

Appendix F: Summary of Tier II Activities by FY

Tier II Metric	2019	2020	2021	2022	2023	2024
Facilities with Tier II Reports	73,978	79,094	81,376	80,919	84,403	87,011
Total Tier II Facility Reports ¹	88,754	91,954	101,751	110,407	123,027	121,945
Fees Received	\$1,091,125	\$1,135,355	\$1,796,719	\$1,803,761	\$1,876,648	\$1,900,300
Customers Assisted ²	~10,000	6,208	5,257	4,429	4,285	3,695
Reports Reviewed	18,718	47,296	45,479	60,349	82,890	76,463
Percent Reports Reviewed	21	51	45	55	67	63
Facility Reports with Deficiencies	985	2,122	1,542	2,757	3,786	2,708
Percent of Reports with Deficiencies	5	4	3	5	5	4

¹ Total number of Tier II facility reports was updated from previous years to include deficiency correction reports.

² Data for FY 2019-2022 was updated from previous years to remove duplicate contacts.