## Executive Summary – Enforcement Matter – Case No. 60409 DOLPHIN WORLD, INC. RN106980394

Docket No. 2021-0265-PST-E

**Order Type:** 

1660 Agreed Order

**Findings Order Justification:** 

N/A

**Media:** 

**PST** 

**Small Business:** 

Yes

**Location(s) Where Violation(s) Occurred:** 

Dolphin World, 2902 Seawall Boulevard, Galveston, Galveston County

**Type of Operation:** 

Underground storage tank ("UST") system and a convenience store with retail sales of gasoline

**Other Significant Matters:** 

Additional Pending Enforcement Actions: No

Past-Due Penalties: No

Other: N/A

Interested Third-Parties: None

**Texas Register Publication Date:** August 6, 2021

Comments Received: No

**Penalty Information** 

**Total Penalty Assessed:** \$8,223

**Amount Deferred for Expedited Settlement: \$1,644** 

**Total Paid to General Revenue:** \$6,579 **Total Due to General Revenue:** \$0

Payment Plan: N/A

**Compliance History Classifications:** 

Person/CN - High Site/RN - High

Major Source: No

**Statutory Limit Adjustment:** N/A **Applicable Penalty Policy:** April 2014

**Investigation Information** 

Complaint Date(s): N/A

**Complaint Information**: N/A

Date(s) of Investigation: November 24, 2020

Date(s) of NOE(s): February 3, 2021

## Executive Summary – Enforcement Matter – Case No. 60409 DOLPHIN WORLD, INC. RN106980394 Docket No. 2021-0265-PST-E

### **Violation Information**

- 1. Failed to monitor the UST installed on or after January 1, 2009 in a manner which will detect a release at a frequency of at least once every 30 days. Specifically, the UST was installed on February 19, 2015, and the Respondent was not using interstitial monitoring release detection method [30 Tex. Admin. Code § 334.50(b)(1)(B) and Tex. Water Code § 26.3475(c)(1)].
- 2. Failed to conduct effective manual or automatic inventory control procedures for all USTs involved in the retail sale of petroleum substances used as motor fuel [30 Tex. ADMIN. CODE § 334.48(c)].
- 3. Failed to test the line leak detector at least once per year for performance and operational reliability [30 Tex. Admin. Code § 334.50(b)(2)(A)(i)(III) and Tex. WATER CODE § 26.3475(a)].
- 4. Failed to monitor each pressurized pipe installed on or after January 1, 2009 for releases at a frequency of at least once every 30 days by using intersitial monitoring. Specifically, the Respondent was not using interstitial monitoring release detection method for the pressurized piping associated with the UST system [30 Tex. ADMIN. CODE § 334.50(b)(2)(A)(iii) and Tex. Water Code § 26.3475(a)].
- 5. Failed to assure that all UST recordkeeping requirements are met. Specifically, corrosion protection and overfill prevention records were not available for review at the time of the investigation [30 Tex. Admin. Code § 334.10(b)(2)].
- 6. Failed to renew a previously issued UST delivery certificate by submitting a properly completed UST registration and self-certification form at least 30 days before the expiration date. Specifically, the delivery certificate expired on July 31, 2019 [30 Tex. ADMIN. CODE § 334.8(c)(4)(A)(vii) and (c)(5)(B)(ii)].
- 7. Failed to completely and accurately fill out a UST registration form. Specifically, the registration indicates that the UST has one compartment, but documentation submitted by the Respondent indicates that the UST has three compartments [30 Tex. Admin. Code § 334.7(e)(2)].
- 8. Failed to make available to a common carrier a valid, current TCEQ delivery certificate before accepting delivery of a regulated substance into the regulated USTs. Specifically, one fuel delivery was accepted without a valid, current TCEQ delivery certificate [30 Tex. Admin. Code § 334.8(c)(5)(A)(i) and Tex. Water Code § 26.3467(a)].

## Executive Summary – Enforcement Matter – Case No. 60409 DOLPHIN WORLD, INC. RN106980394 Docket No. 2021-0265-PST-E

9. Failed to maintain required operator training certification documentation on-site and make them available for inspection upon request by agency personnel. Specifically, documentation for the Class A/B and Class C operator training certification was not available for review at the time of the investigation [30 Tex. Admin. Code § 334.606].

## Corrective Actions/Technical Requirements

## **Corrective Action(s) Completed:**

The Respondent conducted the annual line leak detector test with passing results on March 1, 2021.

## **Technical Requirements:**

The Order will require the Respondent to:

- a. Immediately, begin maintaining all UST records, including but not limited to corrosion protection, overfill prevention, and Class A/B and Class C operator training certification records, and ensure that they are immediately made available for inspection upon request by agency personnel.
- b. Within 30 days:
- i. Implement interstitial monitoring release detection method for the UST and associated pressurized piping;
- ii. Begin conducting proper inventory control procedures for the UST; and
- iii. Submit a properly completed UST registration form that includes the current UST information.
- c. Within 45 days, submit written certification to demonstrate compliance with a. and b.

### **Contact Information**

TCEQ Attorney: N/A

TCEQ Enforcement Coordinator: Hailey Johnson, Enforcement Division,

Enforcement Team 6, MC 219, (512) 239-1756; Michael Parrish, Enforcement Division,

MC 219, (512) 239-2548

**Respondent:** Shlomo Hamo, President, DOLPHIN WORLD, INC., 2902 Seawall

Boulevard, Galveston, Texas 77550 **Respondent's Attorney:** N/A



## Penalty Calculation Worksheet (PCW)

Policy Revision 4 (April 2014) PCW Revision March 26, 2014

DATES Assigned 8-Feb-2021 | PCW 24-Feb-2021 | Screening 18-Feb-2021 | EPA Due |

RESPONDENT/FACILITY INFORMATION

Respondent DOLPHIN WORLD, INC.

