

Appendix F: Summary of Tier II Activities by FY¹

Tier II Metric	2019	2020	2021	2022	2023
Facilities with Tier II Reports	73,978	79,094	81,376	80,919	84,403
Total Tier II Facility Reports²	88,754	91,954	101,751	110,407	123,027
Fees Received	\$1,091,125	\$1,135,355	\$1,796,719	\$1,803,761	\$1,876,648
Customers Assisted³	~10,000	6,208	5,257	4,429	4,285
Reports Reviewed	18,718	47,296	45,479	60,349	82,890
Percent Reports Reviewed	21	51	45	55	67
Facility Reports with Deficiencies	985	2,122	1,542	2,757	3,786
Percent of Reports with Deficiencies	5	4	3	5	5

1 Data for FY 2018 is not available because a new data system was being developed during that year.

2 Total number of Tier II facility reports was updated from previous years to include deficiency correction reports.

3 Data for FY 2019-2022 was updated from previous years to remove duplicate contacts.