

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:36 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [Ballison@wyoming.com](mailto:Ballison@wyoming.com) [mailto:[Ballison@wyoming.com](mailto:Ballison@wyoming.com)]  
**Sent:** Thursday, August 13, 2015 5:52 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93179*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Harold R Allison

**E-MAIL:** [Ballison@wyoming.com](mailto:Ballison@wyoming.com)

**COMPANY:**

**ADDRESS:** 3509 NORMANDY RIDGE LN  
AUSTIN TX 78738-5447

**PHONE:** 5125140336

**FAX:**

**COMMENTS:** Item 27 , item 28 & item 29

*MWD*

TCEQ Public Meeting Form  
August 13, 2015

7

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: Craig Andrews

Mailing Address: 12406 Carlsbad, Austin TX 78734

Physical Address (if different): \_\_\_\_\_

City/State: \_\_\_\_\_ Zip: \_\_\_\_\_

**\*\*This information is subject to public disclosure under the Texas Public Information Act\*\***

Email: Craig@the-andrews.me ✓

Phone Number: 512-423-1954

- Are you here today representing a municipality, legislator, agency, or group?  Yes  No

If yes, which one? \_\_\_\_\_

Please add me to the mailing list.

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

mu

RECEIVED

AUG 13 2015

COMMENTS FOR  
FORMAL COMMENT PERIOD

AT PUBLIC MEETING

My name is Craig Andrews and I stand before you as the President of the Lake Pointe Homeowners Association. My comments today are submitted on behalf of the Lake Pointe Homeowners Association and I have been authorized to speak on their behalf.

As you are probably aware from the numerous comments submitted in this matter, there has been a lot of discussion concerning the wastewater plant that is the subject of this permit.

Notwithstanding, the Lake Pointe HOA Board maintains an open and productive dialogue with the WTCPUA. These conversations have been productive and focused on making continuous improvements to the running of the plant and the quality of life of Lake Pointe. We have already seen measureable improvements from various initiatives including a pre-treatment program, plant improvements and the onboarding of the Bohl's plant. We are grateful for that.

Recent conversations with WTCPUA staff have led us to believe that we might be able to settle some outstanding issues we have with this permit renewal. The timing of a possible settlement, however, requires us at this time to preserve our rights in this proceeding. We therefore submit as our formal comments, the comments made in the letters dated May 7, 2015 and September 5, 2014 that were prepared and submitted by our attorney the Smiley Law Firm. I have a copy of those letters that I would like to submit to you tonight as the Lake Pointe HOA's formal comments.

Despite our formal submission of comments tonight, I am hopeful that we may arrive at a settlement with the WTCPUA in this matter. I look forward to continuing our productive relationship with the WTCPUA, and am thankful for their mutual interest in doing the same.

cm

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 10:47 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [craig@the-andrews.me](mailto:craig@the-andrews.me) [mailto:[craig@the-andrews.me](mailto:craig@the-andrews.me)]  
**Sent:** Monday, September 15, 2014 10:15 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
3/17/15*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Craig Andrews

**E-MAIL:** [craig@the-andrews.me](mailto:craig@the-andrews.me)

**COMPANY:**

**ADDRESS:** 12406 CARLSBAD DR  
AUSTIN TX 78738-5336

**PHONE:** 5124104204

**FAX:**

**COMMENTS:** My name is Craig Andrews and I live at 12406 Carlsbad Dr., Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street totaling

*Ma*

10's of 1000's of gallons. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, September 16, 2014 8:35 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [karen@the-andrews.me](mailto:karen@the-andrews.me) [mailto:karen@the-andrews.me]  
**Sent:** Monday, September 15, 2014 5:57 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Karen E Andrews

**E-MAIL:** [karen@the-andrews.me](mailto:karen@the-andrews.me)

**COMPANY:**

**ADDRESS:** 12406 CARLSBAD DR  
AUSTIN TX 78738-5336

**PHONE:** 5129638291

**FAX:**

**COMMENTS:** I am concerned and want to learn more about the application by the West travis County Public Utility Agency for permit #WQ0013594001. We have experienced strong odors and wastewater overflows into our neighborhood numerous times in the last couple of years and are very concerned about their ability to manage our wastewater. I would like to request a meeting regarding the permit application.

*MWD*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:31 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [lbennett@austin.rr.com](mailto:lbennett@austin.rr.com) [mailto:[lbennett@austin.rr.com](mailto:lbennett@austin.rr.com)]  
**Sent:** Saturday, September 13, 2014 2:11 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LD  
9/3/14*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Linnea Dawn Bennett

**E-MAIL:** [lbennett@austin.rr.com](mailto:lbennett@austin.rr.com)

**COMPANY:**

**ADDRESS:** 2902 BRITTANY POINT LN  
AUSTIN TX 78738-5344

**PHONE:** 5129635778

**FAX:**

**COMMENTS:** I am Linnea Bennett and live at 2902 Brittany Point Lane in the Lake Pointe subdivision in Austin. We have had a number of problems with the WTCPUA treatment plant located in our community. Their permit application WQ0013594001 needs to show what they plan to do to stop the odors and spills. Please permit us to have a public meeting to discuss proactive ways the agency can stop these problems. Thank you.

*mu*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:32 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [rabennett11@yahoo.com](mailto:rabennett11@yahoo.com) [mailto:[rabennett11@yahoo.com](mailto:rabennett11@yahoo.com)]  
**Sent:** Saturday, September 13, 2014 10:34 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
9/3/14*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Richard Anthony Bennett

**E-MAIL:** [rabennett11@yahoo.com](mailto:rabennett11@yahoo.com)

**COMPANY:**

**ADDRESS:** 2902 BRITTANY POINT LN  
AUSTIN TX 78738-5344

**PHONE:** 5129210807

**FAX:**

**COMMENTS:** My name is Richard A. Bennett and my family and I reside at 2902 Brittany Point Lane in the Lake Pointe community (near Bee Cave). I am concerned about the West Travis County PUA's application for permit no. WQ0013594001. Their Lake Pointe treatment plant has had multiple odor and sewage spill incidents in the last two years. I would like to request a public meeting to discuss what the PUA can do to rectify the problems at the plant and, hopefully, include those plans in the new permit. Thank you for your consideration.

*MW*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 12:43 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [tracyblairn@gmail.com](mailto:tracyblairn@gmail.com) [<mailto:tracyblairn@gmail.com>]  
**Sent:** Tuesday, May 05, 2015 11:43 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93176  
SE15*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Tracy Blair

**E-MAIL:** [tracyblairn@gmail.com](mailto:tracyblairn@gmail.com)

**COMPANY:**

**ADDRESS:** 12405 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5124020328

**FAX:**

**COMMENTS:** My name is Tracy Blair and I live at 12405 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our streets- this will

*Tracy*

have a negative impact on our resale values as well. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 2:14 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [bill@billbroussard.com](mailto:bill@billbroussard.com) [mailto:[bill@billbroussard.com](mailto:bill@billbroussard.com)]  
**Sent:** Monday, May 04, 2015 2:03 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR William A. Broussard

**E-MAIL:** [bill@billbroussard.com](mailto:bill@billbroussard.com)

**COMPANY:**

**ADDRESS:** 10608 POINTEVIEW DR  
AUSTIN TX 78738-5523

**PHONE:** 5122637794

**FAX:**

**COMMENTS:** We want to ensure that the TCEQ is aware of the concerns and legitimate interests of Lake Pointe residents, including (a) assurance that the TCEQ has carefully reviewed the Applicant's treatment plant capacities and capabilities with current data on the volume and characteristics of the wastewater that is being treated at its plants, (b) assurance that the TCEQ is aware of the growing population in this area, and the Applicant's interest in taking on new wastewater customers, (c) assurance that the TCEQ has carefully evaluated

*MWD*

the Applicant's programs for evaluating and accepting wastewater from non-residential customers, and we would like more strict requirements in the Draft Permit on how the Applicant will handle wastewater from customers that are not single-family residences, (d) we would like the TCEQ to have a greater role in the Applicant's efforts to establish and enforce strict pretreatment program requirements for its non-residential customers, (e) we want assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP, (f) we want this Permit to be written so that it is easy to understand and there's no debate over what is being required of the Applicant and when it must be completed, (g) we want Lake Pointe residents and TCEQ inspectors to be able to verify that the Applicant has performed its obligations, (h) because this domestic wastewater treatment facility is operating in the midst of a residential community and has a history of spills and odors, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plant, (i) strict permit provisions should be written with no expiration date and eased in the future only after the Applicant has clearly justified to the TCEQ and to the Lake Pointe neighborhood that such provisions are no longer needed, (j) the December 2013 Compliance Agreement between the TCEQ and the WTCPUA should be incorporated into this Permit, and the information developed since the time of the Compliance Agreement should also be incorporated into the Permit, and (k) we want a clear chain of reporting problems to the PUA, should it be to its operator or Gen. Mgr.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:39 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*Handwritten:* 3/13/15  
Drew

**From:** [Dan@brzoska.com](mailto:Dan@brzoska.com) [mailto:[Dan@brzoska.com](mailto:Dan@brzoska.com)]  
**Sent:** Thursday, August 13, 2015 3:24 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Daniel Brzoska

**E-MAIL:** [Dan@brzoska.com](mailto:Dan@brzoska.com)

**COMPANY:**

**ADDRESS:** 12020 TULARE DR  
AUSTIN TX 78738-5428

**PHONE:** 5122637134

**FAX:**

**COMMENTS:** I request that the permit include a provision requiring the Lake Pointe WWTP be kept at low capacity until the recommended improvements in the Wallace Report have been completed. Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the

*Handwritten:* MLL

information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 10:11 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [dan@brzoska.com](mailto:dan@brzoska.com) [<mailto:dan@brzoska.com>]  
**Sent:** Wednesday, May 06, 2015 10:07 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*Handwritten:* MWD / 93175

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Daniel Brzoska

**E-MAIL:** [dan@brzoska.com](mailto:dan@brzoska.com)

**COMPANY:**

**ADDRESS:** 12020 TULARE DR  
AUSTIN TX 78738-5428

**PHONE:** 5122637134

**FAX:**

**COMMENTS:** My name is Daniel Brzoska and I live at 12020 Tulare Drive, Austin, TX 78738 in the Lake Pointe subdivision. I am concerned about the application by the WTCPUA for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue to get worse as development in the area increases. There have also been sewage overflow out of

*Handwritten:* Dan

manholes near out street. We want assurance the TCEQ has carefully evaluated the Applicant's programs for accepting wastewater from non-residential customers, and we would like more strict requirements in the Draft Permit on how the Applicant will handle wastewater from customers that are not single-family residences. I request a public meeting regarding this permit application.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:30 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*10/15  
93175*

**From:** [dan@brzoska.com](mailto:dan@brzoska.com) [<mailto:dan@brzoska.com>]  
**Sent:** Saturday, September 13, 2014 4:25 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Daniel Brzoska

**E-MAIL:** [dan@brzoska.com](mailto:dan@brzoska.com)

**COMPANY:**

**ADDRESS:** 12020 TULARE DR  
AUSTIN TX 78738-5428

**PHONE:** 5122637134

**FAX:**

**COMMENTS:** My name is Dan Brzoska and I live at 12020 Tulare Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes near our street. We want to

*mm*

make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

TCEQ Public Meeting Form  
August 13, 2015

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: Sharyl Burshnick

Mailing Address: 12108 Pleasant Panorama View

Physical Address (if different): \_\_\_\_\_

City/State: Austin Tx Zip: 78738

**\*\*This information is subject to public disclosure under the Texas Public Information Act\*\***

Email: mburshnick@austin.tx.com ✓

Phone Number: 512-971-7636

• Are you here today representing a municipality, legislator, agency, or group?  Yes  No  
If yes, which one? \_\_\_\_\_

Please add me to the mailing list.

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting.

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

**RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING:**

**August 13, 2015**

**Regarding Application of West Travis County Public Utility Agency for  
Renewal of Water Quality Permit No. WQ0013594001; CN604021980  
Lake Pointe Waste Water Treatment Plant  
3100 Napa Drive, Austin, 78738**

**RECEIVED**

AUG 13 2015

AT PUBLIC MEETING

**I would like to submit these formal comments at the public meeting:**

**Item 27:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day.

**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

(over) →

**Submitted by:**

*Judy Jeffrey*

*Sharyl Burshnick*

**Print Name & Signature**

*3308 Arenal Dr, Austin TX 78738*

**Address**

*12108 Pleasant Panorama Vw Austin, Tx 78738*

*mm*

- Request that capacity at the Lake Pointe Plant be restricted until maintenance and corrected actions can be complete.

- Request that commercial waste is continued to be tested and actions are taken to remedy problems with commercial noncompliance

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [badjules@att.net](mailto:badjules@att.net) [mailto:[badjules@att.net](mailto:badjules@att.net)]  
**Sent:** Tuesday, May 05, 2015 8:19 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Julie Christ-Gurley

**E-MAIL:** [badjules@att.net](mailto:badjules@att.net)

**COMPANY:**

**ADDRESS:** 12430 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5435

**PHONE:** 5126083663

**FAX:**

**COMMENTS:** My name is Julie Christ-Gurley and I live at 12430 Fairfax Ridge in Lake Pointe. There is a treatment facility in my neighborhood. There have frequently been foul odors from this facility. Also some overflow of waste from the manholes. I would like to request a public meeting concerning this permit. Thank you

*MWD*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [jpcook@austin.rr.com](mailto:jpcook@austin.rr.com) [<mailto:jpcook@austin.rr.com>]  
**Sent:** Sunday, May 03, 2015 4:33 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR John Cook

**E-MAIL:** [jpcook@austin.rr.com](mailto:jpcook@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12310 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5126569991

**FAX:**

**COMMENTS:** I am asking how this permit will address the odors from the LPWWTP and its collection system? I want to ask TCEQ to host a public meeting. I want the strict provisions of the renewal permit to be permanent with no expiration date. Strict provisions are needed due to the ongoing and long term spills and nuisance odors I have experienced living near the plant for 12 years.

*ma*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD/S  
93175*

**From:** [shafracordray@gmail.com](mailto:shafracordray@gmail.com) [<mailto:shafracordray@gmail.com>]  
**Sent:** Wednesday, August 12, 2015 8:07 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Shannon Cordray

**E-MAIL:** [shafracordray@gmail.com](mailto:shafracordray@gmail.com)

**COMPANY:**

**ADDRESS:** 3308 SANTEE DR  
AUSTIN TX 78738-5422

**PHONE:** 7139228293

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*mwd  
9/3/75*

**From:** [wendi.crawford@gmail.com](mailto:wendi.crawford@gmail.com) [mailto:[wendi.crawford@gmail.com](mailto:wendi.crawford@gmail.com)]  
**Sent:** Sunday, May 03, 2015 7:30 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Wendi Crawford

**E-MAIL:** [wendi.crawford@gmail.com](mailto:wendi.crawford@gmail.com)

**COMPANY:**

**ADDRESS:** 2803 LENWOOD CT  
AUSTIN TX 78738-5348

**PHONE:** 5123304483

**FAX:**

**COMMENTS:** My name is Wendi Crawford and my family moved into our house at 2803 Lenwood Ct, Austin, TX 78738 a few months ago. Since then we have experienced foul smells in our neighborhood periodically. We were told by our neighbor the smells are coming from the WWTP located down the street. It is our understanding that the WTCPUA has filed an application to renew the water quality permit for this plant (No. WQ0013594001). We are concerned about the renewal of this permit and whether or not it properly

*Wendi*

addresses the concerns of our neighborhood. We would like to request a public meeting by the TCEQ regarding this application. Many thanks.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [wescrawford@gmail.com](mailto:wescrawford@gmail.com) [<mailto:wescrawford@gmail.com>]  
**Sent:** Sunday, May 03, 2015 7:32 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Wes Crawford, JR

**E-MAIL:** [wescrawford@gmail.com](mailto:wescrawford@gmail.com)

**COMPANY:**

**ADDRESS:** 2803 LENWOOD CT  
AUSTIN TX 78738-5348

**PHONE:** 5123304483

**FAX:**

**COMMENTS:** My name is Wes Crawford and my family moved into our house at 2803 Lenwood Ct, Austin, TX 78738 a few months ago. Since then we have experienced foul smells in our neighborhood periodically. We were told by our neighbor the smells are coming from the WWTP located down the street. It is our understanding that the WTCPUA has filed an application to renew the water quality permit for this plant (No. WQ0013594001). We are concerned about the renewal of this permit and whether or not it properly addresses

*MWD*

the concerns of our neighborhood. We would like to request a public meeting by the TCEQ regarding this application.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:26 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [margokamin@sbcglobal.net](mailto:margokamin@sbcglobal.net) [mailto:[margokamin@sbcglobal.net](mailto:margokamin@sbcglobal.net)]  
**Sent:** Tuesday, May 05, 2015 10:12 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
Crouch  
57136  
93175*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Margo Kamin Crouch

**E-MAIL:** [margokamin@sbcglobal.net](mailto:margokamin@sbcglobal.net)

**COMPANY:**

**ADDRESS:** 11817 WATERCREST CT  
AUSTIN TX 78738-5483

**PHONE:** 5124237855

**FAX:** 5124237855

**COMMENTS:** My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We want to make sure that the permit addresses these issues and protects our health,

*MWD*

safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 2:01 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [bobby\\_gulf@hotmail.com](mailto:bobby_gulf@hotmail.com) [mailto:[bobby\\_gulf@hotmail.com](mailto:bobby_gulf@hotmail.com)]  
**Sent:** Monday, May 04, 2015 2:00 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
5/13/15*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Robert Crouch

**E-MAIL:** [bobby\\_gulf@hotmail.com](mailto:bobby_gulf@hotmail.com)

**COMPANY:**

**ADDRESS:** 11817 WATERCREST CT  
AUSTIN TX 78738-5483

**PHONE:** 5122638365

**FAX:**

**COMMENTS:** I am concerned about the renewal of Water Quality Permit, # WQ0013594001, by West Travis County Public Utility Agency. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are very concerned that they will continue or get worse. There have also been sewage overflows out of manholes in the area. We want to

*MWD*

make sure the permit addresses these issues and protects the health and safety of everyone who lives in the area. I request a public meeting regarding this permit application. Thanks for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 10:48 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [gncrowe@gmail.com](mailto:gncrowe@gmail.com) [<mailto:gncrowe@gmail.com>]  
**Sent:** Monday, September 15, 2014 10:04 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
9/3/14*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** George Nelson Crowe

**E-MAIL:** [gncrowe@gmail.com](mailto:gncrowe@gmail.com)

**COMPANY:**

**ADDRESS:** 3207 AVENAL DR  
AUSTIN TX 78738-5366

**PHONE:** 5124945469

**FAX:**

**COMMENTS:** My name is George Nelson Crowe and I live at 3207 Avenal Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located directly on the north side of my house. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. I oftentimes have had to cancel outdoor family gatherings

*mm*

because of the awful odors. There have also been sewage overflows out of manholes on our street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 10:47 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** johndashtara@yahoo.com [mailto:johndashtara@yahoo.com]  
**Sent:** Monday, September 15, 2014 10:22 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*WD  
9/31/14*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR John Dashtara, JR

**E-MAIL:** [johndashtara@yahoo.com](mailto:johndashtara@yahoo.com)

**COMPANY:**

**ADDRESS:** 10820 POINTEVIEW DR  
AUSTIN TX 78738-5525

**PHONE:** 5128615020

**FAX:**

**COMMENTS:** My name is John Dashtara and I live at 10820 Pointeview Dr, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our neighborhood streets. We want to make

*WD*

sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 1:05 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [v.iavkina@gmail.com](mailto:v.iavkina@gmail.com) [<mailto:v.iavkina@gmail.com>]  
**Sent:** Monday, September 15, 2014 12:31 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93178*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Valerie I Dashtara

**E-MAIL:** [v.iavkina@gmail.com](mailto:v.iavkina@gmail.com)

**COMPANY:**

**ADDRESS:** 10820 POINTEVIEW DR  
AUSTIN TX 78738-5525

**PHONE:** 9179696688

**FAX:**

**COMMENTS:** My name is Valerie I. Dashtara, and I reside at 10820 Pointe View Dr, Austin, TX, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue to get worse. There have also been sewage overflows out of the manholes on our

street. We want to make sure that the permit addresses these issues and protects our health, safety, and the ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:17 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** adomecq2@att.net [mailto:adomecq2@att.net]  
**Sent:** Monday, May 04, 2015 2:37 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Amy Domecq

**E-MAIL:** [adomecq2@att.net](mailto:adomecq2@att.net)

**COMPANY:**

**ADDRESS:** 12204 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5124709470

**FAX:**

**COMMENTS:** My name is Amy Domecq and we have lived in Lake Pointe for several years. I'm writing in regards to the issues we've been having with the WTCPUA and the Lake Pointe Waste Water Facility. We're upset that a community is such as ours is having to deal with these issues that are caused to the irresponsible actions (and poor management) of the WTCPUA. We want assurance that the TCEQ feels confident that the

*MWD*

Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:18 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [kellygeary@gmail.com](mailto:kellygeary@gmail.com) [mailto:[kellygeary@gmail.com](mailto:kellygeary@gmail.com)]  
**Sent:** Monday, September 15, 2014 9:17 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*Handwritten:* Kelly  
9/3/14

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Kelly Elam

**E-MAIL:** [kellygeary@gmail.com](mailto:kellygeary@gmail.com)

**COMPANY:**

**ADDRESS:** 11739 STERLING PANORAMA TER  
AUSTIN TX 78738-5004

**PHONE:** 5129256268

**FAX:**

**COMMENTS:** I am concerned about, and want to learn more about, the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001; I am concerned that the WWTP is badly in need of repair, is already operating at permitted levels and is seeking a permit to increase levels despite numerous RAW SEWAGE SPILLS in the past year. I am asking the TCEQ to convene a public meeting on this application.

*Handwritten:* Mue

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:18 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [tmelam@gmail.com](mailto:tmelam@gmail.com) [<mailto:tmelam@gmail.com>]  
**Sent:** Monday, September 15, 2014 9:13 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD*  
*93775*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Terry Elam

**E-MAIL:** [tmelam@gmail.com](mailto:tmelam@gmail.com)

**COMPANY:**

**ADDRESS:** 11739 STERLING PANORAMA TER  
AUSTIN TX 78738-5004

**PHONE:** 5126949124

**FAX:**

**COMMENTS:** I am concerned about, and want to learn more about, the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001; I am concerned that the WWTP is badly in need of repair, is already operating at permitted levels and is seeking a permit to increase levels despite numerous RAW SEWAGE SPILLS in the past year. I am asking the TCEQ to convene a public meeting on this application.

*MW*

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:26 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [mdfanning@gmail.com](mailto:mdfanning@gmail.com) [<mailto:mdfanning@gmail.com>]  
**Sent:** Tuesday, May 05, 2015 10:30 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Michele Fanning

**E-MAIL:** [mdfanning@gmail.com](mailto:mdfanning@gmail.com)

**COMPANY:**

**ADDRESS:** 12429 FAIRFAX RIDGE PL 12429 Fairfax Ridge Place  
AUSTIN TX 78738-5436

**PHONE:** 5124131921

**FAX:**

**COMMENTS:** My name is Michele Fanning and I live at 12429 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

*MWD*

street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:26 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [bfanning1@gmail.com](mailto:bfanning1@gmail.com) [<mailto:bfanning1@gmail.com>]  
**Sent:** Tuesday, May 05, 2015 10:34 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** William Franklin Fanning, III

**E-MAIL:** [bfanning1@gmail.com](mailto:bfanning1@gmail.com)

**COMPANY:**

**ADDRESS:** 12429 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5436

**PHONE:** 5124154787

**FAX:**

**COMMENTS:** My name is William Fanning and I live at 12429 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

*mwd*

street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [Tlgarvens@gmail.com](mailto:Tlgarvens@gmail.com) [<mailto:Tlgarvens@gmail.com>]  
**Sent:** Sunday, September 14, 2014 2:04 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*TWD  
9/3/15*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Tracie Garvens

**E-MAIL:** [Tlgarvens@gmail.com](mailto:Tlgarvens@gmail.com)

**COMPANY:**

**ADDRESS:** 12311 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5126329814

**FAX:**

**COMMENTS:** Hello, I live at 12311 Carlsbad dr., Austin 78738. I am extremely concerned about the application filed by the West Travis County Public Utility Agency for renewal of Water Quality Permit no. WQ0013594001. One of the treatment plants mentioned in this permit is located in our neighborhood. For years we have experienced awful sewage odors to the point our family can not go outside and on some occasions, the odor has ever entered our house. There is also a history of sewage spills due to the lack of proper management

*MW*

by the West Austin County PUA. My boys fish and play around the neighborhood pond so we are especially alarmed when the sign goes up warning of sewage spills. We would like to ensure the permit includes the appropriate quality standards in order to protect our health and safety. With the exploding growth in our area, this old and inadequately maintained plant continues to operate at maximum capacity. I am asking the TCEQ to convene a public meeting regarding this application. Thanks for your consideration of this request. Tracie and Tom Garvens

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 1:25 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [pgolde@techpeopleinc.com](mailto:pgolde@techpeopleinc.com) [<mailto:pgolde@techpeopleinc.com>]  
**Sent:** Wednesday, August 12, 2015 11:32 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Peter W Golde

**E-MAIL:** [pgolde@techpeopleinc.com](mailto:pgolde@techpeopleinc.com)

**COMPANY:**

**ADDRESS:** 8301 BELLANCIA DR  
AUSTIN TX 78738-7659

**PHONE:** 5127718844

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 12:43 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [awiltongreen@icloud.com](mailto:awiltongreen@icloud.com) [mailto:[awiltongreen@icloud.com](mailto:awiltongreen@icloud.com)]  
**Sent:** Tuesday, May 05, 2015 11:40 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
93179*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Amanda Green

**E-MAIL:** [awiltongreen@icloud.com](mailto:awiltongreen@icloud.com)

**COMPANY:**

**ADDRESS:** 3301 AVENAL DR  
AUSTIN TX 78738-5368

**PHONE:** 5129314690

**FAX:**

**COMMENTS:** My name is Amanda Green and I live at 3301 Avenal Dr., Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a

*mwd*

large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [home@thomas-griffin.com](mailto:home@thomas-griffin.com) [<mailto:home@thomas-griffin.com>]  
**Sent:** Tuesday, May 05, 2015 5:22 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Thomas G Griffin, III

**E-MAIL:** [home@thomas-griffin.com](mailto:home@thomas-griffin.com)

**COMPANY:**

**ADDRESS:** 2028 E BEN WHITE BLVD # 240-2103  
AUSTIN TX 78741-6966

**PHONE:** 5127513858

**FAX:**

**COMMENTS:** My name is Thomas Griffin and I live at 3304 Avenal Dr, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a

*MWD*

large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [chen@ygriffin.com](mailto:chen@ygriffin.com) [<mailto:chen@ygriffin.com>]  
**Sent:** Tuesday, May 05, 2015 5:26 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mmw  
9/3/75*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Yeemay Griffin

**E-MAIL:** [chen@ygriffin.com](mailto:chen@ygriffin.com)

**COMPANY:**

**ADDRESS:** 2028 E BEN WHITE BLVD # 240-2103  
AUSTIN TX 78741-6966

**PHONE:** 5127828385

**FAX:**

**COMMENTS:** My name is Yeemay Griffin and I live at 3304 Avenal Dr, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a

*mmw*

large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 4:08 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [nenaa@austin.rr.com](mailto:nenaa@austin.rr.com) [mailto:[nenaa@austin.rr.com](mailto:nenaa@austin.rr.com)]  
**Sent:** Monday, May 04, 2015 3:32 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

MWD  
93175

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Nena Groskind

**E-MAIL:** [nenaa@austin.rr.com](mailto:nenaa@austin.rr.com)

**COMPANY:**

**ADDRESS:** 3005 HURON CLUB CT  
AUSTIN TX 78738-5440

**PHONE:** 5122630107

**FAX:**

**COMMENTS:** One of the waste water treatment plants authorized under this permit is located in my neighborhood. We have experienced terrible odors and sewage overflows, among other problems, in recent years and want to be sure these concerns and others – including the capacity to handle anticipated population growth - are addressed in the permitting process. Toward that end, I am requesting that you hold a public

MW

meeting on this permit application. I appreciate your consideration of this request and look forward to an affirmative response.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [codyrifkin@yahoo.com](mailto:codyrifkin@yahoo.com) [mailto:[codyrifkin@yahoo.com](mailto:codyrifkin@yahoo.com)]  
**Sent:** Tuesday, May 05, 2015 7:29 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*Handwritten:* MW / 93175

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Cody Gunn

**E-MAIL:** [codyrifkin@yahoo.com](mailto:codyrifkin@yahoo.com)

**COMPANY:**

**ADDRESS:** 12316 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 8283379953

**FAX:**

**COMMENTS:** My name is Cody Gunn. I live at 12316 Carlsbad Drive, Austin, TX, 78738. I would like to request a public meeting regarding the application by the West Travis County Public Utility Agency for renewal of a Water Quality Permit. The permit # is WQ0013594001. Thank you for your consideration of this request.