Reg. Ent. Ref. No. RN106980394

Facility/Site Region 12-Houston Major/Minor Source Minor

CASE INFORMATION

Enf./Case ID No. 60409
Docket No. 2021-0265-PST-E
Media Program(s) Multi-Media
Multi-Media
Admin. Penalty \$ Limit Minimum

No. of Violations
Corder Type
1660
Government/Non-Profit
Enf. Coordinator
EC's Team
Enforcement Team 6

Penalty Calculation Section TOTAL BASE PENALTY (Sum of violation base penalties) \$9,000 Subtotal 1 ADJUSTMENTS (+/-) TO SUBTOTAL 1 Subtotals 2-7 are obtained by multiplying the Total Base Penalty (Subtotal 1) by the indicated percentage. **Compliance History** -\$900 -10.0% Adjustment Subtotals 2, 3, & 7 Notes Reduction for High Performer classification. Culpability Subtotal 4 **\$0** No 0.0% Enhancement Notes The Respondent does not meet the culpability criteria. **Good Faith Effort to Comply Total Adjustments** Subtotal 5 **\$0** Subtotal 6 \$0 **Economic Benefit** 0.0% Enhancement\* Total EB Amounts \*Capped at the Total EB \$ Amount \$236 Estimated Cost of Compliance **SUM OF SUBTOTALS 1-7** Final Subtotal \$8,100 OTHER FACTORS AS JUSTICE MAY REQUIRE 1.5% Adjustment \$123 Reduces or enhances the Final Subtotal by the indicated percentage. Enhancement to capture the avoided cost of compliance associated with Notes Violation Nos. 1 and 3. Final Penalty Amount \$8,223 STATUTORY LIMIT ADJUSTMENT Final Assessed Penalty \$8,223 DEFERRAL 20.0% Reduction Adjustment -\$1,644 Reduces the Final Assessed Penalty by the indicated percentage. Deferral offered for expedited settlement. Notes **PAYABLE PENALTY** \$6,579 Screening Date 18-Feb-2021

Policy Revision 4 (April 2014) PCW Revision March 26, 2014

Respondent DOLPHIN WORLD, INC.

**Case ID No.** 60409

Reg. Ent. Reference No. RN106980394

Media Petroleum Storage Tank

Enf. Coordinator Hailey Johnson

		Compliance History Worksheet						
> C	ompliance Hist Component	ory Site Enhancement (Subtotal 2) Number of	Number	Adjust.				
	NOVs	Written notices of violation ("NOVs") with same or similar violations as those in the current enforcement action ( <i>number of NOVs meeting criteria</i> )	0	0%				
		Other written NOVs	0	0%				
		Any agreed final enforcement orders containing a denial of liability ( <i>number of orders meeting criteria</i> )	0	0%				
	Orders	Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission		0%				
	Judgments and Consent	Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government (number of judgments or consent decrees meeting criteria)	0	0%				
	Decrees	Any adjudicated final court judgments and default judgments, or non-adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government		0%				
	Convictions	Any criminal convictions of this state or the federal government (number of counts)	0	0%				
	Emissions	Chronic excessive emissions events (number of events)	0	0%				
	Audits	Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which notices were submitted)		0%				
	Audits	Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which violations were disclosed)	0	0%				
			T					
		Environmental management systems in place for one year or more	No	0%				
	Other	Voluntary on-site compliance assessments conducted by the executive director under a special assistance program	No	0%				
	2 3	Participation in a voluntary pollution reduction program	No	0%				
		Early compliance with, or offer of a product that meets future state or federal government environmental requirements	No	0%				
		Adjustment Per	rcentage (Sub	ototal 2) 0%				
>> R	epeat Violator	(Subtotal 3)						
	No	Adjustment Per	rcentage (Sub	ototal 3) 0%				
>> C	ompliance Hist	ory Person Classification (Subtotal 7)						
	High Performer  Adjustment Percentage (Subtotal 7) -10%							
>> C	ompliance Hist	ory Summary						
	Compliance History Notes	Reduction for High Performer classification.						
		Total Compliance History Adjustment Percentage (	Subtotals 2,	<b>3, &amp; 7)</b> -10%				
>> Fin	ial Compliance	History Adjustment Final Adjustment Percent	200 *connod	at 100% 100/				
		rınaı Aujustinent Percent	aye "cappea	at 100% -10%				

