Executive Summary – Enforcement Matter – Case No. 66265 Judy Palmer dba Mobile Home Management, LLC and Michael D. Palmer dba Mobile Home Management, LLC

RN102654977 Docket No. 2024-1008-PWS-E

Order Type:

Findings Agreed Order

Findings Order Justification:

People or environmental receptors have been exposed to pollutants which exceed levels that are protective.

Media:

PWS

Small Business:

Yes

Location(s) Where Violation(s) Occurred:

West Roosevelt MHP, 5208 Acuff Road, Lubbock, Lubbock County

Type of Operation: Public water supply

Other Significant Matters:

Additional Pending Enforcement Actions: No

Past-Due Penalties: No

Other: N/A

Interested Third-Parties: None

Texas Register Publication Date: March 14, 2025

Comments Received: No

Penalty Information

Total Penalty Assessed: \$6,250

Amount Deferred for Naturally Occurring Inorganic Contaminants: \$6,250

Total Paid to General Revenue: \$0 Total Due to General Revenue: \$0

Payment Plan: N/A

Compliance History Classifications:

Person/CN - Satisfactory Site/RN - Satisfactory

Major Source: No

Statutory Limit Adjustment: N/A

Applicable Penalty Policy: January 2021

Investigation Information

Complaint Information

Complaint Information: N/A

Date(s) of Investigation: May 20, 2024 through June 14, 2024

Date(s) of NOE(s): June 14, 2024

Executive Summary – Enforcement Matter – Case No. 66265 Judy Palmer dba Mobile Home Management, LLC and Michael D. Palmer dba Mobile Home Management, LLC RN102654977 Docket No. 2024-1008-PWS-E

Violation Information

Failed to comply with the acute maximum contaminant level ("MCL") of 10 milligrams per liter for nitrate [30 Tex. Admin. Code § 290.106(f)(2) and Tex. Health & Safety Code § 341.031(a)].

Corrective Actions/Technical Requirements

Corrective Action(s) Completed:

N/A

Technical Requirements:

The Order will require the Respondents to:

- a. Within 180 days, submit an acceptable written plan, including a proposed schedule and any applicable planning materials, to the Executive Director that provides for an alternate water source, treatment technology, or other means of completing the necessary corrective actions to achieve compliance within 1,095 days with the acute MCL for nitrate;
- b. Within 195 days, submit written certification to demonstrate compliance with a.;
- c. Within 365 days and on a semi-annual basis thereafter, submit progress reports. These reports shall include information regarding actions taken to provide water which meets the acute MCL for nitrate;
- d. Within 1,095 days, return to compliance with the acute MCL for nitrate based on the single sample concentration; and
- e. Within 1,110 days, submit written certification to demonstrate compliance with d.

Contact Information

TCEQ Attorney: N/A

TCEQ Enforcement Coordinator: De'Shaune Blake, Enforcement Division, Enforcement Team 4, MC R-13, (210) 403-4033; Michael Parrish, Enforcement Division, MC 219, (512) 239-2548

Respondent: Judy Palmer, Owner, Mobile Home Management, LLC, 2205 Slide Road, Lubbock, Texas 79407-2213

Michael D. Palmer, Owner, Mobile Home Management, LLC, 2205 Slide Road, Lubbock,

Texas 79407-2213

Respondent's Attorney: N/A



Penalty Calculation Worksheet (PCW)