*Handwritten:* MW

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [stephenbriangunn@gmail.com](mailto:stephenbriangunn@gmail.com) [mailto:[stephenbriangunn@gmail.com](mailto:stephenbriangunn@gmail.com)]  
**Sent:** Tuesday, May 05, 2015 7:33 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*Handwritten:* MWWD / 57156 / 93175

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Stephen Gunn

**E-MAIL:** [stephenbriangunn@gmail.com](mailto:stephenbriangunn@gmail.com)

**COMPANY:**

**ADDRESS:** 12316 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5129176175

**FAX:**

**COMMENTS:** My name is Stephen Gunn. I live at 12316 Carlsbad Drive, Austin, TX, 78738. I would like to request a public meeting regarding the application by the West Travis County Public Utility Agency for renewal of a Water Quality Permit. The permit # is WQ0013594001. Thank you for your consideration of this request.

*Handwritten:* MW

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 4:26 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [sagurley@att.net](mailto:sagurley@att.net) [mailto:[sagurley@att.net](mailto:sagurley@att.net)]  
**Sent:** Monday, May 04, 2015 4:23 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

MWD  
9/3/75

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Scott Gurley

**E-MAIL:** [sagurley@att.net](mailto:sagurley@att.net)

**COMPANY:**

**ADDRESS:** 12430 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5435

**PHONE:** 5124325952

**FAX:**

**COMMENTS:** My name is Scott Gurley and I live at 12430 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

MW

street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*5/21/16  
Dm  
MWW*

**From:** [dick@dkhanson.com](mailto:dick@dkhanson.com) [mailto:[dick@dkhanson.com](mailto:dick@dkhanson.com)]  
**Sent:** Wednesday, August 12, 2015 7:31 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Richard Hanson

**E-MAIL:** [dick@dkhanson.com](mailto:dick@dkhanson.com)

**COMPANY:**

**ADDRESS:** 16400 HAMILTON POOL RD  
AUSTIN TX 78738-7300

**PHONE:** 5122634121

**FAX:**

**COMMENTS:** I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24

*MWW*

hours/day. I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 9:34 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [hendr3@gmail.com](mailto:hendr3@gmail.com) [<mailto:hendr3@gmail.com>]  
**Sent:** Monday, May 04, 2015 9:32 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Rebecca Henderson

**E-MAIL:** [hendr3@gmail.com](mailto:hendr3@gmail.com)

**COMPANY:**

**ADDRESS:** 1515 RESACA BLVD APT 6  
AUSTIN TX 78738-5511

**PHONE:** 5124029633

**FAX:**

**COMMENTS:** I request a public meeting regarding this permit application.

*MWD*

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, May 07, 2015 2:19 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

PM

**From:** [dpheronemus@gmail.com](mailto:dpheronemus@gmail.com) [<mailto:dpheronemus@gmail.com>]  
**Sent:** Thursday, May 07, 2015 2:07 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Dave Heronemus

**E-MAIL:** [dpheronemus@gmail.com](mailto:dpheronemus@gmail.com)

**COMPANY:**

**ADDRESS:** 12302 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5125140126

**FAX:**

**COMMENTS:** My name is Dave Heronemus. I live on Carlsbad Drive in the Lake Pointe subdivision and am very concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood and I am very concerned about the management of this plant. We have experienced sewage spills, sewers overflowing, our drinking water contaminated, and horrible odors. This permit needs to

*MWD*

address these issues NOW so we are able to maintain our health and safety. I request a public meeting regarding this permit SOONEST. Thank you.

3

TCEQ Public Meeting Form  
August 13, 2015

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: Lawrie Heronemus

Mailing Address: 12302 Carlsbad Dr

Physical Address (if different): \_\_\_\_\_

City/State: Austin TX Zip: 78738

**\*\*This information is subject to public disclosure under the Texas Public Information Act\*\***

Email: ljheronemus@gmail.com

Phone Number: 512 514 0126

• Are you here today representing a municipality, legislator, agency, or group?  Yes  No

If yes, which one? \_\_\_\_\_

Please add me to the mailing list. ✓

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

*mu*

**RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING:**  
**August 13, 2015**

**Regarding Application of West Travis County Public Utility Agency for  
Renewal of Water Quality Permit No. WQ0013594001; CN604021980  
Lake Pointe Waste Water Treatment Plant  
3100 Napa Drive, Austin, 78738**

**RECEIVED**

AUG 13 2015

AT PUBLIC MEETING

**I would like to submit these formal comments at the public meeting:**

**Item 27:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day.

The web page should be mobile friendly; as most odors will be detected when people are out walking, riding bikes or playing at the park adjacent to the plant. This is critical to report real-time problems so the PUA can resolve quickly.

Currently, my fellow residents and I have been logging odors and complaints via text message to the PUA General Manager's cell phone. Residents have been using this antiquated method for over 2 ½ years. PUA resolutions to solve the odors have been communicated back to residents via text message. However, many times myself, and fellow residents, have had to initiate a text message back to the PUA General Manager as to what the cause and corrections were to these odor issues.

There should be no expiration date in the provision. Based on the historical and ongoing odor issues, it makes sense to continue without an expiration date.

**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

*MW*

I understand the PUA implements fines to commercial violators. My concern is that larger commercial customers will see a fine as a business expense and not take timely corrective action.

I understand the biggest toll on our aging plant and its maintenance is the lack of pre-treated commercial waste entering the plant. The majority of the waste entering the plant in our residential neighborhood is commercial waste. As more local development continues, the plant capacity will increase with more commercial waste. It is critical to have defined and accountable requirements in this item.

**Submitted by:**

Laurie Heronemus      Laurie Heronemus

**Print Name & Signature**

August 13, 2015

**Address**

12302 Carlsbad Dr Austin TX 78738

**Email**

ljheronemus@gmail.com

**Phone**

512 514 0126

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:54 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [ljheronemus@gmail.com](mailto:ljheronemus@gmail.com) [<mailto:ljheronemus@gmail.com>]  
**Sent:** Monday, May 04, 2015 5:53 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Laurie Heronemus

**E-MAIL:** [ljheronemus@gmail.com](mailto:ljheronemus@gmail.com)

**COMPANY:**

**ADDRESS:** 12302 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5125140126

**FAX:**

**COMMENTS:** My name is Laurie Heronemus. I have lived in the Lake Pointe subdivision over five years. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. The wastewater treatment plant under this permit is located near the heart of our neighborhood--next to a neighborhood park and in the path of regular walkers, runners, and school children and families commuting to elementary school. We want assurance that the TCEQ has carefully

*MWD*

reviewed the Applicant's treatment plant capacities and capabilities with current data on the volume and characteristics of the wastewater that is being treated at its plants. For years our neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the WTCPUA. Due to the growth in our area, this aging and poorly maintained plant has been operating at maximum capacities. Numerous local commercial user's waste feeds to our neighborhood plant. The majority of the commercial user waste is not properly pre-treated, causing operational problems, plant deterioration and strong odors in our neighborhood. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed - while protecting our health, safety, and ability to enjoy our property. We also ask that the permit requires the WTCPUA offer its customers within the Lake Pointe neighborhood the opportunity to enroll in the IRIS email or telephone notification system (or other customer alert notification system) to receive timely alerts regarding urgent wastewater utility matters, sewage spills, service outages, and system emergencies. I respectfully request a public meeting and hearing regarding this application. Thank you,  
Laurie Heronemus

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 12, 2014 8:30 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [ljheronemus@gmail.com](mailto:ljheronemus@gmail.com) [<mailto:ljheronemus@gmail.com>]  
**Sent:** Thursday, September 11, 2014 6:50 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD*  
*93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Laurie Heronemus

**E-MAIL:** [ljheronemus@gmail.com](mailto:ljheronemus@gmail.com)

**COMPANY:**

**ADDRESS:** 12302 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5125140126

**FAX:**

**COMMENTS:** I am concerned about and want to learn more about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. We have experienced terrible odors, and sewage spills over the past few years and are worried that they will continue or get worse. We want to make sure that the renewal permit addresses these issues and protects our health and safety in the neighborhood. I am asking the TCEQ to convene a public meeting on this application. We want the renewal

*MWD*

application process to address resolving our concerns such as operating at proper capacities, enforcing action on commercial offenders who fail to pre-treat waste properly, and improvements on the aging plant. The plant is located in a residential neighborhood next to a park.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:45 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**From:** pholmertz@yahoo.com [mailto:pholmertz@yahoo.com]  
**Sent:** Thursday, August 13, 2015 10:37 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Peter Holmertz

**E-MAIL:** [pholmertz@yahoo.com](mailto:pholmertz@yahoo.com)

**COMPANY:**

**ADDRESS:** 12416 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5124316069

**FAX:** 5124316069

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 2:00 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** pholmertz@yahoo.com [mailto:pholmertz@yahoo.com]  
**Sent:** Monday, May 04, 2015 1:46 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Peter Holmertz

**E-MAIL:** [pholmertz@yahoo.com](mailto:pholmertz@yahoo.com)

**COMPANY:**

**ADDRESS:** 12416 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5126581112

**FAX:**

**COMMENTS:** My name is Peter Holmertz and I live at 12416 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

*MWD*

street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 1:24 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [hoods4ever@gmail.com](mailto:hoods4ever@gmail.com) [<mailto:hoods4ever@gmail.com>]  
**Sent:** Wednesday, August 12, 2015 12:36 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Debra Hood

**E-MAIL:** [hoods4ever@gmail.com](mailto:hoods4ever@gmail.com)

**COMPANY:**

**ADDRESS:** 12100 CARLSBAD DR  
AUSTIN TX 78738-5338

**PHONE:** 5124029460

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days. Submitted by: Debra Hood

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 11:11 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [bjorders@aol.com](mailto:bjorders@aol.com) [<mailto:bjorders@aol.com>]  
**Sent:** Monday, May 04, 2015 10:21 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Brian Jeffrey

**E-MAIL:** [bjorders@aol.com](mailto:bjorders@aol.com)

**COMPANY:**

**ADDRESS:** 3308 AVENAL DR  
AUSTIN TX 78738-5367

**PHONE:** 5122638100

**FAX:**

**COMMENTS:** Please disregard my comment from 05/03/15—it is to be replaced by this comment: My name is Brian Jeffrey and I live at 3308 Avenal Drive, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential

*MWD*

community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:22 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**From:** [bjorders@aol.com](mailto:bjorders@aol.com) [<mailto:bjorders@aol.com>]  
**Sent:** Sunday, May 03, 2015 10:27 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Brian Jeffrey

**E-MAIL:** [bjorders@aol.com](mailto:bjorders@aol.com)

**COMPANY:**

**ADDRESS:** 3308 AVENAL DR  
AUSTIN TX 78738-5367

**PHONE:** 5122638100

**FAX:**

**COMMENTS:** Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant.

*MWD*

TCEQ Public Meeting Form  
August 13, 2015

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: Judy Jeffrey

Mailing Address: 3308 Avenal Dr Austin TX 78738

Physical Address (if different): Same

City/State: Austin TX Zip: 78738

**\*\*This information is subject to public disclosure under the Texas Public Information Act\*\***

Email: judy.ternus@gmail.com ✓

Phone Number: 512 947-8104

- Are you here today representing a municipality, legislator, agency, or group?  Yes  No

If yes, which one? \_\_\_\_\_

Please add me to the mailing list.

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting.

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

**RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING:**  
**August 13, 2015**

**Regarding Application of West Travis County Public Utility Agency for  
Renewal of Water Quality Permit No. WQ0013594001; CN604021980,  
Lake Pointe Waste Water Treatment Plant  
3100 Napa Drive, Austin, 78738**

**RECEIVED**

AUG 13 2015

AT PUBLIC MEETING

**I would like to submit these formal comments at the public meeting:**

**Item 27:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day.

**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

(over) →

**Submitted by:**

Judy Jeffrey

Sharyl Burchnick

**Print Name & Signature**

3308 Arenal Dr, Austin TX 78738

**Address**

12108 Pleasant Panorama Vw Austin, Tx 78738

mu

• Request that capacity at the Lake Pomona Plant be restricted until maintenance and corrected actions can be completed.

• Request that commercial waste is continued to be tested and actions are taken to remedy problems with commercial non compliance.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 11:11 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [judy.ternus@gmail.com](mailto:judy.ternus@gmail.com) [<mailto:judy.ternus@gmail.com>]  
**Sent:** Monday, May 04, 2015 10:17 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Judy Jeffrey

**E-MAIL:** [judy.ternus@gmail.com](mailto:judy.ternus@gmail.com)

**COMPANY:**

**ADDRESS:** 3308 AVENAL DR  
AUSTIN TX 78738-5367

**PHONE:** 5122638100

**FAX:**

**COMMENTS:** Please disregard my comment from 05/03/15—it is to be replaced by this comment: My name is Judy Jeffrey and I live at 3308 Avenal Drive, Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential

*MWD*

community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:22 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**From:** [judy.ternus@gmail.com](mailto:judy.ternus@gmail.com) [<mailto:judy.ternus@gmail.com>]  
**Sent:** Sunday, May 03, 2015 10:15 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Judy Jeffrey

**E-MAIL:** [judy.ternus@gmail.com](mailto:judy.ternus@gmail.com)

**COMPANY:**

**ADDRESS:** 3308 AVENAL DR  
AUSTIN TX 78738-5367

**PHONE:** 5122638100

**FAX:**

**COMMENTS:** Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant.

*MWD*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:24 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*Lead  
93175*

PM

**From:** [poobah88@yahoo.com](mailto:poobah88@yahoo.com) [mailto:[poobah88@yahoo.com](mailto:poobah88@yahoo.com)]  
**Sent:** Sunday, September 14, 2014 11:52 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** William Jenks

**E-MAIL:** [poobah88@yahoo.com](mailto:poobah88@yahoo.com)

**COMPANY:**

**ADDRESS:** 10512 POINTEVIEW DR  
AUSTIN TX 78738-5522

**PHONE:** 5123679693

**FAX:**

**COMMENTS:** My name is William Jenks and I live at 10512 Point Vew Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We want

*mm*

to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 4:11 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [jjfam.erin@gmail.com](mailto:jjfam.erin@gmail.com) [mailto:[jjfam.erin@gmail.com](mailto:jjfam.erin@gmail.com)]  
**Sent:** Tuesday, May 05, 2015 4:08 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Erin G Johnston

**E-MAIL:** [jjfam.erin@gmail.com](mailto:jjfam.erin@gmail.com)

**COMPANY:**

**ADDRESS:** 3501 SAN BENITO CT  
AUSTIN TX 78738-5470

**PHONE:** 5124968321

**FAX:**

**COMMENTS:** My name is Erin Johnston and I live in the Lakepointe neighborhood where this permit is. I am very concerned about the application by the West Travis County Public Utility Agency for renewal of the Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants is in the middle of our community. We have bad odors from it and have several spills in our community pond. I'm scared to let my dog go near it. We have also had sewage overflows from our manholes. I want the permit to address these issues or the

*MWD*

company will just let things get worse. These issues affect our health, my childrens safety and my families ability to enjoy my property. I request a public meeting regarding this permit application!!! Thank you for your consideration of this request. Erin Johnston

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:46 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**From:** [djones@cvm.tamu.edu](mailto:djones@cvm.tamu.edu) [<mailto:djones@cvm.tamu.edu>]  
**Sent:** Wednesday, August 12, 2015 11:10 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** DR. DAN JONES

**E-MAIL:** [djones@cvm.tamu.edu](mailto:djones@cvm.tamu.edu)

**COMPANY:**

**ADDRESS:** 7107 DESTINY HILLS DR  
AUSTIN TX 78738-7419

**PHONE:** 9799850966

**FAX:**

**COMMENTS:** The ongoing odor problem emanating from the LP Wastewater Treatment plant continues to have a negative impact on the quality of life for residents of Lake Pointe. I am writing this request to have the odor prevention plan as cited in the following Item #27 considered and implemented. Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. In the discussion on the

*MWD*

upcoming LP Wastewater Treatment plant permit renewal, I also am requesting that there be a better and a speedier method of documenting wastewater plant concerns and implementing sanctions and corrections (See Items 28 and 29). Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:46 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9375*

**From:** [psychlinda2002@yahoo.com](mailto:psychlinda2002@yahoo.com) [<mailto:psychlinda2002@yahoo.com>]  
**Sent:** Wednesday, August 12, 2015 8:57 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** DR. LINDA JONES

**E-MAIL:** [psychlinda2002@yahoo.com](mailto:psychlinda2002@yahoo.com)

**COMPANY:**

**ADDRESS:** 7107 DESTINY HILLS DR  
AUSTIN TX 78738-7419

**PHONE:** 9798204277

**FAX:**

**COMMENTS:** Given the serious problems the Lake Pointe residents are experiencing with odors permeating their neighborhood, I am writing this request to have the odor prevention plan as cited in the following Item #27 considered and implemented. In the discussion on the upcoming LP Wastewater Treatment plant permit renewal, I also am requesting that there be a better and a speedier method of documenting wastewater plant concerns and implementing sanctions and corrections (See Items 28 and 29). Item 27: I request Permit Item 27

*MLC*

require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:18 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** dk4dk4@hotmail.com [mailto:dk4dk4@hotmail.com]  
**Sent:** Monday, May 04, 2015 2:31 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Alana Kirkpatrick

**E-MAIL:** [dk4dk4@hotmail.com](mailto:dk4dk4@hotmail.com)

**COMPANY:**

**ADDRESS:** 12208 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5612671921

**FAX:**

**COMMENTS:** I live in Lake Pointe, very close to the waste water facility. For years, we have dealt with repeated odor issues. The City of Bee Caves is irresponsibly approving growth and permits without proper infrastructure planning. Moreover, the West Travis County Public Utility Agency and its management has proven that it's unable to properly regulate and manage the facility. These issues, along with the incapable plant management team have been documented for year. Many of which have been reported to the TCEQ. We want

*MW*

assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:18 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [akirkpatrick3@austin.rr.com](mailto:akirkpatrick3@austin.rr.com) [<mailto:akirkpatrick3@austin.rr.com>]  
**Sent:** Monday, May 04, 2015 2:28 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** David Kirkpatrick

**E-MAIL:** [akirkpatrick3@austin.rr.com](mailto:akirkpatrick3@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12208 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5123738498

**FAX:**

**COMMENTS:** I live in Lake Pointe, very close to the Lake Pointe waste water facility. For years, we have dealt with repeated odor issues. The West Travis County Public Utility Agency cannot affectively operate a safe and qualify facility. These allegations are FACTS, that have been documented and submitted multiple times over the past years. We want assurance that the TCEQ feels confident that the Applicant can meet its permit

*MWD*

limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*msw  
9/3/15*

**From:** [kennylk@earthlink.net](mailto:kennylk@earthlink.net) [mailto:[kennylk@earthlink.net](mailto:kennylk@earthlink.net)]  
**Sent:** Wednesday, August 12, 2015 5:15 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Kenneth Lawrence Knebel

**E-MAIL:** [kennylk@earthlink.net](mailto:kennylk@earthlink.net)

**COMPANY:**

**ADDRESS:** 12203 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5127403407

**FAX:**

**COMMENTS:** ITEM 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

*msw*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 19, 2014 7:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [kennylk@earthlink.net](mailto:kennylk@earthlink.net) [mailto:[kennylk@earthlink.net](mailto:kennylk@earthlink.net)]  
**Sent:** Thursday, September 18, 2014 3:40 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/14*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Ken Lawrence Knebel

**E-MAIL:** [kennylk@earthlink.net](mailto:kennylk@earthlink.net)

**COMPANY:**

**ADDRESS:** 12203 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5127403407

**FAX:**

**COMMENTS:** My name is Ken Knebel and I live at 12203 Carlsbad Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. For years - this neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the West Travis County PUA. Due to the growth in our

*MWD*

area, this old and poorly maintained plant has been operating at maximum capacities. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed - while protecting our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request and look forward to resolving this issue very soon!  
Sincerely, Ken Knebel

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [lindamk800@gmail.com](mailto:lindamk800@gmail.com) [<mailto:lindamk800@gmail.com>]  
**Sent:** Wednesday, August 12, 2015 5:08 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Linda Hutcheson Knebel

**E-MAIL:** [lindamk800@gmail.com](mailto:lindamk800@gmail.com)

**COMPANY:**

**ADDRESS:** 12203 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5125073407

**FAX:** 5122631410

**COMMENTS:** ITEM 29 I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

*MWD*

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 19, 2014 7:52 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [lindamk800@gmail.com](mailto:lindamk800@gmail.com) [mailto:[lindamk800@gmail.com](mailto:lindamk800@gmail.com)]  
**Sent:** Thursday, September 18, 2014 3:44 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD*  
*9/3/14*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Linda Hutcheson Knebel

**E-MAIL:** [lindamk800@gmail.com](mailto:lindamk800@gmail.com)

**COMPANY:**

**ADDRESS:** 12203 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5125073407

**FAX:**

**COMMENTS:** My name is Linda Knebel. I have lived in the Lake Pointe subdivision in West Travis County at 12203 Carlsbad Dr. for the past 15 years. As a long-time resident, I have experienced first-hand the minimal maintenance and lack of quality control at the Lake Pointe wastewater treatment plant. I was hopeful when the WTCPUA took over managing the plant that we would have better local oversight and management; however, we have had numerous spills into the street at the park, odor problems, and continued lack of representation and

*MWD*

transparency to customers. We keep being told that “they are working on it”. Unfortunately, the plant is located near the heart of our neighborhood--next to a main neighborhood park and in the path of regular walkers, runners, and school children and families commuting to Lake Pointe Elementary. This situation threatens not only our health, but our quality of life, and our property values. The Lake Pointe wastewater treatment plant is outdated; however, with the surge in development in this area, the WTCPUA continues to grant wastewater permits to new developers that will feed into our plant which is already at maximum capacity. In fact, I have attended WTCPUA board meetings where the Board acknowledges that much of the Lake Pointe plant needs to be taken offline in order to make repairs and that, even then, it is an antiquated structure; yet, they continue to approve new customers who will use our plant, including a new 5-story hotel with its very toxic commercial waste--making these much needed repairs untenable by refusing to reroute capacity to other, newer facilities. I respectfully request a public meeting regarding this application. This current situation cannot continue without greater scrutiny by public officials. I appreciate your consideration. Thank you, Linda Knebel

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 10:52 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [captainjpk@gmail.com](mailto:captainjpk@gmail.com) [mailto:[captainjpk@gmail.com](mailto:captainjpk@gmail.com)]  
**Sent:** Wednesday, August 12, 2015 10:36 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*SE/EG  
9/3/15  
mweber*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Jim Koerner

**E-MAIL:** [captainjpk@gmail.com](mailto:captainjpk@gmail.com)

**COMPANY:**

**ADDRESS:** 7824 LYNCHBURG DR  
AUSTIN TX 78738-7649

**PHONE:** 5122632108

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MW*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 9:34 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [dan@cenizo.com](mailto:dan@cenizo.com) [mailto:[dan@cenizo.com](mailto:dan@cenizo.com)]  
**Sent:** Monday, May 04, 2015 9:24 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Daniel Kowalski

**E-MAIL:** [dan@cenizo.com](mailto:dan@cenizo.com)

**COMPANY:** Mr.

**ADDRESS:** 1515 RESACA BLVD APT 6  
AUSTIN TX 78738-5511

**PHONE:** 5128260323

**FAX:**

**COMMENTS:** I request a public meeting regarding this permit application.

*MWD*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 4:08 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [jkupper88@gmail.com](mailto:jkupper88@gmail.com) [<mailto:jkupper88@gmail.com>]  
**Sent:** Monday, May 04, 2015 3:44 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Joseph M Kupper

**E-MAIL:** [jkupper88@gmail.com](mailto:jkupper88@gmail.com)

**COMPANY:**

**ADDRESS:** 12216 LAKE STONE DR  
AUSTIN TX 78738-5492

**PHONE:** 5129405516

**FAX:** 5129405516

**COMMENTS:** My name is Joe Kupper and I live at 12216 Lake Stone Drive, Austin, TX 78738. I am concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. I often ride my bike in the neighborhood and on occasion smell a foul odor near the treatment plant when riding on Sonoma Drive. I request a public meeting regarding this permit application. Thank you.

