# Annual Enforcement Report 

Fiscal Year 2019

## Part One: Report and Tables



Enforcement Division<br>Office of Compliance and Enforcement<br>Texas Commission on Environmental Quality

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The electronic annual enforcement report is available on the TCEQ's Web Page at http://www.tceq.texas.gov/enforcement/reports/AER/annenfreport.html

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## Introduction

During the $75^{\text {th }}$ Legislative Session, House Bills (HB) 1133 and 1367 added Section (§) 5.126 to the Texas Water Code (TWC) that requires the Texas Commission on Environmental Quality ("TCEQ" or "Commission") to prepare an electronic enforcement report each year by December 1 . The law requires the Commission to report actions for each type of regulatory program. The report is to contain statistical indicators including the number of investigations, number of Notices of Violation (NOVs) issued, number of enforcement actions, type of enforcement actions, amount of penalties assessed, deferred, or collected; and any other information the Commission determines is relevant. The report must include a comparison of the TCEQ's enforcement actions for each of the preceding five fiscal years. This report, the 23rd of its kind, includes information from fiscal years 2014-2019.

The Annual Enforcement Report has changed over the years to address legislative requirements. The $77^{\text {th }}$ Legislative Session added requirements in TWC § 5.756 and re-codified § 5.123 as TWC § 5.126. The new requirements expanded the comparison requirement in the original section by adding a comparative analysis of data evaluating the performance, over time, of the Commission and of entities regulated by the Commission. The Legislature also added a requirement in Texas Health and Safety Code (THSC) § 382.0215 to assess Emissions Events (EEs), including actions taken by the Commission in response to the EEs. The $82^{\text {nd }}$ Legislative Session added Chapter 28A to the TWC, which pertains to the registration and investigation of certain Aggregate Production Operations (APOs). Additionally, the 84 ${ }^{\text {th }}$ Legislative Session transferred the Texas Tier II Chemical Reporting Program from the Texas Department of State Health Services to the TCEQ pursuant to HB 942.

The TCEQ is the State's primary and comprehensive environmental regulatory agency. Its mission is to protect our State's precious human and natural resources consistent with sustainable economic development. The agency regulates almost 705,600 public and private facilities and/or individuals in Texas that affect, or have the potential to significantly affect, the environment. The goal of the agency is clean air, clean water, and the safe management of waste.

## Glossary of Abbreviations for Programs

AGRI = water quality facilities such as dairies and concentrated animal feeding operations
AIR or AQ = air quality
APO $=$ aggregate production operation
$\mathrm{DC}=$ dry cleaner
EA = Edwards Aquifer
$E R=$ emergency response
IHW, IHWNP or IHWHL = industrial and hazardous waste
MSW = municipal solid waste, including landfills, tires, medical waste, and used oil/filter facilities
OC or OL = occupational certification/licensing
OSSF = on-site sewage facility
PST $=$ petroleum storage tank
PWS = public water supply
RAD = radioactive material disposal, including low level radioactive waste and non-oil and gas exploration naturally occurring radioactive material waste disposal

TAC $=$ Texas Administrative Code
TRII = Tier II
UIC $=$ underground injection control
$\mathrm{WQ}=$ water quality, including domestic and industrial wastewater treatment plants, stormwater, and sludge use operations (beneficial use sites and transporters)

WR, WRHL or WATERIGHT = water rights diversion and pumping
WWA = wastewater agriculture, such as dairies and concentrated animal feeding operations
$M M=$ multi-media - any combination of the above

# Annual Enforcement Report Fiscal Year 2019 

## Executive Summary

Fiscal Year (FY) 2019 was a year of significant accomplishments for the TCEQ. Enforcement efforts resulted in 1,307 administrative orders issued with over $\$ 7.5$ million to be paid as penalties and over $\$ 2.7$ million to be expended for Supplemental Environmental Projects (SEPs). These amounts include an administrative order for which stipulated penalties were collected during FY 2019. This order contains provisions that require payment of stipulated penalty amounts for specified future violations for the duration of the order. During FY 2019, equal amounts were paid in penalties and SEPs (\$54,250 each for a total of $\$ 108,500$ ) for this order. There were an additional 30 civil judicial orders issued through representation by the Texas Office of the Attorney General (OAG) that resulted in over \$3 million to be paid as penalties.

Compliance Assistance: The agency's efforts to provide assistance to the regulated community resulted in helping more than 66,000 Texas small businesses and local governments, keeping them informed about changes and trends in environmental regulations to help them comply. Additionally, TCEQ provided compliance assistance and technical information to over 7,600 people through agencysponsored seminars and workshops.

Investigations and Enforcement: The agency conducted over 107,000 routine investigations, including 4,982 complaint investigations. Almost 17,000 NOVs were issued as a result of the agency's compliance monitoring activities.

The voluntary environmental self-audit program resulted in the receipt, evaluation, and response to over 2,400 Notices of Intent to Audit and almost 840 Disclosures of Violation. Those who comply with the conditions of the Texas Environmental, Health, and Safety Audit Privilege Act may qualify for immunity from penalties if swift compliance is achieved.

Along with the agency's administrative and civil enforcement authorities, the TCEQ also partners with the Texas Environmental Enforcement Task Force to pursue criminal enforcement. The agency participated in three search warrants and finalized 11 cases with convictions against 12 individuals and three corporations. The finalized cases included nine felony counts and 14 misdemeanor counts. These cases resulted in over $\$ 4$ million in criminal fines, 16 years of community supervision, 160 days of confinement, and \$20,000 in remediation costs.