	E	conomic	Benefit	Wo	rksheet		
Respondent	DOLPHIN WOF	RLD, INC.					
Case ID No.		,					
Reg. Ent. Reference No.							
	Petroleum Sto						Years of
Violation No.		rage rank				<b>Percent Interest</b>	Depreciation
Violation No.	1						
						5.0	15
	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Costs Saved	EB Amount
Item Description							
-							
Delayed Costs							
Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System	\$500	24-Nov-2020	5-Dec-2021	1.03	\$26	n/a	\$26
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs	\$75	24-Nov-2020		0.27	\$1	n/a	\$1
Other (as needed)	\$1,500	24-Nov-2020		1.03	\$77	n/a	\$77
						etection method for	
						control procedures	
Notes for DELAYED costs	UST at the Fa	cility. The Date R	Required is the in	_		Final Date is the es	timated date of
Notes for BEEATED costs				compli			
	Estimated					(\$75). The Date Red	quired is the
		investiga	tion date and th	e Final	Date is the date of	f compliance.	
Avoided Costs	ANNUA	ALIZE avoided c	osts before en	tering	item (except for	one-time avoide	d costs)
Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment				0.00	\$0	\$0	\$0
Financial Assurance				0.00	\$0	\$0	\$0
ONE-TIME avoided costs	\$75	24-Nov-2019	18-Feb-2021	1.24	\$5	\$75	\$80
Other (as needed)				0.00	\$0	\$0	\$0
	Estimated av	oided cost to cond	fuct the annual	lina laa	k detector test T	he Date Required is	one year prior
Notes for AVOIDED costs	LStilliated avi				Final Date is the s	•	one year prior
		to the live	estigation date a	nu the	rillai Date is the si	creening date.	
Approx. Cost of Compliance		\$2,150			TOTAL		\$184
Approx. Cost of Compliance		φ <b>∠</b> ,130			IOIAL		<b>\$104</b>

	PCW
	4 (April 2014)
Reg. Ent. Reference No. RN106980394	March 26, 2014
Media Petroleum Storage Tank	
Enf. Coordinator Hailey Johnson	
Violation Number 2	
Rule Cite(s) 30 Tex. Admin. Code § 334.10(b)(2)	
55 15/4 / 41/11/11 5545 \$ 55 1/25(5)(2)	
Violation Description  Failed to assure that all UST recordkeeping requirements are met. Specifically, corrosion protection and overfill prevention records were not available for review at the time of the investigation.	
Base Penalty	\$25,000
>> Environmental, Property and Human Health Matrix	
Harm	
Release Major Moderate Minor	
OR Actual	
Potential Percent 0.0%	
>>Programmatic Matrix Falsification Major Moderate Minor	
Percent 1.0%	
Matrix Loss than 200/ of the rule requirement was not met	
Notes Less than 30% of the rule requirement was not met.	
Adjustment \$24,750	
Aujustinent \$24,730	
	\$250
Violation Events	
Number of Violation Events 86 Number of violation days	
daily weekly	
monthly Violation Rose Republic	#2E0
quarterly Violation Base Penalty	\$250
semiannual	
annual single event x	
Siligle event.	
One single event is recommended.	
	\$0
Good Faith Efforts to Comply 0.0% Reduction	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer Extraordinary	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer Extraordinary	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary  N/A x  Notes  The Respondent does not meet the good faith criteria for this violation.	
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary  N/A x  The Respondent does not meet the good faith criteria for this violation.  Violation Subtotal	\$250
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary  N/A x  Notes  The Respondent does not meet the good faith criteria for this violation.	\$250
Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer  Extraordinary  Ordinary  N/A x  The Respondent does not meet the good faith criteria for this violation.  Violation Subtotal	\$250 \$228
Extraordinary Ordinary N/A Notes The Respondent does not meet the good faith criteria for this violation.  Violation Subtotal  Economic Benefit (EB) for this violation  Statutory Limit Test	·

	_	conomic	Denenie	440	INSHEEL		
Respondent	DOLPHIN WOR	RLD, INC.					
Case ID No.	60409						
eg. Ent. Reference No.	RN106980394						
	Petroleum Sto						Years of
Violation No.		rage rank				Percent Interest	Depreciation
Violation ivo.	_					F 0	
						5.0	15
	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Costs Saved	EB Amount
Item Description							
Delayed Costs							
Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System	\$90	24-Nov-2020	5-Dec-2021	1.03	\$5	n/a	\$5
Training/Sampling				0.00	\$0	n/a	\$0
				0.00	\$0	n/a	\$0
Remediation/Disposal							
Permit Costs				0.00	\$0	n/a	\$0
				0.00	\$0 \$0	n/a n/a	\$0 \$0
Permit Costs Other (as needed) Notes for DELAYED costs	type). The Da	ate Required is the	e investigation (	0.00 0.00 protec	\$0 \$0 tion and overfill pr d the Final Date is	n/a n/a evention records (\$ the estimated date	\$0 \$0 45 per record of compliance.
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs	type). The Da	ate Required is the	e investigation (	0.00 0.00 protections	\$0 \$0 tion and overfill pr d the Final Date is item (except for	n/a n/a evention records (\$ the estimated date	\$0 \$0 45 per record of compliance.
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs  Disposal	type). The Da	ate Required is the	e investigation (	0.00 0.00 protectate and tering 0.00	\$0 \$0 tion and overfill pr d the Final Date is item (except for \$0	n/a n/a evention records (\$ the estimated date r one-time avoide \$0	\$0 \$0 45 per record of compliance. d costs)
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel	type). The Da	ate Required is the	e investigation (	protection of the control of the con	\$0 \$0 tion and overfill pr d the Final Date is item (except for \$0 \$0	n/a n/a  evention records (\$ the estimated date  r one-time avoide \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel espection/Reporting/Sampling	type). The Da	ate Required is the	e investigation (	0.00 0.00 protection date and tering 0.00 0.00 0.00	\$0 \$0 tion and overfill pr d the Final Date is item (except for \$0 \$0 \$0	n/a n/a n/a evention records (\$ the estimated date  r one-time avoide \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel	type). The Da	ate Required is the	e investigation (	0.00 0.00 protect date and 0.00 0.00 0.00	\$0 \$0 tion and overfill pr d the Final Date is item (except for \$0 \$0 \$0 \$0	n/a n/a n/a  evention records (\$ the estimated date  one-time avoide \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs  Disposal Personnel aspection/Reporting/Sampling Supplies/Equipment	type). The Da	ate Required is the	e investigation (	0.00 0.00 protect date and tering 0.00 0.00 0.00 0.00	\$0 \$0 tion and overfill produced the Final Date is item (except for \$0 \$0 \$0 \$0 \$0	n/a n/a n/a  evention records (\$ the estimated date  one-time avoide \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0 \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel spection/Reporting/Sampling Supplies/Equipment Financial Assurance ONE-TIME avoided costs	type). The Da	ate Required is the	e investigation (	0.00 0.00 protect date and 0.00 0.00 0.00	\$0 \$0 tion and overfill pr d the Final Date is item (except for \$0 \$0 \$0 \$0	n/a n/a n/a  evention records (\$ the estimated date  one-time avoide \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel spection/Reporting/Sampling Supplies/Equipment Financial Assurance	type). The Da	ate Required is the	e investigation (	0.00 0.00 protect date and 0.00 0.00 0.00 0.00 0.00	\$0 \$0 tion and overfill produced the Final Date is item (except for \$0 \$0 \$0 \$0 \$0 \$0 \$0	n/a n/a n/a evention records (\$ the estimated date  r one-time avoide \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0 \$0 \$0 \$0
Permit Costs Other (as needed)  Notes for DELAYED costs  Avoided Costs Disposal Personnel aspection/Reporting/Sampling Supplies/Equipment Financial Assurance ONE-TIME avoided costs	type). The Da	ate Required is the	e investigation (	0.00 0.00 protect date and 0.00 0.00 0.00 0.00 0.00	\$0 \$0 tion and overfill produced the Final Date is item (except for \$0 \$0 \$0 \$0 \$0 \$0 \$0	n/a n/a n/a evention records (\$ the estimated date  r one-time avoide \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 45 per record of compliance. d costs) \$0 \$0 \$0 \$0 \$0