*MWD*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 1:05 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [clivehl75@yahoo.com](mailto:clivehl75@yahoo.com) [mailto:[clivehl75@yahoo.com](mailto:clivehl75@yahoo.com)]  
**Sent:** Monday, September 15, 2014 12:38 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
9/3/14*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Clive Lankwarden

**E-MAIL:** [clivehl75@yahoo.com](mailto:clivehl75@yahoo.com)

**COMPANY:**

**ADDRESS:** 2617 STERLING PANORAMA CT  
AUSTIN TX 78738-5039

**PHONE:** 5123829473

**FAX:**

**COMMENTS:** I am concerned about, and want to learn more about, the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. I am concerned that the WWTP is badly in need of repair, is already operating at permitted levels and is seeking a permit to increase levels despite numerous RAW SEWAGE SPILLS in the past year. I am asking the TCEQ to convene a public meeting on this application.

*MW*

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 10:48 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [larsaus6@mac.com](mailto:larsaus6@mac.com) [<mailto:larsaus6@mac.com>]  
**Sent:** Monday, September 15, 2014 10:12 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
9/31/14*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Megan Larson

**E-MAIL:** [larsaus6@mac.com](mailto:larsaus6@mac.com)

**COMPANY:**

**ADDRESS:** 3004 NAPA DR  
AUSTIN TX 78738-5341

**PHONE:** 5124021307

**FAX:**

**COMMENTS:** I request a public meeting regarding this permit application. I'm very concerned about the permit holder's track record of non-compliance with this permit. This plant is already overburdened, and more growth is coming. If they are going to keep processing wastewater from other businesses and neighborhoods in our backyard, then they should at least be required to do it the right way, and follow a meaningful plan designed

*MW*

to work. Please help us make sure that this happens. Thanks and regards, Megan Larson 3004 Napa Drive  
Austin TX 78738

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 10:48 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

1001  
93/75

**From:** [tlarsonatx@gmail.com](mailto:tlarsonatx@gmail.com) [<mailto:tlarsonatx@gmail.com>]  
**Sent:** Monday, September 15, 2014 10:09 AM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Tim Larson

**E-MAIL:** [tlarsonatx@gmail.com](mailto:tlarsonatx@gmail.com)

**COMPANY:**

**ADDRESS:** 3004 NAPA DR  
AUSTIN TX 78738-5341

**PHONE:** 5124021307

**FAX:**

**COMMENTS:** I request a public meeting regarding this permit application. I'm very concerned about the permit holder's track record of non-compliance with this permit. This plant is already overburdened, and more growth is coming. If they are going to keep processing wastewater from other businesses and neighborhoods in our backyard, then they should at least be required to do it the right way, and follow a meaningful plan designed

to work. Please help us make sure that this happens. Thanks and regards, Tim Larson 3004 Napa Drive Austin TX 78738

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 11:12 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** ellenpaul@mac.com [mailto:ellenpaul@mac.com]  
**Sent:** Monday, May 04, 2015 10:05 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Ellen Lee

**E-MAIL:** [ellenpaul@mac.com](mailto:ellenpaul@mac.com)

**COMPANY:**

**ADDRESS:** 3008 NAPA DR  
AUSTIN TX 78738-5341

**PHONE:** 2147897507

**FAX:**

**COMMENTS:** Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want this Permit to be written so that it is easy to

*MWD*

understand -- and there's no debate over what is being required of the Applicant and when it must be completed. We want to be able to verify that the Applicant has performed its obligations, and we want the TCEQ inspectors to be able to do this, too. We want assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP. Furthermore, we would like the TCEQ to have a greater role in the Applicant's efforts to establish and enforce strict pretreatment program requirements for its non-residential customers.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 22, 2014 9:06 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

PM

**From:** [ellenpaul@mac.com](mailto:ellenpaul@mac.com) [mailto:[ellenpaul@mac.com](mailto:ellenpaul@mac.com)]  
**Sent:** Saturday, September 20, 2014 3:08 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Ellen Lee

**E-MAIL:** [ellenpaul@mac.com](mailto:ellenpaul@mac.com)

**COMPANY:**

**ADDRESS:** 3008 NAPA DR  
AUSTIN TX 78738-5341

**PHONE:** 5124652439

**FAX:**

**COMMENTS:** My name is Ellen Lee, and I live at 3008 Napa Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. In fact, it is immediately adjacent to my property, and it is my understanding that this plant is operating well beyond its intended capacity. We have experienced terrible odors over the past few years and are

*MLW*

worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We want to make sure that considerations related to this permit address these issues and protect our health, safety, and ability to enjoy our property. Short-term bandaid fixes will not work anymore. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 22, 2014 9:05 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

PM

**From:** [plee@vogllc.com](mailto:plee@vogllc.com) [mailto:[plee@vogllc.com](mailto:plee@vogllc.com)]  
**Sent:** Saturday, September 20, 2014 3:21 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Paul Lee, JR

**E-MAIL:** [plee@vogllc.com](mailto:plee@vogllc.com)

**COMPANY:**

**ADDRESS:** 3008 NAPA DR  
AUSTIN TX 78738-5341

**PHONE:** 5124652439

**FAX:**

**COMMENTS:** My name is Paul Lee and I live at 3008 Napa Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Evidently this plant is operating significantly beyond its capacity. I have been told that major repairs are needed, but the plant cannot be taken offline long enough to make the repairs. The city of Bee Cave

*MWD*

and surrounding areas have allowed too much commercial and residential development without regard to the demand put on this plant. Even the recent construction of a new but smaller plant on Bee Cave Parkway is only a bandaid, not a comprehensive solution to relieving the burden on the aging facility in Lake Pointe that is immediately adjacent to my home. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. My neighbors and I fear that a major spill or chronic odor issues will degrade our property values and our neighborhood's quality of life. We want to make sure that the permit review process addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:18 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [blindsey3@hotmail.com](mailto:blindsey3@hotmail.com) [<mailto:blindsey3@hotmail.com>]  
**Sent:** Monday, May 04, 2015 2:23 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

MWD  
9/3/15

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Tracy Lindsey

**E-MAIL:** [blindsey3@hotmail.com](mailto:blindsey3@hotmail.com)

**COMPANY:**

**ADDRESS:** 2900 GLENDORA CT  
AUSTIN TX 78738-5342

**PHONE:** 5126572463

**FAX:**

**COMMENTS:** We are the Lindsey family. We live in Lake Pointe - close to the WTCPUA waste water facility. For years, we have dealt with repeated odor issues, spills and an unsettling feeling that the plants operations are unsafe. We want assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever

MWD

it accepts wastewater for treatment at the Lake Pointe WWTP. Please help hold the WTCPUA and the Lake Pointe WWTP accountable for their actions, along with a strict improvement plan moving forward.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 19, 2014 7:51 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [geotrav76@yahoo.com](mailto:geotrav76@yahoo.com) [mailto:[geotrav76@yahoo.com](mailto:geotrav76@yahoo.com)]  
**Sent:** Thursday, September 18, 2014 10:59 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD*  
*93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Travis Loseke

**E-MAIL:** [geotrav76@yahoo.com](mailto:geotrav76@yahoo.com)

**COMPANY:**

**ADDRESS:** 12209 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5124875240

**FAX:**

**COMMENTS:** My name is Travis Loseke and I live at 12209 Carlsbad Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We want

*MWD*

to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 3:47 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [gene@lowenthal.net](mailto:gene@lowenthal.net) [mailto:[gene@lowenthal.net](mailto:gene@lowenthal.net)]  
**Sent:** Wednesday, August 12, 2015 3:20 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/31/15*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Eugene Lowenthal

**E-MAIL:** [gene@lowenthal.net](mailto:gene@lowenthal.net)

**COMPANY:**

**ADDRESS:** 9600 CRUMLEY RANCH RD  
AUSTIN TX 78738-6016

**PHONE:** 5122632938

**FAX:** 5122632938

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [mlusk3@austin.rr.com](mailto:mlusk3@austin.rr.com) [mailto:[mlusk3@austin.rr.com](mailto:mlusk3@austin.rr.com)]  
**Sent:** Tuesday, May 05, 2015 8:35 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*5/7/15  
MWD*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** DR. Samuel Gary Lusk

**E-MAIL:** [mlusk3@austin.rr.com](mailto:mlusk3@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12300 TORRANCE CT  
AUSTIN TX 78738-5463

**PHONE:** 5129234473

**FAX:** 5123060372

**COMMENTS:** My name is Samuel Gary Lusk and I live at 12300 Torrance Court in the Lakepoint subdivision. My family and I are concerned about the West Travis County Public Utility Agency's application for the renewal of Water Quality Permit No. WQ0013594001. A wastewater treatment plant authorized under this permit is located in our neighborhood. Odors so severe that we have actually left our home for fear of possible health consequences. We hope the permit addresses this and related issues which could be dangers to

*MWD*

our health, safety, and frankly properly values. We would like to request a public meeting regarding this permit application. Thank you in advance for your work and service and your attention to this critical matter. Sincerely,  
Samuel Gary Lusk, MD

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:45 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93179*

**From:** [elisaholmertz@yahoo.com](mailto:elisaholmertz@yahoo.com) [<mailto:elisaholmertz@yahoo.com>]  
**Sent:** Thursday, August 13, 2015 10:36 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Elisa Maldonado-Holmertz

**E-MAIL:** [elisaholmertz@yahoo.com](mailto:elisaholmertz@yahoo.com)

**COMPANY:**

**ADDRESS:** 12416 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5124316069

**FAX:** 5124316069

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 2:00 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [elisaholmertz@yahoo.com](mailto:elisaholmertz@yahoo.com) [<mailto:elisaholmertz@yahoo.com>]  
**Sent:** Monday, May 04, 2015 1:44 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MSWD  
9/3/15*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Elisa Maldonado-Holmertz

**E-MAIL:** [elisaholmertz@yahoo.com](mailto:elisaholmertz@yahoo.com)

**COMPANY:** Obelix Consulting

**ADDRESS:** 12416 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5124316069

**FAX:** 5124316069

**COMMENTS:** My name is Elisa Maldonado-Holmertz and I live at 12416 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

*MSWD*

street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:46 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [april@vividdesigngroup.com](mailto:april@vividdesigngroup.com) [mailto:[april@vividdesigngroup.com](mailto:april@vividdesigngroup.com)]  
**Sent:** Thursday, August 13, 2015 9:22 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** April Martini

**E-MAIL:** [april@vividdesigngroup.com](mailto:april@vividdesigngroup.com)

**COMPANY:** Vivid Design Group

**ADDRESS:** 12327 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5122892328

**FAX:**

**COMMENTS:** RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING: August 13, 2015 Regarding Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No.WQ0013594001; CN604021980 Lake Pointe Waste Water Treatment Plant 3100 Napa Drive, Austin, 78738 I would like to submit these formal comments at the public meeting: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division

*MW*

in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days. Submitted by: April Martini 12327 Carlsbad Dr. Austin, TX 78738  
Address

LAW OFFICES OF

# JACKSON, SJOBERG, McCARTHY & TOWNSEND, L.L.P.

DAVID E. JACKSON\*  
JOHN MATTHEW SJOBERG\*  
EDMOND R. McCARTHY, JR.  
ELIZABETH A. TOWNSEND†

711 WEST 7TH STREET  
AUSTIN, TEXAS 78701-2785  
(512) 472-7600  
FAX (512) 225-5565

OF COUNSEL  
ROBERT C. WILSON  
MARC O. KNISELY\*\*  
EDMOND R. McCARTHY, III  
Licensed in Texas and Tennessee  
CHIEF OF STAFF OFFICE  
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

www.jacksonsjoberg.com

August 13, 2015

\*BOARD CERTIFIED IN  
OIL, GAS AND MINERAL LAW  
\*\*BOARD CERTIFIED IN CIVIL APPELLATE LAW  
TEXAS BOARD OF LEGAL SPECIALIZATION

MWD  
73175

Ms. Bridget C. Bohac, Chief Clerk  
Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Bldg. F, 1st Floor (MC-105)  
Austin, Texas 78753

RECEIVED  
BY [Signature]

via eFile & Regular Mail

Re: Applicant: West Travis County Public Utility Agency; Comments on the Application to renew Water Quality Permit No. WQ0013594001 (Lake Pointe WWTP)

Dear Ms. Bohac:

I am writing on behalf of Robert (Bob) Ayres, as representative of the Ayres Family and Shield Ranch, a 6,800-acre property located in western Travis County (collectively referred to hereinafter as "Shield Ranch"), to express the following concerns about the renewal of the West Travis County PUA's above referenced Permit for the lake Point WWTP:

**Item 28:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day.

**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended

[Handwritten signature]

August 13, 2015

Page 2

solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Pursuant to the requirements of 30 TAC Ch. 55, the contact person for Shield Ranch is Mr. Bob Ayres, Managing Partner for the Family Partnership that owns and operates Shield Ranch. Mr. Ayres can be contacted at the following address:

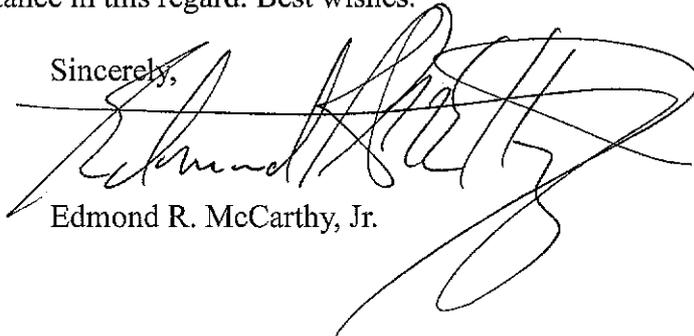
Shield Ranch  
c/o Bob Ayres, Managing Partner  
Shield Ranch  
3101 Bee Caves Rd., Suite 260  
Austin, TX 78746  
Tel: (512) 476-4816  
Fax: (512) 469-7823

Copies of correspondence should be provided to me as counsel for Shield Ranch and Mr. Ayres at the following:

Edmond R. McCarthy, Jr.  
Jackson, Sjoberg, McCarthy & Townsend, LLP  
711 W. 7<sup>th</sup> St.  
Austin, TX 78701  
Tel: (512) 225-5606  
Fax: (512) 225-5565  
[emcarthy@jacksonsjoberg.com](mailto:emcarthy@jacksonsjoberg.com)

Should you have any questions please feel free to contact me as counsel for Shield Ranch and Mr. Ayres. Thank you for your assistance in this regard. Best wishes.

Sincerely,



Edmond R. McCarthy, Jr.

ERM/tn

cc: Shield Ranch, Attn: Bob Ayres

40-275

JACKSON, SJOBERG, MCCARTHEY & TOWNSEND, L.L.P.  
711 WEST 7TH STREET  
AUSTIN, TEXAS 78701-2785



US POSTAGE

\$00.48<sup>9</sup>

First-Class

Mailed From 78701

08/13/2015

032A 0061816629

TEXAS  
COMMISSION  
ON ENVIRONMENTAL  
QUALITY

2015 AUG 17 PM 2:40

CHIEF CLERKS OFFICE

Ms. Bridget C. Bohac, Chief Clerk  
Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Bldg. F, 1st Floor (MC-105)  
Austin, TX 78753

RECEIVED

AUG 17 2015

TCEQ MAIL CENTER  
CS



7875381808 0015

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:39 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001  
**Attachments:** Bohac Ltr re WTCPUA Renewal App 8-13-151.pdf

SE136  
Dmca

**From:** [tnoble@jacksonsjoberg.com](mailto:tnoble@jacksonsjoberg.com) [<mailto:tnoble@jacksonsjoberg.com>]  
**Sent:** Thursday, August 13, 2015 3:45 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Edmond R. McCarthy, JR

**E-MAIL:** [tnoble@jacksonsjoberg.com](mailto:tnoble@jacksonsjoberg.com)

**COMPANY:** Jackson, Sjoberg, McCarthy & Townsend, LLP

**ADDRESS:** 711 W 7TH ST  
AUSTIN TX 78701-2711

**PHONE:** 5122255606

**FAX:**

**COMMENTS:** Please see the comments in the attached letter.

Mc

LAW OFFICES OF  
**JACKSON, SJOBERG, McCARTHY & TOWNSEND, L.L.P.**

DAVID E. JACKSON\*  
JOHN MATTHEW SJOBERG\*  
EDMOND R. McCARTHY, JR.  
ELIZABETH A. TOWNSEND†

711 WEST 7TH STREET  
AUSTIN, TEXAS 78701-2785  
(512) 472-7600  
FAX (512) 225-5565

OF COUNSEL  
ROBERT C. WILSON  
MARC Q. KNISELY\*\*

—————  
\*BOARD CERTIFIED IN  
OIL, GAS AND MINERAL LAW  
\*\*BOARD CERTIFIED IN CIVIL APPELLATE LAW  
TEXAS BOARD OF LEGAL SPECIALIZATION

www.jacksonsjoberg.com

—————  
EDMOND R. McCARTHY, III

†Licensed in Texas and  
Tennessee

August 13, 2015

Ms. Bridget C. Bohac, Chief Clerk  
Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Bldg. F, 1st Floor (MC-105)  
Austin, Texas 78753

*via eFile & Regular Mail*

Re: Applicant: West Travis County Public Utility Agency; Comments on the  
Application to renew Water Quality Permit No. WQ0013594001 (Lake Pointe  
WWTP)

Dear Ms. Bohac:

I am writing on behalf of Robert (Bob) Ayres, as representative of the Ayres Family and Shield Ranch, a 6,800-acre property located in western Travis County (collectively referred to hereinafter as "Shield Ranch"), to express the following concerns about the renewal of the West Travis County PUA's above referenced Permit for the lake Point WWTP:

**Item 28:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

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**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended

August 13, 2015  
Page 2

solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

Pursuant to the requirements of 30 TAC Ch. 55, the contact person for Shield Ranch is Mr. Bob Ayres, Managing Partner for the Family Partnership that owns and operates Shield Ranch. Mr. Ayres can be contacted at the following address:

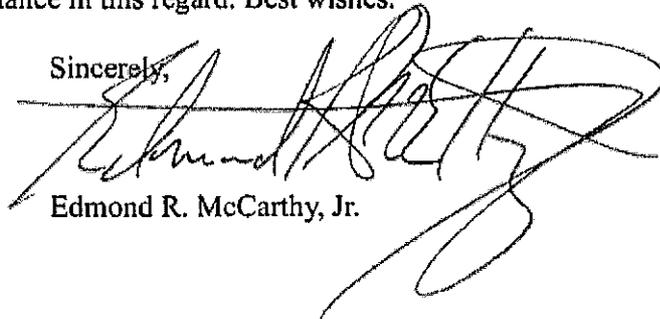
Shield Ranch  
c/o Bob Ayres, Managing Partner  
Shield Ranch  
3101 Bee Caves Rd., Suite 260  
Austin, TX 78746  
Tel: (512) 476-4816  
Fax: (512) 469-7823

Copies of correspondence should be provided to me as counsel for Shield Ranch and Mr. Ayres at the following:

Edmond R. McCarthy, Jr.  
Jackson, Sjoberg, McCarthy & Townsend, LLP  
711 W. 7<sup>th</sup> St.  
Austin, TX 78701  
Tel: (512) 225-5606  
Fax: (512) 225-5565  
[emcarthy@jacksonsjoberg.com](mailto:emcarthy@jacksonsjoberg.com)

Should you have any questions please feel free to contact me as counsel for Shield Ranch and Mr. Ayres. Thank you for your assistance in this regard. Best wishes.

Sincerely,

A handwritten signature in black ink, appearing to read 'Edmond R. McCarthy, Jr.', written over a horizontal line.

Edmond R. McCarthy, Jr.

ERM/tn

cc: Shield Ranch, Attn: Bob Ayres

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWS  
9/3/15*

**From:** [kathymorford@gmail.com](mailto:kathymorford@gmail.com) [<mailto:kathymorford@gmail.com>]  
**Sent:** Tuesday, May 05, 2015 8:00 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Kathryn Morford

**E-MAIL:** [kathymorford@gmail.com](mailto:kathymorford@gmail.com)

**COMPANY:**

**ADDRESS:** 2313 RIMROCK DR  
AUSTIN TX 78738-5503

**PHONE:** 5124232326

**FAX:**

**COMMENTS:** My name is Kathryn Morford and I live at 2313 Rimrock Drive, Austin, TX 7878. My family is very concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WC0013594001. One of the wastewater plants authorized under this permit is located in my neighborhood. We have personally experienced water quality issues that have effected our health. In August 2014, after months of stomach issues, I was diagnosed with H Pylori which is a water borne bacteria. Then in

*MW*

February 2015 my husband and son were diagnosed with dientamoeba which is a water borne parasite. My neighbor's son, Luke Perschbach, was also diagnosed with dientamoeba a month later. It was advised by our family physician to contact the County Health Department because of our poor water quality.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 1:34 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [lipstickmama@yahoo.com](mailto:lipstickmama@yahoo.com) [<mailto:lipstickmama@yahoo.com>]  
**Sent:** Thursday, August 13, 2015 1:33 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
93/FS*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Karen Newell

**E-MAIL:** [lipstickmama@yahoo.com](mailto:lipstickmama@yahoo.com)

**COMPANY:**

**ADDRESS:** 12307 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 6788792733

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28:I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*mu*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM.

**From:** karennewell@me.com [mailto:karennewell@me.com]  
**Sent:** Tuesday, May 05, 2015 8:30 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Karen Newell

**E-MAIL:** karennewell@me.com

**COMPANY:**

**ADDRESS:** 12307 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 6788792733

**FAX:**

**COMMENTS:** My name is Karen Newell. I have lived in the Lake Pointe subdivision at 12307 Carlsbad Dr for 10 years. I am concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. The wastewater treatment plant under this permit is located near the heart of our neighborhood--next to a neighborhood park and in the path of regular walkers, runners, and school children and families commuting to elementary school. We want assurance that the TCEQ has carefully

*MW*

reviewed the Applicant's treatment plant capacities and capabilities with current data on the volume and characteristics of the wastewater that is being treated at its plants. For years our neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the WTCPUA. Due to the growth in our area, this aging and poorly maintained plant has been operating at maximum capacities. Numerous local commercial user's waste feeds to our neighborhood plant. The majority of the commercial user waste is not properly pre-treated, causing operational problems, plant deterioration and strong odors in our neighborhood. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed--while protecting our health, safety, and ability to enjoy our property. We also ask that the permit requires the WTCPUA offer its customers within the Lake Pointe neighborhood the opportunity to enroll in the IRIS email or telephone notification system (or other customer alert notification system) to receive timely alerts regarding urgent wastewater utility matters, sewage spills, service outages, and system emergencies. I respectfully request a public meeting and hearing regarding this application. Regards,  
Karen Newell

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 22, 2014 9:10 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

PM

**From:** [lipstickmama@yahoo.com](mailto:lipstickmama@yahoo.com) [<mailto:lipstickmama@yahoo.com>]  
**Sent:** Friday, September 19, 2014 9:01 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER: RN102077989**

**PERMIT NUMBER: WQ0013594001**

**DOCKET NUMBER:**

**COUNTY: TRAVIS**

**PRINCIPAL NAME: WEST TRAVIS COUNTY PUA**

**CN NUMBER: CN604021980**

**FROM**

**NAME: MRS Karen Newell**

**E-MAIL: [lipstickmama@yahoo.com](mailto:lipstickmama@yahoo.com)**

**COMPANY:**

**ADDRESS: 12307 CARLSBAD DR  
AUSTIN TX 78738-5334**

**PHONE: 6788792733**

**FAX:**

**COMMENTS:** "My Name is Karen Newell. I reside at 12307 Carlsbad Drive, Austin, TX 78738. I am extremely concerned about the renewal of Water Quality Permit No. WQ0013594001 and want more information regarding the application by the West Travis County Public Utility Agency. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have lived in this neighborhood many years and have increasingly experienced foul odors and sewage overflows. I do not feel this

*KW*

treatment plant is being appropriately maintained and repaired in order to ensure our health and property value. I believe the development of nearby land for retail purposes are being routed to our neighborhood facility, that the facility was not designed to handle the current capacity and it is over-extended. I am concerned that no action is being undertaken to relieve the situation while more and more sewage is routed to our neighborhood. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 12:43 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [msncollection@austin.rr.com](mailto:msncollection@austin.rr.com) [<mailto:msncollection@austin.rr.com>]  
**Sent:** Tuesday, May 05, 2015 11:46 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Michael Steven Nicolaou

**E-MAIL:** [msncollection@austin.rr.com](mailto:msncollection@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12405 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5124020328

**FAX:**

**COMMENTS:** My name is Michael Steven Nicolaou and I live at 12405 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes

*MWD*

on our street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [marci.oconnell@gmail.com](mailto:marci.oconnell@gmail.com) [<mailto:marci.oconnell@gmail.com>]  
**Sent:** Thursday, August 13, 2015 2:21 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Marci O'Connell

**E-MAIL:** [marci.oconnell@gmail.com](mailto:marci.oconnell@gmail.com)

**COMPANY:**

**ADDRESS:** 2010 SEA EAGLE VW  
AUSTIN TX 78738-5381

**PHONE:** 5127393503

**FAX:**

**COMMENTS:** Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

*MWD*

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [marci.oconnell@gmail.com](mailto:marci.oconnell@gmail.com) [<mailto:marci.oconnell@gmail.com>]  
**Sent:** Sunday, May 03, 2015 8:42 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Marci O'Connell

**E-MAIL:** [marci.oconnell@gmail.com](mailto:marci.oconnell@gmail.com)

**COMPANY:**

**ADDRESS:** 2010 SEA EAGLE VW  
AUSTIN TX 78738-5381

**PHONE:** 5127393503

**FAX:**

**COMMENTS:** As a resident of Lake Pointe, and with the proximity of one of the permitted WWTP's RIGHT NEXT TO to homes in our neighborhood, given the history of odor complaints, and spills, we want to get this next step right. We would like the TCEQ to have a greater role in efforts to establish and enforce strict PRETREATMENT program requirements for its non-residential customers, since much of the waste that comes to our neighborhood plant originates from businesses OUTSIDE of our neighborhood. Thank you!

*MWD*

42761  
Oce/Budget

**Adrian Overstreet**

5305 Arbutus Cove  
Austin, Texas 78746

512-327-3133

overstreet@wildbasin.com

August 12, 2015

RENEWED

AUG 18 2015

By *[Signature]*

RECEIVED  
AUG 17 2015  
EXECUTIVE DIRECTOR

*MWD  
9/3/15*

Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Austin, TX 78753

Re: Renewal to PUA - TLAP Permit WQ0013594001

Gentlemen:

I write to provide input into the issue of the renewal of the above referenced permit that I understand is set for public hearing on August 13, 2015. I am unable to attend the public hearing due to pressing commitments in another state so I ask that you allow me to give my input via this written submission.