Comparative Analysis of Performance: The number of administrative/civil judicial orders issued were predominantly in the water ( 657 orders or $49 \%$ ) program. Of the 1,337 regulated entities that were issued civil judicial and administrative orders, 378 (28\%) had previous enforcement orders and 335 (25\%) had previous violations that were the same or similar.

The industry types for regulated entities with the highest percentage of administrative and civil judicial orders issued in FY 2019 were Water Supply and Irrigation Systems (23\%), Gasoline with Convenience Stores (22\%), Plastic Material and Resin Manufacturing (9\%), and Basic Organic Chemical Manufacturing (2\%).

The industry types for regulated entities with the highest percentage of previous orders issued included Water Supply and Irrigation Systems (38\%), Gasoline Stations with Convenience Stores (12\%), Plastic Material and Resin Manufacturing (5\%), Basic Organic Chemical Manufacturing (4\%), Natural Gas Liquid Extraction (3\%), Petroleum Refineries (2\%), Pipeline Transportation of Refined Petroleum Products (2\%), and Petrochemical Manufacturing (2\%).

The industry types for regulated entities with the highest percentage of same or similar violations in prior enforcement orders included Water Supply and Irrigation Systems (31\%), Gasoline Stations with Convenience Stores (13\%), Sewage Treatment Facilities (8\%), Petroleum Refineries (5\%), Basic Organic Chemical Manufacturing (5\%), Plastic Material and Resin Manufacturing (4\%), Natural Gas Liquid Extraction (4\%), Petrochemical Manufacturing (3\%), and Marinas (2\%).

Emissions Events: The overall number of incidents reported increased 13\% from FY 2018 to FY 2019. Increases occurred for EEs, Scheduled Maintenance, and Scheduled Startup while decreases occurred for Excess Opacity. The following North American Industrial Classification System (NAICS) sectors reported the highest number of incidents: 211111 (Crude Petroleum and Natural Gas Extraction), 211112 (Natural Gas Liquid Extraction), and 493190 (Other Warehousing and Storage). There were over 2,700 incident investigations conducted in FY 2019. The reported quantity of emissions increased by 91\% from FY 2018 to FY 2019.

Aggregate Production Operations: In FY 2019, the TCEQ completed over 1,400 APO surveys and over 450 inspections were conducted. There were 161 NOVs issued and 35 Notices of Enforcement (NOEs) issued. In addition, 28 administrative orders were issued with over $\$ 157,000$ to be paid as penalties.

Tier II Chemical Reporting Program: The Tier II Chemical Reporting Program was transferred from the Texas Department of State Health Services to the TCEQ on September 1, 2015. On March 1,

2019, the Tier II Program finished its third annual reporting period at the TCEQ with over 82,000 chemical inventory reports received from the regulated community and over $\$ 1$ million in fees collected. The Tier II Program initiated compliance actions to correct report deficiencies for over 2,000 facilities, of which over 1,800 facilities had resolved the deficiencies at the time this report was prepared. TCEQ conducted 263 Tier II field investigations including 20 at ammonium nitrate storage facilities.

Results of Enforcement Actions: Enforcement orders resulted in over 63 million pounds of pollutants eliminated, reduced, or the routes of exposure reduced, and an estimated cost of more than $\$ 33$ million to achieve compliance.

## Chapter 1: The Environmental Toolbox

The TCEQ utilizes enforcement as a tool among many available to protect the environment and human health. When warranted, the agency pursues strong and vigorous enforcement, used within an overall strategy for achieving maximum compliance. Additionally, the TCEQ uses a broad range of tools to enable and require persons, businesses, and governments, large and small, to comply with environmental rules. These tools include on-site and off-site facility assistance, small business and local government assistance, general education events, regulatory workshops, publications and guidance documents, telephone hotlines, and the agency's expansive internet site.

## Event Coordination and Education Activities

The TCEQ also provides educational opportunities and technical assistance through publicized and coordinated workshops, seminars, and educational events, including an annual trade fair. During FY 2019, 35 agency-sponsored seminars provided technical information and assistance to over 7,600 attendees.

## TCEQ-Sponsored Seminars

- Dam Safety Workshop for Owners and Operators (three events)
- Emissions Inventory Seminar
- Environmental Trade Fair and Conference
- Pollution Prevention Waste Management Workshop
- Public Drinking Water Conference
- Tier II Chemical Reporting Training (28 events)


## Assistance to Small Businesses and Local Governments

The TCEQ annually reaches at least 66,000 Texas small businesses and local governments, keeping them informed about changes and trends in environmental regulations to help them comply. This overall figure included 8,434 direct requests for assistance from small business and local government customers. TCEQ staff also presented compliance information to small businesses and/or local governments at 71 events with over 2,918 attendees. All this assistance focuses on up-to-date information that ultimately helps the regulated community understand environmental rules and how to comply with those rules.

The TCEQ's EnviroMentor program matches participating small businesses and local governments with dedicated environmental professionals who volunteer their time and expertise to help these small entities achieve compliance. In FY 2019, this group tallied 900 volunteer hours and helped 37 small businesses or governments.

During FY 2019, the Small Business and Local Government Site Visit program, utilizing a grant from EPA, conducted 221 site visits at potentially abandoned petroleum storage tank facilities in the 60 counties impacted by Hurricane Harvey. The purpose of these site visits was to assess damage that may have resulted from the hurricane. The Site Visit program also conducted comprehensive site assessments at seven of these facilities to determine whether a release had occurred.

