

# CERTIFICATION of DELIVERY CONSUMER CONFIDENCE REPORT

For Calendar Year 2010  
(PWS Required to do Direct Delivery)

Public Water System (PWS) Name: \_\_\_\_\_

PWS I.D. NUMBER \_\_\_\_\_

I certify that the community water system named above has distributed the Consumer Confidence Report (CCR) for the calendar year of **2010** by mail or direct delivery to bill-paying customers. I certify that the above system has additionally made an adequate good-faith effort to reach non bill-paying consumers by the appropriate methods indicated below. I certify that the report has been made available to non-English-speaking customers. Further, I certify that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the TCEQ.

**Date of Delivery:** \_\_\_\_\_

**Certified by:** Name (print) \_\_\_\_\_

Title \_\_\_\_\_

Phone # \_\_\_\_\_ Date \_\_\_\_\_

**Signature** \_\_\_\_\_

**Check all items that apply.** This system **must** use at least one direct delivery method

\_\_\_\_\_ Our CCR was distributed by mail or other direct delivery (such as doorknob hangers).

\_\_\_\_\_ Specify other delivery methods: \_\_\_\_\_

**Check all items that apply.** Use at least one good faith method to reach people who do not get bills.

\_\_\_\_\_ "Good faith" efforts were used to reach non-bill paying consumers.

Those efforts included the following methods (*check the method(s) that you used*):

\_\_\_\_\_ Posting the CCR on the Internet at www. \_\_\_\_\_

\_\_\_\_\_ Mailing the CCR to people who get mail within the service area, but who do not pay water bills

\_\_\_\_\_ Advertising the availability of the CCR in news media

\_\_\_\_\_ Publishing of CCR in local newspaper

\_\_\_\_\_ Posting the CCR in public places

\_\_\_\_\_ Delivering multiple copies to single bill addresses serving several persons

\_\_\_\_\_ Delivering multiple copies to community organizations

Systems serving 100,000 or more people must post your CCR on a publicly-accessible Internet site address:

www. \_\_\_\_\_ (other systems are encouraged to provide this)

**Mail and postmark by July 1** (we recommend but do not require certified mail)

▶ This completed and signed form; and

▶ The completed Consumer Confidence Report that you sent to your customers:

**TO: Texas Commission on Environmental Quality**

**PDWS - Mail Code 155, Attn: CCR**

**12100 Park 35 Circle**

**Austin, Texas 78753**

(Alternate Address: TCEQ/PDW, MC-155, Attn: CCR, PO Box 13087, Austin TX 78711-3087)