

Mandatory Language Public Notice to Boil Water

Due to an Acute Maximum Contaminant Level (AMCL) coliform violation, the Texas Commission on Environmental Quality (TCEQ) has required our water system (1) to notify our customers of the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact (2) at (3).

Instructions:

Complete the required public notice above by inserting the requested numbered items in the spaces indicated.

- (1) PWS Name / PWS ID Number
- (2) Name of water system official, along with other contact names.
(Do not list TCEQ as the primary contact.)
- (3) Water system official's phone number and any other useful contact numbers. The public and TCEQ must be able to reach you at one of the numbers provided

If a customer wishes to contact TCEQ, they may call 512-239-4691.