The Site Visit program also continued to support the agency's priority to meet the federal Energy Policy Act of 2005 requirements. Through the Petroleum Storage Tank Site Visit program, PST facilities have an opportunity to receive an Energy Policy Act site visit. If they achieve full compliance with the Energy Policy Act checklist, they receive credit for their 3-year investigation. Site visits under this program do not lead to an investigation or citation, unless there is an imminent threat to human health or the environment. During FY 2019, 146 site visits were conducted, identifying 96 compliant facilities. Those facilities that were not compliant were provided recommended actions to resolve non-compliance issues so they can achieve compliance and be prepared for a future Energy Policy Act investigation.

Table 1-1 depicts assistance that focused on small businesses and local governments. Figure 1-1 graphically represents Site Visits (site visits to check compliance with all aspects of environmental regulations-air, water, and waste) over the past six years.

## Table 1-1: Small Business and Local Government Assistance Activities

| FY | Requests for <br> Assistance | Site Visits $^{1}$ |
| :---: | :---: | :---: |
| 2014 | 5,309 | 184 |
| 2015 | 6,340 | 184 |
| 2016 | 7,584 | 178 |
| 2017 | 8,690 | 162 |
| 2018 | 8,140 | 608 |
| 2019 | 8,434 | 367 |

Figure 1-1: Total Number of Site Visits


1 The 2016 and 2017 Site Visits were only PST Energy Policy Act focused site visits. The 2018 and 2019 Site Visits were only Hurricane Harvey Damage Assessments and PST site visits.

## Investigations and Enforcement Policy

A strong enforcement program must ensure that enforcement mechanisms are applied and issued in an equitable manner. Equitable treatment means that violators do not come out ahead economically to the disadvantage of those entities that spend substantial resources to comply with the law.

The TCEQ continues to implement the provisions of the Commission's Penalty Policy which was last revised in April 2014. The cornerstone of this policy emphasizes compliance to protect our citizens and the environment from harm, coupled with ensuring consistent, just, and timely enforcement when environmental laws are violated.

The TCEQ has the authority to levy penalties in 31 environmental program areas. As of September 1, 2011, penalties can be as much as \$25,000 per day, per violation for most administrative cases and $\$ 25,000$ per day, per violation for most civil judicial cases. There are some statutory provisions for certain regulated program activities that authorize different administrative and civil penalty amounts. Some examples of these situations include, but are not limited to:

- Limiting the statutory maximum to $\$ 1,000$ (levees and public water supply);
- Limiting the statutory maximum to $\$ 5,000$ (occupational licensees, on-site sewage disposal, public water utilities, used oil and filters, and water rights);
- Application of a minimum penalty of \$2,500 and maximum penalty of \$25,000 per violation (unauthorized discharges from quarries);
- Application of a strict penalty of $\$ 10,000$ per day per violation (with an exception), rather than defining a maximum (rock crusher or concrete plants that perform wet batching, dry batching, or central mixing and are operating without a permit);
- Providing different maximum penalty amounts based upon the particular violation cited (dry cleaners); and
- Some statutes provide for a particular penalty amount total per violation, rather than per day (dry cleaners, computer equipment manufacturers).

When determining the penalty amount, the TCEQ considers many factors including: the nature; circumstances; extent; duration and gravity of the violation; the severity of impacts to human health and the environment; compliance history; culpability; good faith efforts to comply; economic benefit; deterrence; and other factors as justice may require.

It is important to note that the TCEQ's enforcement activities originate primarily from Regional Office investigations as well as from record reviews done at the Commission's Austin headquarters. Scientific, technical, and environmental specialists in the agency's 16 regional offices are responsible for the majority of both investigations conducted and complaints investigated.

In FY 2019, the TCEQ conducted over 107,000 investigations, as depicted in Figure 1-2, of which 67,586 were on-site investigations. There were increased numbers of water rights, water quality, air, and public drinking water investigations in FY 2019. For details regarding investigations conducted over the past six years, see Tables T-1A through T-6B in the tables section of this report.

Overall, the number of complaint investigations increased to 4,982 in FY 2019, as shown in Figure 1-3. The largest increases were in water complaint investigations which can be attributed to an increase in wastewater and stormwater complaints related to increased rainfall and flooding in FY 2019. There has also been an increase in the number of investigations due to public drinking water complaints. For details regarding complaints investigated over the past six years, see Tables T-7 through T-12 in the tables section of this report.

Advance notification of routine compliance investigations ensures that proper personnel and records will be available at the time of the investigation. The agency provided advance notice for 14,555 on-site investigations and conducted 53,031 unannounced on-site investigations. Please note that a single notice may be given for an investigation that includes multiple activities that contribute to the total investigation count. Investigations that do not receive advance notification include those that are complaint related, enforcement follow-up investigations, or otherwise warrant an unannounced investigation.

Figure 1-2: Total Investigations by FY


Figure 1-3: Complaint Investigations by FY


The most common tool used by the TCEQ to require compliance with environmental laws is the NOV. An NOV is sent to an entity when it is determined that an environmental violation may have occurred. The NOV is a multi-purpose, flexible tool that is used thousands of times each year. In many cases it is enough to compel compliance, thereby avoiding possible damage to the environment.

In other cases, it can be the first step in a process that ultimately can result in administrative enforcement, civil enforcement, and/or possible criminal charges for violation of environmental laws. As depicted in Figure 1-4, the TCEQ issued 16,967 NOVs from both the Regional Offices and Central Office in FY 2019, an increase from FY 2018. Details regarding NOVs issued are included in Tables T-13 through T-24 in the tables section of this report.

