WHY IS THE TCEQ OFFERING FREE HELP?

It is important for our state's public water and wastewater systems to remain financially, managerially, and technically sound so they can provide clean and safe drinking water and wastewater services.

The TCEQ can help prevent your system from falling out of compliance with regulations that protect human health and the environment.

HOW CAN I REQUEST FREE ON-SITE ASSISTANCE?

To request help, please see our Free Financial, Managerial, and Technical Assistance for Public Water and Wastewater Systems webpage at:

www.tceq.texas.gov/drinkingwater/fmt

If you have any questions, contact us at:

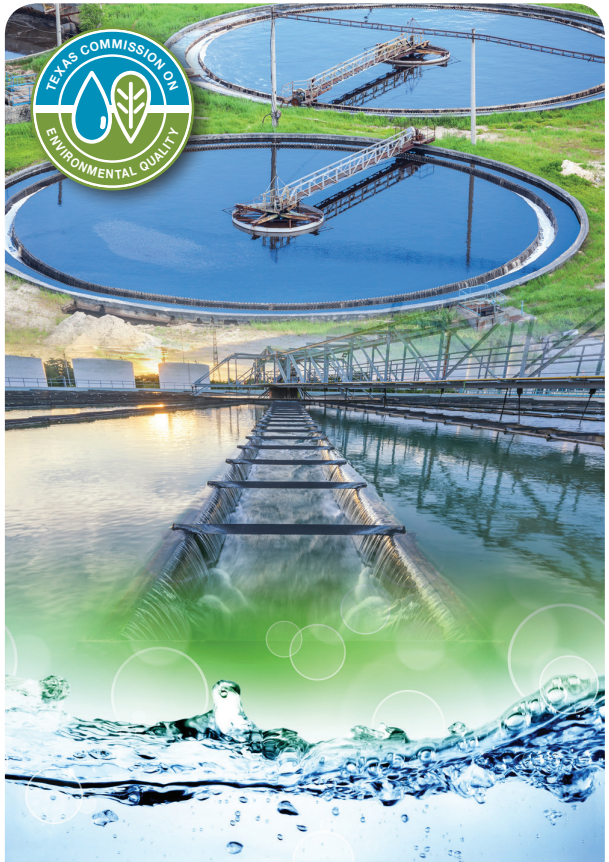
Phone: 512-239-4691 Email: FMT@tceq.texas.gov

How is our customer service?

www.tceq.texas.gov/customersurvey

The TCEQ is an equal opportunity employer. The agency does not allow discrimination on the basis of race, color, religion, national origin, sex, disability, age, sexual orientation, or veteran status. In compliance with the Americans with Disabilities Act, this document may be requested in alternate formats by contacting the TCEQ at 512-239-0010, 800-RELAY-TX (TDD), or by writing P.O. Box 13087, Austin, TX 78711-3087. ♻Printed on recycled paper.

GI-449 (10/19) www.tceq.texas.gov/assets/public/comm_exec/pubs/gi/gi-449.pdf



FINANCIAL, MANAGERIAL, & TECHNICAL ASSISTANCE

for Public Water & Wastewater Systems

TCEQ offers free, on-site assistance to prevent and address financial, managerial, and technical operational issues at public water and wastewater systems.

FINANCIAL, MANAGERIAL, & TECHNICAL ASSISTANCE for Public Water & Wastewater Systems

How can TCEQ help my water or wastewater system?

Through a contract with skilled water and wastewater professionals, we offer free on-site financial, managerial, and technical (FMT) assistance and training workshops to help systems comply with state and federal regulations.

Capacity Assessment

We can help determine if you have adequate resources to help your system meet or maintain regulatory compliance. This assessment is required if you're applying for certain types of funding. It outlines your system's strengths and identifies opportunities for improvement.

Consolidation Assessment

If your system is struggling, TCEQ can help you consider if consolidation might solve long-running problems. We offer this assessment for system officials or owners who are exploring this possibility.

TCEQ's contractors assess the feasibility of two or more systems working together, possibly to the point of a sale, transfer, or merger. If consolidation is feasible and recommended, the Public Utility Commission (PUC) can assist you and the parties throughout the process.

On-Site Assistance

We can provide free, one-on-one, on-site support and education on a variety of topics to improve your public drinking water and wastewater systems.

If your system is experiencing difficulties, this could help you avoid or resolve regulatory compliance violations. A list of all the tasks we can assist you with is available on our website at: **www.tceq.texas.gov/drinkingwater/fmt**

Technical Training Workshops

Take advantage of free, hands-on training for your public water systems' staff. (See the next panel for a full listing).

Workshops for all Public Water Systems

- Creating a Nitrification Action Plan for Systems Using Chloramines
- Establishing and Managing an Effective Cross-connection Control Program
- How to Perform a Revised Total Coliform Rule Level 1 Assessment
- Initial Demonstration of Capability Utilizing EPA Method 334 (Determining Residual Chlorine in Drinking Water Using On-Line Chlorine Analysis)
- Process Control for Systems Using Chloramines

Workshops for Surface Water Treatment Plants

- Chloramine Disinfection and Disinfection Byproduct Control
- Completing the Surface Water Monthly Operational Report (SWMOR) Using the Automated Reporting Form
- Completing the SWMOR-Alt for Surface Water Treatment Plants (SWTPs) with Alternative Technologies
- Developing Performance Goals and a Monitoring Strategy at a SWTP
- Establishing Appropriate Chemical Feed Rates
- Establishing Appropriate Chemical Feed Rates Using Representative Jar Testing
- Filter Assessment for Conventional SWTPs