| | Policy Re | Policy Revision 5 (January 28, 2021) POW Revision February 11, 20 | | | | | |
|---------|---|--|-----------------|---------------------|----------------------------|------------------------|---------|
| DATES | Assigned | 17-Jun-2024 | | | | | |
| DAILS | PCW | 18-Jun-2024 | Screening | g 18-Jun-2024 | EPA Due 30-S | en-2024 | |
| | | 10 3411 2021 | | 10 3411 2021 | 2177 240 30 3 | CP 2021 | |
| RESPO | NDENT/FACILI | TY INFORMATI | ON | | | | |
| | - | Judy Palmer dba | Mobile Hon | ne Management, | LLC and Michael D. | Palmer dba Mobile Home | |
| | Respondent | Management, Ll | | , | | | |
| Red | . Ent. Ref. No. | | | | | | |
| | ty/Site Region | | | | Major/Mino | r Source Minor | |
| | | | | | <u> </u> | | |
| CASE II | NFORMATION | | | | | | |
| Enf | f./Case ID No. | 66265 | | | No. of Vi | olations 1 | |
| | Docket No. | 2024-1008-PWS | -E | | Ord | der Type Findings | |
| Med | lia Program(s) | Public Water Su | pply | | Government/No | | |
| | Multi-Media | | | | | rdinator De'Shaune Bla | |
| | | | | | | 's Team Enforcement T | eam 4 |
| Adn | nin. Penalty \$ I | Limit Minimum | \$50 | Maximum | \$5,000 | | |
| | | | | | | | |
| | | | Pena | ilty Calcula | tion Section | _ | |
| TOTAL | L BASE PENA | LTY (Sum of | violation | n base penal | ties) | Subtotal 1 | \$5,000 |
| | | | | | | | |
| ADJUS | STMENTS (+ | /-) TO SUBT | OTAL 1 | | | | |
| | | | g the Total Bas | |) by the indicated percent | | \$1,250 |
| | Compliance Hi | | | 25.0% | Adjustment | Subtotals 2, 3, & 7 | \$1,250 |
| | Notes Enhancement for one NOV with the same/s | | | | | ne agreed | |
| | | | oraci coi | italiling a actilar | of habiney. | | |
| | Culpability | No | | 0.0% | Enhancement | Subtotal 4 | \$0 |
| | | | | | | | · |
| | Notes The Respondents do not meet the culpability cri | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | Good Faith Eff | ort to Comply T | otal Adjust | tments | | Subtotal 5 | \$0 |
| | | | | | | | |
| | Economic Bene | ofit . | | 0.00/- | Enhancement* | Subtotal 6 | \$0 |
| | Economic Ben | Total EB Amounts | \$13,271 | | ed at the Total EB \$ Amou | | φu |
| | Estimated | Cost of Compliance | \$40,000 | Сарро | | •• | |
| | | | | | | | |
| SUM C | OF SUBTOTA | LS 1-7 | | | | Final Subtotal | \$6,250 |

OTHER FACTORS AS JUSTICE MAY REQUIRE
Reduces or enhances the Final Subtotal by the indicated percentage. 0.0% Notes

Final Penalty Amount \$6,250

Adjustment

\$0

\$0

STATUTORY LIMIT ADJUSTMENT Final Assessed Penalty \$6,250 **DEFERRAL** 100.0% Reduction Adjustment -\$6,250

Reduces the Final Assessed Penalty by the indicated percentage.

Notes

The Executive Director recommends a conditional deferral for naturally occurring constituents.

PAYABLE PENALTY

PCW

Judy Palmer dba Mobile Home Management, LLC and Michael D.

Respondent Palmer dba Mobile Home Management, LLC

Case ID No. 66265

Reg. Ent. Reference No. RN102654977

Media Public Water Supply

Enf. Coordinator De'Shaune Blake

Policy Revision 5 (January 28, 2021) PCW Revision February 11, 2021

Compliance History Worksheet

>> Compliance History Site Enhancement (Subtotal 2)

| Component | Number of | Number | Adjust. |
|------------------------|--|--------|---------|
| NOVs | Written notices of violation ("NOVs") with same or similar violations as those in the current enforcement action (<i>number of NOVs meeting criteria</i>) | 1 | 5% |
| | Other written NOVs | 0 | 0% |
| | Any agreed final enforcement orders containing a denial of liability (number of orders meeting criteria) | 1 | 20% |
| Orders | Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission | 0 | 0% |
| Judgments | Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government (number of judgments or consent decrees meeting criteria) | 0 | 0% |
| and Consent Decrees | Any adjudicated final court judgments and default judgments, or non-adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government | 0 | 0% |
| Convictions | Any criminal convictions of this state or the federal government (<i>number of counts</i>) | 0 | 0% |
| Emissions | Chronic excessive emissions events (number of events) | 0 | 0% |
| Audits | Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which notices were submitted) | 0 | 0% |
| Addits | Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which violations were disclosed) | 0 | 0% |
| | <u> </u> | | 1 1 |
| | Environmental management systems in place for one year or more | No | 0% |
| Other | Voluntary on-site compliance assessments conducted by the executive director under a special assistance program | No | 0% |
| Other | Participation in a voluntary pollution reduction program | No | 0% |