I am a member of the Customer Committee appointed by the board of the West Travis County Public Utility Agency ("WTCPUA"). During the course of that service I have seen first hand the amount of improvements that the current management of the WTCPUA has made and is making to the operation of the sewer plant which is the subject of the above reference permit ("Sewer Plant").

Since purchasing the plant the WTCPUA has spent over Fifteen Million Dollars (\$15,000,000.00) in Sewer Plant construction and operational improvements including:

1. The construction of the Bohls WWTP and Effluent Pond
2. Making major improvements at LPWWTP
3. Instituting a sewer Pre-Treatment Program
4. Implementing a Sewer Odor Control Program

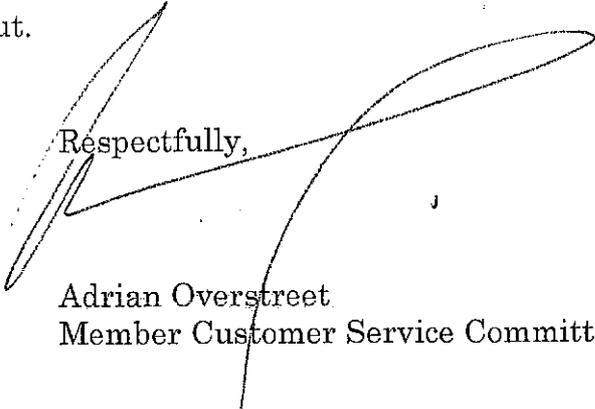
While the operation of the WTCPUA is not perfect I believe that the improvements that they have made and are committed to making show that they are serious in their desire to operate this plant in a first class manner.

TEXAS  
COMMISSION  
ON ENVIRONMENTAL  
QUALITY  
2015 AUG 18 PM 2:24  
CHIEF CLERKS OFFICE

*[Handwritten mark]*

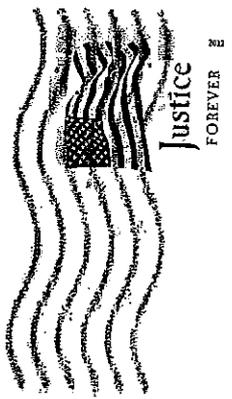
Accordingly I would ask that the Commission grant the renewal application referenced above.

Thank you for considering this input.



Respectfully,

Adrian Overstreet  
Member Customer Service Committee



POSTAGE WILL BE PAID BY ADDRESSEE  
FIRST CLASS PERMIT NO. 2101 AUSTIN, TEXAS

ADRIAN M. OVERSTREET  
ATTORNEY AT LAW  
5305 ARBUTUS COVE  
AUSTIN, TEXAS 78746

RECEIVED

AUG 17 2015

TCEQ MAIL CENTER  
MM

2601

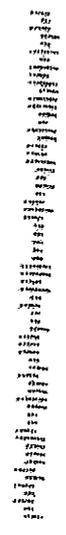
Texas Commission on Environmental Quality  
1200 Park Street  
Austin, Texas 78701

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
CHIEF CLERK'S OFFICE

2015 AUG 18 PM 2:24

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

RECEIVED  
AUG 17 2015  
EXECUTIVE DIRECTOR



00808195494

42761  
DCC/Budget

# HILL COUNTRY TEXAS GALLERIA LLC.

5305 Arbutus Cove  
Austin, Texas 78746  
512-327-3133  
overstreet@wildbasin.com  
August 12, 2015

REVIEWED  
AUG 13 2015  
By [Signature]

MWD  
9/3/75

RECEIVED  
AUG 17 2015  
EXECUTIVE DIR  
CHIEF CLERKS OFFICE  
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Austin, TX 78753

Re: Renewal to PUA - TLAP Permit WQ0013594001

Gentlemen:

I write to provide input into the issue of the renewal of the above referenced permit that I understand is set for public hearing on August 13, 2015. I am unable to attend the public hearing due to pressing commitments in another state so I ask that you allow me to give my input via this written submission.

Hill Country Texas Galleria LLC ("HCTG") of which I am the manager is one of the closest property owners to the existing facility. HCTG owns the newly constructed office building directly across Bee Cave Parkway from the Bohls effluent plant.

At first HCTG was hesitant to invest the amount of money required to build at 57,000 sq ft class A office building across from a sewer plant; however, the building has had little or no adverse impact from its proximity to the sewer facility. HCTG was concerned that the plant would be an odor nuisance but during the year that the building has been under development I have been at the site most days and there is only one day when I detected any odor that I would attribute to the plant.

I believe that the current management of the West Travis County Public Utility Agency ("WTCPUA") has diligently worked to correct the problems with an undersized sewer plant that they purchased, perhaps without sufficient diligence, from the Lower Colorado River Authority.

WTCPUA operates with the handicap of not being able to discharge its treated effluent into any waterway so is forced to collect effluent at the Bohls pond for disposal through irrigation. WTCPUA has raised commercial rates

MWD

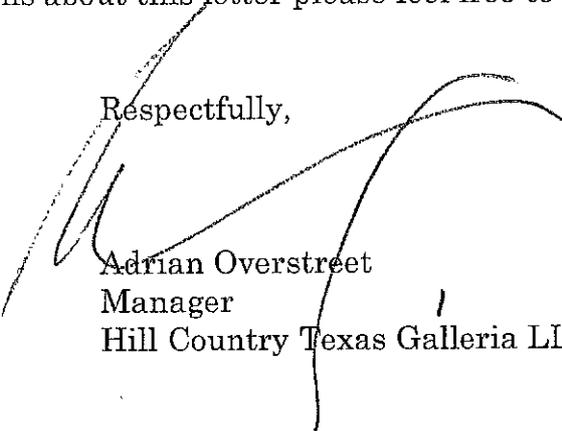
in the Bee Cave district as much as the market will bear, spending the proceeds on constantly improving its physical plant.

In a perfect world no one would live or office in the vicinity of a sewer plant or any other necessary municipal service that is viewed as undesirable; however, the reality is that a sewer plant has to go somewhere. In light of this necessity it seems to me that the relevant inquiry is whether the plant is operating so as to minimize its impact on adjacent property owners. Given the enormous and expensive improvements that WTCPUA has made to the plant they purchased from LCRA (which is the subject of this application for renewal), as well as their improvements in the management of the plant, HCTG believes that the WTCPUA is committed to this standard.

HCTG asks the commission to renew TLAP Permit WQ0013594001 permit for an additional five years.

Again please accept my apologies for not being able to attend this hearing in person. Should you have questions about this letter please feel free to contact the undersigned.

Respectfully,



Adrian Overstreet  
Manager  
Hill Country Texas Galleria LLC

ADRIAN M. OVERSTREET  
ATTORNEY AT LAW  
5305 ARBUTUS COVE  
AUSTIN, TEXAS 78746



Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Austin, TX 78759

109?

109? RECEIVED

AUG 18 8 19 PM 2015

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
TCEQ MAIL CENTER  
AUSTIN, TEXAS 78759

RECEIVED  
AUG 17 2015  
EXECUTIVE DIRECTOR



**Adrian Overstreet**

5305 Arbutus Cove  
Austin, Texas 78746

512-327-3133

overstreet@wildbasin.com ✓

August 12, 2015

**RECEIVED**  
AUG 13 2015  
AT PUBLIC MEETING

Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Austin, TX 78753

Re: Renewal to PUA - TLAP Permit WQ0013594001

Gentlemen:

I write to provide input into the issue of the renewal of the above referenced permit that I understand is set for public hearing on August 13, 2015. I am unable to attend the public hearing due to pressing commitments in another state so I ask that you allow me to give my input via this written submission.

I am a member of the Customer Committee appointed by the board of the West Travis County Public Utility Agency ("WTCPUA"). During the course of that service I have seen first hand the amount of improvements that the current management of the WTCPUA has made and is making to the operation of the sewer plant which is the subject of the above reference permit ("Sewer Plant").

Since purchasing the plant the WTCPUA has spent over Fifteen Million Dollars (\$15,000,000.00) in Sewer Plant construction and operational improvements including:

1. The construction of the Bohls WWTP and Effluent Pond
2. Making major improvements at LPWWTP
3. Instituting a sewer Pre-Treatment Program
4. Implementing a Sewer Odor Control Program

While the operation of the WTCPUA is not perfect I believe that the improvements that they have made and are committed to making show that they are serious in their desire to operate this plant in a first class manner.

WCO

Accordingly I would ask that the Commission grant the renewal application referenced above.

Thank you for considering this input.

Respectfully,

Adrian Overstreet  
Member Customer Service Committee

**HILL COUNTRY TEXAS GALLERIA LLC.**

5305 Arbutus Cove  
Austin, Texas 78746

512-327-3133

[overstreet@wildbasin.com](mailto:overstreet@wildbasin.com)

August 12, 2015

**RECEIVED**

AUG 13 2015

**AT PUBLIC MEETING**

Texas Commission on Environmental Quality  
12100 Park 35 Circle  
Austin, TX 78753

Re: Renewal to PUA - TLAP Permit WQ0013594001

Gentlemen:

I write to provide input into the issue of the renewal of the above referenced permit that I understand is set for public hearing on August 13, 2015. I am unable to attend the public hearing due to pressing commitments in another state so I ask that you allow me to give my input via this written submission.

Hill Country Texas Galleria LLC ("HCTG") of which I am the manager is one of the closest property owners to the existing facility. HCTG owns the newly constructed office building directly across Bee Cave Parkway from the Bohls effluent plant.

At first HCTG was hesitant to invest the amount of money required to build at 57,000 sq ft class A office building across from a sewer plant; however, the building has had little or no adverse impact from its proximity to the sewer facility. HCTG was concerned that the plant would be an odor nuisance but during the year that the building has been under development I have been at the site most days and there is only one day when I detected any odor that I would attribute to the plant.

I believe that the current management of the West Travis County Public Utility Agency ("WTCPUA") has diligently worked to correct the problems with an undersized sewer plant that they purchased, perhaps without sufficient diligence, from the Lower Colorado River Authority.

WTCPUA operates with the handicap of not being able to discharge its treated effluent into any waterway so is forced to collect effluent at the Bohls pond for disposal through irrigation. WTCPUA has raised commercial rates

*mm*

in the Bee Cave district as much as the market will bear, spending the proceeds on constantly improving its physical plant.

In a perfect world no one would live or office in the vicinity of a sewer plant or any other necessary municipal service that is viewed as undesirable; however, the reality is that a sewer plant has to go somewhere. In light of this necessity it seems to me that the relevant inquiry is whether the plant is operating so as to minimize its impact on adjacent property owners. Given the enormous and expensive improvements that WTCPUA has made to the plant they purchased from LCRA (which is the subject of this application for renewal), as well as their improvements in the management of the plant, HCTG believes that the WTCPUA is committed to this standard.

HCTG asks the commission to renew TLAP Permit WQ0013594001 permit for an additional five years.

Again please accept my apologies for not being able to attend this hearing in person. Should you have questions about this letter please feel free to contact the undersigned.

Respectfully,

Adrian Overstreet  
Manager  
Hill Country Texas Galleria LLC

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**From:** [ericpakarinen@gmail.com](mailto:ericpakarinen@gmail.com) [<mailto:ericpakarinen@gmail.com>]  
**Sent:** Wednesday, August 12, 2015 6:58 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Eric Pakarinen

**E-MAIL:** [ericpakarinen@gmail.com](mailto:ericpakarinen@gmail.com)

**COMPANY:**

**ADDRESS:** 1805 SEA EAGLE VW  
AUSTIN TX 78738-5322

**PHONE:** 5122631005

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*MWD  
9/3/15*

**From:** [ericpakarinen@gmail.com](mailto:ericpakarinen@gmail.com) [<mailto:ericpakarinen@gmail.com>]  
**Sent:** Sunday, May 03, 2015 6:14 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Eric Pakarinen

**E-MAIL:** [ericpakarinen@gmail.com](mailto:ericpakarinen@gmail.com)

**COMPANY:**

**ADDRESS:** 1805 SEA EAGLE VW  
AUSTIN TX 78738-5322

**PHONE:** 5122631005

**FAX:**

**COMMENTS:** My name is Eric Pakarinen and I live at 1805 Sea Eagle View, Austin, 78738. I am concerned about the application by WTCPUA for the renewal of this permit WQ0013594001. One of the wastewater treatment plans authorized under this permit is located in my neighborhood (Lake Pointe.) Many residents in Lake Pointe have experienced terrible sewage-related odors over the last few years and I am concerned that they will continue or get even worse. There have even been reports of sewage coming out of manholes. We want this

*MWD*

permit to written very clearly so that there is no misunderstanding over what is being required of the Applicant and the timing of completion of those requirements. It should be written in a very straightforward manner so that it is easy for anyone (including the general public and TCEQ inspectors) to verify that the Applicant has fulfilled those obligations. I request a public meeting regarding this permit application. Thank you for your consideration of my request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:47 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93179*

**From:** [marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com) [mailto:[marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com)]  
**Sent:** Wednesday, August 12, 2015 6:52 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Mary Pakarinen

**E-MAIL:** [marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com)

**COMPANY:**

**ADDRESS:** 1805 SEA EAGLE VW  
AUSTIN TX 78738-5322

**PHONE:** 5122631005

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 8:23 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com) [mailto:[marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com)]  
**Sent:** Sunday, May 03, 2015 6:10 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd*  
*93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Mary Pakarinen

**E-MAIL:** [marypakarinen@yahoo.com](mailto:marypakarinen@yahoo.com)

**COMPANY:**

**ADDRESS:** 1805 SEA EAGLE VW  
AUSTIN TX 78738-5322

**PHONE:** 5122631005

**FAX:**

**COMMENTS:** My name is Mary Pakarinen and I live at 1805 Sea Eagle View, Austin, 78738. I am concerned about the application by WTCPUA for the renewal of this water quality permit WQ0013594001. One of the wastewater treatment plans authorized under this permit is located in my neighborhood (Lake Pointe.) Many residents in Lake Pointe have experienced terrible sewage-related odors over the last few years and I am concerned that they will continue or get even worse. There have even been reports of sewage coming out of

*mwd*

manholes. We want this permit to be written very clearly so that there is no misunderstanding over what is being required of the Applicant and the timing of completion of those requirements. It should be written in a very straightforward manner so that it is easy for anyone (including the general public and TCEQ inspectors) to verify that the Applicant has fulfilled those obligations. I request a public meeting regarding this permit application. Thank you for your consideration of my request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 1:05 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [rewildearth@gmail.com](mailto:rewildearth@gmail.com) [<mailto:rewildearth@gmail.com>]  
**Sent:** Thursday, August 13, 2015 1:04 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Hope Phillips

**E-MAIL:** [rewildearth@gmail.com](mailto:rewildearth@gmail.com)

**COMPANY:**

**ADDRESS:** 3850 FEARLESS TREADWAY  
ROUND MOUNTAIN TX 78663-8502

**PHONE:** 8308253417

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*mw*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:28 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [phillipsrx@yahoo.com](mailto:phillipsrx@yahoo.com) [<mailto:phillipsrx@yahoo.com>]  
**Sent:** Sunday, September 14, 2014 12:06 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*LWD  
9/3/14*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Randal Phillips

**E-MAIL:** [phillipsrx@yahoo.com](mailto:phillipsrx@yahoo.com)

**COMPANY:**

**ADDRESS:** 12317 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5126582797

**FAX:**

**COMMENTS:** My name is Randy Phillips and I live at 12317 Carlsbad Dr., Austin 78738. My family and I are concerned about the application for renewal of Water Quality Permit #WQ0013594001 by the West Travis County Public Utility Agency. One of the wastewater treatment plants authorized under this permit is located in my neighborhood. We have experienced awful odors from this plant and sewage overflows out of manholes in to our streets and pond and fear it will continue or get worse. We want to make sure that the new permit

*Randy Phillips*

addresses these issues and protects our families health,safety, and ability the enjoy our property and the neighborhood we love. I request a public meeting regarding this permit application. Thank you for your consideration of this request. Sincerely, Randy Phillips

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:31 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [Donaldpoucher@gmail.com](mailto:Donaldpoucher@gmail.com) [<mailto:Donaldpoucher@gmail.com>]  
**Sent:** Saturday, September 13, 2014 2:38 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER: RN102077989**

**PERMIT NUMBER: WQ0013594001**

**DOCKET NUMBER:**

**COUNTY: TRAVIS**

**PRINCIPAL NAME: WEST TRAVIS COUNTY PUA**

**CN NUMBER: CN604021980**

**FROM**

**NAME:** Donald Poucher

**E-MAIL:** [Donaldpoucher@gmail.com](mailto:Donaldpoucher@gmail.com)

**COMPANY:**

**ADDRESS:** 12308 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5124020846

**FAX:**

**COMMENTS:** I would like to request a public meeting be held regarding the renewal of Permit #WQ0013594001. Under no circumstances should the volume of waste treatment be allowed to increase. We are threatening Lake Austin as well as the health and safety of residents.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 22, 2014 9:12 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWS*  
*9/3/14*

PM

**From:** [pritchettmail@gmail.com](mailto:pritchettmail@gmail.com) [<mailto:pritchettmail@gmail.com>]  
**Sent:** Friday, September 19, 2014 4:33 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Sean Pritchett

**E-MAIL:** [pritchettmail@gmail.com](mailto:pritchettmail@gmail.com)

**COMPANY:**

**ADDRESS:** 2609 STERLING PANORAMA CT  
AUSTIN TX 78738-5039

**PHONE:** 5125829170

**FAX:**

**COMMENTS:** My name is Sean Pritchett and I live at 2609 Sterling Panorama Ct. Austin, TX, 78738. My family and I are concerned about the application of the West Travis County Public Utility Agency for renewal of permit WQ0013594001. One of the wastewater treatment plants is located in our neighborhood and we have experienced terrible odors and sewage water back ups into our streets and are concerned that that will continue

*MWS*

or worsen if not addressed in the future. I request a public meeting concerning this permit application. Thank you for your consideration.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [sbrabbitt@hotmail.com](mailto:sbrabbitt@hotmail.com) [<mailto:sbrabbitt@hotmail.com>]  
**Sent:** Thursday, August 13, 2015 2:45 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9375*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Shelley S Rabbitt

**E-MAIL:** [sbrabbitt@hotmail.com](mailto:sbrabbitt@hotmail.com)

**COMPANY:**

**ADDRESS:** 12122 CARLSBAD DR  
AUSTIN TX 78738-5338

**PHONE:** 5124021943

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

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**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**From:** [trabbitt@keiconn.com](mailto:trabbitt@keiconn.com) [<mailto:trabbitt@keiconn.com>]  
**Sent:** Thursday, August 13, 2015 2:43 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Terene M Rabbitt

**E-MAIL:** [trabbitt@keiconn.com](mailto:trabbitt@keiconn.com)

**COMPANY:**

**ADDRESS:** 12122 CARLSBAD DR  
AUSTIN TX 78738-5338

**PHONE:** 5124021943

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 1:24 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [lisarhoden1961@yahoo.com](mailto:lisarhoden1961@yahoo.com) [mailto:[lisarhoden1961@yahoo.com](mailto:lisarhoden1961@yahoo.com)]  
**Sent:** Wednesday, August 12, 2015 11:46 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Lisa Rhoden

**E-MAIL:** [lisarhoden1961@yahoo.com](mailto:lisarhoden1961@yahoo.com)

**COMPANY:**

**ADDRESS:** 7111 DESTINY HILLS DR  
AUSTIN TX 78738-7419

**PHONE:** 5124021011

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*Mu*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 12:37 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*mw  
9/3/15*

**From:** [Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com) [mailto:[Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com)]  
**Sent:** Thursday, August 13, 2015 12:24 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MS Julie M Rooksberry

**E-MAIL:** [Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com)

**COMPANY:**

**ADDRESS:** 12304 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 2059367597

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MW*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 22, 2014 9:12 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

MWD  
9/3/15

PM

**From:** [Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com) [mailto:[Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com)]  
**Sent:** Friday, September 19, 2014 3:57 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Julie Rooksberry

**E-MAIL:** [Julierooksberry@gmail.com](mailto:Julierooksberry@gmail.com)

**COMPANY:**

**ADDRESS:** 12304 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 2059367597

**FAX:**

**COMMENTS:** My name is Julie Rooksberry and I live at 12304 Carlsbad Drive, Austin, 78738. I have lived in the Lake Pointe subdivision in West Travis County for the past 4 1/2 years. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years as well as sewage spills and are

MWD

worried that they will continue or get worse. The Lake Pointe wastewater treatment plant is outdated; however, with the surge in development in this area, the WTCPUA continues to grant wastewater permits to new developers that will feed into our plant which is already at maximum capacity and outdated. With the plant being located in the middle of a neighborhood full of families, specifically with many many small children, this situation threatens not only quality of life and our property values, but most importantly, our health. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request. Sincerely Julie Rooksberry

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:38 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [ashley.rust@hotmail.com](mailto:ashley.rust@hotmail.com) [<mailto:ashley.rust@hotmail.com>]  
**Sent:** Thursday, August 13, 2015 4:25 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9375*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Ashley Rust

**E-MAIL:** [ashley.rust@hotmail.com](mailto:ashley.rust@hotmail.com)

**COMPANY:**

**ADDRESS:** 12200 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5129701795

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*AW*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:39 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [rusts@ltisdschools.org](mailto:rusts@ltisdschools.org) [mailto:[rusts@ltisdschools.org](mailto:rusts@ltisdschools.org)]  
**Sent:** Thursday, August 13, 2015 4:10 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
9/3/15*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Eric Rust

**E-MAIL:** [rusts@ltisdschools.org](mailto:rusts@ltisdschools.org)

**COMPANY:**

**ADDRESS:** 12200 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5126630437

**FAX:**

**COMMENTS:** I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

*mu*

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:38 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [rusts@ltisdschools.org](mailto:rusts@ltisdschools.org) [mailto:[rusts@ltisdschools.org](mailto:rusts@ltisdschools.org)]  
**Sent:** Thursday, August 13, 2015 4:30 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/31/15*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR Scott Rust

**E-MAIL:** [rusts@ltisdschools.org](mailto:rusts@ltisdschools.org)

**COMPANY:**

**ADDRESS:** 12200 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5126630437

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:54 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [bedemarshal@gmail.com](mailto:bedemarshal@gmail.com) [<mailto:bedemarshal@gmail.com>]  
**Sent:** Monday, May 04, 2015 4:57 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Bede Ryan

**E-MAIL:** [bedemarshal@gmail.com](mailto:bedemarshal@gmail.com)

**COMPANY:** 2511914275

**ADDRESS:** 12417 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5122633161

**FAX:** 5122633161

**COMMENTS:** My name is Bede Ryan and I live at 12417 Fairfax Ridge Place, Austin, 78738. My family and I are extremely concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. The waste water treatment plants authorized under this permit is located in our neighborhood. We have had terrible odors over the years, and are concerned that they will continue or get worse. We have also had sewage overflow out of manholes on our streets. We want to make

*MWD*

sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.  
Best, Bede Ryan

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:36 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*ST 13179  
Dmru*

**From:** [rsalgo@austin.rr.com](mailto:rsalgo@austin.rr.com) [<mailto:rsalgo@austin.rr.com>]  
**Sent:** Thursday, August 13, 2015 6:35 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Robert Salgo

**E-MAIL:** [rsalgo@austin.rr.com](mailto:rsalgo@austin.rr.com)

**COMPANY:**

**ADDRESS:** 3506 NORMANDY RIDGE LN  
AUSTIN TX 78738-5444

**PHONE:** 5122631860

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the WTCPUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the WTCPUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the WTCPUA needs to provide a recorded odor/problem hotline

*mm*

telephone number that is available 24 hours/day. Item 29: I request that Permit Item 29 require the WTCPUA to measure the effluent biological oxygen demand (BOD) for all retail and commercial customers monthly to ensure that they comply with the maximum allowable BOD, instead of merely the grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the WTCPUA a corrective action plan within 30 days. The WTCPUA should not be allowed to operate the Lake Pointe treatment plant at the maximum allowable rated capacity until improvements identified in the Wallace Report have been completed. Any operational increases toward full capacity should be permitted only in increments as corrections are made.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, May 07, 2015 12:13 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [rsalgo@austin.rr.com](mailto:rsalgo@austin.rr.com) [<mailto:rsalgo@austin.rr.com>]  
**Sent:** Thursday, May 07, 2015 8:58 AM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Robert Salgo

**E-MAIL:** [rsalgo@austin.rr.com](mailto:rsalgo@austin.rr.com)

**COMPANY:**

**ADDRESS:** 3506 NORMANDY RIDGE LN  
AUSTIN TX 78738-5444

**PHONE:** 5122631860

**FAX:**

**COMMENTS:** My name is Robert Salgo. I live at 3506 Normandy Ridge Lane, Austin, TX 78738 in the Lake Pointe neighborhood. I am very concerned about the current wastewater treatment plant permit renewal application by the West Travis County Public Utility District. As a current member of the West Travis County Municipal Utility District #3 board, I have met several times with the West Travis County Public Utility Agency management regarding the state of the aging plant and system. This West Travis County Waterwater

*MWD*

Treatment plant is located within the West Travis County MUD#3 district. Over a year ago, the West Travis County Public Utility Agency commissioned a very detailed engineering report by the Wallace Group that created a clear and prioritized maintenance plan to bring the plant up to operating capacity. I do not see any of the higher priority Wallace Report items included as requirements in this permit renewal. I am concerned that by renewing this permit without including specific reference to these items, the property values in our neighborhood and our MUD #3 District could be affected adversely. We want this Permit to be written so that it is easy to understand -- and there's no debate over what is being required of the Applicant and when it must be completed. We want to be able to verify that the Applicant has performed its obligations, and we want the TCEQ inspectors to be able to do this, too. Therefore, I request a public meeting regarding this application for the Lake Pointe Waste Water Treatment Plant permit renewal #WQ0013594001. We want to be sure that the permit addresses these issues and protects our health, safety, and property. Thank you for your consideration,  
Robert Salgo

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:36 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [gerda.sessions@gmail.com](mailto:gerda.sessions@gmail.com) [<mailto:gerda.sessions@gmail.com>]  
**Sent:** Thursday, August 13, 2015 11:07 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*SE1136  
Cmru*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Gerda Sessions

**E-MAIL:** [gerda.sessions@gmail.com](mailto:gerda.sessions@gmail.com)

**COMPANY:**

**ADDRESS:** 3003 NAPA DR  
AUSTIN TX 78738-5350

**PHONE:** 5122630820

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MW*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:36 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93178*

**From:** [gerda.sessions@gmail.com](mailto:gerda.sessions@gmail.com) [<mailto:gerda.sessions@gmail.com>]  
**Sent:** Thursday, August 13, 2015 11:11 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MR James Carl Sessions

**E-MAIL:** [gerda.sessions@gmail.com](mailto:gerda.sessions@gmail.com)

**COMPANY:**

**ADDRESS:** 3003 NAPA DR  
AUSTIN TX 78738-5350

**PHONE:** 5122630820

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

RECEIVED

AUG 13 2015

AT PUBLIC MEETING



6000 Shepherd Mountain Cove  
Suite 2107  
Austin, Texas 78730

Telephone: 512.394.7121  
Facsimile: 512.394.7145  
cindy@smileylawfirm.com

September 5, 2014

VIA ELECTRONIC FILING

Ms. Bridget Bohac, Chief Clerk  
Office of the Chief Clerk (MC 105)  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

Re: Initial Comments and Request for Public Meeting on Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980; RN102077989 (number used in this Application) or RN101625721 (number used in Compliance Agreement with TCEQ)

Dear Ms. Bohac:

This letter is written on behalf of the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA"), an association of approximately 945 homeowners in a residential neighborhood located in western Travis County, to submit initial comments and request a public meeting on the application of the West Travis County Public Utility Agency ("PUA" or "Applicant") for renewal of the above-referenced Water Quality Permit. The HOA membership includes all of the property owners within the Lake Pointe subdivision (except for the owners of common areas or municipal utility district lots). The retail wastewater services for the entire neighborhood are provided by the Applicant, and the Lake Pointe neighborhood is the "host" location for the Applicant's largest wastewater treatment facility: the Lake Pointe Wastewater Treatment Plant ("WWTP") located at 3100 Napa Drive, Austin, 78738. For these reasons, and many others described below, the Lake Pointe HOA and its members have a unique and significant interest in the Application that is now under review at the TCEQ.

