

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:15 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

MWD
93175

H

From: eileen@brzoska.com [<mailto:eileen@brzoska.com>]
Sent: Wednesday, May 06, 2015 8:47 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Eileen Brzoska

E-MAIL: eileen@brzoska.com

COMPANY:

ADDRESS: 12020 TULARE DR
AUSTIN TX 78738-5428

PHONE: 5122637134

FAX:

COMMENTS: My name is Eileen Brzoska and I live at 12020 Tulare Drive in Lake Pointe. I would like to request a public hearing regarding this application by the West Travis County Public Utility Agency for renewal of WQ Permit No. WQ0013594001.

MWD

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Friday, August 14, 2015 8:39 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

From: Eileen@brzoska.com [<mailto:Eileen@brzoska.com>]
Sent: Thursday, August 13, 2015 3:20 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*mw
9/3/15*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Eileen Brzoska

E-MAIL: Eileen@brzoska.com

COMPANY:

ADDRESS: 12020 TULARE DR
AUSTIN TX 78738-5428

PHONE: 5122637134

FAX:

COMMENTS: I request that the permit include provisions to keep the Lake Pointe WWTP at low capacity until recommended improvements in the Wallace Report have been completed. Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information

mw

to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, May 06, 2015 10:11 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: eileen@brzoska.com [mailto:eileen@brzoska.com]
Sent: Wednesday, May 06, 2015 10:00 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

MWD
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Eileen Brzoska

E-MAIL: eileen@brzoska.com

COMPANY:

ADDRESS: 12020 TULARE DR
AUSTIN TX 78738-5428

PHONE: 5122637134

FAX:

COMMENTS: I am concerned and want to learn more about the application by the WTCPUA for renewal of Water Quality Permit No. WQ0013594001. We want assurance that the TCEQ has carefully evaluated the Applicant's programs for evaluating and accepting wastewater from non-residential customers, and we would like more strict requirements in the Draft Permit on how the Applicant will handle wastewater from customers

MWD

that are not single family residences. I request a public meeting regarding this permit application. Eileen A. Brzoska 12020 Tulare Drive Austin, TX 78738 Lake Pointe Resident

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 9:31 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: eileen@brzoska.com [mailto:eileen@brzoska.com]
Sent: Saturday, September 13, 2014 4:22 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

*1 WD
93175*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Eileen Brzoska

E-MAIL: eileen@brzoska.com

COMPANY:

ADDRESS: 12020 TULARE DR
AUSTIN TX 78738-5428

PHONE: 5122637134

FAX:

COMMENTS: My name is Eileen Brzoska and I live at 12020 Tulare Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes near our street. We

EW

want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, May 04, 2015 8:24 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

H

From: mecook@austin.rr.com [mailto:mecook@austin.rr.com]
Sent: Sunday, May 03, 2015 3:46 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MWD
9/3/75*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: MRS M.E. Cook

E-MAIL: mecook@austin.rr.com

COMPANY:

ADDRESS: 12310 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5126338042

FAX:

COMMENTS: As a long term resident of Lake Pointe who has endured many plant upsets and chronic odor issues, I request a public hearing for the above renewal permit. I want assurance from the TCEQ that the PUA can meet its permit limits without increasing nuisance odors at the LPWWTP or its associated collection system, whenever it accepts wastewater for treatment at the LPWWTP. I ask TCEQ to include the Compliance

MW

Agreement requirements to be permanently incorporated into the renewal permit to address all odor abatement issues in perpetuity.

TCEQ Public Meeting Form
August 13, 2015

4

West Travis County Public Utility Agency
Water Quality Land Application Permit
for Municipal Wastewater
Permit No. WQ0013594001

PLEASE PRINT

Name: M.E. Cook

Mailing Address: 12310 Carl sbad Dr

Physical Address (if different): _____

City/State: Austin TX Zip: 78738

****This information is subject to public disclosure under the Texas Public Information Act****

Email: mecook@austin.tx.com ✓

Phone Number: (512) 633-8042

- Are you here today representing a municipality, legislator, agency, or group? Yes No

If yes, which one? _____

Please add me to the mailing list.

- I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓
- I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

mcu

August 13, 2015

My name is M.E. Cook and I reside at 12310 Carlsbad Dr. My family and I live approximately ¼ mile from the Lake Pointe WWTP. I am speaking tonight as a 12 year resident of Lake Pointe and on behalf of my family.

I appreciate the opportunity to participate in this public meeting hosted by the TCEQ. The TCEQ staff including Julien, the Regional office, and the Enforcement Division have all been supportive of my calls and inquiries and for that I am thankful. I also appreciate the charges which have been made to the permit that have benefited the Lake Pointe community. Tonight I request four specific items. Three relate to the Renewal Permit provisions. A fourth is more general in nature but of significant importance to the Renewal Permit and to my residence on Carlsbad Dr. which is so very close to plant operations.

I request Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the Renewal Permit.

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website which will also link the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor problem hotline telephone number that is available to all customers 24 hours/day. A mobile app would be appreciated as many times I file information from my phone while walking in Lake Pointe.