| | Environmental management systems in place for one year or more | INO | 0% |
|-------|---|-----|----|
| Other | Voluntary on-site compliance assessments conducted by the executive director under a special assistance program | No | 0% |
| | Participation in a voluntary pollution reduction program | No | 0% |
| | Early compliance with, or offer of a product that meets future state or federal government environmental requirements | No | 0% |

Adjustment Percentage (Subtotal 2) 25%

>> Repeat Violator (Subtotal 3)

No

Adjustment Percentage (Subtotal 3)

>> Compliance History Person Classification (Subtotal 7)

Satisfactory Performer

Adjustment Percentage (Subtotal 7)

>> Compliance History Summary

Compliance History Notes

Enhancement for one NOV with the same/similar violation and one agreed order containing a denial of liability.

> Total Compliance History Adjustment Percentage (Subtotals 2, 3, & 7) 25%

>> Final Compliance History Adjustment

Final Adjustment Percentage *capped at 100%

25%

| | Scre | ening Date | | | | | 2024-1008-PWS-E | | PCW |
|---------------------------------|-----------------|---------------|-----------------------------------|-------------------------------|------------------------------|---|---------------------------------------|------------|---|
| | D | ecnondent | Judy Palmer db Palmer dba Mo | | _ | • | d Michael D. | Deliev | Pavisian F (January 20, 2021) |
| | | ase ID No. | | blic Hollic Ma | nagement, i | LC | | | Revision 5 (January 28, 2021) V Revision February 11, 2021 |
| Rea. I | | | RN102654977 | | | | | PCI | V Revision February 11, 2021 |
| | | | Public Water Si | upply | | | | | |
| | Enf. C | | De'Shaune Blal | | | | | | |
| | Viola | tion Number | 1 | | | | | | |
| | | Rule Cite(s) | 30 Tex. <i>A</i> | Admin. Code § | | (2) and Tex 031(a) | . Health & Safety Co | ode § | |
| Violation Description milligram | | | s per liter ("n for nitrate we | ng/L") for ni | trate. Speci for the thir | nminant level ("MCL" fically, the single sa d quarter of 2023 an 2024. | mple | | |
| | | | | | | | Bas | e Penalty | \$5,000 |
| >> Env | /ironme | ntal, Prope | rty and Hum | | Matrix | | | | |
| | | Release | Major | Harm Moderate | Minor | | | | |
| OR | | Actual | Major x | Moderate | 17111101 | 1 | | | |
| | | Potential | ^ | | | | Percent 50.0% | | |
| | | • | | | | 4 | | | |
| >>Prog | gramma | tic Matrix | | | | | | | |
| | | Falsification | Major | Moderate | Minor | ส | D | I | |
| | | | | | | 1 | Percent 0.0% | | |
| | | | | | | | | | |
| | Matrix Notes | Exceeding th | | nitrate cause which exceed | | | y the Facility to be e man health. | xposed to | |
| | | | | | | Δdi | justment | \$2,500 | |
| | | | | | | Auj | Justilient | Ψ2,300 | |
| | | | | | | | | | \$2,500 |
| Violatio | on Event | te e | | | | | | | |
| Violatic | JII EVEIII | LS | | | | | | | |
| | | Number of V | iolation Events | 2 | | 181 | Number of violation | days | |
| | | | | | 1 | | - | | |
| | | | daily | | | | | | |
| | | | weekly monthly | | | | | | |
| | | | quarterly | X | | | Violation Bas | e Penalty | \$5,000 |
| | | | semiannual | | | | | | 45/555 |
| | | | annual | | | | | | |
| | | | single event | | | | | | |
| | | | | | | | | | |
| | | | Т | wo quarterly (| events are r | ecommende | ed. | | |
| Good F | aith Fff | orts to Com | nlv | 0.0% | | | | Reduction | \$0 |
| 2004 1 | a.cn Ell | | | Before NOE/NOV | NOE/NOV to E | DPRP/Settleme | ent Offer | Reduction | Ψ |
| | | | Extraordinary | | | | | | |
| | | | Ordinary | | | | | | |
| | | | N/A | X | | | | 1 | |
| Notes The Respo | | | | | | meet the go violation. | ood faith criteria for | | |
| | | | | | | | Violation | Subtotal | \$5,000 |
| Econon | nic Bene | efit (EB) for | this violation | on | | | Statutory Limit | t Test | |
| | | | | | 412.271 | | | _ | #C 250 |
| | | Estimate | ed EB Amount | | \$13,271 | 1 | Violation Final Pen | aity lotal | \$6,250 |
| | | | | This viola | tion Final | Assessed P | Penalty (adjusted t | or limits) | \$6,250 |