	E	conomic	Benefit	Wo	rksheet		
Respondent	DOLPHIN WOR	RLD, INC.					
Case ID No.	60409						
Reg. Ent. Reference No.	RN106980394						
Media	Petroleum Sto	rage Tank				Percent Interest	Years of
Violation No.	3	-				Percent Interest	Depreciation
						5.0	15
	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Costs Saved	EB Amount
Item Description	20000	Dute Required	i iiidi Date		ziitei est suveu	COSIS Savea	25 Amount
Item Description							
Delayed Costs							
Delayed Costs Equipment		1		0.00	\$0	\$0	\$0
Equipment Buildings				0.00	\$0 \$0	\$0 \$0	\$0 \$0
Other (as needed)				0.00	\$0	\$0 \$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Other (as needed)				0.00	\$0	n/a	\$0
Other (as needed)	\$40	24-Nov-2020	5-Dec-2021	1.03	\$2	n/a	\$2
Notes for DELAYED costs	and self-cer current TCE	tification form tha Q delivery certific	t includes the c ate. The Date estimate	urrent l Require ed date	JST information at d is the investigati of compliance.	roperly completed U the Facility and to c on date and the Fina	btain a valid, al Date is the
Avoided Costs	ANNU	ALIZE avoided c	osts before er			one-time avoided	
Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment				0.00	\$0	\$0	\$0
Financial Assurance ONE-TIME avoided costs				0.00	\$0	\$0 \$0	\$0 \$0
Other (as needed)	\$40	31-Jul-2019	18-Feb-2021	1.56	\$0 \$3	\$0 \$40	\$0 \$43
Other (as needed)						7 - 7	
Notes for AVOIDED costs	Estimated avoided cost to renew a delivery certificate by submitting a properly completed UST registration and self-certification form that includes the current UST information at the Facility and to obtain a valid, current TCEQ delivery certificate. The Date Required is the expiration date of the previous delivery certificate and the Final Date is the screening date.						
Approx. Cost of Compliance		\$80			TOTAL		\$45

		ening Date		Do	ocket No. 2021-0265-PST-E		PCW
			DOLPHIN WORLD, INC.			Policy	Revision 4 (April 2014)
		ase ID No.				PCW R	evision March 26, 2014
Reg. I	Ent. Ref		RN106980394				
			Petroleum Storage Tank				
			Hailey Johnson				
	Viola	ation Number					
		Rule Cite(s)	30 Tex. Admin. Code	§ 334.8(c)(5)(A	)(i) and Tex. Water Code § 26.3	467(a)	
	Violatio	n Description	certificate before acce	pting delivery of	n carrier a valid, current TCEQ d a regulated substance into the r s accepted without a valid, curre	egulated	
			USTS. Specifically, Offi		certificate.		105
					Bas	se Penalty	\$25,000
>> Env	ironmei	ntal, Prope	rty and Human Hea	Ith Matrix			
		_	Harm	1		•	
OR		Release	Major Modera	te Minor	Ţ		
UK		Actual Potential			Percent 0.0%	Т	
		Potential			Percent 0.0%	1	
>>Prog	ıramma	tic Matrix					
/ / I TO	, ramma	Falsification	Major Modera	te Minor			
			Х		Percent 5.0%	Ī	
			1	<u>'</u>			
	Matrice						
	Matrix Notes		100% of the	e rule requiremer	nt was not met.		
	Notes						
					Adjustment	\$23,750	
						Ī	\$1,250
						_	Ψ1,230
<b>Violatio</b>	n Event	ts					
			1				
		Number of \	/iolation Events 1		1 Number of violation	ı days	
			4-9.				
			daily weekly				
			monthly				
			quarterly		Violation Bas	se Penalty	\$1,250
			semiannual		510141011 241	, c	<b>41/200</b>
			annual				
			single event x				
			One sir	ngle event is reco	mmended.		
Good Fa	aith Effo	orts to Com		0%		Reduction	\$0
			Before NOE/I	NOV NOE/NOV to El	DPRP/Settlement Offer		
			,				
			Ordinary				
			N/A x			1	
			The Resi	ondent does not	meet the good faith criteria for		
			Notes		violation.		
					Violatio	n Subtotal	\$1,250
Econom	nic Bene	fit (EB) for	this violation		Statutory Limi	t Test	
		Ectimate	ed EB Amount	\$0	Violation Final Per	alty Total	\$1,142
		Latindo	Ju ED AMOUNT	φО	Violation Final Per	iaity i Utal	<b>⊅1,1</b> 4∠
			This	violation Final	Assessed Penalty (adjusted	for limits)	\$1,142