Figure 1-4: Notices of Violation Issued by FY


The TCEQ's traditional enforcement efforts have been enhanced by voluntary environmental self-audits conducted at facilities under the Texas Environmental, Health, and Safety Audit Privilege Act ("Audit Act"). This law encourages businesses and governments subject to environmental regulation to perform comprehensive assessments of compliance with environmental laws, regulations, and permits for their own facilities. Organizations who participate in the Audit Act are required to notify the TCEQ of their intent to self-audit and then fully disclose and resolve violations resulting from the audit. The TCEQ ensures that all violations disclosed under this program are corrected, and, provided that certain conditions of the Audit Act are complied with, the participants in this program may not be subject to civil and administrative penalties. Figure 1-5 depicts a summary of the Notices of Audit and Disclosures of Violation that have been received by the TCEQ from FY 2014 through FY 2019.

Figure 1-5: Summary of Texas Environmental Health and Safety Audit Privilege Act Statistics


The success of TCEQ's regulatory assistance and investigation/enforcement programs is revealed in the high percentages of compliance documented following investigations conducted by the TCEQ. Table 1-2 depicts the compliance rates of facilities inspected from FY 2014 through FY 2019.

Table 1-2: Percent of Facilities Inspected by the TCEQ in Compliance ${ }^{2}$

|  | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| \% of inspected air facilities in <br> compliance | $98 \%$ | $98 \%$ | $97 \%$ | $97 \%$ | $98 \%$ | $97 \%$ |
| \% of inspected water facilities in <br> compliance | $99 \%$ | $99 \%$ | $99 \%$ | $99 \%$ | $99 \%$ | $99 \%$ |
| \% of inspected waste facilities in <br> compliance | $95 \%$ | $93 \%$ | $94 \%$ | $95 \%$ | $96 \%$ | $97 \%$ |

2 Compliance indicates that enforcement orders, referrals to another agency (OAG, Texas Railroad Commission, etc.) or program (Superfund or criminal investigations, etc.) or compliance agreements were not required following an investigation. Some minor violations may have been noted in the investigations; however, they were corrected within a reasonable period of time, and therefore did not require further enforcement.

## Chapter 2: Dollars and Sense

Some of the most familiar indicators for the enforcement activities of a regulatory agency are dollars and cents: How much money did the agency order to be paid in penalties? While familiar, this is not necessarily an indication that the agency has been successful. The number of administrative orders issued by the TCEQ varies each year and is dependent upon the violator's willingness to settle a case. If a violator refuses to settle a case, and requests a hearing, the TCEQ must try the case through the administrative hearing process. This legal process is similar to trying a case in court. Because the process of law is allowed, it often results in significant delays in the issuance of orders.

The TCEQ issued 1,307 administrative orders in FY 2019 (see Figure 2-1). The number of administrative orders issued varies, depending on the enforcement referrals received, as well as the violators willingness to settle a case.

Figure 2-1: Total Number of Administrative Orders Issued by FY


Figure 2-2: Number of Administrative Orders Issued by Media and FY


The 1,307 administrative orders issued in FY 2019 required payments of $\$ 7,480,977$ in penalties and an additional $\$ 2,728,870$ was required to be paid for SEPs. In addition, there was one administrative order for which stipulated penalties were collected during FY 2019. This order contains provisions that require payment of stipulated penalty amounts for specified future violations for the duration of the order. During FY 2019, equal amounts were paid in penalties and SEPs ( $\$ 54,250$ each for a total of $\$ 108,500$ ) for this order. Table 2-1 and Figure 2-3 display the penalty and SEP amounts for the past six years.

Table 2-1: Summary of Administrative Penalty Amounts and SEPs by FY

| Fiscal <br> Year | Assessed <br> Penalties | Deferred <br> Penalties | Payable <br> Penalties | SEP Costs | Number of Orders with <br> SEPs |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2014 | $\$ 14,625,165$ | $\$ 1,888,130$ | $\$ 10,117,720$ | $\$ 2,619,315$ | 135 |
| 2015 | $\$ 18,989,038$ | $\$ 2,482,280$ | $\$ 12,965,643$ | $\$ 3,541,115$ | 187 |
| 2016 | $\$ 15,075,693$ | $\$ 2,331,572$ | $\$ 9,261,563$ | $\$ 3,482,558$ | 177 |
| 2017 | $\$ 18,941,687$ | $\$ 3,065,484$ | $\$ 10,931,597$ | $\$ 4,944,336$ | 166 |
| 2018 | $\$ 13,520,045$ | $\$ 1,935,846$ | $\$ 7,593,779$ | $\$ 3,990,420$ | 169 |
| 2019 | $\$ 12,123,643$ | $\$ 1,805,296$ | $\$ 7,535,227$ | $\$ 2,783,120$ | 153 |

Figure 2-3: Penalties and SEP Costs in Administrative Orders by FY


SEPs are projects approved by the Commission to benefit the local Texas communities where environmental laws and regulations have been violated. Violators are allowed to put a portion of their penalty dollars to work to benefit the environment in the community affected by the violations, rather than paying the entire penalty to the State's General Revenue Fund. In addition, TWC § 7.067 allows certain Local Governments in an enforcement action to perform an SEP to come into compliance with environmental laws or to remediate the harm caused by those violations.