| | Economic Benefit Worksheet | | | | | | |
|--|---|----------------------|----------------|--------------|-----------------------|------------------|--------------------|
| Respondent | Judy Palmer dba Mobile Home Management, LLC and Michael D. Palmer dba Mobile Home Management, LLC | | | | | | |
| • | | | | | | | |
| Case ID No. Reg. Ent. Reference No. | | | | | | | |
| | Public Water S | | | | | | Years of |
| Violation No. | | арріу | | | | Percent Interest | Depreciation |
| | | | | | | 5.0 | 15 |
| | Item Cost | Date Required | Final Date | Yrs | Interest Saved | Costs Saved | EB Amount |
| Item Description | | | | | | | |
| | | | | | | | |
| Delayed Costs | li . | 1 | | | T +0 | L +0 | +0 |
| Equipment | | | | 0.00 | \$0 | \$0 \$0 | \$0 |
| Buildings | \$40,000 | 30-Sep-2023 | 25-Jun-2028 | 0.00 4.74 | \$0 \$632 | \$0 \$12,639 | \$0 \$13,271 |
| Other (as needed) Engineering/Construction | \$40,000 | 30-3ep-2023 | 23-Juli-2026 | 0.00 | \$032 | \$12,039 | \$13,271 |
| Land | | | | 0.00 | \$0 | n/a | \$0 |
| Record Keeping System | | | | 0.00 | \$0 | n/a | \$0 |
| Training/Sampling | | | | 0.00 | \$0 | n/a | \$0 |
| Remediation/Disposal | | | | 0.00 | \$0 | n/a | \$0 |
| Permit Costs | | | | 0.00 | \$0 | n/a | \$0 |
| Other (as needed) | | | | 0.00 | \$0 | n/a | \$0 |
| Notes for DELAYED costs | The delayed cost includes the estimated amount to investigate, identify and implement the necessary | | | | | | |
| Avoided Costs | ANNU | ALIZE avoided c | osts before en | | | one-time avoided | • |
| Disposal | | | | 0.00 | \$0 | \$0 | \$0 |
| Personnel | | | | 0.00 | \$0 | \$0 | \$0 |
| Inspection/Reporting/Sampling | | | | 0.00 | \$0 | \$0 | \$0 |
| Supplies/Equipment | | | | 0.00 | \$0 | \$0 | \$0 |
| Financial Assurance | | | | 0.00 | \$0 | \$0 \$0 | \$0 \$ 0 |
| ONE-TIME avoided costs | | | | 0.00 | \$0 \$0 | \$0 \$0 | \$0 \$0 |
| Other (as needed) Notes for AVOIDED costs | | | | 0.00 | 1 \$0 | \$0 | \$0 |
| Approx. Cost of Compliance | | \$40,000 | | | TOTAL | | \$13,271 |

To request a more accessible version of this report, please contact the TCEQ Help Desk at (512) 239-4357.



Compliance History Report

Compliance History Report for CN606184117, RN102654977, Rating Year 2024 which includes Compliance History (CH) components from September 1, 2019, through August 31, 2024.