**I. Background**

The Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members. The Lake Pointe WWTP is currently authorized for treatment of up to 675,000 gallons per day ("gpd"). The PUA's existing Water Quality Permit (Permit No. WQ0013594001) describes and authorizes additional treatment capacity of 325,000 gpd, which will be possible when the PUA's new Bohls Plant opens at a non-residential

*Handwritten initials: MW*

location along Bee Cave Parkway. We understand that the new plant will become fully operational this fall, and that some of the waste from the PUA's wastewater customers will be treated at the new plant.

In recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP. HOA members have repeatedly advised the PUA Board and its management of these events, and Lake Pointe residents have also provided notice to the TCEQ. The decisions made by the PUA with respect to the operation and management of the Lake Pointe WWTP, and the terms of the PUA's TCEQ-issued Permit for its treatment and disposal of domestic wastewater effluent, are critically important to the health and welfare of the HOA and its members. Recognizing the serious consequences of the PUA's actions, the HOA Board of Directors voted to file these comments, request public meetings and public hearings, and participate in the TCEQ proceedings associated with the PUA's recently filed application for renewal of its Permit. A Resolution of the Lake Pointe HOA's Board is attached to this letter and incorporated by reference. The Resolution provides additional details on the HOA and its interests in this proceeding.

## **II. Comments on the PUA's Proposed Renewal Application**

Please review and consider the following comments on the renewal application filed by the PUA on June 3, 2014:

**A. This Application for Renewal Without Amendment Fails to Recognize the Applicant's Immediate and Urgent Need for Increased Treatment Capacity.** The current Permit authorizes the PUA to dispose of up to 1,000,000 gpd of treated domestic wastewater effluent via surface irrigation of 350 acres of public access land. The PUA's Application requests renewal of the Permit exactly as it currently exists, without any increase in capacity. However, according to recent reports from the PUA's operator, the Lake Pointe WWTP has been routinely operating at flows that exceed 90% of its permitted capacity.

As demonstrated by its repeated operational failures, by the very high flow volumes that the Lake Pointe WWTP has been experiencing for many months, and by the significant increases in population and customers in its service area, the existing permitted capacity of up to 1 million gallons per day is wholly inadequate to serve this rapidly growing area.

Since this Permit was issued, western Travis County has seen remarkable commercial and residential growth, including the Hill Country Galleria shopping centers, numerous new businesses, and new or expanding residential subdivisions. This growth is not expected to slow any time soon. In fact, a consultant for the PUA (PASA Demographics) recently completed a demographic study with data on existing and projected growth in this area, and the PUA and its consultants have done further analyses on current, near-term, and future wastewater demands. As we understand the results, even if the PUA stops accepting new wastewater customers today, the PUA will need additional wastewater treatment capacity in 2015 or 2016. We urge the TCEQ staff to request a copy of this demographic study immediately, along with the PUA's own evaluations of the data and its implications, and to discuss these critical issues with the PUA prior to processing this Application for a mere renewal of the PUA's existing, already

overwhelmed and overloaded, wastewater treatment capacity. It seems clear that the planned population to be served (and the quantity of waste produced) has already exceeded the design limitations of the PUA's treatment facilities. Please enforce the TCEQ rules requiring a permittee to respond to the consistently high flow measurements at the Lake Pointe WWTP by seeking TCEQ authorizations for additional treatment and/or collection facilities.

**B. The PUA Should be Required to Provide an Updated Characterization of the Influent to its Wastewater Collection Systems and WWTPs, so that the TCEQ Can Properly Evaluate the Current Situation and Treatment Capabilities of the PUA's Facilities.** As the TCEQ knows, this area of Texas is in the midst of an extremely serious drought, and residential and commercial water customers have curtailed their water usage. As a result, the wastewater generated by the PUA's customers may be a much higher strength waste than the PUA's existing wastewater collection system and WWTPs can successfully handle. It seems inevitable that sending high strength wastewater influent to an aging, undersized wastewater treatment plant within a residential neighborhood, with all of the physical and operational limitations that have been identified at the Lake Pointe WWTP, will lead to additional, repeated compliance problems. It appears that the current Application lacks any information on influent quality, and it is unlikely that the prior application, also a mere renewal, would have included this data either. Obtaining current analyses of representative samples of wastewater influent would allow the TCEQ and the PUA to assess whether the loading rates are within the design parameters of the treatment plants. Current data would provide valuable insight on whether the existing treatment trains are sufficient to manage the inflows without any issues, and we ask the TCEQ to request this information as part of its review.

**C. The Compliance History of the PUA, as the Permittee for the Lake Pointe WWTP, Warrants More Stringent Permit Provisions in this Permit Renewal.** We understand that there have been at least 13 spills of raw sewage since September 2011, with almost all of those spills occurring after March 2012. Such spills result in contaminated stormwater runoff and pose a threat to the health and safety of neighborhood residents. In addition to the raw sewage spills, the PUA's wastewater collection system and the Lake Pointe WWTP are the sources of numerous, repeated nuisance odors within the Lake Pointe neighborhood. Despite the complaints and pleas for attention to the Lake Pointe WWTP over the last few years, sewage spills, plant upsets, and odor violations continue to occur. The PUA should be required to operate in accordance with a Permit that includes detailed operational and mechanical requirements that are specifically designed to prevent the noncompliances that have occurred in recent years.

**D. The Commitments for WWTP Improvements Made by the PUA in its Recent TCEQ Compliance Agreement Should be Memorialized in the Renewal of its Water Quality Permit.** Due to repeated Water Code and Permit violations at the Lake Pointe WWTP, the TCEQ and the PUA entered into a compliance agreement in December 2013. While the corrective measures called for by the compliance agreement are welcomed by Lake Pointe, they are not reiterated and incorporated into the PUA's Permit. The PUA's obligations to implement its "Wastewater Master Plan" and its "Odor Prevention Plan" (as submitted to the TCEQ's Enforcement Division in June 2014) should be specifically included in the text of its next Permit.

New permit provisions should capture the list of actions that are essential to the successful, compliant operation and maintenance of the Lake Pointe WWTP, such as the installation of backup power sources to avoid the raw sewage eruptions from the manhole on Napa Drive.

**E. The Executive Director Should Exercise the Authority to Impose Stringent Pre-Treatment Requirements on this Applicant.** As the PUA's own studies and very recent field investigations have shown, approximately 90% of its commercial wastewater customers are in violation of the PUA's water quality standards for discharges to its collection system. This finding is incredibly alarming, especially since this issue of upsets at the Lake Pointe WWTP has been a known issue for years, and the commercial dischargers were suspected to be the most likely causes of these upsets, spills, and releases over the last few years. Under the PUA's existing Permit, the PUA is required to request and receive Executive Director approval for treatment of all wastes that are "significantly different from normal domestic wastewater." See Provision No. 25 on Page 27. The TCEQ also has the authority to require the PUA to develop a pretreatment program for its approval. Since the PUA has not yet been successful in identifying and halting these violations, which have apparently contributed to the nuisance odors and sewage spills in the Lake Pointe neighborhood, we urge the TCEQ to include additional provisions in the Applicant's next Permit to specifically require an aggressive pretreatment program. Such a program should ensure that noncompliant discharges from the PUA's commercial customers are quickly identified and addressed, and that the responsible entity is deterred from future violations.

**F. The Executive Director Should Require the Applicant to Revise its Pending Application to Include Updated Information on the Volume and Characteristics of the Wastewater Entering its Collection System, and to Include the Demographic Studies on its Rapidly Increasing Customer Base.** While we realize that the PUA was required to make a timely filing of its renewal application in order to avoid the expiration of its existing wastewater treatment Permit on December 1, 2014, we urge the TCEQ not to continue processing an application that is so obviously inadequate to meet the existing needs of the Applicant. Instead, we ask the TCEQ to require the Applicant to address and resolve the issues identified above in a revision of its pending Application. Alternatively, we respectfully request that the Executive Director exercise his authority under 30 TAC §305.62(d) to revise the existing Permit for "good cause" on the basis of the material and substantial changes to the Applicant's existing and committed capacities for wastewater treatment in this area, as well as other changes affecting the system's engineering design, treatment capabilities, and operations. To continue processing this Application as currently presented would run afoul of the TCEQ's regulatory policy to process applications in order to achieve the greatest efficiency and effectiveness possible. See 30 TAC §281.1. Instead, before the TCEQ prepares a draft permit, the Applicant should be required to prepare an application that seeks increased treatment capacity and addresses the other issues raised in this letter. To allow this Application to proceed without amendment will lead to wasted time and resources by all parties.

**III. Request for Inclusion on Application's Mailing List and for Inclusion on Permanent Mailing List for this Applicant and Permit No. WQ0013594001**

Please add the Lake Pointe HOA to the mailing list for this Application and for all future mailings relating to TCEQ Water Quality Permit No. WQ0013594001. The address and phone numbers for the Lake Pointe HOA are:

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**IV. Request for Public Meeting on PUA's Application for Permit Renewal**

On behalf of its approximately 945 members, the Lake Pointe HOA requests that a public meeting be held regarding the Application of the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. As explained in this letter, the adequacy of the PUA's wastewater treatment facilities is a universal concern for the HOA's members, and they wish to be fully informed about this Application and how it will ensure the compliant, nuisance-free operation of the WWTP in their neighborhood.

The Lake Pointe HOA respectfully requests that the public meeting be held as close to the Lake Pointe community as possible, so that its members can attend and participate in the meeting. A public meeting is further justified by the fact that the PUA's Application, which the published Public Notice reported as being available for viewing at the Bee Cave Public Library, was not available in the Library when Lake Pointe representatives asked for it at the Library on August 21 and on August 27.

**V. Contact Information for Lake Pointe HOA Representative**

Please send all official communications and documents for the Lake Pointe HOA relating to this proceeding to the HOA's legal counsel:

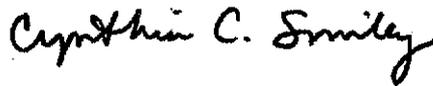
Cynthia C. Smiley  
Smiley Law Firm, P.C.  
6000 Shepherd Mountain Cove #2107  
Austin, Texas 78730  
Phone number (512) 394-7121  
Fax number (512) 394-7145  
Email: [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

The Lake Pointe HOA appreciates your consideration of these initial comments and request for a public meeting on the pending Application. We reserve the right to submit additional comments, to reiterate our request for a public meeting, and to request a contested case hearing after the second public notice is issued (if the Application proceeds through

technical review and the TCEQ prepares a draft permit). At the same time, we urge the TCEQ to consider the additional information provided in these comments, to require additional information from the Applicant, and to evaluate whether this Application should proceed or be returned for further development. In conclusion, we ask the TCEQ to consider whether it should decline further processing of this Application until the Applicant has submitted an application that clearly demonstrates its ability and capacity to provide sufficient, compliant wastewater treatment and disposal for all of its customers. The information on population growth and service commitments in this area indicates that the Application submitted in June 2014 may not be sufficient to meet the PUA's customer demands in 2015.

Thank you for your attention to these important issues. Please feel free to contact me at the phone number or e-mail address listed above if you have any questions regarding these comments and requests.

Sincerely,



Cynthia C. Smiley  
Smiley Law Firm, P.C.  
ATTORNEYS FOR THE LAKE POINTE HOA

Attachment: Resolution of Lake Pointe HOA Board of Directors Dated August 18, 2014

cc: Mr. Tony Bennett, President, Lake Pointe HOA  
Ms. M.E. Cook, Chair, Wastewater Committee, Lake Pointe HOA  
Mr. David Klein, Lloyd Gosselink, Attorney for WTCPUA

RESOLUTION OF LAKE AUSTIN LAKE POINTE HOMEOWNERS ASSOCIATION, INC.  
REGARDING PARTICIPATION IN SUBMITTAL OF PUBLIC COMMENTS, REQUESTS  
FOR PUBLIC MEETINGS, AND REQUESTS FOR CONTESTED CASE HEARINGS ON  
APPLICATION OF WEST TRAVIS COUNTY PUBLIC UTILITY AGENCY FOR  
RENEWAL OF TCEQ PERMIT NO. WQ0013594001

WHEREAS, the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA") is a Texas non-profit corporation holding a Certificate of Incorporation issued by the Texas Secretary of State's Office dated and effective on January 12, 1996;

WHEREAS, under the HOA's corporate documents, persons who own a platted lot in the Lake Pointe subdivision (except for lots designated as common areas or as municipal utility district lots) are automatically members of the HOA, and membership in the HOA is appurtenant to the land;

WHEREAS, the general purposes and powers of the HOA include, but are not limited to, the promotion of the common good, health, safety and general welfare of the residents within the Lake Pointe development in western Travis County;

WHEREAS, the West Travis County Public Utility Agency ("PUA") is the sole provider of retail water and wastewater services to the Lake Pointe neighborhood, and the HOA's members receive water and wastewater utility services from the PUA;

WHEREAS, the PUA provides wastewater services to all of its wastewater customers using a wastewater treatment plant ("WWTP") located at 3100 Napa Drive in Austin, Travis County, 78738 (the "Lake Pointe WWTP");

WHEREAS, the Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members;

WHEREAS, in recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP and its collection system;

WHEREAS, the Lake Pointe HOA and its members are directly impacted by and deeply concerned about the PUA's operation and management of its wastewater services and the Lake Pointe WWTP;

WHEREAS, on June 3, 2014, the PUA filed an application with the Texas Commission on Environmental Quality ("TCEQ") to renew its existing Permit No. WQ0013594001, issued on December 15, 2009, which currently authorizes the treatment and disposal of domestic wastewater effluent at a daily average flow not to exceed 1,000,000 million gallons per day ("gpd") using two treatment facilities: 1) the Lake Pointe WWTP (at a daily average flow not to exceed 675,000 gpd; and 2) a new facility, not yet fully operational, known as the Bohl's Plant (at a daily average flow not to exceed 325,000 gpd);

WHEREAS, the HOA Board of Directors has reviewed the "Notice of Receipt of Application and Intent to Obtain Water Quality Permit Renewal" for Permit No. WQ0013594001 (issued by the TCEQ on July 14, 2014);

WHEREAS, the permit application under consideration would merely renew the PUA's existing TCEQ wastewater permit (referenced above) to authorize the disposal of treated wastewater at a volume not to exceed a daily combined average flow of 1,000,000 gallons per day ("gpd") via surface irrigation of 350 acres of public access land;

WHEREAS, the HOA has identified a number of issues associated with the operation, management, and permitting of the PUA's wastewater facilities, including the Lake Pointe WWTP;

WHEREAS, the HOA and its members are extremely concerned that they will suffer additional harm and adverse effects if the PUA's renewal application is approved and the PUA is authorized to operate under its existing TCEQ Permit, without essential amendments;

WHEREAS, the PUA's renewal application submitted to the TCEQ on June 3, 2014 is clearly not sufficient to satisfy the PUA's obligations under its Permit and the TCEQ rules;

WHEREAS, at its Board meeting on August 18, 2014, the HOA Board voted to participate in the administrative proceedings relating to the TCEQ's consideration of the PUA's pending application for renewal of its wastewater permit. More specifically, the HOA Board voted to file written comments, request public meetings and hearings, and to participate in meetings, hearings, and other proceedings relating to the PUA's application for renewal of the above-referenced TCEQ Permit;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Lake Pointe HOA that the HOA Board has nominated, designated, and authorized its President (Mr. Tony Bennett) and his designees (including Ms. M.E. Cook (a Lake Pointe resident and member of the HOA)), as well as the Smiley Law Firm, to effectuate the vote of the Board and to represent the HOA by filing comments, requesting public meetings and hearings, and participating in all matters and all proceedings relating to the application of the PUA for renewal of TCEQ Permit No. WQ0013594001.

DULY PASSED AND APPROVED ON AUGUST 18<sup>th</sup>, 2014:



Tony Bennett  
President, Lake Pointe Homeowners Association, Inc.

ATTEST:

  
Will Jenks  
Secretary, Lake Pointe Homeowners Association, Inc.

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, May 07, 2015 4:48 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001  
**Attachments:** Lake Pointe HOA Comment Letter re WQ0013594001 with Attachments1.pdf

PM  
H

*MWD  
93175*

**From:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com) [mailto:[cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)]  
**Sent:** Thursday, May 07, 2015 4:44 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Cindy Smiley

**E-MAIL:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

**COMPANY:** Smiley Law Firm

**ADDRESS:** 6000 SHEPHERD MOUNTAIN CV 2107  
AUSTIN TX 78730-4923

**PHONE:** 5123947121

**FAX:** 5123947145

**COMMENTS:** Please see the attached letter providing comments and requesting a public meeting and contested case hearing.

*MWD*



6000 Shepherd Mountain Cove  
Suite 2107  
Austin, Texas 78730

Telephone: 512.394.7121  
Facsimile: 512.394.7145  
cindy@smileylawfirm.com

May 7, 2015

**VIA ELECTRONIC FILING**

Ms. Bridget Bohac, Chief Clerk  
Office of the Chief Clerk (MC 105)  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

Re: Comments and Requests for Public Meeting and Contested Case Hearing on Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980

Dear Ms. Bohac:

This letter is filed on behalf of the Lake Austin/Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA"), an association of approximately 945 homeowners in a residential neighborhood located in western Travis County. Owners of the subdivision lots within the Lake Pointe neighborhood (except for the owners of common areas and municipal utility district lots) are automatically members of the HOA, and the retail wastewater services for the entire neighborhood are provided by the West Travis County Public Utility Agency ("PUA" or "Applicant"). The Lake Pointe neighborhood is the "host" location for the Applicant's largest wastewater treatment facility: the Lake Pointe Wastewater Treatment Plant ("WWTP") located at 3100 Napa Drive, Austin, 78738.

The Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members. The Lake Pointe WWTP is currently authorized for treatment of up to 675,000 gallons per day ("gpd"), and it was originally permitted in 1992.

The PUA's existing Water Quality Permit (Permit No. WQ0013594001, the "Permit") was issued in 2009, and was a renewal of its prior Permit issued in 2006. In addition to the 675,000 gpd authorized for treatment at the Lake Pointe WWTP, the Permit authorizes treatment of up to 325,000 gpd at the PUA's new Bohls Plant (located in a non-residential area along Bee Cave Parkway). We understand that this plant is operational and is handling some of the wastewater generated by the PUA's customers. Importantly, however, the majority of the wastewater from

the PUA's diverse universe of customers (including single-family residences, multi-family residences, office buildings, car washes, entertainment venues, restaurants, retail stores, shopping centers, hotels, fast food eateries, and grocery stores) enters the PUA's vast collection system and is conveyed to the Lake Pointe WWTP for treatment.

In recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP. HOA members have repeatedly advised the PUA Board and its management of these events, and Lake Pointe residents have also notified the TCEQ of these events. The decisions made by the PUA with respect to the operation and management of the Lake Pointe WWTP, and the terms of the PUA's TCEQ-issued Permit for its treatment and disposal of wastewater effluent, are critically important to the health and welfare of the HOA and its members. Recognizing the serious consequences of the PUA's actions, the HOA Board of Directors voted to file these comments, request public meetings and public hearings, and participate in the TCEQ proceedings associated with the PUA's application for renewal of its Permit. A resolution of the Lake Pointe HOA's Board is attached to this letter and incorporated by reference. The resolution provides additional details on the HOA, its corporate status, and its interests in this proceeding.

#### **Comments on the PUA's Renewal Application and the ED's Draft Permit**

In response to the PUA's June 2014 application (the "Application") to renew its Permit, the Lake Pointe HOA submitted comments to the TCEQ in a letter dated September 5, 2014. To the extent that the concerns expressed in its prior letter continue to apply, the HOA incorporates its September 5, 2014 letter by reference.

The draft amended permit issued by the TCEQ Executive Director ("ED") on April 2, 2015 (the "Draft Permit") appears to include five new provisions within the Special Conditions section that seem to be intended to address some of the Lake Pointe HOA's concerns (see Pages 34 and 35 of the Draft Permit). The text of these provisions is copied below (in italics), followed by the HOA's concerns or responses to each new provision. Please review and consider these comments regarding the Draft Permit:

*25. The permittee shall install and maintain an automatic emergency power transfer.*

The Lake Pointe HOA appreciates the addition of this provision. To avoid confusion, we request that the provision be clarified to specify what is meant by an "automatic emergency power transfer," as well as the timeframe for implementing this system.

*26. The permittee shall use its best professional judgment to monitor and maintain operational dissolved oxygen concentrations for the aeration basins, equalization basins and sludge digesters as required by 30 TAC §217.*

The Lake Pointe HOA appreciates the addition of this provision.

*27. The permittee shall operate and maintain the odor abatement equipment according to the facility's operations and maintenance manual. All maintenance records shall be available for inspection by authorized representatives of the commission for at least three years. This permit condition shall expire at the end of the current permit term.*

The Lake Pointe HOA appreciates the addition of this provision, but is concerned by ambiguities that allow overly broad interpretation of this provision. To address this concern, this provision could be revised to refer to a specific manual, by date, and to allow the PUA to revise the manual only in a manner that does not diminish or decrease its obligations with respect to the operations and maintenance of odor abatement equipment. Alternatively, the Permit could require the PUA to implement the odor prevention plan submitted to the TCEQ's enforcement division in June 2014 in accordance with deadlines established in the Permit. There may be other alternatives to resolve this concern.

Due to the historical and ongoing odor problems caused by the Lake Pointe WWTP, the HOA also requests that the last sentence of this provision be modified. Rather than having this time limit, the Permit would connect the removal of this requirement to the solution of the problem it is intended to address. For example, the Permit could allow this requirement to be removed in a future permit if the PUA can demonstrate that its odor abatement equipment is no longer needed.

*28. The permittee shall timely respond to odor complaints, made directly to the permittee and shall maintain a record of these responses. Documentation should include the cause of the odor and the corrective action. These records shall be available for inspection by authorized representatives of the commission for at least three years. This permit condition shall expire at the end of the current permit term.*

The Lake Pointe HOA appreciates the addition of this provision. At the same time, we request that this provision be modified with some clarifying language to require the PUA to provide and publicize where and how complaints should be logged and that the method is in keeping with modern and accessible communication. For instance, the PUA could add an odor complaint form to its website and also include an odor hotline. The web page should be mobile-friendly, since most odors will be detected when people are walking.

The HOA also requests that the last sentence of this provision be modified to remove the expiration date. Based on the historical and ongoing odor issues, we request that this provision continue in perpetuity and only be removed in future permits if the PUA demonstrates an undue hardship in combination with a clean record regarding odors.

*29. The permittee shall continue to implement its program for retail and commercial customers to address grease and rag build-up within the collection system and lift station.*

The HOA agrees that this provision addresses a significant issue. But we request that the metric of compliance be tied to the metric of performance. Our understanding is the PUA measures suspended solids in solution as opposed to merely grease concentrations. We request that this provision be modified to reflect their current measurement method.

### **Request for Public Meeting on PUA's Application for Renewal of its Wastewater Permit**

**On behalf of its approximately 945 members, the Lake Pointe HOA requests that a public meeting be held regarding the Application of the West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001. We respectfully request that the public meeting be held within a reasonable distance from the Lake Pointe community,**

since the largest facility that is the subject of this Application, the Lake Pointe WWTP, is located within the Lake Pointe neighborhood.

**Request for Contested Case Hearing on PUA's Application for Renewal of its Wastewater Permit**

**The Lake Pointe HOA requests a contested case hearing regarding the Application of the West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001.**

The address and phone numbers for the Lake Pointe HOA are:

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

Under the TCEQ rules governing eligibility for a hearing, 30 Texas Administrative Code ("TAC") §55.205 lists three requirements that an association must meet in order to have standing to request a contested case hearing:

- (1) One or more members of the group or association would otherwise have standing to request a hearing in their own right;
- (2) The interests the group or association seeks to protect are germane to the organization's purpose; and
- (3) Neither the claim asserted nor the relief requested requires the participation of the individual members in the case.

**Standing of Individual Members.**

Many of the members of the Lake Pointe HOA have standing to request a hearing in their own right. These members include, but are not limited to:

Ms. M.E. Cook  
12310 Carlsbad Drive  
Austin, TX 78738  
Phone: (512) 633-8042

Ms. Cook and her family live in her home at the above address approximately 0.2 miles downgradient from the Lake Pointe WWTP. As documented in numerous complaints filed with the TCEQ in recent years, Ms. Cook has been negatively affected by nuisance odors caused by the Lake Pointe WWTP. On several occasions, Ms. Cook has been unable to use and enjoy her property due to horrible sewage odors in her yard and the neighborhood streets and parks she uses on a regular basis. Odor issues are likely to continue under the terms of the Draft Permit, which does not appear to address all of the issues that have led to the repeated (and recent) odor problems.

Ms. Laurie Heronemus  
12302 Carlsbad Drive  
Austin, TX 78738  
Phone: (512) 514-0126

Ms. Heronemus and her family live in the home at the above address approximately 0.1 miles downgradient from the Lake Pointe WWTP. As documented in complaints filed with the TCEQ on numerous occasions in 2013, 2014, and 2015, Ms. Heronemus has been negatively affected by nuisance odors caused by the Lake Pointe WWTP. On several occasions, Ms. Heronemus has been unable to use and enjoy her property due to horrible sewage odors in her yard and the neighborhood streets and parks she uses on a regular basis. Odor issues are likely to continue under the terms of the Draft Permit, which does not appear to address all of the issues that have led to the repeated (and recent) odor problems.