	E	conomic	Benefit	Wo	rksheet		
Respondent	DOLPHIN WOR	RLD, INC.					
Case ID No.		,					
Reg. Ent. Reference No.							
	Petroleum Sto					Percent Interest	Years of Depreciation
7101410111101	•					5.0	15
	Item Cost	<b>Date Required</b>	Final Date	Yrs	<b>Interest Saved</b>	Costs Saved	EB Amount
Item Description							
Delayed Costs				_			
Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)				0.00	\$0	n/a	\$0
Notes for DELAYED costs					uded in Violation N		
Avoided Costs	ANNU	ALIZE avoided c	osts before ei			one-time avoided	
Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
nspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment Financial Assurance				0.00	\$0 \$0	\$0 \$0	\$0 \$0
ONE-TIME avoided costs				0.00	\$0 \$0	\$0 \$0	\$0 \$0
				0.00	\$0 \$0	\$0 \$0	\$0 \$0
Other (as needed)				0.00	\$0	\$0	\$0
Notes for AVOIDED costs							
Approx. Cost of Compliance		\$0			TOTAL		\$0

	Screening Date		Docket No.	2021-0265-PST-E	PCW
	Respondent Case ID No.	DOLPHIN WORLD, INC.			cy Revision 4 (April 2014)
Rea. En	t. Reference No.			PCV	Revision March 26, 2014
		Petroleum Storage Tank			
I	Enf. Coordinator				
	Violation Number	5			<b>-</b>
	Rule Cite(s)	30	0 Tex. Admin. Code § 334	.606	
V	iolation Description	make them available for ins documentation for the Class	pection upon request by a	tion documentation on-site and agency personnel. Specifically or training certification was not e investigation.	,
				Base Penalt	\$25,000
>> Enviro	onmental. Proper	ty and Human Health	Matrix		
, ,	_	Harm			
OR	<b>Release</b> Actual	Major Moderate	Minor		
OK	Potential			Percent 0.0%	
	, 555		<u>                                     </u>	0.070	
>>Progra	mmatic Matrix				
	Falsification	Major Moderate	Minor	Percent 5.0%	
		^		3.0 %	
	fatrix Notes	100% of the ru	le requirement was not m	net.	
					_
			Ad	justment \$23,75	0
					\$1,250
	_				
Violation	Events				
	Number of \	/iolation Events 1	86	Number of violation days	
		daily			
		monthly quarterly semiannual annual single event  x		Violation Base Penalt	<b>y</b> \$1,250
		One single	event is recommended.		
<b>Good Fait</b>	h Efforts to Com	ply 0.0%		Reduction	\$0
		Before NOE/NOV	NOE/NOV to EDPRP/Settleme		
		Extraordinary			
		Ordinary X		1	
			dent does not meet the go this violation.	ood faith criteria for	
		<u>ji.</u>		Violation Subtota	\$1,250
Fconomic	Benefit (EB) for	this violation		Statutory Limit Test	+=/==
LCOHOIIIC			. = 1		
	Estimate	ed EB Amount	\$2	Violation Final Penalty Tota	\$1,142
		This vic	olation Final Assessed I	Penalty (adjusted for limits	\$1,142