Customer, Respondent, CN606184117, Judy Palmer Classification: SATISFACTORY Rating: 45.00

or Owner/Operator:

Regulated Entity: RN102654977, WEST ROOSEVELT Classification: SATISFACTORY Rating: 45.00

MOBILE HOME PARK

Complexity Points: 0 Repeat Violator: NO

CH Group: 14 - Other

Location: 5208 ACUFF ROAD IN LUBBOCK, LUBBOCK COUNTY, TEXAS

TCEQ Region: REGION 02 - LUBBOCK

ID Number(s):

PUBLIC WATER SYSTEM/SUPPLY REGISTRATION

1520232

Compliance History Period: September 01, 2019 to August 31, 2024 Rating Year: 2024 Rating Date: 09/01/2024

Date Compliance History Report Prepared: December 12, 2024

Agency Decision Requiring Compliance History: Enforcement

Component Period Selected: December 12, 2019 to December 12, 2024

TCEQ Staff Member to Contact for Additional Information Regarding This Compliance History.

Name: De'Shaune Blake Phone: (210) 403-4033

Site and Owner/Operator History:

1) Has the site been in existence and/or operation for the full five-year compliance period? YES

2) Has there been a (known) change in ownership/operator of the site during the compliance period?

Components (Multimedia) for the Site Are Listed in Sections A - J

A. Final Orders, court judgments, and consent decrees:

Effective Date: 08/18/2020 ADMINORDER 2020-0142-PWS-E (1660 Order-Agreed Order With Denial)

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter D 290.45(b)(1)(A)(ii)

5A THSC Chapter 341, SubChapter A 341.0315(c)

Description: Failure to provide a pressure tank capacity of 50 gallons per connection, in violation of 30 TEX. ADMIN.

CODE §290.45(b)(1)(A)(ii) and TEX. HEALTH & SAFETY CODE § 341.0315(c). Specifically, the Facility had 32

connections requiring a pressure tank capacity of 1,600 gallons. However, only 172 gallons were provided, indicating

an 89% deficiency. Classification: Minor

Citation: 2A TWC Chapter 5, SubChapter A 5.702

30 TAC Chapter 290, SubChapter D 290.51(a)(6)

Description: Failed to pay Public Health Service fees and associated late fees for TCEQ Financial Administration

Account No. 91520232 for Fiscal Years 2005 through 2020.

B. Criminal convictions:

N/A

C. Chronic excessive emissions events:

N/A

D. The approval dates of investigations (CCEDS Inv. Track. No.):

E. Written notices of violations (NOV) (CCEDS Inv. Track. No.):

A notice of violation represents a written allegation of a violation of a specific regulatory requirement from the commission to a regulated entity. A notice of violation is not a final enforcement action, nor proof that a violation has actually occurred.

1 Date: 05/30/2024 (1993990)

Self Report? NO Classification: Major

Citation: 30 TAC Chapter 290, SubChapter F 290.106(f)(2)

Description: NO3 AMCL 2Q2024 - This system exceeded the MCL of 10 mg/L for nitrate

(as nitrogen) with a sample result of 12 mg/L collected on 04/30/2024. ETT

Point Value = 10

F. Environmental audits:

N/A

G. Type of environmental management systems (EMSs):

N/A

H. Voluntary on-site compliance assessment dates:

N/A

I. Participation in a voluntary pollution reduction program:

N/A

J. Early compliance:

N/A

Sites Outside of Texas:

To request a more accessible version of this report, please contact the TCEQ Help Desk at (512) 239-4357.



Compliance History Report

Compliance History Report for CN606184109, RN102654977, Rating Year 2024 which includes Compliance History (CH) components from September 1, 2019, through August 31, 2024.

Customer, Respondent, CN606184109, Michael D. Palmer Classification: SATISFACTORY Rating: 45.00

or Owner/Operator:

Regulated Entity: RN102654977, WEST ROOSEVELT Classification: SATISFACTORY Rating: 45.00

MOBILE HOME PARK

Complexity Points: 0 Repeat Violator: NO

CH Group: 14 - Other

Location: 5208 ACUFF ROAD IN LUBBOCK, LUBBOCK COUNTY, TEXAS

TCEQ Region: REGION 02 - LUBBOCK

ID Number(s):

PUBLIC WATER SYSTEM/SUPPLY REGISTRATION

1520232

Compliance History Period: September 01, 2019 to August 31, 2024 Rating Year: 2024 Rating Date: 09/01/2024

Date Compliance History Report Prepared: December 12, 2024 **Agency Decision Requiring Compliance History:** Enforcement

Component Period Selected: December 12, 2019 to December 12, 2024

TCEQ Staff Member to Contact for Additional Information Regarding This Compliance History.

