * ***	the state of the	and the second second	or state	化重压 电压气流 医生
	$(x_{i,j}, \dots, x_{i,j}) = (x_{i,j}, \dots, x_{i,j})$			
÷	en e	A for the Arthurson	TATE OF KILL	rain No
		i	1.5 / - <del>1.</del>	er e
			, C	er kommunisti mar egi kommunisti.
			s	a the same to deal for the April 42
		the end of the		the spiritual control of the spiritual control
		in the state of the second		The Little graph of the State of Madagas
	n de la companya de l	AND	Gj.	tas grave gradu.
	* 4.25 (4)35	ok oli oligi ilkkilli Apollanik 5 (kawa	is yenggi.	
			and the second	The state of the second
				en mepre la fuscape a read aud. (151)
		•		Week pagages a 1 - Caviles C - C Locato a Harrison on Harrison NS
				and produced in the production of the same
				to the second of the confit the engagement of
	en e		•	en er gjere i tre er er er er er er e <mark>vvede Tekner</mark> t
				75.75 -
	`		to got as a transfer	$\mathcal{N} = \{\alpha, \beta^{*}, \alpha_{\alpha}, \dots, \alpha^{*}\}$ from the stage of $A^{*} = \{A^{*}, \dots, A^{*}\}$
				and and a second se
				the entropy of the second of the entropy of the ent
		,		n de fuge de la la la gradie. En la gradie de la la gradie de
•				
			$\mathbb{R}^{N_{\mathrm{total}}} = e^{-2\pi i N_{\mathrm{total}}} \in \mathbb{C}$	The Court of American State of the State of
•				2040
				I through the
			84% (2)	ara waa ina na waxaya ay
	•			
				entre and the second of the se
				The second second second
,				$a_0 = \cdots = A_{k+1} + 1 = -\infty$
				1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1

## Texas Commission on Environmental Quality



IN THE MATTER OF AN	§	BEFORE THE
ENFORCEMENT ACTION	§	
CONCERNING	§	
BETTY J. STARLING DBA BETTY'S	§	TEXAS COMMISSION ON
CLEANERS	§	
RN104028576	§	ENVIRONMENTAL QUALITY

#### AGREED ORDER DOCKET NO. 2006-1674-DCL-E

#### I. JURISDICTION AND STIPULATIONS

Commi regardii & SAFE	At its agenda, the Texas Commission on Environmental Quality ("the ssion" or "TCEQ") considered this agreement of the parties, resolving an enforcement action ng Betty J. Starling dba Betty's Cleaners ("Ms. Starling") under the authority of TEX. HEALTH CODE ch. 374 and TEX. WATER CODE ch. 7. The Executive Director of the TCEQ, through the ement Division, and Ms. Starling appear before the Commission and together stipulate that:
1.	Ms. Starling owns and operates a dry cleaning drop station at 320 North 18th Street in Waco, McLennan County, Texas (the "Facility").
2.	The TCEQ has general authority to regulate the Facility pursuant to Tex. Health & Safety Code § 374.051.
3.	The Commission and Ms. Starling agree that the Commission has jurisdiction to enter this Agreed Order, and that Ms. Starling is subject to the Commission's jurisdiction.
4.	Ms. Starling received notice of the violations alleged in Section II ("Allegations") on or about August 26, 2006.
5.	The occurrence of any violation is in dispute and the entry of this Agreed Order shall not constitute an admission by Ms. Starling of any violation alleged in Section II ("Allegations"), nor of any statute or rule.

6. An administrative penalty in the amount of One Thousand Sixty-Seven Dollars (\$1,067) is assessed by the Commission in settlement of the violations alleged in Section II ("Allegations"). Ms. Starling has paid One Hundred Twenty-Five Dollars (\$125) of the administrative penalty and Two Hundred Fourteen Dollars (\$214) is deferred contingent upon Ms. Starling's timely and satisfactory compliance with all the terms of this Agreed Order. The deferred amount will be waived upon full compliance with the terms of this Agreed Order. If Ms. Starling fails to timely and satisfactorily comply with all requirements of this Agreed Order, including the payment schedule, the Executive Director may require Ms. Starling to pay all or part of the deferred penalty.

The remaining amount of Seven Hundred Twenty-Eight Dollars (\$728) of the administrative penalty shall be payable in 7 monthly payments of One Hundred Four Dollars (\$104) each. The next

monthly payment shall be paid within 30 days after the effective date of this Agreed Order. The subsequent payments shall each be paid not later than 30 days following the due date of the previous payment until paid in full. If Ms. Starling fails to timely and satisfactorily comply with the payment requirements of this Agreed Order, the Executive Director may, at the Executive Director's option, accelerate the maturity of the remaining installments, in which event the unpaid balance shall become immediately due and payable without demand or notice. In addition, the failure of Ms. Starling to meet the payment schedule of this Agreed Order constitutes the failure by Ms. Starling to timely and satisfactorily comply with all the terms of this Agreed Order.

- 7. Any notice and procedures which might otherwise be authorized or required in this action are waived in the interest of a more timely resolution of the matter.
- 8. The Executive Director of the TCEQ and Ms. Starling have agreed on a settlement of the matters alleged in this enforcement action, subject to the approval of the Commission.
- 9. The Executive Director recognizes that Ms. Starling submitted the required registration form on September 26, 2006.
- 10. The Executive Director may, without further notice or hearing, refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings if the Executive Director determines that Ms. Starling has not complied with one or more of the terms or conditions in this Agreed Order.
- 11. This Agreed Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Agreed Order, whichever is later.
- 12. The provisions of this Agreed Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Agreed Order unenforceable, the remaining provisions shall be valid and enforceable.