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure they comply with the mandated BODs in addition to the suspended solids in solutions and grease concentrations. If a customer fails the measurement more than three consecutive months, the customer must provide to the PUA a strong pre-treatment corrective action plan within 30 days.

Past events occurred at the LPWWTP when the plant operates at or near capacity. Based upon this history, I urge action from the TCEQ to require the PUA to maintain a low operating capacity at the LPWWTP (as minimal as possible) and to complete plant upgrades as specified in the Wallace Engineering Report (said report commissioned by the PUA and copies of which have been submitted previously to the TCEQ).

By completing repairs as funds become available to the PUA and adding the language recommended for permit item #'s 27 - 29, a safer and healthier environment will be experienced by my family.

Thank you for your time and consideration of my request and that of my family's.

M.E. Cook mecook@austin.rr.com 512.633.8042

RECEIVED

AUG 13 2015

AT PUBLIC MEETING

MW

proposed permit

a number of the Lake Pointe community

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, August 12, 2015 4:19 PM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

From: mecook@austin.rr.com [mailto:mecook@austin.rr.com]
Sent: Wednesday, August 12, 2015 4:14 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MWD
93175*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: MRS M.E. Cook

E-MAIL: mecook@austin.rr.com

COMPANY:

ADDRESS: 12310 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5126338042

FAX:

COMMENTS: In addition to items I will present at the Public meeting on 8/13/2015 I am providing written comments on items in the Renewal Permit: I request Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the Renewal Permit. I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website which will also link the information to the TCEQ. The website and records-keeping shall be

MWD

maintained in perpetuity. In addition, the PUA needs to provide a recorded odor problem hotline telephone number that is available to all customers 24 hours/day. I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure they comply with the mandated BODs in addition to the suspended solids in solutions and grease concentrations. If a customer fails the measurement more than three consecutive months, the customer must provide to the PUA a strong pre-treatment corrective action plan within 30 days. Due to the high level of odor and spillage problems at the LPWWTP when the plant operates at or near capacity, I urge action from the TCEQ to require the PUA to complete plant upgrades specified in the Wallace Engineering Report (said report commissioned by the PUA). By completing repairs as funds become available to the PUA, and in addition to the above language recommended for permit item #'s 27,28, and 29, a safer and healthier environment will experienced by all Lake Pointe residents.Thank you.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:12 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: mecook@austin.rr.com [mailto:mecook@austin.rr.com]
Sent: Thursday, May 07, 2015 11:53 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MLWD
93175*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: MS M.E. Cook

E-MAIL: mecook@austin.rr.com

COMPANY:

ADDRESS: 12310 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5126338042

FAX:

COMMENTS: My name is M.E. Cook. Address is 12310 Carlsbad Dr. 78738. I am deeply concerned about the apparent lack of funding for major infrastructure improvements and capacity expansions that will be necessary for the PUA's wastewater system in the near future. While the Bohls Plant relieves some of the pressure on the Lake Pointe WWTP's capacity and capabilities, the Draft Permit continues to authorize the same treatment capacity (1 million gallons per day), and these numbers have not increased for many years. However,

MLWD

since the PUA's existing Permit was issued, western Travis County has seen remarkable commercial and residential growth, including new and expanding shopping centers, numerous businesses, and new or expanding residential subdivisions. This growth is not expected to slow any time soon, and demographic studies prepared for the PUA indicate that additional wastewater treatment capacity may be needed in the next year or so. Has the Applicant provided current information to the TCEQ regarding its customers and wastewater flows? Has the Applicant demonstrated that it has sufficient engineering plans and funding to comply with the TCEQ rules and permit provisions requiring it to initiate the engineering and construction of additional treatment capacity when certain wastewater flows are observed? I again with these concerns ask for a public meeting as I did on May 4, 2015.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, September 11, 2014 10:45 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: mecook@austin.rr.com [mailto:mecook@austin.rr.com]
Sent: Thursday, September 11, 2014 8:54 AM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

*MWD
9/31/15*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: M.E. Cook

E-MAIL: mecook@austin.rr.com

COMPANY:

ADDRESS: 12310 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5126338042

FAX:

COMMENTS: My name is M.E. Cook and I live at 12310 Carlsbad Dr. Austin TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit # WQ00113594001. One of the waste water treatment plants authorized under this permit is located a short distance from our home. We have experienced terrible odors over the past number of years and are concerned that it will continue or get worse. There have also been sewage overflows out of manholes in our

MWD

street We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, May 04, 2015 3:18 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM
H

From: goff.fred@gmail.com [<mailto:goff.fred@gmail.com>]
Sent: Monday, May 04, 2015 2:31 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MWD
9/3/75*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Frederick W. Goff

E-MAIL: goff.fred@gmail.com

COMPANY:

ADDRESS: 12405 CARLSBAD DR
AUSTIN TX 78738-5336

PHONE: 5124021415

FAX:

COMMENTS: My name is Frederick W. Goff and I live at 12405 Carlsbad Drive, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency (WCTPUA) for renewal of Water Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood one block from my home. We have experienced terrible odors over the