Name: De'Shaune Blake Phone: (210) 403-4033

Site and Owner/Operator History:

1) Has the site been in existence and/or operation for the full five-year compliance period? YES

2) Has there been a (known) change in ownership/operator of the site during the compliance period? NO

Components (Multimedia) for the Site Are Listed in Sections A - J

A. Final Orders, court judgments, and consent decrees:

1 Effective Date: 08/18/2020 ADMINORDER 2020-0142-PWS-E (1660 Order-Agreed Order With Denial)

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter D 290.45(b)(1)(A)(ii)

5A THSC Chapter 341, SubChapter A 341.0315(c)

Description: Failure to provide a pressure tank capacity of 50 gallons per connection, in violation of 30 TEX. ADMIN. CODE §290.45(b)(1)(A)(ii) and TEX. HEALTH & SAFETY CODE § 341.0315(c). Specifically, the Facility had 32 connections requiring a pressure tank capacity of 1,600 gallons. However, only 172 gallons were provided, indicating an 89% deficiency.

Classification: Minor

Citation: 2A TWC Chapter 5, SubChapter A 5.702

30 TAC Chapter 290, SubChapter D 290.51(a)(6)

Description: Failed to pay Public Health Service fees and associated late fees for TCEQ Financial Administration Account No. 91520232 for Fiscal Years 2005 through 2020.

B. Criminal convictions:

N/A

C. Chronic excessive emissions events:

N/A

D. The approval dates of investigations (CCEDS Inv. Track. No.):

E. Written notices of violations (NOV) (CCEDS Inv. Track. No.):

A notice of violation represents a written allegation of a violation of a specific regulatory requirement from the commission to a regulated entity. A notice of violation is not a final enforcement action, nor proof that a violation has actually occurred.

1 Date: 05/30/2024 (1993990)

Self Report? NO Classification: Major

Citation: 30 TAC Chapter 290, SubChapter F 290.106(f)(2)

Description: NO3 AMCL 2Q2024 - This system exceeded the MCL of 10 mg/L for nitrate

(as nitrogen) with a sample result of 12 mg/L collected on 04/30/2024. ETT

Point Value = 10

F. Environmental audits:

N/A

G. Type of environmental management systems (EMSs):

N/A

H. Voluntary on-site compliance assessment dates:

N/A

I. Participation in a voluntary pollution reduction program:

N/A

J. Early compliance:

N/A

Sites Outside of Texas:

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



| IN THE MATTER OF AN | 8 | BEFORE THE |
|--------------------------------|---|-----------------------|
| ENFORCEMENT ACTION | S | BLI OKL THE |
| CONCERNING | § | |
| JUDY PALMER DBA MOBILE HOME | 8 | TEXAS COMMISSION ON |
| MANAGEMENT, LLC AND MICHAEL D. | S | TEXAS COMMISSION ON |
| PALMER DBA MOBILE HOME | § | |
| MANAGEMENT, LLC | c | |
| RN102654977 | § | ENVIRONMENTAL QUALITY |

AGREED ORDER DOCKET NO. 2024-1008-PWS-E

| On | , the Texas Commission on Environmental Quality ("the |
|---------------------------|---|
| Commission" or "TCEQ") | considered this agreement of the parties, resolving an enforcement |
| action regarding Judy Pal | mer dba Mobile Home Management, LLC and Michael D. Palmer dba |
| Mobile Home Managemei | nt, LLC (the "Respondents") under the authority of Tex. HEALTH & SAFETY |
| Code ch. 341. The Execu | tive Director of the TCEQ, through the Enforcement Division, and the |
| Respondents presented t | his Order to the Commission. |

The Respondents understand that they have certain procedural rights at certain points in the enforcement process, including the right to formal notice of violations, notice of an evidentiary hearing, the right to an evidentiary hearing, and a right to appeal. By entering into this Order, the Respondents agree to waive all notice and procedural rights.