#### II. ALLEGATIONS

As owner and operator of the Facility, Ms. Starling is alleged to have failed to renew the registration by completing and submitting the required registration form to the TCEQ, in violation of 30 TEX. ADMIN. CODE § 337.11(e) and TEX. HEALTH & SAFETY CODE § 374.102, as documented during an investigation conducted on June 1, 2006.

#### III. DENIALS

Ms. Starling generally denies each allegation in Section II ("Allegations").

#### IV. ORDERING PROVISIONS

1. It is, therefore, ordered by the TCEQ that Ms. Starling pay an administrative penalty as set forth in Section I, Paragraph 6 above. The payment of this administrative penalty and Ms. Starling's compliance with all the terms and conditions set forth in this Agreed Order resolve only the allegations in Section II. The Commission shall not be constrained in any manner from requiring

The second of th

A control of the c

and the second of the second o

The state of the s

and the second of the second o

en de la Maria de la companya de la Maria de la Ma La maria de la La maria de la

A second of the control of the co

100

graduation of the graduation of the control of the second of the second

学家的创建"种料"。1000年11月

Betty J. Starling dba Betty's Cleaners DOCKET NO. 2006-1674-DCL-E Page 3

corrective action or penalties for violations which are not raised here. Administrative penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: Betty J. Starling dba Betty's Cleaners, Docket No. 2006-1674-DCL-E" to:

Financial Administration Division, Revenues Section Attention: Cashier's Office, MC 214 Texas Commission on Environmental Quality P.O. Box 13088 Austin, Texas 78711-3088

- 2. The provisions of this Agreed Order shall apply to and be binding upon Ms. Starling. Ms. Starling is ordered to give notice of the Agreed Order to personnel who maintain day-to-day control over the Facility operations referenced in this Agreed Order.
- 3. This Agreed Order, issued by the Commission, shall not be admissible against Ms. Starling in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Agreed Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
- 4. If Ms. Starling fails to comply with any of the Ordering Provisions in this Agreed Order within the prescribed schedules, and that failure is caused solely by an act of God, war, strike, riot, or other catastrophe, Ms. Starling's failure to comply is not a violation of this Agreed Order. Ms. Starling shall have the burden of establishing to the Executive Director's satisfaction that such an event has occurred. Ms. Starling shall notify the Executive Director within seven days after Ms. Starling becomes aware of a delaying event and shall take all reasonable measures to mitigate and minimize any delay.
- 5. The Executive Director may grant an extension of any deadline in this Agreed Order or in any plan, report, or other document submitted pursuant to this Agreed Order, upon a written and substantiated showing of good cause. All requests for extensions by Ms. Starling shall be made in writing to the Executive Director. Extensions are not effective until Ms. Starling receives written approval from the Executive Director. The determination of what constitutes good cause rests solely with the Executive Director.
- 6. This agreement may be executed in multiple counterparts, which together shall constitute a single original instrument. Any executed signature page to this Agreement may be transmitted by facsimile transmission to the other parties, which shall constitute an original signature for all purposes.
- 7. Under 30 TEX. ADMIN. CODE § 70.10(b), the effective date is the date of hand-delivery of the Order to Ms. Starling, or three days after the date on which the Commission mails notice of the Order to Ms. Starling, whichever is earlier. The Chief Clerk shall provide a copy of this Agreed Order to each of the parties.

en al l'estatt produit de la capacita d'objete l'agradi Communication d'American de la capacita de la capa La capacita de la capacita del capacita de la capacita del capacita de la capacita del capacita de la capacita del capacita de la capacita del capacita de la capacita de

#### 

e de la composition de partir de la complete de figure de la texte de la figura de la complete de la complete La complete de la co La partir de la complete de la comp

en en la traga et le travelle a le <del>desple</del>nçate la constitució y la la fille de la constitució y la fille de la constitució y la constitució

A substitution of the control of

us en la companya de la creativa de presentativa (proprio de la companya de la companya de la companya de la c La companya de la co La companya de la companya del companya del companya de la companya del companya de la companya del companya de la companya de la companya de la companya de la companya del co

A second designation of the control of the control of the first of the control of t

Betty J. Starling dba Betty's Cleaners DOCKET NO. 2006-1674-DCL-E Page 4

### SIGNATURE PAGE

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

For the Commission	•
For the Executive Director	3/27/07 Date
I, the undersigned, have read and understand the attach attached Agreed Order on behalf of the entity, if any, in terms and conditions specified therein. I further acknow penalty amount, is materially relying on such representations.	ndicated below my signature, and I do agree to the vledge that the TCEQ, in accepting payment for the
I also understand that my failure to comply with the Ord failure to timely pay the penalty amount, may result in:  A negative impact on my compliance history;  Greater scrutiny of any permit applications subtomeral of this case to the Attorney General's Compensation penalties, and/or attorney fees, or to a compensation of any future enforcement and the Automatic referral to the Attorney General's Order and TCEQ seeking other relief as authorized by law In addition, any falsification of any compliance documents.	mitted by me; Office for contempt, injunctive relief, additional ollection agency; ctions against me; Effice of any future enforcement actions against
Retty Starling	1/- 13-06 Date
Name (Printed or typed) Authorized Representative of Betty J. Starling dba Betty's Cleaners	Title Rethyn Cleanus  3 20 No 18th Wreo, Teyng 767

**Instructions**: Send the original, signed Agreed Order with penalty payment to the Financial Administration Division, Revenues Section at the address in Section IV, Paragraph 1 of this Agreed Order.