The Lake Pointe HOA's Interests are Germane to its Purpose.

The Lake Pointe HOA's Articles of Incorporation were filed on January 12, 1996 with the Texas Secretary of State's Office. As stated in its Articles of Incorporation, the general purposes and powers of the Lake Pointe HOA include, but are not limited to, the promotion of the common good, health, safety and general welfare of the residents within the Lake Pointe development in western Travis County. A copy of the Articles of Incorporation is attached as ATTACHMENT A.

Additionally, the HOA owns a buffer lot directly adjacent to the PUA's Lake Pointe WWTP on Napa Drive. This 0.867-acre lot is shown on the PUA's Buffer Zone Map (Attachment B of the Draft Permit) as the lot between two LCRA properties with frontage on the west side of Napa Drive.

Clearly, the interests that are affected by the pending PUA Application to renew its Water Quality Permit for the Lake Pointe WWTP, which is located within the Lake Pointe neighborhood, are germane to the Lake Pointe HOA's purpose to promote the common good, health, safety and general welfare of its residents, as stated in its Articles of Incorporation and demonstrated by its past and ongoing efforts to address its members' concerns regarding the Lake Pointe WWTP. For example, abatement of noxious odors permeating the neighborhood is essential to promoting the HOA's members' ability to enjoy their own property and the common areas in the neighborhood. Likewise, prevention of sewage spills in neighborhood streets promotes the health and safety of the HOA's members, who could come into contact with spilled sewage that may contain pathogens such as bacteria and viruses.

The HOA's interests are also affected as a real property owner adjoining the property where the Lake Pointe WWTP is located. The operation of the WWTP under the Draft Permit has the potential to limit the HOA's and its members' use and enjoyment of this property by limiting the uses to which the HOA's property can be applied (for example, if odors are not sufficiently controlled).

The Lake Pointe HOA Represents its Members.

There is no participation required of the Lake Pointe HOA's individual members for the claim asserted or the relief requested in this case. Because retail wastewater services for the entire neighborhood are provided by the PUA, the adequacy of the PUA's wastewater treatment facilities and operations is a universal concern for its members. Further, the attached Resolution memorializes the decision by the HOA's Board of Directors for the HOA to participate in all matters and all proceedings relating to the application of the PUA for renewal of TCEQ Permit No. WQ0013594001. The President of the Lake Pointe HOA Board of Directors, Mr. Craig Andrews, and his designees, including Ms. M.E. Cook (a Lake Pointe resident and member of the HOA), will act as representatives for Lake Pointe HOA in this matter. Additionally, the Smiley Law Firm will act as legal representation for the Lake Pointe HOA. The Board of Directors has taken specific action to file these comments and request a hearing, as shown in the Board Resolution dated August 18, 2014 at ATTACHMENT B.

Based upon the information presented above, we respectfully request the TCEQ's concurrence that the Lake Pointe HOA has demonstrated its interests in this important proceeding on behalf of its members who are directly impacted by the adequacy of the PUA's wastewater treatment facilities and operation of those facilities. The Lake Pointe HOA seeks the TCEQ's determination that it is an affected person and its hearing request should be granted, so that it may become a party to the TCEQ proceedings on this Application.

**Contact Information for the Lake Pointe HOA**

Please send all official communications and documents for the Lake Pointe HOA relating to this permit proceeding to the following:

Cynthia C. Smiley  
**Smiley Law Firm, P.C.**  
6000 Shepherd Mountain Cove #2107  
Austin, Texas 78730  
Phone number (512) 394-7121  
Fax number (512) 394-7145  
Email: [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

The Lake Point HOA also respectfully requests that its general counsel be added to the mailing list for this application as follows:

Brady E. Ortego  
Roberts Markel Weinberg Butler Hailey, PC  
2800 Post Oak Blvd., 57th Floor  
Houston, Texas 77056  
Toll Free: (844) 775-9344  
Email: [bortego@rmwbhlaw.com](mailto:bortego@rmwbhlaw.com)

The Lake Pointe HOA appreciates your consideration of these comments and requests the granting of its requests for a public meeting and for a contested case hearing. We hope to continue working with the Applicant as well as the TCEQ in the coming months to craft permit provisions that are mutually agreeable and address the HOA's concerns. Please feel free to contact me at the phone number and e-mail address listed above if you have any questions regarding these requests.

Sincerely,

*Shana L. Horton w/p for*

Cynthia C. Smiley  
Smiley Law Firm, P.C.

ATTORNEYS FOR THE LAKE POINTE HOA

Attachment A: Articles of Incorporation Filed with Secretary of State on January 12, 1996

Attachment B: Resolution of Lake Pointe HOA Board of Directors Dated August 18, 2014

cc: Mr. Craig Andrews, President, Lake Pointe HOA  
Ms. M.E. Cook, Chair, Wastewater Committee, Lake Pointe HOA  
Mr. David Klein, Lloyd Gosselink, Attorney for WTCPUA

**ATTACHMENT A:**

**ARTICLES OF INCORPORATION**

ARTICLES OF INCORPORATION  
OF

LAKE AUSTIN LAKE POINTE HOMEOWNERS ASSOCIATION, INC.

FILED  
In the Office of the  
Secretary of State of Texas  
JAN 12 1996  
Corporations Section

The undersigned natural person of the age of eighteen (18) years or more, acting as a sole incorporator of a corporation (the "Corporation") under the Texas Non-Profit Corporation Act (the "Act"), hereby adopts the following Articles of Incorporation for the Corporation:

ARTICLE I

NAME

The name of the Corporation is <sup>Lake Austin</sup> /Lake Pointe Homeowners Association, Inc.

ARTICLE II

NON-PROFIT CORPORATION

The Corporation is one which does not contemplate pecuniary gain or profit to its members, and it is organized solely for non-profit purposes.

ARTICLE III

DURATION

The period of duration of the Corporation is perpetual.

ARTICLE IV

PURPOSES AND POWERS

1. The Corporation is organized and shall be operated exclusively as a homeowners association within the meaning of Section 528 of the Internal Revenue Code of 1986, as amended, or the corresponding provision or provisions of any subsequent

United States Internal Revenue law or laws (the "Code"). The primary purposes for which the Corporation is formed are to own, lease or license the Common Area (as defined in the Declaration) located in Lake Pointe, a development consisting primarily of single family residential lots in Travis County, Texas ("Lake Pointe"), to govern, operate and maintain the Common Area, and to provide architectural control and compliance with the covenants and restrictions set forth in the Lake Pointe Declaration of Covenants, Conditions and Restrictions (the "Declaration") dated as of June 29, 1995, executed by Southwest Travis County, Ltd., a Texas limited partnership, and Bon Terre-B, Ltd., a Texas limited partnership, and recorded in Volume 12474, Page 1631 of the Real Property Records of Travis County, Texas.

2. Within the scope of the foregoing purposes, and not by way of limitation thereof, the general purposes and powers of the Corporation are:

(a) To promote the common good, health, safety and general welfare of the residents within the property covered by the Declaration (the "Property");

(b) To exercise all of the powers and privileges and to perform all of the duties and obligations of the Corporation arising from the Declaration applicable to the Property, as amended from time to time, the Declaration being incorporated herein by reference for all purposes;

(c) To enforce applicable provisions of the Declaration, the Bylaws of <sup>Lake Austin</sup> Lake Pointe Homeowners Association, Inc. (the "Bylaws"), any rules and regulations

of the Corporation and any other instrument for the management and control of the Property;

(d) To fix, levy and collect, by any lawful means, all fees and assessments pursuant to the terms of the Declaration;

(e) To contract for and pay all expenses in connection with the maintenance, landscaping, utilities, materials, supplies and services relating to the Common Area and facilities thereon; to employ personnel reasonably necessary for administration and control of the Property, including lawyers and accountants where appropriate; and to pay all office and other expenses incident to the conduct of the business of the Corporation, including all licenses, taxes and special assessments which are or would become a lien on any portion of the Property;

(f) To acquire (by purchase, grant, lease, license or otherwise), annex and merge, hold, improve, operate, maintain, convey, sell, lease, license, transfer, dedicate for public use or otherwise dispose of real or personal property in connection with the affairs of the Corporation;

(g) To borrow money and to mortgage, pledge or hypothecate any or all of its real or personal property as security for money borrowed or debts incurred in connection with the affairs of the Corporation; and

(h) To have and exercise any and all powers, rights and privileges, including delegation of powers as permitted

by law, which the Corporation under the Act may now or hereafter have or exercise.

The foregoing statement of purposes shall be construed as a statement both of purposes and of powers, and the purposes and powers in each clause shall not be limited or restricted by reference to or inference from the terms or provisions of any other clause, but shall be broadly construed as independent purposes and powers. Notwithstanding any of the above statements of purposes and powers, the Corporation shall not, except to an insubstantial degree, engage in any activities or exercise any powers that are not in furtherance of the primary purposes of the Corporation or that are inconsistent with its qualification as a homeowners association under Section 528 of the Code.

#### ARTICLE V

##### **REGISTERED OFFICE AND REGISTERED AGENT**

The street address of the initial registered office of the Corporation is 5450 West Bee Cave Road, Building 1, Suite F, Austin, Texas 78746; and the name of its initial registered agent at such address is Don Walden.

#### ARTICLE VI

##### **INITIAL BOARD OF DIRECTORS**

The initial Board of Directors of the Corporation shall consist of three members; thereafter, the number of directors of the Corporation shall be fixed in accordance with the Bylaws adopted by the Corporation. The names and addresses of the persons who shall serve as directors until the first annual

meeting of members or until their successors shall have been elected and qualified are as follows:

<u>NAME</u>	<u>ADDRESS</u>
Stephen W. Gurasich, Jr.	One Cielo Center, Suite 400 1250 Capital of Texas Highway South Austin, Texas 78746
Don Walden	5450 West Bee Cave Road Building 1, Suite F Austin, Texas 78746
Joel H. Robuck	3816 Bryn Mawr Dallas, Texas 75225

#### ARTICLE VII

##### INCORPORATOR

The name and street address of the incorporator of the Corporation is:

<u>NAME</u>	<u>ADDRESS</u>
Samuel D. Byars	2600 One American Center 600 Congress Avenue Austin, Texas 78701

#### ARTICLE VIII

##### MEMBERSHIP

The authorized number of and qualifications for membership in the Corporation along with the appurtenant voting rights and other privileges due members of the Corporation shall be as set out in the Bylaws.

#### ARTICLE IX

##### NO PRIVATE INUREMENT

No part of the net earnings of the Corporation shall inure to the benefit of any member, director or officer of the Corporation, or any private individual; provided however, that

reasonable compensation may be paid for services rendered to or for the Corporation and expenses may be reimbursed or paid in furtherance of one or more of its purposes.

#### ARTICLE X

##### **ACTION BY WRITTEN CONSENT**

Any action required or permitted to be taken at any meeting of members, directors or committee members of the Corporation may be taken without a meeting, without prior notice and without a vote, if a consent or consents in writing setting forth the action so taken shall be signed by a sufficient number of members, directors or committee members, as the case may be, as would be necessary to take that action at a meeting at which all persons entitled to vote on the action were present and voted. Prompt notice of the taking of any action by members, directors or a committee without a meeting by less than unanimous written consent shall be given to those members, directors or committee members who did not consent in writing to the action.

#### ARTICLE XI

##### **DISSOLUTION**

In the event the Corporation is dissolved, the members shall, after all liabilities and obligations of the Corporation are paid or provision is made therefor, adopt a plan for the distribution of the remaining assets of the Corporation in such manner as will carry out the purposes of the Corporation as a homeowners association within the meaning of Section 528 of the Code. The foregoing provision is intended to govern the

distribution of the assets of the Corporation in the event of its dissolution in lieu of Article 1396-6.02.A(3) of the Act.

**ARTICLE XII**

**INDEMNIFICATION**

The Corporation shall indemnify any person who was, is or is threatened to be made a named defendant or respondent in a proceeding (as hereinafter defined) because the person (i) is or was a director or officer of the Corporation or (ii) while a director or officer of the Corporation, is or was serving at the request of the Corporation as a trustee, officer, partner, venturer, proprietor, director, employee, agent or similar functionary of another foreign or domestic corporation, partnership, joint venture, sole proprietorship, trust, employee benefit plan or other enterprise, to the fullest extent that a corporation may grant indemnification to a director under the Act, as the same exists or may hereafter be amended. Such right shall be a contract right and shall include the right to be paid by the Corporation expenses incurred in defending any such proceeding in advance of its final disposition to the maximum extent permitted under the Act, as the same exists or may hereafter be amended. If a claim for indemnification or advancement of expenses hereunder is not paid in full by the Corporation within 90 days after a written claim has been received by the Corporation, the claimant may at any time thereafter bring suit against the Corporation to recover the unpaid amount of the claim, and if successful in whole or in part, the claimant shall be entitled to also be paid the expenses

of prosecuting such claim. It shall be a defense to any such action that such indemnification or advancement of costs of defense is not permitted under the Act, but the burden of proving such defense shall be on the Corporation. Neither the failure of the Corporation (including its Board of Directors or any committee thereof, special legal counsel or members) to have made its determination prior to the commencement of such action that indemnification of, or advancement of costs of defense to, the claimant is permissible in the circumstances nor an actual determination by the Corporation (including its Board of Directors or any committee thereof, special legal counsel or members) that such indemnification or advancement is not permissible shall be a defense to the action or create a presumption that such indemnification or advancement is not permissible. In the event of the death of any person having a right of indemnification under the foregoing provisions, such right shall inure to the benefit of such person's heirs, executors, administrators and personal representatives. The rights conferred above shall not be exclusive of any other right which any person may have or hereafter acquire under any statute, bylaw, resolution of members or directors, agreement or otherwise. To the extent permitted by then applicable law, the grant of mandatory indemnification to any person pursuant to this Article shall extend to proceedings involving the negligence of such person. The Corporation may additionally indemnify any person covered by the grant of mandatory indemnification contained in this Article to such further extent as is permitted

by law and may indemnify any other person to the fullest extent permitted by law. The Corporation may purchase and maintain insurance or a similar arrangement (including, but not limited to, a trust fund, self-insurance, a security interest or lien on the assets of the Corporation, or a letter of credit, guaranty or surety arrangement) on behalf of any person who is serving the Corporation (or another entity at the request of the Corporation) against any liability asserted against such person and incurred by such person in such a capacity or arising out of status as such a person, whether or not the Corporation would have the power to indemnify such person against that liability under this Article or by statute. Notwithstanding the other provisions of this Article, the Corporation may not indemnify or maintain insurance or a similar arrangement on behalf of any person if such indemnification or maintenance of insurance or similar arrangement would subject the Corporation to income or excise tax under the Code.

#### ARTICLE XIII

##### LIMITATION OF DIRECTOR LIABILITY

A director of the Corporation shall not be personally liable to the Corporation or its members for monetary damages for any act or omission in such director's capacity as a director, except that this Article does not authorize the elimination or limitation of the liability of a director to the extent the director is found liable for: (i) a breach of the director's duty of loyalty to the Corporation; (ii) an act or omission not in good faith that constitutes a breach of duty of the director to

the Corporation or an act or omission that involves intentional misconduct or a knowing violation of the law; (iii) a transaction from which the director received an improper benefit, whether or not the benefit resulted from an action taken within the scope of the director's office; or (iv) an act or omission for which the liability of a director is expressly provided by an applicable statute. The foregoing elimination of liability to the Corporation and its members shall not be deemed exclusive of any other rights, limitations of liability or indemnity to which a director may be entitled under any other provision of the Articles of Incorporation or Bylaws of the Corporation, contract or agreement, vote of members or directors, principle of law or otherwise. Any repeal or amendment of this Article shall be prospective only, and shall not adversely affect any limitation on the personal liability of a director of the Corporation existing at the time of such repeal or amendment. In addition to the circumstances in which a director of the Corporation is not personally liable as set forth in the foregoing provisions of this Article, the liability of a director shall be eliminated to the full extent permitted by any amendment to the Texas Miscellaneous Corporation Laws Act or the Act hereafter enacted that further eliminates or permits the elimination of the liability of a director.

IN WITNESS WHEREOF, I have executed these Articles of  
Incorporation on ~~October~~ <sup>January</sup> 12, 1996.

Samuel D. Byars  
Samuel D. Byars

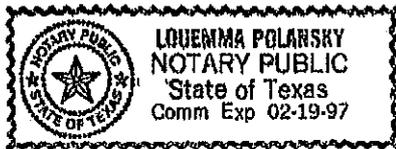
THE STATE OF TEXAS §  
                                          §  
COUNTY OF TRAVIS §

I, the undersigned authority, a Notary Public in and for the  
said County and State, do hereby certify that on this ~~12th~~ <sup>12th</sup> day of  
~~October~~ <sup>January</sup>, 1996, personally appeared before me, Samuel D. Byars,  
who being by me first sworn, declared that he is the person who  
signed the foregoing documents as Incorporator, and that the  
statements therein contained are true.

IN WITNESS WHEREOF, I have hereunto set my hand and seal the  
date and year above written.

[SEAL]

Louenna Polansky  
Notary Public in and for  
the State of Texas



**ATTACHMENT B:**

**RESOLUTION OF LAKE POINTE  
HOA BOARD OF DIRECTORS**

RESOLUTION OF LAKE AUSTIN LAKE POINTE HOMEOWNERS ASSOCIATION, INC.  
REGARDING PARTICIPATION IN SUBMITTAL OF PUBLIC COMMENTS, REQUESTS  
FOR PUBLIC MEETINGS, AND REQUESTS FOR CONTESTED CASE HEARINGS ON  
APPLICATION OF WEST TRAVIS COUNTY PUBLIC UTILITY AGENCY FOR  
RENEWAL OF TCEQ PERMIT NO. WQ0013594001

WHEREAS, the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA") is a Texas non-profit corporation holding a Certificate of Incorporation issued by the Texas Secretary of State's Office dated and effective on January 12, 1996;

WHEREAS, under the HOA's corporate documents, persons who own a platted lot in the Lake Pointe subdivision (except for lots designated as common areas or as municipal utility district lots) are automatically members of the HOA, and membership in the HOA is appurtenant to the land;

WHEREAS, the general purposes and powers of the HOA include, but are not limited to, the promotion of the common good, health, safety and general welfare of the residents within the Lake Pointe development in western Travis County;

WHEREAS, the West Travis County Public Utility Agency ("PUA") is the sole provider of retail water and wastewater services to the Lake Pointe neighborhood, and the HOA's members receive water and wastewater utility services from the PUA;

WHEREAS, the PUA provides wastewater services to all of its wastewater customers using a wastewater treatment plant ("WWTP") located at 3100 Napa Drive in Austin, Travis County, 78738 (the "Lake Pointe WWTP");

WHEREAS, the Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members;

WHEREAS, in recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP and its collection system;

WHEREAS, the Lake Pointe HOA and its members are directly impacted by and deeply concerned about the PUA's operation and management of its wastewater services and the Lake Pointe WWTP;

WHEREAS, on June 3, 2014, the PUA filed an application with the Texas Commission on Environmental Quality ("TCEQ") to renew its existing Permit No. WQ0013594001, issued on December 15, 2009, which currently authorizes the treatment and disposal of domestic wastewater effluent at a daily average flow not to exceed 1,000,000 million gallons per day ("gpd") using two treatment facilities: 1) the Lake Pointe WWTP (at a daily average flow not to exceed 675,000 gpd; and 2) a new facility, not yet fully operational, known as the Bohl's Plant (at a daily average flow not to exceed 325,000 gpd);

WHEREAS, the HOA Board of Directors has reviewed the "Notice of Receipt of Application and Intent to Obtain Water Quality Permit Renewal" for Permit No. WQ0013594001 (issued by the TCEQ on July 14, 2014);

WHEREAS, the permit application under consideration would merely renew the PUA's existing TCEQ wastewater permit (referenced above) to authorize the disposal of treated wastewater at a volume not to exceed a daily combined average flow of 1,000,000 gallons per day ("gpd") via surface irrigation of 350 acres of public access land;

WHEREAS, the HOA has identified a number of issues associated with the operation, management, and permitting of the PUA's wastewater facilities, including the Lake Pointe WWTP;

WHEREAS, the HOA and its members are extremely concerned that they will suffer additional harm and adverse effects if the PUA's renewal application is approved and the PUA is authorized to operate under its existing TCEQ Permit, without essential amendments;

WHEREAS, the PUA's renewal application submitted to the TCEQ on June 3, 2014 is clearly not sufficient to satisfy the PUA's obligations under its Permit and the TCEQ rules;

WHEREAS, at its Board meeting on August 18, 2014, the HOA Board voted to participate in the administrative proceedings relating to the TCEQ's consideration of the PUA's pending application for renewal of its wastewater permit. More specifically, the HOA Board voted to file written comments, request public meetings and hearings, and to participate in meetings, hearings, and other proceedings relating to the PUA's application for renewal of the above-referenced TCEQ Permit;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Lake Pointe HOA that the HOA Board has nominated, designated, and authorized its President (Mr. Tony Bennett) and his designees (including Ms. M.E. Cook (a Lake Pointe resident and member of the HOA)), as well as the Smiley Law Firm, to effectuate the vote of the Board and to represent the HOA by filing comments, requesting public meetings and hearings, and participating in all matters and all proceedings relating to the application of the PUA for renewal of TCEQ Permit No. WQ0013594001.

DULY PASSED AND APPROVED ON AUGUST 18<sup>th</sup>, 2014:



Tony Bennett  
President, Lake Pointe Homeowners Association, Inc.

ATTEST:



Will Jenks  
Secretary, Lake Pointe Homeowners Association, Inc.

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 05, 2014 1:09 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001  
**Attachments:** Lake Pointe Comments and Request for Public Meeting1.pdf

PML+  
PM

**From:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com) [<mailto:cindy@smileylawfirm.com>]  
**Sent:** Friday, September 05, 2014 12:09 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Cindy Smiley

**E-MAIL:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

**COMPANY:** Smiley Law Firm, P.C.

**ADDRESS:** 6000 SHEPHERD MOUNTAIN CV UNIT 2107  
AUSTIN TX 78730-4910

**PHONE:** 5123947121

**FAX:**

**COMMENTS:** Comments and Request for Public Meeting from the Lake Pointe Homeowners Association

*MWD*



6000 Shepherd Mountain Cove  
Suite 2107  
Austin, Texas 78730

Telephone: 512.394.7121  
Facsimile: 512.394.7145  
cindy@smileylawfirm.com

September 5, 2014

VIA ELECTRONIC FILING

Ms. Bridget Bohac, Chief Clerk  
Office of the Chief Clerk (MC 105)  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

Re: Initial Comments and Request for Public Meeting on Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980; RN102077989 (number used in this Application) or RN101625721 (number used in Compliance Agreement with TCEQ)

Dear Ms. Bohac:

This letter is written on behalf of the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA"), an association of approximately 945 homeowners in a residential neighborhood located in western Travis County, to submit initial comments and request a public meeting on the application of the West Travis County Public Utility Agency ("PUA" or "Applicant") for renewal of the above-referenced Water Quality Permit. The HOA membership includes all of the property owners within the Lake Pointe subdivision (except for the owners of common areas or municipal utility district lots). The retail wastewater services for the entire neighborhood are provided by the Applicant, and the Lake Pointe neighborhood is the "host" location for the Applicant's largest wastewater treatment facility: the Lake Pointe Wastewater Treatment Plant ("WWTP") located at 3100 Napa Drive, Austin, 78738. For these reasons, and many others described below, the Lake Pointe HOA and its members have a unique and significant interest in the Application that is now under review at the TCEQ.

**I. Background**

The Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members. The Lake Pointe WWTP is currently authorized for treatment of up to 675,000 gallons per day ("gpd"). The PUA's existing Water Quality Permit (Permit No. WQ0013594001) describes and authorizes additional treatment capacity of 325,000 gpd, which will be possible when the PUA's new Bohls Plant opens at a non-residential

location along Bee Cave Parkway. We understand that the new plant will become fully operational this fall, and that some of the waste from the PUA's wastewater customers will be treated at the new plant.

In recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP. HOA members have repeatedly advised the PUA Board and its management of these events, and Lake Pointe residents have also provided notice to the TCEQ. The decisions made by the PUA with respect to the operation and management of the Lake Pointe WWTP, and the terms of the PUA's TCEQ-issued Permit for its treatment and disposal of domestic wastewater effluent, are critically important to the health and welfare of the HOA and its members. Recognizing the serious consequences of the PUA's actions, the HOA Board of Directors voted to file these comments, request public meetings and public hearings, and participate in the TCEQ proceedings associated with the PUA's recently filed application for renewal of its Permit. A Resolution of the Lake Pointe HOA's Board is attached to this letter and incorporated by reference. The Resolution provides additional details on the HOA and its interests in this proceeding.

## **II. Comments on the PUA's Proposed Renewal Application**

Please review and consider the following comments on the renewal application filed by the PUA on June 3, 2014:

**A. This Application for Renewal Without Amendment Fails to Recognize the Applicant's Immediate and Urgent Need for Increased Treatment Capacity.** The current Permit authorizes the PUA to dispose of up to 1,000,000 gpd of treated domestic wastewater effluent via surface irrigation of 350 acres of public access land. The PUA's Application requests renewal of the Permit exactly as it currently exists, without any increase in capacity. However, according to recent reports from the PUA's operator, the Lake Pointe WWTP has been routinely operating at flows that exceed 90% of its permitted capacity.

As demonstrated by its repeated operational failures, by the very high flow volumes that the Lake Pointe WWTP has been experiencing for many months, and by the significant increases in population and customers in its service area, the existing permitted capacity of up to 1 million gallons per day is wholly inadequate to serve this rapidly growing area.

Since this Permit was issued, western Travis County has seen remarkable commercial and residential growth, including the Hill Country Galleria shopping centers, numerous new businesses, and new or expanding residential subdivisions. This growth is not expected to slow any time soon. In fact, a consultant for the PUA (PASA Demographics) recently completed a demographic study with data on existing and projected growth in this area, and the PUA and its consultants have done further analyses on current, near-term, and future wastewater demands. As we understand the results, even if the PUA stops accepting new wastewater customers today, the PUA will need additional wastewater treatment capacity in 2015 or 2016. We urge the TCEQ staff to request a copy of this demographic study immediately, along with the PUA's own evaluations of the data and its implications, and to discuss these critical issues with the PUA prior to processing this Application for a mere renewal of the PUA's existing, already

overwhelmed and overloaded, wastewater treatment capacity. It seems clear that the planned population to be served (and the quantity of waste produced) has already exceeded the design limitations of the PUA's treatment facilities. Please enforce the TCEQ rules requiring a permittee to respond to the consistently high flow measurements at the Lake Pointe WWTP by seeking TCEQ authorizations for additional treatment and/or collection facilities.