It is further understood and agreed that this Order represents the complete and fully-integrated agreement of the parties. The provisions of this Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Order unenforceable, the remaining provisions shall be valid and enforceable. The duties and responsibilities imposed by this Order are binding upon the Respondents.

The Commission makes the following Findings of Fact and Conclusions of Law:

I. FINDINGS OF FACT

- 1. The Respondents own and operate a public water supply located at 5208 Acuff Road in Lubbock, Lubbock County, Texas (the "Facility"). The Facility provides water for human consumption, has approximately 32 service connections, and serves at least 25 people per day for at least 60 days per year. As such, the Facility is a public water system as defined in 30 Tex. Admin. Code § 290.38(73).
- 2. During a record review for the Facility conducted on May 20, 2024 through June 14, 2024, an investigator documented that the single sample concentrations for nitrate were 11 milligrams per liter ("mg/L") for the third quarter of 2023 and 12 mg/L for the second quarter of 2024.

II. CONCLUSIONS OF LAW

- 1. As evidenced by Finding of Fact No. 1, the Respondents are subject to the jurisdiction of the TCEQ pursuant to Tex. Health & Safety Code ch. 341 and the rules of the TCEQ.
- 2. As evidenced by Finding of Fact No. 2, the Respondents failed to comply with the acute maximum contaminant level ("MCL") of 10 mg/L for nitrate, in violation of 30 Tex. ADMIN. CODE § 290.106(f)(2) and Tex. Health & Safety Code § 341.031(a).
- 3. Pursuant to Tex. Health & Safety Code § 341.049(a), the TCEQ has the authority to assess an administrative penalty against the Respondents for violations of state statutes within the TCEQ's jurisdiction, for violations of rules adopted under such statutes, or for violations of orders or permits issued under such statutes
- 4. An administrative penalty in the amount of \$6,250 is justified by the facts recited in this Order, and considered in light of the factors set forth in Tex. Health & Safety Code § 341.049(b). The amount of \$6,250 is deferred contingent upon the Respondents' timely and satisfactory compliance with all the terms of this Order and shall be waived only upon full compliance with all the terms and conditions contained in this Order. If the Respondents fail to timely and satisfactorily comply with any requirement contained in this Order, the Executive Director may demand payment of all or part of the conditionally deferred penalty.

III. ORDERING PROVISIONS

NOW, THEREFORE, THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY ORDERS that:

1. The Respondents are assessed a penalty as set forth in Conclusion of Law No. 4 for violations of state statutes and rules of the TCEQ. The payment of this penalty and the Respondents' compliance with all the requirements set forth in this Order resolve only the matters set forth by this Order in this action. The Commission shall not be constrained in any manner from requiring corrective actions or penalties for violations that are not raised here. Penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: Judy Palmer dba Mobile Home Management, LLC and Michael D. Palmer dba Mobile Home Management, LLC, Docket No. 2024-1008-PWS-E" to:

Financial Administration Division, Revenue Operations Section Attention: Cashier's Office, MC 214 Texas Commission on Environmental Quality P.O. Box 13088 Austin, Texas 78711-3088

2. The Respondents are jointly and severally liable for the violations documented in this Order, and are jointly and severally liable for timely and satisfactory compliance with all terms and conditions of this Order.

- 3. The Respondents shall undertake the following technical requirements:
 - a. Within 180 days after the effective date of this Order, submit an acceptable written plan, including a proposed schedule and any applicable planning materials, to the Executive Director that provides for an alternate water source, treatment technology, or other means of completing the necessary corrective actions to achieve compliance within 1,095 days after the effective date of this Order with the acute MCL for nitrate to the addresses listed in Ordering Provision No. 3.e below.
 - b. Within 195 days after the effective date of this Order, submit written certification as described in Ordering Provision No. 3.e below, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.a.
 - c. Within 365 days after the effective date of this Order and on a semi-annual basis thereafter, submit progress reports to the addresses listed in Ordering Provision No. 3.e below. These reports shall include information regarding actions taken to provide water which meets the acute MCL for nitrate.
 - d. Within 1,095 days after the effective date of this Order, return to compliance with the acute MCL for nitrate based on the single sample concentration, in accordance with 30 Tex. Admin. Code § 290.106.
 - e. Within 1,110 days after the effective date of this Order, submit written certification, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.d. The certification shall be signed by the Respondents and shall include the following certification language:

