

# CERTIFICATION of DELIVERY CONSUMER CONFIDENCE REPORT

For Consumer Confidence Reports Covering Calendar Year 2011

**If you are a community public water system that either serves more than 500 people or has drinking water violations and serves less than 500 people, you are required to fill out and send in this form.**

Public Water System (PWS) Name: \_\_\_\_\_

I certify that the community water system named above has distributed the Consumer Confidence Report (CCR) for the calendar year of **2011** by mail or direct delivery to bill-paying customers. I certify that the above system has additionally made an adequate good-faith effort to reach non bill-paying consumers by the appropriate methods indicated below. I certify that the report has been made available to non-English-speaking customers. Further, I certify that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the TCEQ.

**Date of Delivery:** \_\_\_\_\_

**Certified by:** Name (print) \_\_\_\_\_

Title \_\_\_\_\_

Phone # \_\_\_\_\_ Date \_\_\_\_\_

**Signature** \_\_\_\_\_

**Check all items that apply.** This system **must** use at least one direct delivery method

\_\_\_\_\_ Our CCR was distributed by mail or other direct delivery (such as doorknob hangers).

\_\_\_\_\_ Specify other delivery methods: \_\_\_\_\_

**Check all items that apply.** Use at least one good faith method to reach people who do not get bills.

\_\_\_\_\_ "Good faith" efforts were used to reach non-bill paying consumers.

Those efforts included the following methods (*check the method(s) that you used*):

\_\_\_\_\_ Posting the CCR on the Internet at www. \_\_\_\_\_

\_\_\_\_\_ Mailing the CCR to people who get mail within the service area, but who do not pay water bills

\_\_\_\_\_ Advertising the availability of the CCR in news media

\_\_\_\_\_ Publishing of CCR in local newspaper

\_\_\_\_\_ Posting the CCR in public places

\_\_\_\_\_ Delivering multiple copies to single bill addresses serving several persons

\_\_\_\_\_ Delivering multiple copies to community organizations

Systems serving 100,000 or more people must post your CCR on a publicly-accessible Internet site address:  
www. \_\_\_\_\_ (other systems are encouraged to provide this)

**Mail and postmark by July 1** (we recommend but do not require certified mail)

▶ This completed and signed form; and

▶ The completed Consumer Confidence Report that you sent to your customers:

**TO: Texas Commission on Environmental Quality  
PDWS - Mail Code 155, Attn: CCR  
12100 Park 35 Circle  
Austin, Texas 78753**

(Alternate Address: TCEQ/PDW, MC-155, Attn: CCR, PO Box 13087, Austin TX 78711-3087)