**B. The PUA Should be Required to Provide an Updated Characterization of the Influent to its Wastewater Collection Systems and WWTPs, so that the TCEQ Can Properly Evaluate the Current Situation and Treatment Capabilities of the PUA's Facilities.** As the TCEQ knows, this area of Texas is in the midst of an extremely serious drought, and residential and commercial water customers have curtailed their water usage. As a result, the wastewater generated by the PUA's customers may be a much higher strength waste than the PUA's existing wastewater collection system and WWTPs can successfully handle. It seems inevitable that sending high strength wastewater influent to an aging, undersized wastewater treatment plant within a residential neighborhood, with all of the physical and operational limitations that have been identified at the Lake Pointe WWTP, will lead to additional, repeated compliance problems. It appears that the current Application lacks any information on influent quality, and it is unlikely that the prior application, also a mere renewal, would have included this data either. Obtaining current analyses of representative samples of wastewater influent would allow the TCEQ and the PUA to assess whether the loading rates are within the design parameters of the treatment plants. Current data would provide valuable insight on whether the existing treatment trains are sufficient to manage the inflows without any issues, and we ask the TCEQ to request this information as part of its review.

**C. The Compliance History of the PUA, as the Permittee for the Lake Pointe WWTP, Warrants More Stringent Permit Provisions in this Permit Renewal.** We understand that there have been at least 13 spills of raw sewage since September 2011, with almost all of those spills occurring after March 2012. Such spills result in contaminated stormwater runoff and pose a threat to the health and safety of neighborhood residents. In addition to the raw sewage spills, the PUA's wastewater collection system and the Lake Pointe WWTP are the sources of numerous, repeated nuisance odors within the Lake Pointe neighborhood. Despite the complaints and pleas for attention to the Lake Pointe WWTP over the last few years, sewage spills, plant upsets, and odor violations continue to occur. The PUA should be required to operate in accordance with a Permit that includes detailed operational and mechanical requirements that are specifically designed to prevent the noncompliances that have occurred in recent years.

**D. The Commitments for WWTP Improvements Made by the PUA in its Recent TCEQ Compliance Agreement Should be Memorialized in the Renewal of its Water Quality Permit.** Due to repeated Water Code and Permit violations at the Lake Pointe WWTP, the TCEQ and the PUA entered into a compliance agreement in December 2013. While the corrective measures called for by the compliance agreement are welcomed by Lake Pointe, they are not reiterated and incorporated into the PUA's Permit. The PUA's obligations to implement its "Wastewater Master Plan" and its "Odor Prevention Plan" (as submitted to the TCEQ's Enforcement Division in June 2014) should be specifically included in the text of its next Permit.

New permit provisions should capture the list of actions that are essential to the successful, compliant operation and maintenance of the Lake Pointe WWTP, such as the installation of backup power sources to avoid the raw sewage eruptions from the manhole on Napa Drive.

**E. The Executive Director Should Exercise the Authority to Impose Stringent Pre-Treatment Requirements on this Applicant.** As the PUA's own studies and very recent field investigations have shown, approximately 90% of its commercial wastewater customers are in violation of the PUA's water quality standards for discharges to its collection system. This finding is incredibly alarming, especially since this issue of upsets at the Lake Pointe WWTP has been a known issue for years, and the commercial dischargers were suspected to be the most likely causes of these upsets, spills, and releases over the last few years. Under the PUA's existing Permit, the PUA is required to request and receive Executive Director approval for treatment of all wastes that are "significantly different from normal domestic wastewater." See Provision No. 25 on Page 27. The TCEQ also has the authority to require the PUA to develop a pretreatment program for its approval. Since the PUA has not yet been successful in identifying and halting these violations, which have apparently contributed to the nuisance odors and sewage spills in the Lake Pointe neighborhood, we urge the TCEQ to include additional provisions in the Applicant's next Permit to specifically require an aggressive pretreatment program. Such a program should ensure that noncompliant discharges from the PUA's commercial customers are quickly identified and addressed, and that the responsible entity is deterred from future violations.

**F. The Executive Director Should Require the Applicant to Revise its Pending Application to Include Updated Information on the Volume and Characteristics of the Wastewater Entering its Collection System, and to Include the Demographic Studies on its Rapidly Increasing Customer Base.** While we realize that the PUA was required to make a timely filing of its renewal application in order to avoid the expiration of its existing wastewater treatment Permit on December 1, 2014, we urge the TCEQ not to continue processing an application that is so obviously inadequate to meet the existing needs of the Applicant. Instead, we ask the TCEQ to require the Applicant to address and resolve the issues identified above in a revision of its pending Application. Alternatively, we respectfully request that the Executive Director exercise his authority under 30 TAC §305.62(d) to revise the existing Permit for "good cause" on the basis of the material and substantial changes to the Applicant's existing and committed capacities for wastewater treatment in this area, as well as other changes affecting the system's engineering design, treatment capabilities, and operations. To continue processing this Application as currently presented would run afoul of the TCEQ's regulatory policy to process applications in order to achieve the greatest efficiency and effectiveness possible. See 30 TAC §281.1. Instead, before the TCEQ prepares a draft permit, the Applicant should be required to prepare an application that seeks increased treatment capacity and addresses the other issues raised in this letter. To allow this Application to proceed without amendment will lead to wasted time and resources by all parties.

**III. Request for Inclusion on Application's Mailing List and for Inclusion on Permanent Mailing List for this Applicant and Permit No. WQ0013594001**

Please add the Lake Pointe HOA to the mailing list for this Application and for all future mailings relating to TCEQ Water Quality Permit No. WQ0013594001. The address and phone numbers for the Lake Pointe HOA are:

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**IV. Request for Public Meeting on PUA's Application for Permit Renewal**

On behalf of its approximately 945 members, the Lake Pointe HOA requests that a public meeting be held regarding the Application of the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. As explained in this letter, the adequacy of the PUA's wastewater treatment facilities is a universal concern for the HOA's members, and they wish to be fully informed about this Application and how it will ensure the compliant, nuisance-free operation of the WWTP in their neighborhood.

The Lake Pointe HOA respectfully requests that the public meeting be held as close to the Lake Pointe community as possible, so that its members can attend and participate in the meeting. A public meeting is further justified by the fact that the PUA's Application, which the published Public Notice reported as being available for viewing at the Bee Cave Public Library, was not available in the Library when Lake Pointe representatives asked for it at the Library on August 21 and on August 27.

**V. Contact Information for Lake Pointe HOA Representative**

Please send all official communications and documents for the Lake Pointe HOA relating to this proceeding to the HOA's legal counsel:

Cynthia C. Smiley  
Smiley Law Firm, P.C.  
6000 Shepherd Mountain Cove #2107  
Austin, Texas 78730  
Phone number (512) 394-7121  
Fax number (512) 394-7145  
Email: [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

The Lake Pointe HOA appreciates your consideration of these initial comments and request for a public meeting on the pending Application. We reserve the right to submit additional comments, to reiterate our request for a public meeting, and to request a contested case hearing after the second public notice is issued (if the Application proceeds through

technical review and the TCEQ prepares a draft permit). At the same time, we urge the TCEQ to consider the additional information provided in these comments, to require additional information from the Applicant, and to evaluate whether this Application should proceed or be returned for further development. In conclusion, we ask the TCEQ to consider whether it should decline further processing of this Application until the Applicant has submitted an application that clearly demonstrates its ability and capacity to provide sufficient, compliant wastewater treatment and disposal for all of its customers. The information on population growth and service commitments in this area indicates that the Application submitted in June 2014 may not be sufficient to meet the PUA's customer demands in 2015.

Thank you for your attention to these important issues. Please feel free to contact me at the phone number or e-mail address listed above if you have any questions regarding these comments and requests.

Sincerely,



Cynthia C. Smiley  
Smiley Law Firm, P.C.  
ATTORNEYS FOR THE LAKE POINTE HOA

Attachment: Resolution of Lake Pointe HOA Board of Directors Dated August 18, 2014

cc: Mr. Tony Bennett, President, Lake Pointe HOA  
Ms. M.E. Cook, Chair, Wastewater Committee, Lake Pointe HOA  
Mr. David Klein, Lloyd Gosselink, Attorney for WTCPUA

RESOLUTION OF LAKE AUSTIN LAKE POINTE HOMEOWNERS ASSOCIATION, INC.  
REGARDING PARTICIPATION IN SUBMITTAL OF PUBLIC COMMENTS, REQUESTS  
FOR PUBLIC MEETINGS, AND REQUESTS FOR CONTESTED CASE HEARINGS ON  
APPLICATION OF WEST TRAVIS COUNTY PUBLIC UTILITY AGENCY FOR  
RENEWAL OF TCEQ PERMIT NO. WQ0013594001

WHEREAS, the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA") is a Texas non-profit corporation holding a Certificate of Incorporation issued by the Texas Secretary of State's Office dated and effective on January 12, 1996;

WHEREAS, under the HOA's corporate documents, persons who own a platted lot in the Lake Pointe subdivision (except for lots designated as common areas or as municipal utility district lots) are automatically members of the HOA, and membership in the HOA is appurtenant to the land;

WHEREAS, the general purposes and powers of the HOA include, but are not limited to, the promotion of the common good, health, safety and general welfare of the residents within the Lake Pointe development in western Travis County;

WHEREAS, the West Travis County Public Utility Agency ("PUA") is the sole provider of retail water and wastewater services to the Lake Pointe neighborhood, and the HOA's members receive water and wastewater utility services from the PUA;

WHEREAS, the PUA provides wastewater services to all of its wastewater customers using a wastewater treatment plant ("WWTP") located at 3100 Napa Drive in Austin, Travis County, 78738 (the "Lake Pointe WWTP");

WHEREAS, the Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members;

WHEREAS, in recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP and its collection system;

WHEREAS, the Lake Pointe HOA and its members are directly impacted by and deeply concerned about the PUA's operation and management of its wastewater services and the Lake Pointe WWTP;

WHEREAS, on June 3, 2014, the PUA filed an application with the Texas Commission on Environmental Quality ("TCEQ") to renew its existing Permit No. WQ0013594001, issued on December 15, 2009, which currently authorizes the treatment and disposal of domestic wastewater effluent at a daily average flow not to exceed 1,000,000 million gallons per day ("gpd") using two treatment facilities: 1) the Lake Pointe WWTP (at a daily average flow not to exceed 675,000 gpd; and 2) a new facility, not yet fully operational, known as the Bohl's Plant (at a daily average flow not to exceed 325,000 gpd);

WHEREAS, the HOA Board of Directors has reviewed the "Notice of Receipt of Application and Intent to Obtain Water Quality Permit Renewal" for Permit No. WQ0013594001 (issued by the TCEQ on July 14, 2014);

WHEREAS, the permit application under consideration would merely renew the PUA's existing TCEQ wastewater permit (referenced above) to authorize the disposal of treated wastewater at a volume not to exceed a daily combined average flow of 1,000,000 gallons per day ("gpd") via surface irrigation of 350 acres of public access land;

WHEREAS, the HOA has identified a number of issues associated with the operation, management, and permitting of the PUA's wastewater facilities, including the Lake Pointe WWTP;

WHEREAS, the HOA and its members are extremely concerned that they will suffer additional harm and adverse effects if the PUA's renewal application is approved and the PUA is authorized to operate under its existing TCEQ Permit, without essential amendments;

WHEREAS, the PUA's renewal application submitted to the TCEQ on June 3, 2014 is clearly not sufficient to satisfy the PUA's obligations under its Permit and the TCEQ rules;

WHEREAS, at its Board meeting on August 18, 2014, the HOA Board voted to participate in the administrative proceedings relating to the TCEQ's consideration of the PUA's pending application for renewal of its wastewater permit. More specifically, the HOA Board voted to file written comments, request public meetings and hearings, and to participate in meetings, hearings, and other proceedings relating to the PUA's application for renewal of the above-referenced TCEQ Permit;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Lake Pointe HOA that the HOA Board has nominated, designated, and authorized its President (Mr. Tony Bennett) and his designees (including Ms. M.E. Cook (a Lake Pointe resident and member of the HOA)), as well as the Smiley Law Firm, to effectuate the vote of the Board and to represent the HOA by filing comments, requesting public meetings and hearings, and participating in all matters and all proceedings relating to the application of the PUA for renewal of TCEQ Permit No. WQ0013594001.

DULY PASSED AND APPROVED ON AUGUST 18<sup>th</sup>, 2014:



Tony Bennett  
President, Lake Pointe Homeowners Association, Inc.

ATTEST:



Will Jenks  
Secretary, Lake Pointe Homeowners Association, Inc.

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 05, 2014 2:32 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001  
**Attachments:** Lake Pointe Comments and Request for Public Meeting1.pdf

PML+  
PM

---

**From:** PUBCOMMENT-OCC2  
**Sent:** Friday, September 05, 2014 2:11 PM  
**To:** PUBCOMMENT-OCC; PUBCOMMENT-ELD; PUBCOMMENT-WQ  
**Subject:** FW: Public comment on Permit Number WQ0013594001

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 05, 2014 1:09 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PML+  
PM

**From:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com) [mailto:[cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)]  
**Sent:** Friday, September 05, 2014 12:09 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER: RN102077989**

**PERMIT NUMBER: WQ0013594001**

**DOCKET NUMBER:**

**COUNTY: TRAVIS**

**PRINCIPAL NAME: WEST TRAVIS COUNTY PUA**

**CN NUMBER: CN604021980**

**FROM**

**NAME: Cindy Smiley**

**E-MAIL:** [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

**COMPANY:** Smiley Law Firm, P.C.

**ADDRESS:** 6000 SHEPHERD MOUNTAIN CV UNIT 2107  
AUSTIN TX 78730-4910

**PHONE:** 5123947121

**FAX:**

**COMMENTS:** Comments and Request for Public Meeting from the Lake Pointe Homeowners Association



6000 Shepherd Mountain Cove  
Suite 2107  
Austin, Texas 78730

Telephone: 512.394.7121  
Facsimile: 512.394.7145  
cindy@smileylawfirm.com

September 5, 2014

VIA ELECTRONIC FILING

Ms. Bridget Bohac, Chief Clerk  
Office of the Chief Clerk (MC 105)  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

Re: Initial Comments and Request for Public Meeting on Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980; RN102077989 (number used in this Application) or RN101625721 (number used in Compliance Agreement with TCEQ)

Dear Ms. Bohac:

This letter is written on behalf of the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA"), an association of approximately 945 homeowners in a residential neighborhood located in western Travis County, to submit initial comments and request a public meeting on the application of the West Travis County Public Utility Agency ("PUA" or "Applicant") for renewal of the above-referenced Water Quality Permit. The HOA membership includes all of the property owners within the Lake Pointe subdivision (except for the owners of common areas or municipal utility district lots). The retail wastewater services for the entire neighborhood are provided by the Applicant, and the Lake Pointe neighborhood is the "host" location for the Applicant's largest wastewater treatment facility: the Lake Pointe Wastewater Treatment Plant ("WWTP") located at 3100 Napa Drive, Austin, 78738. For these reasons, and many others described below, the Lake Pointe HOA and its members have a unique and significant interest in the Application that is now under review at the TCEQ.

**I. Background**

The Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members. The Lake Pointe WWTP is currently authorized for treatment of up to 675,000 gallons per day, ("gpd"). The PUA's existing Water Quality Permit (Permit No. WQ0013594001) describes and authorizes additional treatment capacity of 325,000 gpd, which will be possible when the PUA's new Bohls Plant opens at a non-residential

location along Bee Cave Parkway. We understand that the new plant will become fully operational this fall, and that some of the waste from the PUA's wastewater customers will be treated at the new plant.

In recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP. HOA members have repeatedly advised the PUA Board and its management of these events, and Lake Pointe residents have also provided notice to the TCEQ. The decisions made by the PUA with respect to the operation and management of the Lake Pointe WWTP, and the terms of the PUA's TCEQ-issued Permit for its treatment and disposal of domestic wastewater effluent, are critically important to the health and welfare of the HOA and its members. Recognizing the serious consequences of the PUA's actions, the HOA Board of Directors voted to file these comments, request public meetings and public hearings, and participate in the TCEQ proceedings associated with the PUA's recently filed application for renewal of its Permit. A Resolution of the Lake Pointe HOA's Board is attached to this letter and incorporated by reference. The Resolution provides additional details on the HOA and its interests in this proceeding.

## **II. Comments on the PUA's Proposed Renewal Application**

Please review and consider the following comments on the renewal application filed by the PUA on June 3, 2014:

**A. This Application for Renewal Without Amendment Fails to Recognize the Applicant's Immediate and Urgent Need for Increased Treatment Capacity.** The current Permit authorizes the PUA to dispose of up to 1,000,000 gpd of treated domestic wastewater effluent via surface irrigation of 350 acres of public access land. The PUA's Application requests renewal of the Permit exactly as it currently exists, without any increase in capacity. However, according to recent reports from the PUA's operator, the Lake Pointe WWTP has been routinely operating at flows that exceed 90% of its permitted capacity.

As demonstrated by its repeated operational failures, by the very high flow volumes that the Lake Pointe WWTP has been experiencing for many months, and by the significant increases in population and customers in its service area, the existing permitted capacity of up to 1 million gallons per day is wholly inadequate to serve this rapidly growing area.

Since this Permit was issued, western Travis County has seen remarkable commercial and residential growth, including the Hill Country Galleria shopping centers, numerous new businesses, and new or expanding residential subdivisions. This growth is not expected to slow any time soon. In fact, a consultant for the PUA (PASA Demographics) recently completed a demographic study with data on existing and projected growth in this area, and the PUA and its consultants have done further analyses on current, near-term, and future wastewater demands. As we understand the results, even if the PUA stops accepting new wastewater customers today, the PUA will need additional wastewater treatment capacity in 2015 or 2016. We urge the TCEQ staff to request a copy of this demographic study immediately, along with the PUA's own evaluations of the data and its implications, and to discuss these critical issues with the PUA prior to processing this Application for a mere renewal of the PUA's existing, already

overwhelmed and overloaded, wastewater treatment capacity. It seems clear that the planned population to be served (and the quantity of waste produced) has already exceeded the design limitations of the PUA's treatment facilities. Please enforce the TCEQ rules requiring a permittee to respond to the consistently high flow measurements at the Lake Pointe WWTP by seeking TCEQ authorizations for additional treatment and/or collection facilities.

**B. The PUA Should be Required to Provide an Updated Characterization of the Influent to its Wastewater Collection Systems and WWTPs, so that the TCEQ Can Properly Evaluate the Current Situation and Treatment Capabilities of the PUA's Facilities.** As the TCEQ knows, this area of Texas is in the midst of an extremely serious drought, and residential and commercial water customers have curtailed their water usage. As a result, the wastewater generated by the PUA's customers may be a much higher strength waste than the PUA's existing wastewater collection system and WWTPs can successfully handle. It seems inevitable that sending high strength wastewater influent to an aging, undersized wastewater treatment plant within a residential neighborhood, with all of the physical and operational limitations that have been identified at the Lake Pointe WWTP, will lead to additional, repeated compliance problems. It appears that the current Application lacks any information on influent quality, and it is unlikely that the prior application, also a mere renewal, would have included this data either. Obtaining current analyses of representative samples of wastewater influent would allow the TCEQ and the PUA to assess whether the loading rates are within the design parameters of the treatment plants. Current data would provide valuable insight on whether the existing treatment trains are sufficient to manage the inflows without any issues, and we ask the TCEQ to request this information as part of its review.

**C. The Compliance History of the PUA, as the Permittee for the Lake Pointe WWTP, Warrants More Stringent Permit Provisions in this Permit Renewal.** We understand that there have been at least 13 spills of raw sewage since September 2011, with almost all of those spills occurring after March 2012. Such spills result in contaminated stormwater runoff and pose a threat to the health and safety of neighborhood residents. In addition to the raw sewage spills, the PUA's wastewater collection system and the Lake Pointe WWTP are the sources of numerous, repeated nuisance odors within the Lake Pointe neighborhood. Despite the complaints and pleas for attention to the Lake Pointe WWTP over the last few years, sewage spills, plant upsets, and odor violations continue to occur. The PUA should be required to operate in accordance with a Permit that includes detailed operational and mechanical requirements that are specifically designed to prevent the noncompliances that have occurred in recent years.

**D. The Commitments for WWTP Improvements Made by the PUA in its Recent TCEQ Compliance Agreement Should be Memorialized in the Renewal of its Water Quality Permit.** Due to repeated Water Code and Permit violations at the Lake Pointe WWTP, the TCEQ and the PUA entered into a compliance agreement in December 2013. While the corrective measures called for by the compliance agreement are welcomed by Lake Pointe, they are not reiterated and incorporated into the PUA's Permit. The PUA's obligations to implement its "Wastewater Master Plan" and its "Odor Prevention Plan" (as submitted to the TCEQ's Enforcement Division in June 2014) should be specifically included in the text of its next Permit.

New permit provisions should capture the list of actions that are essential to the successful, compliant operation and maintenance of the Lake Pointe WWTP, such as the installation of backup power sources to avoid the raw sewage eruptions from the manhole on Napa Drive.

**E. The Executive Director Should Exercise the Authority to Impose Stringent Pretreatment Requirements on this Applicant.** As the PUA's own studies and very recent field investigations have shown, approximately 90% of its commercial wastewater customers are in violation of the PUA's water quality standards for discharges to its collection system. This finding is incredibly alarming, especially since this issue of upsets at the Lake Pointe WWTP has been a known issue for years, and the commercial dischargers were suspected to be the most likely causes of these upsets, spills, and releases over the last few years. Under the PUA's existing Permit, the PUA is required to request and receive Executive Director approval for treatment of all wastes that are "significantly different from normal domestic wastewater." See Provision No. 25 on Page 27. The TCEQ also has the authority to require the PUA to develop a pretreatment program for its approval. Since the PUA has not yet been successful in identifying and halting these violations, which have apparently contributed to the nuisance odors and sewage spills in the Lake Pointe neighborhood, we urge the TCEQ to include additional provisions in the Applicant's next Permit to specifically require an aggressive pretreatment program. Such a program should ensure that noncompliant discharges from the PUA's commercial customers are quickly identified and addressed, and that the responsible entity is deterred from future violations.

**F. The Executive Director Should Require the Applicant to Revise its Pending Application to Include Updated Information on the Volume and Characteristics of the Wastewater Entering its Collection System, and to Include the Demographic Studies on its Rapidly Increasing Customer Base.** While we realize that the PUA was required to make a timely filing of its renewal application in order to avoid the expiration of its existing wastewater treatment Permit on December 1, 2014, we urge the TCEQ not to continue processing an application that is so obviously inadequate to meet the existing needs of the Applicant. Instead, we ask the TCEQ to require the Applicant to address and resolve the issues identified above in a revision of its pending Application. Alternatively, we respectfully request that the Executive Director exercise his authority under 30 TAC §305.62(d) to revise the existing Permit for "good cause" on the basis of the material and substantial changes to the Applicant's existing and committed capacities for wastewater treatment in this area, as well as other changes affecting the system's engineering design, treatment capabilities, and operations. To continue processing this Application as currently presented would run afoul of the TCEQ's regulatory policy to process applications in order to achieve the greatest efficiency and effectiveness possible. See 30 TAC §281.1. Instead, before the TCEQ prepares a draft permit, the Applicant should be required to prepare an application that seeks increased treatment capacity and addresses the other issues raised in this letter. To allow this Application to proceed without amendment will lead to wasted time and resources by all parties.

**III. Request for Inclusion on Application's Mailing List and for Inclusion on Permanent Mailing List for this Applicant and Permit No. WQ0013594001**

Please add the Lake Pointe HOA to the mailing list for this Application and for all future mailings relating to TCEQ Water Quality Permit No. WQ0013594001. The address and phone numbers for the Lake Pointe HOA are:

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**IV. Request for Public Meeting on PUA's Application for Permit Renewal**

On behalf of its approximately 945 members, the Lake Pointe HOA requests that a public meeting be held regarding the Application of the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. As explained in this letter, the adequacy of the PUA's wastewater treatment facilities is a universal concern for the HOA's members, and they wish to be fully informed about this Application and how it will ensure the compliant, nuisance-free operation of the WWTP in their neighborhood.

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Cynthia C. Smiley  
Smiley Law Firm, P.C.  
6000 Shepherd Mountain Cove #2107  
Austin, Texas 78730  
Phone number (512) 394-7121  
Fax number (512) 394-7145  
Email: [cindy@smileylawfirm.com](mailto:cindy@smileylawfirm.com)

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technical review and the TCEQ prepares a draft permit). At the same time, we urge the TCEQ to consider the additional information provided in these comments, to require additional information from the Applicant, and to evaluate whether this Application should proceed or be returned for further development. In conclusion, we ask the TCEQ to consider whether it should decline further processing of this Application until the Applicant has submitted an application that clearly demonstrates its ability and capacity to provide sufficient, compliant wastewater treatment and disposal for all of its customers. The information on population growth and service commitments in this area indicates that the Application submitted in June 2014 may not be sufficient to meet the PUA's customer demands in 2015.

Thank you for your attention to these important issues. Please feel free to contact me at the phone number or e-mail address listed above if you have any questions regarding these comments and requests.