SEP projects that have been approved include the following:

- repair on structures or equipment that may be the cause of the violation;
- remediation of environmental harm, such as a cleanup of a spill;
- cleanups of abandoned illegal dump sites;
- community household hazardous waste and tire collections;
- air and water quality monitoring networks;
- wetlands and habitat restoration;
- establishment of nature preserves;
- erosion control;
- placement of ozone air monitoring equipment in schools and local communities;
- installing and/or repairing on-site sewage facilities, municipal sewer lines, and potable water service for low-income households;
- retrofitting of diesel buses to "clean-technology" for school districts;
- energy efficient upgrades and/or retrofits for public buildings or low-income homeowners;
- purchasing alternative fueled equipment to replace diesel and gasoline powered equipment; and
- cleanups of bays and watersheds.

For more information regarding the number of orders issued, programmatic information, and a listing of each of the administrative orders issued by program, see Tables T- 25 through T-30 in the tables section of this report, and Appendices 1-12.

If administrative orders and penalties issued by the TCEQ do not achieve environmental compliance, the agency may pursue compliance through the OAG in court. Additionally, there are some cases with such significant violations that the TCEQ refers them to the OAG immediately rather than pursue administrative remedies. During FY 2019, the OAG obtained 30 judicial orders in cases referred from the TCEQ or in which the TCEQ was a necessary and indispensable party. These court orders resulted in $\$ 3,081,387$ required to be paid in penalties. Table 2-2 is a summary of the judicial orders that have been issued for the past six years.

Table 2-2: Civil Judicial Order Penalty Amounts by FY

| Fiscal <br> Year | Number of Civil Judicial <br> Orders | Civil Penalties Required to be <br> Paid |
| :---: | :---: | :---: |
| 2014 | 23 | $\$ 6,178,770$ |
| 2015 | 45 | $\$ 16,148,632$ |
| 2016 | 31 | $\$ 1,257,980$ |
| 2017 | 22 | $\$ 1,329,315$ |
| 2018 | 34 | $\$ 3,816,814$ |
| 2019 | 30 | $\$ 3,081,387$ |

For more information regarding the number of civil judicial orders issued, programmatic information, and a listing of each of the judicial orders issued by program, see Tables T-31 through T-36 in the tables section of this report and Appendices 13-18.

A strong enforcement program, combined with a strong regulatory assistance program, ensures that the public and the environment receive the benefits of the protections embodied in environmental statutes, regulations, and permits.

## Chapter 3: The Criminal Element

 Texas Environmental Enforcement Task Force (the "Task Force")Texas is a leader and national model in the investigation and prosecution of environmental crime. Created in 1991, the Task Force has included participants from more than 25 local, state, and federal agencies. The TCEQ, and particularly the Environmental Crimes Unit, play a key investigative role and head the task force. Members of the Task Force include the TCEQ, the Governor's Office, the Texas Parks and Wildlife Department, the OAG, the Texas Railroad Commission, and the General Land Office. These agencies coordinate activities with the U.S. Environmental Protection Agency's Criminal Investigation Division, the U.S. Attorney's Office, the Federal Bureau of Investigations, and local district and county attorneys. Numerous other federal, state, and local agencies also participate in Task Force investigations. The TCEQ Environmental Crimes Unit, with assistance from other members of the Task Force, also conducts environmental crimes enforcement training for local law enforcement officers.

## Criminal Investigations

The TCEQ participated in three search warrants and finalized 11 cases with convictions against 12 individuals and three corporations during FY 2019 (see Table 3-1). The finalized cases included nine felony counts and 14 misdemeanor counts. These cases resulted in a total of $\$ 4,027,900$ in criminal fines, 16 years of community supervision, 160 days of confinement, and 250 hours of community service.

One defendant was ordered to pay $\$ 20,000$ to remediate an illegal dump site, one defendant was ordered to pay $\$ 1,000$ to the North Texas Food Bank, and another defendant was ordered to pay $\$ \mathbf{1 , 0 0 0}$ to the Fort Bend Women's Shelter. One defendant paid a $\$ \mathbf{1 0 0}, \mathbf{0 0 0}$ contribution split between the Houston Galveston Area Council, Harris County Pollution Control, Harris County Engineering, the City of Houston, and the Southern Environmental Enforcement Network.

Table 3-1: Summary of Criminal Investigation Information by FY

| FY | Number of <br> Search <br> Warrants | Number of <br> Cases <br> Resulting in <br> Convictions | Number of <br> Convictions <br> Against <br> Individuals | Number of <br> Convictions <br> Against <br> Corporations | Total <br> Number of <br> Convictions | Number <br> of Felony <br> Counts | Number of <br> Misdemeanor <br> Counts |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2014 | 7 | 27 | 21 | 12 | 33 | 18 | 43 |
| 2015 | 5 | 10 | 11 | 2 | 10 | 19 | 6 |
| 2016 | 7 | 19 | 22 | 5 | 27 | 28 | 22 |
| 2017 | 6 | 21 | 15 | 12 | 27 | 9 | 17 |
| 2018 | 7 | 18 | 19 | 5 | 24 | 18 | 17 |
| 2019 | 3 | 11 | 12 | 3 | 9 | 14 |  |

## Chapter 4: Comparative Analysis of Performance

As indicated in the introduction to this report, the $77^{\text {th }}$ Legislature added additional requirements to the Annual Enforcement Report, which were codified in TWC §5.756. These requirements add a comparative analysis of data evaluating the performance, over time, of the Commission and of entities regulated by the Commission. This section of the report addresses the comparison of entities regulated by the Commission. An analysis has been performed on the types of businesses for all of the orders issued, orders issued to regulated entities with prior orders, orders issued to regulated entities with the same or similar violations, the violations included in the orders (including classification of the severity of the violations), and the size of businesses or municipalities that had orders issued during the Fiscal Year.