	E	conomic	Benefit	WO	rksheet		
Respondent	DOLPHIN WOR	RLD, INC.					
Case ID No.	60409						
Reg. Ent. Reference No.	RN106980394						
	Petroleum Sto						Years of
Violation No.		9				Percent Interest	Depreciation
						5.0	15
	Item Cost	<b>Date Required</b>	Final Date	Yrs	<b>Interest Saved</b>	Costs Saved	EB Amount
Item Description							
•							
Delayed Costs							
Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System	\$45	24-Nov-2020	5-Dec-2021	1.03	\$2	n/a	\$2
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)				0.00	\$0	n/a	\$0
Notes for DELAYED costs		ayed cost to mair The Date Require				s for the UST system	n on-site at the
							•
Avoided Costs	ANNU	ALIZE avoided o	osts before e	tering	item (except for	one-time avoide	d costs)
Disposal	ANNUA	ALIZE avoided o	osts before er	<b>1tering</b>	item (except for	one-time avoide	d costs)
Disposal Personnel	ANNUA	ALIZE avoided o	osts before er	0.00 0.00	item (except for \$0 \$0	one-time avoided \$0 \$0	\$0 \$0
Disposal Personnel Inspection/Reporting/Sampling	ANNU	ALIZE avoided o	osts before er	0.00 0.00 0.00	\$0   \$0   \$0   \$0	*0ne-time avoided \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Disposal Personnel Inspection/Reporting/Sampling Supplies/Equipment	ANNU	ALIZE avoided o	osts before er	0.00 0.00 0.00 0.00	\$0 \$0 \$0 \$0 \$0 \$0	**One-time avoided	\$0 \$0 \$0 \$0 \$0
Disposal Personnel Inspection/Reporting/Sampling Supplies/Equipment Financial Assurance	ANNU	ALIZE avoided o	osts before er	0.00 0.00 0.00 0.00 0.00	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$	**One-time avoided	\$0 \$0 \$0 \$0 \$0 \$0
Disposal Personnel Inspection/Reporting/Sampling Supplies/Equipment Financial Assurance ONE-TIME avoided costs	ANNU	ALIZE avoided o	costs before er	0.00 0.00 0.00 0.00 0.00 0.00	\$0   \$0   \$0   \$0   \$0   \$0   \$0   \$0	**Tone-time avoided	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
Disposal Personnel Inspection/Reporting/Sampling Supplies/Equipment Financial Assurance	ANNU	ALIZE avoided o	costs before er	0.00 0.00 0.00 0.00 0.00	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$	**One-time avoided	\$0 \$0 \$0 \$0 \$0 \$0
Disposal Personnel Inspection/Reporting/Sampling Supplies/Equipment Financial Assurance ONE-TIME avoided costs	ANNU	ALIZE avoided o	costs before en	0.00 0.00 0.00 0.00 0.00 0.00	\$0   \$0   \$0   \$0   \$0   \$0   \$0   \$0	**Tone-time avoided	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0

To request a more accessible version of this report, please contact the TCEQ Help Desk at (512) 239-4357.



# Compliance History Report

Compliance History Report for CN604236570, RN106980394, Rating Year 2020 which includes Compliance History (CH) components from September 1, 2015, through August 31, 2020.

Customer, Respondent, CN604236570, DOLPHIN WORLD, INC. Classification: HIGH Rating: 0.00

or Owner/Operator:

Regulated Entity: RN106980394, Dolphin World Classification: HIGH Rating: 0.00

Complexity Points: 2 Repeat Violator: NO

CH Group: 14 - Other

**Location:** 2902 Seawall Boulevard, Galveston, Galveston County, Texas 77550-7746

TCEQ Region: REGION 12 - HOUSTON

ID Number(s):

PETROLEUM STORAGE TANK REGISTRATION

**REGISTRATION 87369** 

Compliance History Period: September 01, 2015 to August 31, 2020 Rating Year: 2020 Rating Date: 09/01/2020

Date Compliance History Report Prepared: February 18, 2021

Agency Decision Requiring Compliance History: Enforcement

Component Period Selected: February 18, 2016 to February 18, 2021

TCEQ Staff Member to Contact for Additional Information Regarding This Compliance History.

Name: Hailey Johnson Phone: (512) 239-1756

#### Site and Owner/Operator History:

1) Has the site been in existence and/or operation for the full five-year compliance period? YES

2) Has there been a (known) change in ownership/operator of the site during the compliance period?

#### Components (Multimedia) for the Site Are Listed in Sections A - J

A. Final Orders, court judgments, and consent decrees:

N/A

**B.** Criminal convictions:

N/A

C. Chronic excessive emissions events:

N/A

D. The approval dates of investigations (CCEDS Inv. Track. No.):

Item 1 March 09, 2018 (1464711)

E. Written notices of violations (NOV) (CCEDS Inv. Track. No.):

A notice of violation represents a written allegation of a violation of a specific regulatory requirement from the commission to a regulated entity. A notice of violation is not a final enforcement action, nor proof that a violation has actually occurred.

N/A

F. Environmental audits:

N/A

G. Type of environmental management systems (EMSs):

N/A

п.	voluntary on-site compliance assessment dates:
	N/A
I.	Participation in a voluntary pollution reduction program: $\ensuremath{N/A}$
J.	Early compliance: N/A

**Sites Outside of Texas:** 

N/A

#### **Component Appendices**

#### Appendix A

#### All NOVs Issued During Component Period 2/18/2016 and 2/18/2021

N/A For Informational Purposes Only

#### Appendix B

#### All Investigations Conducted During Component Period February 18, 2016 and February 18, 2021

(1464711)

Item 1\* March 09, 2018\*\* For Informational Purposes Only

(1691880)

Item 2 February 03, 2021 For Informational Purposes Only

<sup>\*</sup> No violations documented during this investigation

<sup>\*\*</sup>Investigation applicable for the Compliance History Rating period between 09/01/2015 and 08/31/2020.