MWD

past few years and are worried that they will continue to get worse unless needed changes are made to the Lake Point wastewater plant. I would like the TCEQ to have a greater role in the Applicant's efforts to establish and enforce strict pretreatment program requirements for its non-residential customers. The Applicant has admitted in public meetings that the Lake Pointe treatment plant was designed for residential customers and the daily inflow of a large volume of non-residential waste has effectively reduced their ability to operate this plant at its rated capacity without subjecting the Lake Pointe community to numerous odor incidents. In addition, the WTCPUA has made public an engineering report they commissioned with the Wallace Group, an Austin engineering firm, citing numerous problems with the Lake Pointe plant needing correction to be able to operate safely and effectively at full capacity. As a Texas registered Professional Engineer, it would make a lot of sense to me for the TCEQ to include the Wallace Report recommendations, which the WTCPUA have stated they "intend" to do, as a requirement of the permit renewal with confirmation back to the TCEQ when all recommendations are completed. For the above reasons, I request a public meeting and public hearing be held regarding this permit application so that these issues can be addressed publicly in front of TCEQ officials.

2

TCEQ Public Meeting Form
August 13, 2015

West Travis County Public Utility Agency
Water Quality Land Application Permit
for Municipal Wastewater
Permit No. WQ0013594001

PLEASE PRINT

Name: FRED GOFF

Mailing Address: 12405 CARLSBAD DR, AUSTIN, TX 78738

Physical Address (if different): _____

City/State: AUSTIN, TX Zip: 78738

This information is subject to public disclosure under the Texas Public Information Act

Email: G.OFF.FRED@GMAIL.COM ✓

Phone Number: 512-402-1415

• Are you here today representing a municipality, legislator, agency, or group? Yes No
If yes, which one? _____

Please add me to the mailing list.

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting.

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

mm

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, August 12, 2015 4:35 PM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

From: goff.fred@gmail.com [<mailto:goff.fred@gmail.com>]
Sent: Wednesday, August 12, 2015 4:21 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

mwd
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Frederick W. Goff

E-MAIL: goff.fred@gmail.com

COMPANY: Frederick W Goff, P.E., TBPE # 33739

ADDRESS: 12405 CARLSBAD DR
AUSTIN TX 78738-5336

PHONE: 5124020199

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the WTCPUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the WTCPUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the WTCPUA needs to provide a recorded odor/problem hotline

mw

telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the WTCPUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated suspended solids in solutions (BODs) instead of merely grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the WTCPUA a corrective action plan within 30 days. Most importantly, permittee should not be allowed to operate the Lake Pointe treatment plant at full capacity until plant corrections are completed, as identified by the existing Wallace Report commissioned by the WTCPUA. In addition, any recommendations that come from the proposed 5 year engineering study WCTPUA has agreed to do would also need to apply prior to resuming full permit capacity. When the plant operated at full capacity prior to the opening of the Bohls plant strong odors and spills occurred. The Lake Pointe plant is rated at 675,000 GPD which should not be allowed until the known corrections are completed to the plant. The increases toward full capacity should only be permitted in increments as corrections are made. Past experience has shown that this plant cannot operate properly at full capacity with the currently known and identified deficiencies. As a Licensed TBPE, with over 35 years operating plants such as this, I strongly oppose allowing the Lake Pointe plant to operate at full capacity until known deficiencies are corrected.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Friday, September 12, 2014 10:15 AM
To: PUBCOMMENT-OCC2
Subject: CORRECTION Public comment on Permit Number WQ0013594001

PM

From: goff.fred@gmail.com [<mailto:goff.fred@gmail.com>]
Sent: Thursday, September 11, 2014 1:46 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Frederick W Goff

E-MAIL: goff.fred@gmail.com

COMPANY:

ADDRESS: 12405 CARLSBAD DR
AUSTIN TX 78738-5336

PHONE: 5124021415

FAX:

COMMENTS: My name is Frederick W. Goff and I live at 12405 Carlsbad Drive, Austin, TX 78738. I am very concerned about the application filed by West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in my neighborhood about 1 block from my home. Over the past few years, including recently, we have experienced terrible odors with little action done by the PUA to correct the root causes. There have been sewage

overflows from manholes flowing down the street I live on and into an adjacent water retention pond that flows into Lake Austin. This permit needs to be reviewed at an open community meeting, and not handled as a routine renewal due to all the past spills and odors. The health, safety, ability to enjoy our property and property values are affected by how the PUA has handled the plant operation in the past. For this reason the permit should not be routinely renewed as requested, with no changes or improvements specified in the renewal. Thank you for your consideration of this request. Frederick W. Goff, P.E.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, September 11, 2014 2:02 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

From: goff.fred@gmail.com [<mailto:goff.fred@gmail.com>]
Sent: Thursday, September 11, 2014 1:46 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

MWD
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

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DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Frederick W Goff

E-MAIL: goff.fred@gmail.com

COMPANY:

ADDRESS: 12405 CARLSBAD DR
AUSTIN TX 78738-5336

PHONE: 5124021415

FAX:

COMMENTS: My name is Frederick W. Goff and I live at 12405 Carlsbad Drive, Austin, TX 78738. I am very concerned about the application filed by West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in my neighborhood about 1 block from my home. Over the past few years, including recently, we have experienced terrible odors with little action done by the PUA to correct the root causes. There have been sewage