## Comparison of Orders Issued by Media Type

In FY 2019, the TCEQ issued 1,307 administrative orders and assisted the OAG in obtaining 30 civil judicial orders. Figure 4-1 displays the percentage of orders issued during FY 2019 by media type (air, waste, water, and multi-media).

Figure 4-1: Percent of Orders Issued by Media Type in FY 2019


## Comparison of Orders Issued by Industry Type

Figure 4-2 depicts the percent of regulated entities with orders issued for FY 2019 based upon the NAICS. The industry types with the highest percentage of administrative and civil judicial orders issued in FY 2019 were Water Supply and Irrigation Systems, Gasoline Stations with Convenience Stores, and Plastic Material and Resin Manufacturing (see Figure 4-2 for the entire summary). Thirty-nine percent of the regulated entities with orders issued represented NAICS categories of less than one percent.

Figure 4-2: Percent of Industry Types with Orders Issued in FY 2019


Of the 1,337 regulated entities that were issued civil judicial and administrative orders, 378 regulated entities (28\%) had previous enforcement orders and 335 regulated entities ( $25 \%$ ) had previous violations that were the same or similar over the past five years. The highest percentage of industry types with previous orders issued included Water Supply and Irrigation Systems, Gasoline Stations with Convenience Stores, Plastic Material with Resin Manufacturing, Basic Organic Chemical Manufacturing, Natural Gas Liquid Extraction, Petroleum Refineries, Pipeline Transportation of Refined Petroleum Products, and Petrochemical Manufacturing. (see Figure 4-3).

Figure 4-3: Percent of Industry Types with Previous Orders


The highest percentage of industry types for regulated entities with same or similar violations included in prior enforcement orders were Water Supply and Irrigation Systems, Gasoline Stations with Convenience Stores, Sewage Treatment Facilities, Petroleum Refineries, Basic Organic Chemical Manufacturing, Plastic Material and Resin Manufacturing, Natural Gas Liquid Extraction, Petrochemical Manufacturing, and Marinas. (see Figure 4-4).

Figure 4-4: Percent of Industry Types with Same or Similar Violations


## Comparison of Orders Issued by Legal Entity Size

Enforcement orders are issued to legal entities of varying sizes. For civil judicial and administrative orders issued in FY 2019, $58 \%$ were issued to small businesses, $29 \%$ were issued to large businesses, $8 \%$ were issued to small governments, and $5 \%$ were issued to large governments. Figure 4-5 depicts the breakdown of the size of business or local government with orders issued during FY 2019.

A small business is defined as any person, firm, or business that employs fewer than 100 fulltime employees. A small government is defined as a city with a population of less than 5,000 or a county with a population of less than 25,000.

Figure 4-5: Size of Legal Entities with Administrative and Civil Judicial Orders Issued in FY 2019


## Comparison of Citations in Orders Issued

Of the 1,337 civil and administrative orders issued in FY 2019, there were 102,769 violations alleged with 191,394 citations of rules, statutes, permits, or orders. Of all the citations documented, $88 \%$ were for violations of rules or statutes, $10 \%$ were for violations of permit provisions, and $1 \%$ was for violations of orders previously issued. Table 4-1 lists the highest percentage of rule or statutory citations included in orders issued in FY 2019. Figure 4-6 depicts the most frequently cited rules or statutes by Media Type.

Table 4-1: Percent of Citations in Orders Issued in FY 2019

| Table 4-1: Percent of Citations in Orders Issued |  |  |
| :---: | :---: | :---: |
| Media | Section of Rule Cited | Percent |
| Water | 30 TAC § 290.122 - Public Notification | 10\% |
| Water | 30 TAC § 290.46 - Minimum Acceptable Operating Practices for Public Drinking Water Systems | 8\% |
| Air | THSC § 382.085 - Clean Air Act | 6\% |
| Water | 30 TAC § 290.117 - Regulation of Lead and Copper | 6\% |
| Water | TWC § 26.3475 - Release Detection Requirements; Spill and Overfill Prevention; Corrosion Protection | 5\% |
| Waste | 30 TAC § 334.50 - Release Detection | 4\% |
| Multi-Media | 30 TAC § 305.125 - Consolidated Permits: Standard Permit Conditions | 4\% |
| Water | THSC § 341.0315 - Public Drinking Water Supply System Requirements | 4\% |
| Water | 30 TAC § 290.110 - Disinfectant Residuals | 4\% |
| Air | 30 TAC § 122.143 - General Terms and Conditions of Permits | 3\% |
| Air | 30 TAC § 116.115 - General and Special Conditions of New Source Review Permits | 3\% |
| Water | TWC § 26.121 - Unauthorized Discharges Prohibited | 2\% |
| Water | 30 TAC § 290.115 - Stage 2 Disinfection Byproducts (TTHM and HAA5) | 2\% |
| Water | 30 TAC § 290.106- Inorganic Contaminants | 2\% |
| Water | 30 TAC § 290.274 - Report Delivery and Recordkeeping | 2\% |
| Water | 30 TAC § 290.109 - Microbial Contaminants | 2\% |
| Water | 30 TAC §290.42-Water Treatment | 1\% |
| Water | 30 TAC § 281.25 - Additional Facilities and Projects for Which Texas Pollutant Discharge Elimination System (TPDES) Permits Are Required | 1\% |
| Waste | 30 TAC § 334.49 - Corrosion Protection | 1\% |

Additional citations of less than $1 \%$ frequency are not included in this table.

Figure 4-6: Percent of Most Frequently Cited Rules or Statutes by Media


Note: Figure 4-6 is an analysis only of the data in Table 4-1 and does not include citations that were of less than $1 \%$ frequency.