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



IN THE MATTER OF AN	§	BEFORE THE
ENFORCEMENT ACTION	§	
CONCERNING	§	TEXAS COMMISSION ON
DOLPHIN WORLD, INC.	§	
RN106980394	§	ENVIRONMENTAL QUALITY

#### AGREED ORDER DOCKET NO. 2021-0265-PST-E

#### I. JURISDICTION AND STIPULATIONS

On	, the Texas Commission on Environmental Quality ("the
Commission" or "TCEQ"	considered this agreement of the parties, resolving an enforcement
action regarding DOLPH	IN WORLD, INC. (the "Respondent") under the authority of TEX.
WATER CODE chs. 7 and 2	6. The Executive Director of the TCEQ, through the Enforcement
Division, and the Respon	dent together stipulate that:

- 1. The Respondent owns and operates, as defined in 30 Tex. Admin. Code § 334.2(78) and (75), an underground storage tank ("UST") system and a convenience store with retail sales of gasoline located at 2902 Seawall Boulevard in Galveston, Galveston County, Texas (the "Facility"). The UST system at the Facility is not exempt or excluded from regulation under the Texas Water Code or the rules of the Commission, and contains or contained a regulated petroleum substance as defined in the rules of the TCEQ.
- 2. The Executive Director and the Respondent agree that the TCEQ has jurisdiction to enter this Order pursuant to Tex. Water Code §§ 7.002, 7.051, and 7.073, and that the Respondent is subject to TCEQ's jurisdiction. The TCEQ has jurisdiction in this matter pursuant to Tex. Water Code § 5.013 because it alleges violations of Tex. Water Code ch. 26 and the rules of the TCEQ.
- 3. The occurrence of any violation is in dispute and the entry of this Order shall not constitute an admission by the Respondent of any violation alleged in Section II ("Allegations"), nor of any statute or rule.
- 4. An administrative penalty in the amount of \$8,223 is assessed by the Commission in settlement of the violations alleged in Section II ("Allegations"). The Respondent paid \$6,579 of the penalty and \$1,644 is deferred contingent upon the Respondent's timely and satisfactory compliance with all the terms of this Order. The deferred amount shall be waived only upon full compliance with all the terms and conditions contained in this Order. If the Respondent fails to timely and satisfactorily comply with any of the terms or requirements contained in this Order, the Executive Director may demand payment of all or part of the deferred penalty amount.

- 5. The Executive Director and the Respondent agree on a settlement of the matters alleged in this enforcement action, subject to final approval in accordance with 30 Tex. ADMIN. CODE § 70.10(a). Any notice and procedures, which might otherwise be authorized or required in this action, are waived in the interest of a more timely resolution of the matter.
- 6. The Executive Director may, without further notice or hearing, refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings if the Executive Director determines that the Respondent has not complied with one or more of the terms or conditions in this Order.
- 7. This Order represents the complete and fully-integrated agreement of the parties. The provisions of this Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Order unenforceable, the remaining provisions shall be valid and enforceable.
- 8. This Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Order, whichever is later.
- 9. The Executive Director recognizes that the Respondent conducted the annual line leak detector test with passing results on March 1, 2021.

#### II. ALLEGATIONS

During an investigation conducted on November 24, 2020, an investigator documented that the Respondent:

- 1. Failed to monitor the UST installed on or after January 1, 2009 in a manner which will detect a release at a frequency of at least once every 30 days, in violation of 30 TEX. ADMIN. CODE § 334.50(b)(1)(B) and TEX. WATER CODE § 26.3475(c)(1). Specifically, the UST was installed on February 19, 2015, and the Respondent was not using interstitial monitoring release detection method.
- 2. Failed to conduct effective manual or automatic inventory control procedures for all USTs involved in the retail sale of petroleum substances used as motor fuel, in violation of 30 Tex. Admin. Code § 334.48(c).
- 3. Failed to test the line leak detector at least once per year for performance and operational reliability, in violation of 30 Tex. ADMIN. CODE § 334.50(b)(2)(A)(i)(III) and Tex. WATER CODE § 26.3475(a).
- 4. Failed to monitor each pressurized pipe installed on or after January 1, 2009 for releases at a frequency of at least once every 30 days by using intersitial monitoring, in violation of 30 Tex. Admin. Code § 334.50(b)(2)(A)(iii) and Tex. Water Code § 26.3475(a). Specifically, the Respondent was not using interstitial monitoring release detection method for the pressurized piping associated with the UST system.
- 5. Failed to assure that all UST recordkeeping requirements are met, in violation of 30 TEX. ADMIN. CODE § 334.10(b)(2). Specifically, corrosion protection and overfill prevention records were not available for review at the time of the investigation.

- 6. Failed to renew a previously issued UST delivery certificate by submitting a properly completed UST registration and self-certification form at least 30 days before the expiration date, in violation of 30 Tex. ADMIN. CODE § 334.8(c)(4)(A)(vii) and (c)(5)(B)(ii). Specifically, the delivery certificate expired on July 31, 2019.
- 7. Failed to completely and accurately fill out a UST registration form, in violation of 30 Tex. Admin. Code § 334.7(e)(2). Specifically, the registration indicates that the UST has one compartment, but documentation submitted by the Respondent indicates that the UST has three compartments.
- 8. Failed to make available to a common carrier a valid, current TCEQ delivery certificate before accepting delivery of a regulated substance into the regulated USTs, in violation of 30 Tex. Admin. Code § 334.8(c)(5)(A)(i) and Tex. Water Code § 26.3467(a). Specifically, one fuel delivery was accepted without a valid, current TCEQ delivery certificate.
- 9. Failed to maintain required operator training certification documentation on-site and make them available for inspection upon request by agency personnel, in violation of 30 Tex. Admin. Code § 334.606. Specifically, documentation for the Class A/B and Class C operator training certification was not available for review at the time of the investigation.

#### III. DENIALS

The Respondent generally denies each allegation in Section II ("Allegations").