"I certify under penalty of law that I have personally examined and am familiar with the information submitted and all attached documents, and that based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

The certification shall be submitted to:

Enforcement Division, MC 149A Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

with a copy to:

Drinking Water Special Functions Section Manager Water Supply Division, MC 155 Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

- 4. All relief not expressly granted in this Order is denied.
- 5. The duties and provisions imposed by this Order shall apply to and be binding upon the Respondents. The Respondents are ordered to give notice of this Order to personnel who maintain day-to-day control over the Facility operations referenced in this Order.
- 6. The Executive Director may grant an extension of any deadline in this Order or in any plan, report, or other document submitted pursuant to this Order, upon a written and substantiated showing of good cause. All requests for extensions by the Respondents shall be made in writing to the Executive Director. Extensions are not effective until the Respondents receive written approval from the Executive Director. The determination of what constitutes good cause rests solely with the Executive Director. Extension requests shall be sent to the Enforcement Division at the addresses listed above.
- 7. The Executive Director may, without further notice or hearing, refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings if the Executive Director determines that the Respondents have not complied with one or more of the terms in this Order.
- 8. This Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Order, whichever is later.
- 9. This Order, issued by the Commission, shall not be admissible against the Respondents in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
- 10. This Order may be executed in separate and multiple counterparts, which together shall constitute a single instrument. Any page of this Order may be copied, scanned, digitized, converted to electronic portable document format ("pdf"), or otherwise reproduced and may be transmitted by digital or electronic transmission, including but not limited to facsimile transmission and electronic mail. Any signature affixed to this Order shall constitute an original signature for all purposes and may be used, filed, substituted, or issued for any purpose for which an original signature could be used. The term "signature" shall include manual signatures and true and accurate reproductions of manual signatures created, executed, endorsed, adopted, or authorized by the person or persons to whom the signatures are attributable. Signatures may be copied or reproduced digitally, electronically, by photocopying, engraving, imprinting, lithographing, electronic mail, facsimile transmission, stamping, or any other means or

process which the Executive Director deems acceptable. In this paragraph exclusively, the terms: electronic transmission, owner, person, writing, and written, shall have the meanings assigned to them under Tex. Bus. Org. Code \S 1.002.

11. The effective date of this Order is the date it is signed by the Commission. A copy of this fully executed Order shall be provided to each of the parties.

SIGNATURE PAGE

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

| For the Commission | Date |
|--|--|
| For the Executive Director | 6/10/2025 Date |
| I, the undersigned, have read and understand the attached order, and I do agree to the terms and coacknowledge that the TCEQ, in accepting payment for on such representation. | nditions specified therein. I further |
| I also understand that failure to comply with the Orde and/or failure to timely pay the penalty amount, may | ring Provisions, if any, in this Order result in: |
| A negative impact on compliance history; Greater scrutiny of any permit applications subm Referral of this case to the OAG for contempt, in and/or attorney fees, or to a collection agency; Increased penalties in any future enforcement ac Automatic referral to the OAG of any future enforcement. TCEQ seeking other relief as authorized by law. | junctive relief, additional penalties, |
| In addition, any falsification of any compliance docum | ents may result in criminal prosecution. |
| Signature Palmer Syd RALMER | 1-16-25 Date On march |
| Name (Printed or typed) | Title |
| Authorized Representative of Judy Palmer dba Mobile Home Management, LLC | |
| 1 & Blill | 1-16-25 |
| Signature | Date |
| Name (Printed or typed) Authorized Representative of Michael D. Palmer dba Mobile Home Management, LLC | <u>Owner</u> Title |
| Ç , , , , , | |
| \Box If mailing address has changed, please check this b | ox and provide the new address below: |

Instructions: Send the original, signed Order with penalty payment to the Financial Administration Division, Revenue Operations Section at the address in Ordering Provision 1 of this Order.