MWD

overflows from manholes flowing down the street I live on and into an adjacent water retention pond that flows into Lake Austin. This permit needs to be reviewed at an open community meeting, and not handled as a routine renewal due to all the past spills and odors. The health, safety, ability to enjoy our property and property values are affected by how the PUA has handled the plant operation in the past. For this reason the permit should not be routinely renewed as requested, with no changes or improvements specified in the renewal. Thank you for your consideration of this request. Frederick W. Goff, P.E.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:14 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM
H

*MWD
93/75*

From: hopieh123@gmail.com [mailto:hopieh123@gmail.com]
Sent: Wednesday, May 06, 2015 9:11 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTITY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Hope Harrod & John Harrod

E-MAIL: hopieh123@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX:

COMMENTS: We want assurance that the TCEQ is aware of the growing population in this area, and the Applicant's interest in taking on new wastewater customers. we are also requesting both public meeting and hearing please! thanks for listening to our concerns. john harrod

MWD

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 10:46 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

Handwritten: WQ0013594001

From: hopieh123@gmail.com [mailto:hopieh123@gmail.com]
Sent: Thursday, August 13, 2015 8:27 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Hope Harrod

E-MAIL: hopieh123@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX: 5124029103

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

Handwritten: mu

number that is available 24 hours/day. Item 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:14 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

Pm
H

*MWD
9/3/75*

From: johnmharrod@gmail.com [mailto:johnmharrod@gmail.com]
Sent: Wednesday, May 06, 2015 8:53 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: John Harrod

E-MAIL: johnmharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5129141394

FAX:

COMMENTS: We want assurance that the TCEQ is aware of the growing population in this area, and the Applicant's interest in taking on new wastewater customers. we are also requesting both public meeting and hearing please! thanks for listening to our concerns. john harrod

MW

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 10:46 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

*5/13/15
mmw*

From: johnmharrod@gmail.com [mailto:johnmharrod@gmail.com]
Sent: Thursday, August 13, 2015 8:22 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: John M Harrod

E-MAIL: johnmharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5129141394

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

mmw

number that is available 24 hours/day. Item 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

6

TCEQ Public Meeting Form August 13, 2015

West Travis County Public Utility Agency Water Quality Land Application Permit for Municipal Wastewater Permit No. WQ0013594001

PLEASE PRINT

Name: John Harrod

Mailing Address: 2805 Palmdale Court

Physical Address (if different): _____

City/State: Austin, Texas Zip: 78738

****This information is subject to public disclosure under the Texas Public Information Act****

Email: johnmharrod@gmail.com ✓

Phone Number: 512914-1394

• Are you here today representing a municipality, legislator, agency, or group? Yes No

If yes, which one? _____

Please add me to the mailing list. ✓

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

aw

RECEIVED

AUG 13 2015

August 13, 2015

My name is John Harrod and I reside at 2803 Palmdale Court. My family and I live approximately 1/4 mile from the Lake Pointe WWTP. I am speaking tonight as a 15 year resident of Lake Pointe and on behalf of my family.

AT PUBLIC MEETING

~~I appreciate the opportunity to participate in this public meeting hosted by the TCEQ. The TCEQ staff including Julien, the Regional office, and the Enforcement Division have all been supportive of my calls and inquiries and for that I am thankful for this meeting.~~

~~Tonight I request four specific items. Three relate to the Renewal Permit provisions. A fourth is more general in nature but of significant importance to the Renewal Permit and to my residence on Palmdale Court, so very close to plant operations.~~

① I request Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the Renewal Permit.

② I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website which will also link the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor problem hotline telephone number that is available to all customers 24 hours/day. A mobile app would be appreciated as many times I file information from my phone while walking in Lake Pointe.

③ I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure they comply with the mandated BODs in addition to the suspended solids in

mm

solutions and grease concentrations. If a customer fails the measurement more than three consecutive months, the customer must provide to the PUA a strong pre-treatment corrective action plan within 30 days.

Past events occurred at the LPWWTP when the plant operates at or near capacity. Based upon this history, I urge action from the TCEQ to require the PUA to maintain a low operating capacity at the LPWWTP (as minimal as possible) and to complete plant upgrades as specified in the Wallace Engineering Report (said report commissioned by the PUA and copies of which have been submitted previously to the TCEQ).

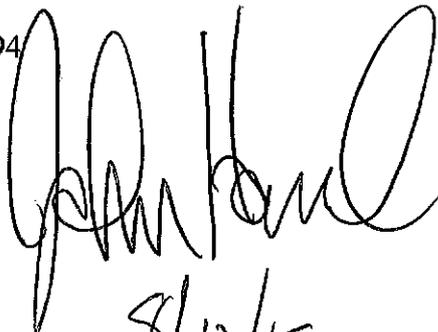
By completing repairs as funds become available to the PUA and adding the language recommended for permit item #'s 27 - 29, a safer and healthier environment will be experienced by my family.

Thank you for your time and consideration of my request and that of my family's.

