

Notice of Surface Water Treatment Technique Violation (Monthly)

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

The [enter the name of your public water system here] failed to meet the minimum treatment technique requirements for the month of **[enter the month and year that the violation occurred]**. Specifically, our water system **[using the “Monthly Violation List” below, enter the type of daily violation that occurred]**.

[You may add optional information here if you wish. See “Optional Paragraphs” below.]

If you want more information about the nature and significance of this violation, you may contact **[enter the name of the individual at your system that you want your customers to call]** at **[enter the person’s telephone number]**.

[Unless you are certain that each person you serve is getting a copy of this notice, you must add the “Ending Paragraph” below.]

Monthly Violation List

Use one or both of these statements (as needed) when you enter the “type of monthly violation” information:

- allowed the turbidity of the filtered water to exceed 0.3 Nephelometric Turbidity Units in more than 5.0 percent of the measurements made during the month
- failed to maintain an acceptable disinfectant residual throughout the distribution system for two consecutive months

Optional Paragraphs

You may add other language if you want to. The added statements must appear in one or more separate paragraphs and must be both pertinent and factual. For example,

The **[enter the name of your public water system here]** has taken the following corrective actions to prevent a recurrence of the violations:

[list the actions you have taken].

Ending Paragraph

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.