#### IV. ORDERING PROVISIONS

NOW, THEREFORE, THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY ORDERS that:

1. The Respondent is assessed a penalty as set forth in Section I, Paragraph No. 4. The payment of this penalty and the Respondent's compliance with all of the requirements set forth in this Order resolve only the allegations in Section II. The Commission shall not be constrained in any manner from requiring corrective action or penalties for violations which are not raised here. Penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: DOLPHIN WORLD, INC., Docket No. 2021-0265-PST-E" to:

Financial Administration Division, Revenue Operations Section Attention: Cashier's Office, MC 214 Texas Commission on Environmental Quality P.O. Box 13088 Austin, Texas 78711-3088

- 2. The Respondent shall undertake the following technical requirements:
  - a. Immediately upon the effective date of this Order, begin maintaining all UST records, including but not limited to corrosion protection, overfill prevention, and Class A/B and Class C operator training certification records, and ensure that

they are immediately made available for inspection upon request by agency personnel, in accordance with 30 Tex. ADMIN. CODE §§ 334.10 and 334.606.

- b. Within 30 days after the effective date of this Order:
  - i. Implement interstitial monitoring release detection method for the UST and associated pressurized piping at the Facility, in accordance with 30 Tex. Admin. Code § 334.50;
  - ii. Begin conducting proper inventory control procedures for the UST at the Facility, in accordance with 30 TEX. ADMIN. CODE § 334.48; and
  - iii. Submit a properly completed UST registration form that includes the current UST information at the Facility, in accordance with 30 Tex. ADMIN. CODE § 334.7 to:

Registration and Reporting Section Petroleum Storage Tank Registration Program, MC 138 Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

c. Within 45 days after the effective date of this Order, submit written certification, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision Nos.
2.a and 2.b. The certification shall be signed by the Respondent and shall include the following certification language:

"I certify under penalty of law that I have personally examined and am familiar with the information submitted and all attached documents, and that based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

The certification shall be submitted to:

Order Compliance Team Enforcement Division, MC 149A Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

#### with a copy to:

Waste Section Manager Houston Regional Office Texas Commission on Environmental Quality 5425 Polk Street, Suite H Houston, Texas 77023-1452

- 3. All relief not expressly granted in this Order is denied.
- 4. The duties and provisions imposed by this Order shall apply to and be binding upon the Respondent. The Respondent is ordered to give notice of this Order to personnel who maintain day-to-day control over the Facility operations referenced in this Order.
- 5. If the Respondent fails to comply with any of the Ordering Provisions in this Order within the prescribed schedules, and that failure is caused solely by an act of God, war, strike, riot, or other catastrophe, the Respondent's failure to comply is not a violation of this Order. The Respondent shall have the burden of establishing to the Executive Director's satisfaction that such an event has occurred. The Respondent shall notify the Executive Director within seven days after the Respondent becomes aware of a delaying event and shall take all reasonable measures to mitigate and minimize any delay.
- 6. The Executive Director may grant an extension of any deadline in this Order or in any plan, report, or other document submitted pursuant to this Order, upon a written and substantiated showing of good cause. All requests for extensions by the Respondent shall be made in writing to the Executive Director. Extensions are not effective until the Respondent receives written approval from the Executive Director. The determination of what constitutes good cause rests solely with the Executive Director. Extension requests shall be sent to the Order Compliance Team at the address listed above.
- 7. This Order, issued by the Commission, shall not be admissible against the Respondent in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
- 8. This Order may be executed in separate and multiple counterparts, which together shall constitute a single instrument. Any page of this Order may be copied, scanned, digitized, converted to electronic portable document format ("pdf"), or otherwise reproduced and may be transmitted by digital or electronic transmission, including but not limited to facsimile transmission and electronic mail. Any signature affixed to this Order shall constitute an original signature for all purposes and may be used, filed, substituted, or issued for any purpose for which an original signature could be used. The term "signature" shall include manual signatures and true and accurate reproductions of manual signatures created, executed, endorsed, adopted, or authorized by the person or persons to whom the signatures are attributable. Signatures may be copied or reproduced digitally, electronically, by photocopying, engraving, imprinting, lithographing, electronic mail, facsimile transmission, stamping, or any other means or process which the Executive Director deems acceptable. In this paragraph exclusively,

DOLPHIN WORLD, INC. DOCKET NO. 2021-0265-PST-E Page 6

the terms: electronic transmission, owner, person, writing, and written, shall have the meanings assigned to them under Tex. Bus. Org. Code § 1.002.

9. The effective date of this Order is the date it is signed by the Commission. A copy of this fully executed Order shall be provided to each of the parties.

DOLPHIN WORLD, INC. DOCKET NO. 2021-0265-PST-E Page 7

## **SIGNATURE PAGE**

#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

For the Commission	Date
To the commission	1/25/2022
For the Executive Director	Date
I, the undersigned, have read and understand to the attached Order, and I do agree to the terms acknowledge that the TCEQ, in accepting paym on such representation.	
I also understand that failure to comply with the and/or failure to timely pay the penalty amount	
<ul> <li>additional penalties, and/or attorney fees</li> <li>Increased penalties in any future enforcer</li> </ul>	ns submitted; ral's Office for contempt, injunctive relief, s, or to a collection agency; ment actions; al's Office of any future enforcement actions; and
In addition, any falsification of any compliance	documents may result in criminal prosecution.
Signature	Date 11 - 21 - 21
Name (Printed or typed) Authorized Representative of DOLPHIN WORLD, INC.	Title
☐ If mailing address has changed, please che	eck this box and provide the new address below: