

Regulatory Guidance in Response to Tropical Storm Hermine from the Executive Director of the Texas Commission on Environmental Quality: Drinking Water Systems

If you must respond to damage from Tropical Storm Hermine or its remnants, use this document to understand relevant environmental rules. This document is intended to help you decide a reasonable course of action to follow. If you have any questions, please contact your TCEQ regional office. For your convenience, the table below lists each county that was mentioned in Gov. Rick Perry's disaster declaration for this storm and the TCEQ regional office that serves that county.

In these counties:	Mail written notices to this TCEQ regional office:	Call or fax:
Cameron, Hidalgo, Kenedy, Willacy	TCEQ Region 15 1804 West Jefferson Ave. Harlingen TX 78550-5247	Phone: 956-425-6010 Fax: 956-412-5059
Bee, DeWitt, Gonzales, Jim Wells, Kleberg, Lavaca, Live Oak, Nueces	TCEQ Region 14 NRC Bldg. Ste. 1200 6300 Ocean Dr. Unit 5839 Corpus Christi TX 78412-5839	Phone: 361-825-3100 Fax: 361-825-3101
Bexar, Comal, Guadalupe, Karnes, Kendall, Medina	TCEQ Region 13 14250 Judson Rd. San Antonio TX 78233-4480	Phone: 210-490-3096 Fax: 210-545-4329
Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Travis, Williamson	TCEQ Region 11 2800 S IH 35 Suite 100 Austin TX 78704-5712	Phone: 512-339-2929 Fax: 512-339-3795
Bell, Coryell, Hill, McLennan	TCEQ Region 9 6801 Sanger Ave. Ste. 2500 Waco TX 76710-7826	Phone: 254-751-0335 Fax: 254-772-9241
Collin, Dallas, Ellis, Fannin, Grayson, Hunt, Johnson, Kaufman, Navarro, Rockwall, Tarrant	TCEQ Region 4 2309 Gravel Dr. Fort Worth TX 76118-6951	Phone: 817-588-5800 Faxes: 817-588-5702 (Air) 817-588-5701 (Water) 817-588-5703 (Waste)

If you are affected by Hermine and your county does not appear in this table, find contact information for the regional office that serves you online at www.tceq.state.tx.us/goto/region.

Public water systems or private wells may be damaged by Hermine. We will work with PWSs on a case-by-case basis to help them respond while maintaining public health protection for their customers. We do not regulate private wells, but we can provide guidance for [disinfection of private wells and water sampling](#).

Assistance to public water systems is available from the **Public Drinking Water Section** at **512-239-4691** during working hours, 888-777-3186 during non-working hours, and through e-mail at pdws@tceq.state.tx.us.

Water systems exposed to chemicals or other contaminants may need additional testing and treatment.

What if we must temporarily change our treatment process?

If this storm forces you to change your treatment process — even temporarily — you must first notify us. To do so, send an e-mail to DBP@tceq.state.tx.us. If you send the notice to this address, we will know to delay your upcoming sampling events accordingly.

What will happen to my pending application at the TCEQ?

It will continue to be processed routinely. If you have questions, you should contact the TCEQ staff member assigned to the case.

Can a public water system get expedited approval for necessary improvements?

The utility should contact the TCEQ Plan Review Team at 512-239-4691 for further clarification.

Where can I get funding to repair my water system?

It may depend on the type of utility. For more information, read one of our lists of [sources of funding for utilities](#) or call the TCEQ Utility Assistance Program at 512-239-4691.

For more information, go online to our [Storm Response: Hermine](#) page.

Web Addresses for Links Mentioned in This Document

Contacting TCEQ Regional Offices: www.tceq.state.tx.us/goto/region

Disinfecting Private Wells: www.tceq.state.tx.us/goto/safewell/

Sources of Funding: www.tceq.state.tx.us/response/utility-funding

Storm Response: Hermine: www.tceq.state.tx.us/response/hurricane.html

Water Sampling: www.tceq.state.tx.us/goto/safewell/