John Harrod

johnmharrod@gmail.com

512-914-1394



8/12/15

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 9:32 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

Handwritten: WQ0013594001

From: johnmharrod@gmail.com [mailto:johnmharrod@gmail.com]
Sent: Saturday, September 13, 2014 10:39 AM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: John Harrod

E-MAIL: johnmharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5129141394

FAX:

COMMENTS: My name is John Harrod and I live at 2803 Palmdale Court, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in the middle of our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We

Handwritten: MW

also know that there are serious mechanical issues with the plant in questions and capacity levels have prevented the WTCPUA to repair. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:14 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM
H

*MWD
93175*

From: shharrod@gmail.com [<mailto:shharrod@gmail.com>]
Sent: Wednesday, May 06, 2015 9:09 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTITY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Sarah Harrod + *John Harrod*

E-MAIL: shharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX:

COMMENTS: We want assurance that the TCEQ is aware of the growing population in this area, and the Applicant's interest in taking on new wastewater customers. we are also requesting both public meeting and hearing please! thanks for listening to our concerns. john harrod

MWD

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 10:46 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

MWD
9/3/15

From: shharrod@gmail.com [<mailto:shharrod@gmail.com>]
Sent: Thursday, August 13, 2015 8:25 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Sarah Harrod

E-MAIL: shharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

MWD

number that is available 24 hours/day. Item 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, August 17, 2015 2:43 PM
To: shharrod@gmail.com
Subject: Public comment on Permit Number WQ0013594001

From: shharrod@gmail.com [<mailto:shharrod@gmail.com>]
Sent: Thursday, August 13, 2015 8:25 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Sarah Harrod

E-MAIL: shharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

number that is available 24 hours/day. Item 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 9:31 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: shharrod@gmail.com [<mailto:shharrod@gmail.com>]
Sent: Saturday, September 13, 2014 11:09 AM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

1 WQD
93775

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Sarah Harrod

E-MAIL: shharrod@gmail.com

COMPANY:

ADDRESS: 2803 PALMDALE CT
AUSTIN TX 78738-5343

PHONE: 5124029103

FAX:

COMMENTS: My name is Sarah Harrod and I live at 2803 Palmdale Court, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in the middle of our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

Handwritten signature

street. We also know that there are serious mechanical issues with the plant in questions and capacity levels have prevented the WTCPUA to repair. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, May 04, 2015 8:22 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

*MWD
9/3/75*

H

From: Akirshbom@gmail.com [mailto:Akirshbom@gmail.com]
Sent: Monday, May 04, 2015 6:33 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Alan Kirshbom

E-MAIL: Akirshbom@gmail.com

COMPANY:

ADDRESS: 12319 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5125140942

FAX:

COMMENTS: I live in the Lake Pointe subdivision at 12319 Carlsbad Dr. My family and I are concerned about the application by the WTCPUA for renewal of water quality permit #W0013594001. In the past couple of years we have experience sewage overflow from the manhole covers and terrible raw sewage smell for hours. We must insure these issues are addressed in this permit. Additionally the permit provisions must be written with no expiration date. The applicant can seek to remove the provisions in the future once they have justified to

MWD

TCEQ and Lake Pointe neighborhood that. Such provisions are no longer needed. I am requesting a public hearing regarding the permit application.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, May 06, 2015 1:31 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

H

From: anneliefit@hotmail.com [<mailto:anneliefit@hotmail.com>]
Sent: Wednesday, May 06, 2015 12:14 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MWD
93175*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Johanna Nabben

E-MAIL: anneliefit@hotmail.com

COMPANY:

ADDRESS: 2804 CASCADE FALLS DR
AUSTIN TX 78738-5346

PHONE: 4152268896

FAX:

COMMENTS: My name is Johanna Nabben and I live at 2804 Cascade Falls Dr, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality permit No. WQ0013594001. One of the waste water treatment plants authorized under his permit is located in our neighborhood. We have experienced terrible doors over the past few years and are worried that they will continue or get worse causing potential health issues. There have also been sewage

MWD

overflows out of manholes on neighborhood streets. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public hearing regarding this permit application. Thank you for your cooperation on this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, May 06, 2015 1:32 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

*MWD
93175*

PM
H

From: brian@briannewell.com [mailto:brian@briannewell.com]
Sent: Wednesday, May 06, 2015 10:22 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Brian Newell

E-MAIL: brian@briannewell.com

COMPANY:

ADDRESS: 12307 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5125247487

FAX:

COMMENTS: My name is Brian Newell. I have lived in the Lake Pointe subdivision at 12307 Carlsbad Dr for 10 years. I am concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. The wastewater treatment plant under this permit is located near the heart of our neighborhood--next to a neighborhood park and in the path of regular walkers, runners, and school

mu

children and families commuting to elementary school. We want assurance that the TCEQ has carefully reviewed the Applicant's treatment plant capacities and capabilities with current data on the volume and characteristics of the wastewater that is being treated at its plants. For years our neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the WTCPUA. Due to the growth in our area, this aging and poorly maintained plant has been operating at maximum capacities. Numerous local commercial user's waste feeds to our neighborhood plant. The majority of the commercial user waste is not properly pre-treated, causing operational problems, plant deterioration and strong odors in our neighborhood. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed--while protecting our health, safety, and ability to enjoy our property. We also ask that the permit requires the WTCPUA offer its customers within the Lake Pointe neighborhood the opportunity to enroll in the IRIS email or telephone notification system (or other customer alert notification system) to receive timely alerts regarding urgent wastewater utility matters, sewage spills, service outages, and system emergencies. I respectfully request a public meeting and hearing regarding this application. Regards,
Brian Newell

