



## FREQUENTLY ASKED QUESTIONS

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### Abstracts, Presentations and Speakers

***Where can I submit my abstract for presenting at the Trade Fair?***

The Conference does not request abstracts and does not conduct a general solicitation for outside speakers. Presenters are generally professional staff of the TCEQ.

### Advertising and Sponsorships

No advertising or sponsorship opportunities are available.

### Registration

***Can I register using a Purchase Order (PO)?***

To maintain low conference registration prices the Conference does not accept purchase orders.

***How do I get a receipt for my registration?***

To request a receipt, email our registration contractor (IEM) at [tceq@iemshows.com](mailto:tceq@iemshows.com) or call 800-775-2774.

***Can I cancel and get a refund?***

We only offer partial refunds (limited) for exhibitor booth registrations. There is a 50% refund for each 10' x 10' booth space cancelled by March 2, 2020. Cancellations after March 2, 2020 will result in a 20% refund. No refunds will be provided for cancellations made after May 4, 2020. Cancellations must be received in writing (email acceptable) and a refund will be based on the date that notice of cancellation was received. Send your request to our registration contractor (IEM) at [tceq@iemshows.com](mailto:tceq@iemshows.com).

We do not offer refunds for attendee registrations. However, in most circumstances, we allow attendees to transfer their registration to another person at their company/organization at no charge. To request a change to the name on a registration, email our registration contractor (IEM) at [tceq@iemshows.com](mailto:tceq@iemshows.com).

***Do you offer any discounted registrations?***

A reduced price is offered for registering early. Additionally, we offer special pricing for full time students at colleges and universities, additional restrictions apply.

***Can I volunteer at the Conference and receive a free or reduced cost registration?***

No. There are no volunteer opportunities at the Conference.



## Exhibit Information

### ***What is included in each 10' x 10' booth?***

Each 10' x 10' booth will be set with 8' high gray and black back drape, 3' high gray side dividers, and a 7" x 44" identification sign. Exhibitors needing furniture or flooring can obtain them through the Exhibitor Services Provider at a discount price for a limited time. Order forms for exhibitor services are included in the Exhibitor Services Kit.

### ***Does everyone from an exhibiting company need to register, even if they are only stopping by the booth?***

Yes. Everyone entering the exhibit hall must have a badge. Exhibiting companies should purchase additional expo hall only badges through their company's booth coordinator.

### ***How much does it cost to visit the exhibit hall?***

There is a fee to enter the exhibit hall. For specific fees, please see the [Conference web page](#).

### ***Can exhibitors attend some of the classroom sessions?***

A separate attendee registration (and badge) is required to attend one or more of the classroom sessions.

### ***Exhibitor List***

The list of 2019 Exhibitors is available [online](#).

## Continuing Education Units

### ***Will TCEQ Occupational License credit hours be offered?***

An application will be made to request training credit hours for the following TCEQ licenses:

- Water System Operator
- Wastewater System Operator
- Municipal Solid Waste Facility Supervisor
- UST On-Site Supervisor
- LPST Corrective Action Project Manager

When the technical review is complete, we will post the amount of possible credit hours available for each license and additional information. You must attend the designated approved sessions to earn credit hours and complete and properly submit the required form. Forms will be emailed (prior to the Conference) to registered attendees that entered their license numbers during online registration.

### ***Will I receive credit towards my Professional Engineer (P.E.) or Professional Geoscientist (P.G.) license for attending the Conference?***

P.E.s and P.G.s who register as a conference attendee and provide P.E./P.G. license information during registration will be emailed a P.E./P.G. CEH self-reporting form prior



to the Conference. Complete this form at the conclusion of your attendance and retain for your records. Do not submit this form to the registration desk or the TCEQ.

## **Attending the Conference**

### ***What is the recommended dress code for the conference and banquet?***

We expect attendees and exhibitors to be dressed for the professional environment of the Environmental Trade Fair and Conference.

Business casual is generally acceptable for the Conference. However, traditional business attire is expected for presenters. Appropriate business casual attire includes: skirts, slacks or casual pants that are neat and clean in appearance; collared shirts or blouses. Skirt and dress lengths should be appropriate for an office environment.

Expected attire for the Texas Environmental Excellence Awards Banquet is traditional business attire.