## Compliance History Program

HB 2912, 77 ${ }^{\text {th }}$ Legislative Session, 2001, required the Commission to "develop a uniform standard for evaluating compliance history." This legislation placed additional requirements on the TCEQ to track and consider the compliance history of businesses and industries when issuing permits, assessing penalties, considering whether to conduct unannounced investigations, and deciding whether a regulated entity can participate in innovative environmental programs.

HB 2694, $82^{\text {nd }}$ Legislative Session, 2011, required the Commission to make changes to the compliance history rule. In 2012, the TCEQ adopted revisions to 30 TAC Chapter 60 (Compliance History) to implement the changes required by HB 2694. These revisions allowed the Commission to use new standards instead of the previous uniform standard for evaluating and using compliance history. In addition, the adopted rule modified the components and formula of compliance history in order to provide a more accurate measure of regulated entities' performance and make compliance history a more effective regulatory tool.

Each regulated entity along with the owner or operator are classified using a three-tiered rating system. "High" performers are those with an above-average compliance record. "Satisfactory" performers have generally complied with environmental regulations, and "Unsatisfactory" performers have a below-average record. By law, unsatisfactory performers cannot receive a flexible permit or a wastewater general permit. They also are not allowed to participate in innovative programs or to receive notices of scheduled compliance investigations.

The Compliance History program sets up a point system for various violations, criminal convictions, and federal orders. These points may be offset by mitigating factors, such as implementation of a voluntary pollution-reduction program or voluntary disclosure of violations. The point system is based on several factors, including whether a documented violation of an applicable legal requirement is of major, moderate, or minor significance. The Commission's rationale for categorizing the violations as either major, moderate, or minor, as defined in 30 TAC § 60.2(d), is based on its experience in evaluating the severity of various violations and their impacts, or potential impacts, to human health and the environment.

Figure 4-7 depicts the percentage of major, moderate and minor violations included in orders issued in FY 2019. The highest percentage of violations was of moderate severity.

Figure 4-7: Severity of Violations Included in Orders Issued in FY 2019


## Chapter 5: Assessment of Emissions Events

## Background

Subchapter F of 30 TAC Chapter 101, EEs and Scheduled Maintenance, Startup, and Shutdown (MSS) Activities, contains the regulatory requirements relating to EEs, opacity events, and scheduled MSS activities. The rule also incorporates the statutory requirements of THSC §§ 382.0215 and 382.0216. EEs are upset events or unscheduled MSS activities from a common cause that result in unauthorized emissions of air contaminants. Scheduled MSS activities are those activities performed by the regulated entity owner or operator that require prior notice and a final report per TCEQ rules.

## Reported Incidents

The overall number of incidents reported under 30 TAC Chapter 101, Subchapter F increased by 13\% from 4,554 in FY 2018 to 5,141 in FY 2019. While the majority of the increases occurred for EEs, there were also slight increases in Scheduled Maintenance, and Scheduled Startup. A decrease occurred for Excess Opacity. The number of Scheduled Shutdowns remained the same. See Table 5-1 for the complete set of data by TCEQ region related to the total number of reported incidents for FY 2019.

Figure 5-1: Total Number of Incidents Reported Statewide


Table 5-1: Total Number of Incidents Reported Statewide under 30 TAC Chapter 101, Subchapter F

| Region | Emissions Events | Scheduled <br> Maintenance | Scheduled <br> Shutdown | Scheduled Startup | Excess <br> Opacity | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REGION 01 - AMARILLO | 56 | 6 | 2 | 5 | 3 | 72 |
| REGION O2-LUBBOCK | 176 | 13 | 0 | 0 | 1 | 190 |
| REGION O3-ABILENE | 41 | 8 | 2 | 0 | 3 | 54 |
| REGION 04-DFW | 36 | 128 | 0 | 1 | 13 | 178 |
| REGION O5-TYLER | 42 | 4 | 0 | 2 | 31 | 79 |
| REGION 06 - EL PASO | 12 | 5 | 0 | 0 | 0 | 17 |
| REGION 07 - MIDLAND | 3,287 | 41 | 6 | 4 | 1 | 3,339 |
| REGION o8-SAN ANGELO | 110 | 1 | 2 | 0 | 2 | 115 |
| REGION O9-WACO | 35 | 2 | 0 | 0 | 1 | 38 |
| REGION 10-BEAUMONT | 160 | 3 | 3 | 17 | 17 | 200 |
| REGION 11 - AUSTIN | 18 | 0 | 0 | 0 | 0 | 18 |
| REGION 12-HOUSTON | 364 | 27 | 3 | 17 | 39 | 450 |
| REGION 13 - SAN ANTONIO | 72 | 2 | 0 | 2 | 7 | 83 |
| REGION 14 - CORPUS CHRISTI | 139 | 24 | 27 | 55 | 5 | 250 |
| REGION 15-HARLINGEN | 8 | 1 | 0 | 0 | 0 | 9 |
| REGION 16 - LAREDO | 38 | 11 | 0 | 0 | 0 | 49 |
| Total | 4,594 | 276 | 45 | 103 | 123 | 5,141 |