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 2:00 PM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIQ
Subject: FW: Public comment on Permit Number WQ0013594001

*mw
9/3/15*

From: Brian@BrianNewell.com [mailto:Brian@BrianNewell.com]
Sent: Thursday, August 13, 2015 1:37 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Brian Newell

E-MAIL: Brian@BrianNewell.com

COMPANY:

ADDRESS: 12307 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 6788793007

FAX:

COMMENTS: Item 27:I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28:I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needss to provide a recorded odor/problem hotline telephone

mw

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, September 18, 2014 9:40 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: brian@briannewell.com [mailto:brian@briannewell.com]
Sent: Wednesday, September 17, 2014 4:06 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

MWD
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Brian Newell

E-MAIL: brian@briannewell.com

COMPANY:

ADDRESS: 12307 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5125247487

FAX:

COMMENTS: My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have lived in this neighborhood many years and have consistently (and increasingly) experienced foul odors and sewage overflows. We want to make sure

MWD

that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, May 04, 2015 9:23 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

H

From: ruizdj@austin.rr.com [mailto:ruizdj@austin.rr.com]
Sent: Monday, May 04, 2015 9:10 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

mwd
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Donna Ruiz

E-MAIL: ruizdj@austin.rr.com

COMPANY:

ADDRESS: 12306 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5124020845

FAX:

COMMENTS: I am requesting a public hearing regarding the renewal of water quality permit no. wq0013594001. I live 12306 Carlsbad Drive, Austin, Tx 78738. Over the years our neighborhood has had to endure terrible odors and multiple sewage spills relating to the wastewater treatment plant located in our neighborhood. The plant is located next to a neighborhood park and many children walk past this plant on there

mwd

way to school. One afternoon there was sewage bubbling up from the manhole located on the street outside the plant. This wastewater treatment plant poses a health risk for our community.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 4:17 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: ruizdj@austin.rr.com [mailto:ruizdj@austin.rr.com]
Sent: Monday, September 15, 2014 3:06 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

MWD
93(75)

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Donna Ruiz

E-MAIL: ruizdj@austin.rr.com

COMPANY:

ADDRESS: 12306 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5124020845

FAX:

COMMENTS: My name is Donna Ruiz and live at 12306 Carlsbad Drive, Austin, Tx 78738. I am concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. In the past my neighborhood has experienced horrible odors from this plant to the point that it is impossible to remain outside for any extended amount of time. I am concerned that the continued over use of this plant will result in unbearable living conditions. In addition this facility has had sewage spills that place the

MWD

health of the residence in jeopardy. I want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, May 04, 2015 9:34 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

H

From: r Ruiz@capitolchevy.com [<mailto:r Ruiz@capitolchevy.com>]
Sent: Monday, May 04, 2015 9:23 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001.

MWD
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Robert M Ruiz

E-MAIL: r Ruiz@capitolchevy.com

COMPANY:

ADDRESS: 12306 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5124020845

FAX:

COMMENTS: I am requesting a public hearing regarding the renewal of water quality permit no. wq0013594001. I live at 12306 Carlsbad Dr., Austin, Tx 78738. Over the years our neighborhood has had to endure terrible odors and multiple sewage spills relating to the wastewater treatment plant located in our neighborhood. The plant is located next to a neighborhood park and many children walk past this plant on there way to school. One afternoon there was sewage bubbling up from the manhole located on the street outside the

MW

plant. This wastewater treatment plant poses a health risk for our community. This pending permit must address these issues and protects our health, safety, and property values. I request that a public hearing be scheduled regarding this permit application. Thank you for your consideration.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 4:21 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: ruizdj@austin.rr.com [<mailto:ruizdj@austin.rr.com>]
Sent: Monday, September 15, 2014 1:54 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

*MWD
9375*

REGULATED ENTITY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Robert Ruiz

E-MAIL: ruizdj@austin.rr.com

COMPANY:

ADDRESS: 12306 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 5124020845

FAX:

COMMENTS: My name is Robert Ruiz and I live at 12306 Carlsbad Dr, Austin, TX 78738 in the LakePointe subdivision. I am concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood, and we live just several houses down from the treatment plant. We have for years experienced terrible odors from the plant, and with the ever increasing burden placed on that facility I

MWD

fear it is only going to get worse. I also have a neighborhood pond at my back fence that was a beautiful amenity when I purchased my home 12 years ago, but it has been poorly maintained and worse, the treatment plant has experienced overflows on quite a few occasions that have ended up polluting this pond. These issues have definitely affected my property value, and I fear that the city of Bee Cave's lack of development planning is only going to exacerbate this problem. I request a public meeting regarding this permit application, as I want to make sure that the permit addresses these very important issues. Thank you for your consideration of this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, May 06, 2015 1:31 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