Sincerely,



Cynthia C. Smiley  
Smiley Law Firm, P.C.  
ATTORNEYS FOR THE LAKE POINTE HOA

Attachment: Resolution of Lake Pointe HOA Board of Directors Dated August 18, 2014

cc: Mr. Tony Bennett, President, Lake Pointe HOA  
Ms. M.E. Cook, Chair, Wastewater Committee, Lake Pointe HOA  
Mr. David Klein, Lloyd Gosselink, Attorney for WTCPUA

RESOLUTION OF LAKE AUSTIN LAKE POINTE HOMEOWNERS ASSOCIATION, INC.  
REGARDING PARTICIPATION IN SUBMITTAL OF PUBLIC COMMENTS, REQUESTS  
FOR PUBLIC MEETINGS, AND REQUESTS FOR CONTESTED CASE HEARINGS ON  
APPLICATION OF WEST TRAVIS COUNTY PUBLIC UTILITY AGENCY FOR  
RENEWAL OF TCEQ PERMIT NO. WQ0013594001

WHEREAS, the Lake Austin Lake Pointe Homeowners Association, Inc. ("Lake Pointe HOA" or "HOA") is a Texas non-profit corporation holding a Certificate of Incorporation issued by the Texas Secretary of State's Office dated and effective on January 12, 1996;

WHEREAS, under the HOA's corporate documents, persons who own a platted lot in the Lake Pointe subdivision (except for lots designated as common areas or as municipal utility district lots) are automatically members of the HOA, and membership in the HOA is appurtenant to the land;

WHEREAS, the general purposes and powers of the HOA include, but are not limited to, the promotion of the common good, health, safety and general welfare of the residents within the Lake Pointe development in western Travis County;

WHEREAS, the West Travis County Public Utility Agency ("PUA") is the sole provider of retail water and wastewater services to the Lake Pointe neighborhood, and the HOA's members receive water and wastewater utility services from the PUA;

WHEREAS, the PUA provides wastewater services to all of its wastewater customers using a wastewater treatment plant ("WWTP") located at 3100 Napa Drive in Austin, Travis County, 78738 (the "Lake Pointe WWTP");

WHEREAS, the Lake Pointe WWTP is located within the Lake Pointe subdivision on a residential street, in a residential neighborhood, within a short distance of a neighborhood park, and in close proximity to the homes of the HOA's members;

WHEREAS, in recent years, HOA members have experienced (and continue to experience) multiple events of nuisance odors and raw sewage spills emanating from the Lake Pointe WWTP and its collection system;

WHEREAS, the Lake Pointe HOA and its members are directly impacted by and deeply concerned about the PUA's operation and management of its wastewater services and the Lake Pointe WWTP;

WHEREAS, on June 3, 2014, the PUA filed an application with the Texas Commission on Environmental Quality ("TCEQ") to renew its existing Permit No. WQ0013594001, issued on December 15, 2009, which currently authorizes the treatment and disposal of domestic wastewater effluent at a daily average flow not to exceed 1,000,000 million gallons per day ("gpd") using two treatment facilities: 1) the Lake Pointe WWTP (at a daily average flow not to exceed 675,000 gpd; and 2) a new facility, not yet fully operational, known as the Bohl's Plant (at a daily average flow not to exceed 325,000 gpd);

WHEREAS, the HOA Board of Directors has reviewed the "Notice of Receipt of Application and Intent to Obtain Water Quality Permit Renewal" for Permit No. WQ0013594001 (issued by the TCEQ on July 14, 2014);

WHEREAS, the permit application under consideration would merely renew the PUA's existing TCEQ wastewater permit (referenced above) to authorize the disposal of treated wastewater at a volume not to exceed a daily combined average flow of 1,000,000 gallons per day ("gpd") via surface irrigation of 350 acres of public access land;

WHEREAS, the HOA has identified a number of issues associated with the operation, management, and permitting of the PUA's wastewater facilities, including the Lake Pointe WWTP;

WHEREAS, the HOA and its members are extremely concerned that they will suffer additional harm and adverse effects if the PUA's renewal application is approved and the PUA is authorized to operate under its existing TCEQ Permit, without essential amendments;

WHEREAS, the PUA's renewal application submitted to the TCEQ on June 3, 2014 is clearly not sufficient to satisfy the PUA's obligations under its Permit and the TCEQ rules;

WHEREAS, at its Board meeting on August 18, 2014, the HOA Board voted to participate in the administrative proceedings relating to the TCEQ's consideration of the PUA's pending application for renewal of its wastewater permit. More specifically, the HOA Board voted to file written comments, request public meetings and hearings, and to participate in meetings, hearings, and other proceedings relating to the PUA's application for renewal of the above-referenced TCEQ Permit;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Lake Pointe HOA that the HOA Board has nominated, designated, and authorized its President (Mr. Tony Bennett) and his designees (including Ms. M.E. Cook (a Lake Pointe resident and member of the HOA)), as well as the Smiley Law Firm, to effectuate the vote of the Board and to represent the HOA by filing comments, requesting public meetings and hearings, and participating in all matters and all proceedings relating to the application of the PUA for renewal of TCEQ Permit No. WQ0013594001.

DULY PASSED AND APPROVED ON AUGUST 18<sup>th</sup>, 2014:



Tony Bennett  
President, Lake Pointe Homeowners Association, Inc.

ATTEST:

  
Will Jenks  
Secretary, Lake Pointe Homeowners Association, Inc.

Lake Pointe HOA  
P.O. Box 342585  
Austin, Texas 78734  
Phone: 512.266.6771  
Fax: 512.266.6791

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, August 12, 2015 2:08 PM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [ric@aimproductions.com](mailto:ric@aimproductions.com) [<mailto:ric@aimproductions.com>]  
**Sent:** Wednesday, August 12, 2015 1:46 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*mwd  
93175*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Ric Sternberg

**E-MAIL:** [ric@aimproductions.com](mailto:ric@aimproductions.com)

**COMPANY:**

**ADDRESS:** 24815 HAMILTON POOL RD  
ROUND MOUNTAIN TX 78663-8570

**PHONE:** 8308250133

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MW*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:36 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [tstrait883@hotmail.com](mailto:tstrait883@hotmail.com) [<mailto:tstrait883@hotmail.com>]  
**Sent:** Thursday, August 13, 2015 6:01 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Tamara Strait

**E-MAIL:** [tstrait883@hotmail.com](mailto:tstrait883@hotmail.com)

**COMPANY:**

**ADDRESS:** 2807 PALMDALE CT  
AUSTIN TX 78738-5343

**PHONE:** 5124029009

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

*MWD*

number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 4:41 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [nsutti@yahoo.com](mailto:nsutti@yahoo.com) [<mailto:nsutti@yahoo.com>]  
**Sent:** Monday, May 04, 2015 4:28 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Nicole Sutti

**E-MAIL:** [nsutti@yahoo.com](mailto:nsutti@yahoo.com)

**COMPANY:**

**ADDRESS:** 12400 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5434

**PHONE:** 5122630208

**FAX:**

**COMMENTS:** My name is Nicole Sutti and I live at 12400 Fairfax Ridge Place Austin, Tx 78738. My family and I are concerned about the application by the West Travis County Public utility for renewal of WQ0013594001. One of the waste water treatment centers is in our neighborhood. I can see it from the back of my house. We have experienced terrible orders for several years and worried they will be get worse. We have had sewage overflow on our streets. And the water now tastes like chlorine, like my pool. We want to make

*msw*

sure the permit addresses these issues and protect our health, safety and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 2:14 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [terrazas@austin.rr.com](mailto:terrazas@austin.rr.com) [mailto:[terrazas@austin.rr.com](mailto:terrazas@austin.rr.com)]  
**Sent:** Monday, May 04, 2015 2:04 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Amy L Terrazas

**E-MAIL:** [terrazas@austin.rr.com](mailto:terrazas@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12206 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5124268356

**FAX:**

**COMMENTS:** I live in Lake Pointe, very close to the waste water facility. For years, we have dealt with repeated odor issues. The City of Bee Caves is irresponsibly approving growth and permits without proper infrastructure planning. Moreover, the West Travis County Public Utility Agency and its management has proven that it's unable to properly regulate and manage the facility. These issues, along with the incapable plant management team have been documented for year. Many of which have been reported to the TCEQ. We want

*MWD*

assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:28 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [terrazas@austin.rr.com](mailto:terrazas@austin.rr.com) [<mailto:terrazas@austin.rr.com>]  
**Sent:** Sunday, September 14, 2014 1:02 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*JWD  
9/3/14*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Amy Terrazas

**E-MAIL:** [terrazas@austin.rr.com](mailto:terrazas@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12206 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5124268356

**FAX:**

**COMMENTS:** My name is Amy Terrazas and I live at 12206 Carlsbad Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. For years - this neighborhood has experienced terrible odors and sewage spills due to the lack of proper management and accountability by the West Travis County PUA. Due to the growth in our

*MW*

area, this old and poorly maintained plant has been operating at maximum capacities. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed - while protecting our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

TCEQ Public Meeting Form  
August 13, 2015

5

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: JOEY TERRAZAS

Mailing Address: 12206 Carlsbad Dr.

Physical Address (if different): THE SAME

City/State: AUSTIN, TX Zip: 78738

\*\*This information is subject to public disclosure under the Texas Public Information Act\*\*

Email: STERRAZAS@AUSTIN.PR.COM ✓

Phone Number: (512) 627-6767

• Are you here today representing a municipality, legislator, agency, or group?  Yes  No  
If yes, which one? \_\_\_\_\_

Please add me to the mailing list.

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting. ✓

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

*mm*

**RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING:**

**August 13, 2015**

**Regarding Application of West Travis County Public Utility Agency for  
Renewal of Water Quality Permit No. WQ0013594001; CN604021980  
Lake Pointe Waste Water Treatment Plant  
3100 Napa Drive, Austin, 78738**

**RECEIVED**

AUG 13 2015

AT PUBLIC MEETING

**I would like to submit these formal comments at the public meeting:**

**Item 27:**

I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit.

**Item 28:**

I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day.

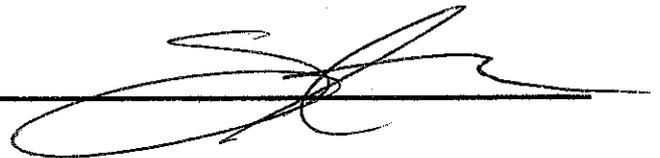
**Item 29:**

I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Submitted by:**

JOEY TERRELLAS

**Print Name & Signature**



12206 Carlsbad Dr.

**Address**

Austin, TX 78738

once

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:19 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*MWD  
93175*

**From:** [jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com) [mailto:[jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com)]  
**Sent:** Monday, May 04, 2015 2:16 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Joey Terrazas

**E-MAIL:** [jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12206 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5126276767

**FAX:**

**COMMENTS:** My name is Joey Terrazas and I live at 12206 Carlsbad Drive - in the Lake Point subdivision. We have been working diligently as a community to address and report the long-standing issues with the WTCPUA. This facility is plagued by horrible odors, poor facility conditions, over-capacity operations, poor maintenance practices, poor quality standard of incoming wastewater and unqualified management. It's time for the TCEQ to uphold it's purpose and objectives to ensure the public's health is maintained. We want assurance

*MWD*

that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Monday, September 15, 2014 9:28 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com) [mailto:[jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com)]  
**Sent:** Sunday, September 14, 2014 12:59 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*Handwritten:* LWD / 93175

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Joey Terrazas

**E-MAIL:** [jterrazas@austin.rr.com](mailto:jterrazas@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12206 CARLSBAD DR  
AUSTIN TX 78738-5340

**PHONE:** 5126276767

**FAX:**

**COMMENTS:** My name is Joey Terrazas and I live at 12206 Carlsbad Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. For years - this neighborhood has experience terrible odors and sewage spills due to the lack of proper management and accountability by the West Travis County PUA. Due to the growth in our

*Handwritten:* M

area, this old and poorly maintained plant has been operating at maximum capacities. We want to make sure that the permit will include the appropriate quality standards to ensure these issues will be addressed - while protecting our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [kr15798@hotmail.com](mailto:kr15798@hotmail.com) [<mailto:kr15798@hotmail.com>]  
**Sent:** Thursday, August 13, 2015 2:58 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
93175*

**REGULATED ENTITY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Kate Tetzlaff

**E-MAIL:** [kr15798@hotmail.com](mailto:kr15798@hotmail.com)

**COMPANY:**

**ADDRESS:** 2805 PALMDALE CT  
AUSTIN TX 78738-5343

**PHONE:** 7205323309

**FAX:**

**COMMENTS:** RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING: August 13, 2015 Regarding Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980 Lake Pointe Waste Water Treatment Plant 3100 Napa Drive, Austin, 78738 I would like to submit these formal comments at the public meeting: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division

*MWD*

in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: Updated – corrected wording(Please see LP Wastewater doc) I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** Philip.tetzlaff@hotmail.com [mailto:Philip.tetzlaff@hotmail.com]  
**Sent:** Thursday, August 13, 2015 2:59 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Philip Tetzlaff

**E-MAIL:** [Philip.tetzlaff@hotmail.com](mailto:Philip.tetzlaff@hotmail.com)

**COMPANY:**

**ADDRESS:** 2805 PALMDALE CT  
AUSTIN TX 78738-5343

**PHONE:** 5126706130

**FAX:**

**COMMENTS:** RENEWAL PERMIT COMMENTS FOR ATTENDING TCEQ PUBLIC MEETING: August 13, 2015 Regarding Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980 Lake Pointe Waste Water Treatment Plant 3100 Napa Drive, Austin, 78738 I would like to submit these formal comments at the public meeting: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division

*am*

in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: Updated – corrected wording(Please see LP Wastewater doc) I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, May 07, 2015 12:15 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*MWD  
93175*

**From:** [cynthiatorrezdvm@gmail.com](mailto:cynthiatorrezdvm@gmail.com) [<mailto:cynthiatorrezdvm@gmail.com>]  
**Sent:** Wednesday, May 06, 2015 7:02 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** DR. Cynthia Torrez

**E-MAIL:** [cynthiatorrezdvm@gmail.com](mailto:cynthiatorrezdvm@gmail.com)

**COMPANY:**

**ADDRESS:** 11921 LAKE STONE DR  
AUSTIN TX 78738-5486

**PHONE:** 5122643196

**FAX:**

**COMMENTS:** My name is Dr. Cynthia Torrez (aka Cynthia Perschbach) and I live at 11921 Lake Stone Drive, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a large area, this Lake Pointe WWTP justifies more stringent

*MWD*

permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want this Permit to be written so that it is easy to understand -- and there's no debate over what is being required of the Applicant and when it must be completed. We want to be able to verify that the Applicant has performed its obligations, and we want the TCEQ inspectors to be able to do this, too. We want assurance that the TCEQ feels confident that the Applicant can meet its permit limits, without creating nuisance odors at the Lake Pointe WWTP or its associated collection system, whenever it accepts wastewater for treatment at the Lake Pointe WWTP. We would like the TCEQ to have a greater role in the Applicant's efforts to establish and enforce strict pretreatment program requirements for its non-residential customers. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:40 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [steve\\_visser@workplaceresourcetx.com](mailto:steve_visser@workplaceresourcetx.com) [[mailto:steve\\_visser@workplaceresourcetx.com](mailto:steve_visser@workplaceresourcetx.com)]  
**Sent:** Thursday, August 13, 2015 3:16 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/15*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Steve Visser

**E-MAIL:** [steve\\_visser@workplaceresourcetx.com](mailto:steve_visser@workplaceresourcetx.com)

**COMPANY:**

**ADDRESS:** 2802 PALMDALE CT  
AUSTIN TX 78738-5343

**PHONE:** 5124020930

**FAX:**

**COMMENTS:** Regarding Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980 Lake Pointe Waste Water Treatment Plant 3100 Napa Drive, Austin, 78738 I would like to submit these formal comments at the public meeting: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request

*MWD*

Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: Updated – corrected wording(Please see LP Wastewater doc) I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, August 14, 2015 8:39 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [virgina\\_visser@workplaceresourcetx.com](mailto:virgina_visser@workplaceresourcetx.com) [mailto:[virgina\\_visser@workplaceresourcetx.com](mailto:virgina_visser@workplaceresourcetx.com)]  
**Sent:** Thursday, August 13, 2015 3:20 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*Virgina Visser*

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Virgina Visser

**E-MAIL:** [virgina\\_visser@workplaceresourcetx.com](mailto:virgina_visser@workplaceresourcetx.com)

**COMPANY:**

**ADDRESS:** 2802 PALMDALE CT  
AUSTIN TX 78738-5343

**PHONE:** 5124020930

**FAX:**

**COMMENTS:** Regarding Application of West Travis County Public Utility Agency for Renewal of Water Quality Permit No. WQ0013594001; CN604021980 Lake Pointe Waste Water Treatment Plant 3100 Napa Drive, Austin, 78738 I would like to submit these formal comments at the public meeting: Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request

*Virgina*

Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone number that is available 24 hours/day. Item 29: Updated – corrected wording(Please see LP Wastewater doc) I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Friday, September 19, 2014 7:53 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [gaylev@austin.rr.com](mailto:gaylev@austin.rr.com) [<mailto:gaylev@austin.rr.com>]  
**Sent:** Thursday, September 18, 2014 4:09 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD*  
*93175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Gayle Vittorini

**E-MAIL:** [gaylev@austin.rr.com](mailto:gaylev@austin.rr.com)

**COMPANY:**

**ADDRESS:** 12312 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5124020671

**FAX:**

**COMMENTS:** My name is Gayle Vittorini. I have lived in the Lake Pointe subdivision in West Travis County at 12312 Carlsbad Drive for the past 12 years. As a long-time resident, I have experienced first-hand the minimal maintenance and lack of quality control at the Lake Pointe wastewater treatment plant. I was hopeful when the WTCPUA took over managing the plant that we would have better local oversight and management; however, we have had numerous spills into the street at the park, odor problems, and continued lack of

*MWD*

representation and transparency to customers. We keep being told that “they are working on it”. Unfortunately, the plant is located near the heart of our neighborhood--next to a main neighborhood park and in the path of regular walkers, runners, and school children and families commuting to Lake Pointe Elementary. This situation threatens not only our health, but our quality of life, and our property values. The Lake Pointe wastewater treatment plant is outdated; however, with the surge in development in this area, the WTCPUA continues to grant wastewater permits to new developers that will feed into our plant which is already at maximum capacity. The WTCPUA Board acknowledges that much of the Lake Pointe plant needs to be taken offline in order to make repairs and that, even then, it is an antiquated structure; yet, they continue to approve new customers who will use our plant, including a new 5-story hotel with its very toxic commercial waste--making these much needed repairs untenable by refusing to reroute capacity to other, newer facilities. I respectfully request a public meeting regarding this application. This current situation cannot continue without greater scrutiny by public officials. I appreciate your consideration. Gayle Vittorini

**Marisa Weber**

---

**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:54 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [stevev@fcaaustin.org](mailto:stevev@fcaaustin.org) [<mailto:stevev@fcaaustin.org>]  
**Sent:** Monday, May 04, 2015 8:27 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Steve Vittorini

**E-MAIL:** [stevev@fcaaustin.org](mailto:stevev@fcaaustin.org)

**COMPANY:**

**ADDRESS:** 12312 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5124020671

**FAX:**

**COMMENTS:** My name is Stephen Vittorini and I live at 12312 Carlsbad Drive Austin TX 78738 My family and I are concerned about and want to learn more about the application by the West Travis County Public Utility Agency for renewal of Water Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of

*MWD*

manholes on our street. We want to make sure that the permit addresses these issues and protects the environment, and our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Monday, May 04, 2015 3:17 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [steve.wakefield.1@gmail.com](mailto:steve.wakefield.1@gmail.com) [<mailto:steve.wakefield.1@gmail.com>]  
**Sent:** Monday, May 04, 2015 2:44 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

MWD  
9/3/75

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Stephen A Wakefield

**E-MAIL:** [steve.wakefield.1@gmail.com](mailto:steve.wakefield.1@gmail.com)

**COMPANY:**

**ADDRESS:** 12438 FAIRFAX RIDGE PL  
AUSTIN TX 78738-5474

**PHONE:** 9193571739

**FAX:**

**COMMENTS:** My name is Steve Wakefield and I live at 12438 Fairfax Ridge Place, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our

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street. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Thursday, August 13, 2015 10:46 AM  
**To:** PUBCOMMENT-WQ; PUBCOMMENT-ELD; PUBCOMMENT-OCC2; PUBCOMMENT-OPIC  
**Subject:** FW: Public comment on Permit Number WQ0013594001

*mwd  
9/3/15*

**From:** [oneillcat@yahoo.com](mailto:oneillcat@yahoo.com) [mailto:[oneillcat@yahoo.com](mailto:oneillcat@yahoo.com)]  
**Sent:** Wednesday, August 12, 2015 9:11 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Cathy Wenglar

**E-MAIL:** [oneillcat@yahoo.com](mailto:oneillcat@yahoo.com)

**COMPANY:**

**ADDRESS:** 12305 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5125902442

**FAX:**

**COMMENTS:** Item 27: I request Permit Item 27 require the PUA to implement the odor prevention plan submitted to the TCEQ's Enforcement Division in June 2014 in accordance with the same deadlines set forth in the renewal permit. Item 28: I request Permit Item 28 require the PUA to add an online odor/problem complaint form to its website that also links the information to the TCEQ. The website and records-keeping shall be maintained in perpetuity. In addition, the PUA needs to provide a recorded odor/problem hotline telephone

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number that is available 24 hours/day. Item 29: I request Permit Item 29 require the PUA to measure all retail and commercial customers monthly to ensure that they comply with the mandated (BODs) in addition to the suspended solids in solutions and grease concentrations. If a customer fails more than three consecutive months, the customer must provide to the PUA a corrective action plan within 30 days.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, September 17, 2014 8:18 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

**From:** [oneillcat@yahoo.com](mailto:oneillcat@yahoo.com) [<mailto:oneillcat@yahoo.com>]  
**Sent:** Tuesday, September 16, 2014 3:52 PM  
**To:** donotreply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
913175*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Cathy Wenglar

**E-MAIL:** [oneillcat@yahoo.com](mailto:oneillcat@yahoo.com)

**COMPANY:**

**ADDRESS:** 12305 CARLSBAD DR  
AUSTIN TX 78738-5334

**PHONE:** 5128720881

**FAX:**

**COMMENTS:** My name is Cathy Wenglar and I live at 12305 Carlsbad Dr, Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors and are worried that they will continue or grow worse. There have also been sewage overflows out of manholes on our street. We want to make sure that

*MWD*

the permit addresses these issues and protects our health, safety and ability to enjoy our property. I request a public meeting regarding this permit application. Thanks for your consideration of this request.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 8:54 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

**From:** [andralwheeler@gmail.com](mailto:andralwheeler@gmail.com) [<mailto:andralwheeler@gmail.com>]  
**Sent:** Monday, May 04, 2015 7:00 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

*MWD  
9/3/75*

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** Andra Wheeler

**E-MAIL:** [andralwheeler@gmail.com](mailto:andralwheeler@gmail.com)

**COMPANY:**

**ADDRESS:** 2902 GLENDORA CT  
AUSTIN TX 78738-5342

**PHONE:** 5122638210

**FAX:**

**COMMENTS:** My name is Andra Wheeler and I live at 2902 Glendora Court in Lake Pointe. Our community is extremely concerned about the repeated issues with the WTCPUA and their management of the Lake Pointe wastewater facility. We have dealt with repeated odor and spill issues over the past years. Amongst other things, the demand on the plant is more than it's capacity. Based on its history, we have no faith that the Applicant can

*MWD*

meet its permit obligations, while effectively managing the nuisance odors. We ask the TCEQ to place all appropriate restrictions and measures on the WTCPUA to ensure a high quality of operation is achieved.

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Wednesday, May 06, 2015 8:27 AM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*MWD  
9/31/75*

**From:** [mekarefree@yahoo.com](mailto:mekarefree@yahoo.com) [<mailto:mekarefree@yahoo.com>]  
**Sent:** Tuesday, May 05, 2015 9:35 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTY NAME LAKE POINTE WWTP**

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** MRS Karen R Whitty

**E-MAIL:** [mekarefree@yahoo.com](mailto:mekarefree@yahoo.com)

**COMPANY:**

**ADDRESS:** 3315 SAN MATEO DR  
AUSTIN TX 78738-5461

**PHONE:** 5125878246

**FAX:**

**COMMENTS:** My name is Karen R. Whitty and I live at 3315 San Mateo Dr., Austin, 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the waste water treatment plants authorized under this permit is located in our neighborhood. We have experienced terrible odors over the past few years and are worried that they will continue or get worse. There have also been sewage overflows out of manholes on our street. We want

*MWD*

to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.

TCEQ Public Meeting Form  
August 13, 2015

①

West Travis County Public Utility Agency  
Water Quality Land Application Permit  
for Municipal Wastewater  
Permit No. WQ0013594001

PLEASE PRINT

Name: Curtis D. Wilson

Mailing Address: 12117 ~~Be~~ Bee Caves Rd Bldg 3 Suite 120  
Bee Cave, TX ~~78100~~ 78738

Physical Address (if different): \_\_\_\_\_

City/State: Bee Cave TX Zip: 78738

\*\*This information is subject to public disclosure under the Texas Public Information Act\*\*

Email: c.wilson@wtcpua.org ✓

Phone Number: 512-658-5256

• Are you here today representing a municipality, legislator, agency, or group?  Yes  No

If yes, which one? (1) Hill Country Texas Galleria LLC  
(2) Adrian Overstreet

Please add me to the mailing list. ✓

I wish to provide formal *ORAL COMMENTS* at tonight's public meeting. ✓

I wish to provide formal *WRITTEN COMMENTS* at tonight's public meeting.

(Written comments may be submitted at any time during the meeting)

Please give this form to the person at the information table. Thank you.

WU

**Marisa Weber**

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**From:** PUBCOMMENT-OCC  
**Sent:** Tuesday, May 05, 2015 1:50 PM  
**To:** PUBCOMMENT-OCC2  
**Subject:** FW: Public comment on Permit Number WQ0013594001

PM

*MWD  
93175*

**From:** [davesaccounts@gmail.com](mailto:davesaccounts@gmail.com) [<mailto:davesaccounts@gmail.com>]  
**Sent:** Tuesday, May 05, 2015 12:59 PM  
**To:** DoNot Reply  
**Subject:** Public comment on Permit Number WQ0013594001

**REGULATED ENTITY NAME** LAKE POINTE WWTP

**RN NUMBER:** RN102077989

**PERMIT NUMBER:** WQ0013594001

**DOCKET NUMBER:**

**COUNTY:** TRAVIS

**PRINCIPAL NAME:** WEST TRAVIS COUNTY PUA

**CN NUMBER:** CN604021980

**FROM**

**NAME:** David Wilton-Green

**E-MAIL:** [davesaccounts@gmail.com](mailto:davesaccounts@gmail.com)

**COMPANY:**

**ADDRESS:** 3301 AVENAL DR  
AUSTIN TX 78738-5368

**PHONE:** 5129314690

**FAX:**

**COMMENTS:** My name is Dave Wilton-Green and I live at 3301 Avenal Dr., Austin, TX 78738. My family and I are concerned about the application by the West Travis County Public Utility Agency for renewal of Water Quality Permit No. WQ0013594001. One of the wastewater treatment plants authorized under this permit is located in our neighborhood. Because this domestic wastewater treatment facility is operating in the midst of a residential community, and treating wastewater from a variety of non-domestic wastewater customers across a

*MWD*

large area, this Lake Pointe WWTP justifies more stringent permitting provisions than other plants. Also, the history of sewage spills and nuisance odors from the wastewater operations associated with the Lake Pointe WWTP justify strict permit provisions on this Applicant. We want to make sure that the permit addresses these issues and protects our health, safety, and ability to enjoy our property. I request a public meeting regarding this permit application. Thank you for your consideration of this request.