H

From: markdshade@gmail.com [<mailto:markdshade@gmail.com>]
Sent: Wednesday, May 06, 2015 12:10 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

Handwritten:
DND
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Mark Shade

E-MAIL: markdshade@gmail.com

COMPANY:

ADDRESS: 2804 CASCADE FALLS DR
AUSTIN TX 78738-5346

PHONE: 5123693415

FAX:

COMMENTS: My name is Mark Shade and I live at 2804 Cascade Falls Dr, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality permit No. WQ0013594001. One of the waste water treatment plants authorized under his permit is located in our neighborhood. We have experienced terrible doors over the past few years and are worried that they will continue or get worse causing potential health issues. There have also been sewage overflows out of

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mm

manholes on neighborhood streets. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public hearing regarding this permit application. Thank you for your cooperation on this request.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:13 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM
H

*MWD
9/31/75*

From: psinnott@austin.rr.com [mailto:psinnott@austin.rr.com]
Sent: Thursday, May 07, 2015 7:39 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Patricia Sinnott

E-MAIL: psinnott@austin.rr.com

COMPANY:

ADDRESS: 3506 NORMANDY RIDGE LN
AUSTIN TX 78738-5444

PHONE: 5122631860

FAX:

COMMENTS: My name is Pat Sinnott. My family and I have lived at 3506 Normandy Ridge Lane in the Lake Pointe neighborhood for almost 18 years. During that time, we have had on-going problems with the wastewater treatment plant located in the heart of our neighborhood, adjacent to our neighborhood park. Approximately 10 years ago when the permit renewal came up for the same plant, we requested and received a public hearing with

MW

the TCEQ and LCRA. The outcome from that meeting did help improve the situation on the short-term. Here we are 10 years later--the plant is aging and has not been maintained properly over the years. We have new owners and operators who seem overwhelmed by their responsibilities and disorganized (and often disinterested) about the best way forward. Over a year ago, the West Travis County Public Utility Agency commissioned a very detailed engineering report by the Wallace Group that created a clear and prioritized maintenance plan to bring the plant up to operating capacity. Despite vague promises by the PUA, we do not see any of the higher priority Wallace Report items included as requirements in this permit renewal. We want this Permit to be written so that it is easy to understand -- and there's no debate over what is being required of the Applicant and when it must be completed. We want to be able to verify that the Applicant has performed its obligations, and we want the TCEQ inspectors to be able to do this, too. Therefore, I request a public meeting regarding this application for the Lake Pointe Waste Water Treatment Plant permit renewal. If necessary, I respectfully request a Public Hearing as well. Lake Pointe residents have endured odors, sewage spills, and inept management for too long. With the exploding population in our area, the situation is only bound to deteriorate if the permit fails to include clear engineering safeguards as recommended by the Wallace Group. Thank you for your consideration, Pat Sinnott

TCEQ Public Meeting Form
August 13, 2015

8

West Travis County Public Utility Agency
Water Quality Land Application Permit
for Municipal Wastewater
Permit No. WQ0013594001

PLEASE PRINT
Name: Patricia Sinnott

Mailing Address: 3506 Normandy Ridge

Physical Address (if different): _____

City/State: Austin TX Zip: 78738

****This information is subject to public disclosure under the Texas Public Information Act****

Email: psinnott@austin.rr.com ✓

Phone Number: 512-263-1860

• Are you here today representing a municipality, legislator, agency, or group? Yes No
If yes, which one? _____

- Please add me to the mailing list. ✓
- I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓
- I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting.

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

mw

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 10:45 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

*mwd
93175*

From: psinnott@austin.rr.com [<mailto:psinnott@austin.rr.com>]
Sent: Thursday, August 13, 2015 10:18 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Patricia Sinnott

E-MAIL: psinnott@austin.rr.com

COMPANY:

ADDRESS: 3506 NORMANDY RIDGE LN
AUSTIN TX 78738-5444

PHONE: 5122631860

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

mwd

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated BODs in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days. Most importantly, I request that the permittee should not be allowed to operate the Lake Pointe treatment plant at full capacity until plant corrections are completed, as identified by the existing Wallace Report commissioned by the WTCPUA. In addition, any recommendations that come from the proposed 5 year engineering study WCTPUA has agreed to do would also need to apply prior to resuming full permit capacity. When the plant operated at full capacity prior to the opening of the Bohls plant strong odors and spills occurred. The Lake Pointe plant is rated at 675,000 GPD which should not be allowed until the known corrections are completed to the plant. The increases toward full capacity should only be permitted in increments as corrections are made. Past experience has shown that this plant cannot operate properly at full capacity with the currently known and identified deficiencies.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Monday, September 15, 2014 9:27 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: psinnott@austin.rr.com [mailto:psinnott@austin.rr.com]
Sent: Sunday, September 14, 2014 6:58 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

LWD
9/13/15

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Patricia Sinnott

E-MAIL: psinnott@austin.rr.com

COMPANY:

ADDRESS: 3506 NORMANDY RIDGE LN
AUSTIN TX 78738-5444

PHONE: 5122631860

FAX:

COMMENTS: My name is Patricia Sinnott. I have lived in the Lake Pointe subdivision in West Travis County at 3506 Normandy Ridge Lane for the past 17 years. As a long-time resident, I have experienced first-hand the minimal maintenance and lack of quality control at the Lake Pointe wastewater treatment plant. I was hopeful when the WTCPUA took over managing the plant that we would have better local oversight and management; however, we have had numerous spills into the street at the park, odor problems, and continued lack of

MW

representation and transparency to customers. We keep being told that “they are working on it”. Unfortunately, the plant is located near the heart of our neighborhood--next to a main neighborhood park and in the path of regular walkers, runners, and school children and families commuting to Lake Pointe Elementary. This situation threatens not only our health, but our quality of life, and our property values. The Lake Pointe wastewater treatment plant is outdated; however, with the surge in development in this area, the WTCPUA continues to grant wastewater permits to new developers that will feed into our plant which is already at maximum capacity. In fact, I have attended WTCPUA board meetings where the Board acknowledges that much of the Lake Pointe plant needs to be taken offline in order to make repairs and that, even then, it is an antiquated structure; yet, they continue to approve new customers who will use our plant, including a new 5-story hotel with its very toxic commercial waste--making these much needed repairs untenable by refusing to reroute capacity to other, newer facilities. I respectfully request a public meeting regarding this application. This current situation cannot continue without greater scrutiny by public officials. I appreciate your consideration. Many thanks, Patricia Sinnott

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, May 07, 2015 12:12 PM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM
H

From: tywenglar@gmail.com [<mailto:tywenglar@gmail.com>]
Sent: Thursday, May 07, 2015 10:17 AM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

*MWD
9/31/75*

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Ty Wenglar

E-MAIL: tywenglar@gmail.com

COMPANY:

ADDRESS: 12305 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 8322569669

FAX:

COMMENTS: I'm Ty Wenglar and I moved into Lake Pointe in August of 2014 at 12305 Carlsbad Dr. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. The wastewater treatment plant under this permit is located near the heart of our neighborhood--next to a neighborhood park and in the path of regular walkers, runners, and

MWD

school children and families commuting to elementary school. We are only a couple houses away from it and have direct line via the preserve off our backyard. We want assurance that the TCEQ has carefully reviewed the Applicant's treatment plant capacities and capabilities with current data on the volume and characteristics of the wastewater that is being treated at its plants. For years our neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the WTCPUA. Due to the growth in our area, this aging and poorly maintained plant has been operating at maximum capacities. Numerous local commercial user's waste feeds to our neighborhood plant. The majority of the commercial user waste is not properly pre-treated, causing operational problems, plant deterioration and strong odors in our neighborhood. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed - while protecting our health, safety, and ability to enjoy our property. We also ask that the permit requires the WTCPUA offer its customers within the Lake Pointe neighborhood the opportunity to enroll in the IRIS email or telephone notification system (or other customer alert notification system) to receive timely alerts regarding urgent wastewater utility matters, sewage spills, service outages, and system emergencies. I respectfully request a public meeting and hearing regarding this application.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Thursday, August 13, 2015 10:46 AM
To: PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC
Subject: FW: Public comment on Permit Number WQ0013594001

*MWD
9/3/15*

From: tywenglar@gmail.com [mailto:tywenglar@gmail.com]
Sent: Wednesday, August 12, 2015 9:13 PM
To: DoNot Reply
Subject: Public comment on Permit Number WQ0013594001

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Ty Wenglar

E-MAIL: tywenglar@gmail.com

COMPANY:

ADDRESS: 12305 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 8322569669

FAX:

COMMENTS: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

MWD

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Marisa Weber

From: PUBCOMMENT-OCC
Sent: Wednesday, September 17, 2014 8:18 AM
To: PUBCOMMENT-OCC2
Subject: FW: Public comment on Permit Number WQ0013594001

PM

From: wenglar@mac.com [<mailto:wenglar@mac.com>]
Sent: Tuesday, September 16, 2014 3:53 PM
To: donotreply
Subject: Public comment on Permit Number WQ0013594001

MWD
93175

REGULATED ENTY NAME LAKE POINTE WWTP

RN NUMBER: RN102077989

PERMIT NUMBER: WQ0013594001

DOCKET NUMBER:

COUNTY: TRAVIS

PRINCIPAL NAME: WEST TRAVIS COUNTY PUA

CN NUMBER: CN604021980

FROM

NAME: Ty Wenglar

E-MAIL: wenglar@mac.com

COMPANY:

ADDRESS: 12305 CARLSBAD DR
AUSTIN TX 78738-5334

PHONE: 8322569669

FAX:

COMMENTS: My name is Ty Wenglar and I live at 12305 Carlsbad Dr, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors and are worried that they will continue or grow worse. There have also been sewage overflows out of manholes on our street. We want to make sure that the permit

MWD

addresses these issues and protects our health, safety and ability to enjoy our property. I request a public meeting regarding this permit application. Thanks for your consideration of this request.