## Reported Incidents continued

Table 5-2 displays the incidents reported according to the NAICS of the facility. These ten
Industry Classifications reported the most incidents during FY 2019.
Table 5-2: Incidents Reported by Industry Classification under 30 TAC Chapter 101, Subchapter F

| NAICS | Emissions Events | Scheduled Maintenance | Scheduled Startup | Scheduled Shutdown | Excess Opacity | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 211111: Crude Petroleum and Natural Gas Extraction | 2,411 | 28 | 2 | 2 | 2 | 2,445 |
| 211112: Natural Gas Liquid Extraction | 597 | 20 | 16 | 3 | 4 | 640 |
| 324110: Petroleum Refineries | 223 | 11 | 14 | 3 | 14 | 265 |
| 325199: Basic Organic Chemical Manufacturing | 160 | 15 | 44 | 29 | 9 | 257 |
| 324122: Asphalt Shingle and Coatings Manufacturing | 2 | 120 | 0 | 0 | 1 | 123 |
| 48621 and 486210: <br> Pipeline Transportation of Natural Gas | 86 | 9 | 0 | 0 | 1 | 96 |
| 325181: Alkalies and Chlorine Manufacturing | 26 | 7 | 0 | 0 | 24 | 57 |
| 211120: Crude <br> Petroleum Extraction | 56 | 0 | 0 | 0 | 0 | 56 |
| 325211: Plastics Material and Resin Manufacturing | 47 | 2 | 0 | 0 | 0 | 49 |
| 221122: Electric Power Distribution | 39 | 1 | 0 | 0 | 2 | 42 |

## Total Quantity of Emissions

The total quantity of reported emissions increased from 56,371,867 pounds in FY 2018 to 107,811,567 pounds in FY 2019. The increase in the Midland Region was primarily due to oil and gas operations in the Permian Basin. The Deer Park Intercontinental Terminals Company (ITC) Fire in the Houston Region contributed more than 15 million pounds to the annual total from that single incident. The Corpus Christi Region had an increase in FY 2019 due to the commissioning of a new facility (Corpus Christi Liquefaction) along with EEs from this facility. See Table 5-3 below for the complete set of data related to pounds of contaminants emitted from regulated entities in each TCEQ region for FY 2019. It should be noted that final reported quantities of emissions are included in the totals, where available. Initial reported quantities are included where final reports were not available at the time this report was prepared.

Figure 5-2: Total Quantity of Emissions Reported Statewide


Note: FY 2018 quantities were revised to reflect final reportable emissions. Additionally, carbon cioxide was inadvertently included in the total quantities published FY 2018 Annual Enforcement Report. Carbon dioxide does not have a reportable quantity (Texas Register, April 11, 2014, implementation of HB 788, 83rd Legislature). FY 2018 quantities have been corrected in this report.

Table 5-3: Total Quantity of Emissions (in pounds) Reported Statewide under 30 TAC Chapter 101, Subchapter F

| Region | Emissions Events | Scheduled Maintenance | Scheduled Startup | Scheduled Shutdown | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Region 01 - Amarillo | 433,222 | 10,793 | 24,780 | 149 | 468,944 |
| Region 02 - Lubbock | 2,393,050 | 305,748 | 0 | 0 | 2,698,797 |
| Region 03 - Abilene | 1,497,614 | 86 | 0 | 14,446 | 1,512,145 |
| Region 04 - DFW | 163,441 | 631 | 19 | 0 | 164,091 |
| Region 05 - Tyler | 510,561 | 11,299 | 6,807 | 0 | 528,668 |
| Region 06 - El Paso | 120,840 | 148,288 | 0 | 0 | 269,128 |
| Region 07 - Midland | 55,754,794 | 4,938,976 | 62,558 | 110,179 | 60,866,507 |
| Region 08 - San Angelo | 3,152,792 | 1,744 | 0 | 49,581 | 3,204,117 |
| Region 09-Waco | 427,747 | 29,579 | 0 | 0 | 457,327 |
| Region 10 - Beaumont | 4,587,38o | 165,611 | 882,526 | 590 | 5,636,107 |
| Region 11 - Austin | 40,092 | 0 | 0 | 0 | 40,092 |
| Region 12 - Houston | 21,387,193 | 22,977 | 2,466,603 | 0 | 23,876,773 |
| Region 13 - San Antonio | 289,076 | 4,486 | 670,775 | 0 | 964,337 |
| Region 14 - Corpus Christi | 1,037,343 | 229,710 | 5,054,311 | O | 6,321,365 |
| Region 15 - Harlingen | 120,266 | 200 | 0 | 0 | 120,466 |
| Region 16 - Laredo | 611,670 | 71,032 | 0 | O | 682,702 |
| Total | 92,527,083 | 5,941,159 | 9,168,380 | 174,945 | 107,811,567 |

Please note the quantities of emissions are rounded to the nearest pound. Opacity events are not included as opacity is reported as a percentage.

## Top Contributing Air Contaminants

Figure 5-3 displays the quantity of emissions by contaminant group. Sulfur Dioxide had the highest reported quantity of the contaminants reported under 30 TAC Chapter 101, Subchapter F for FY 2019, with 33.3 million pounds. Emissions of air contaminants increased compared to FY 2018 primarily due to heightened oil and gas operations in the Permian Basin. The Deer Park ITC Fire in the Houston Region contributed 4.8 million pounds of VOC. It should be noted that final reported quantities of emissions are included in the totals, where available. Initial reported quantities are included where final reports were not available at the time this report was prepared. See Table 5-4 for the complete set of data related to the major contaminants released and reported in FY 2019.

Figure 5-3: Top Contributing Air Contaminants Reported Statewide


[^0]Table 5-4: Total Quantity of Air Contaminants (in pounds) Reported Statewide
under 30 TAC Chapter 101, Subchapter F

| Contaminant Reported | Emissions <br> Events | Scheduled <br> Maintenance | Scheduled <br> Startup | Scheduled <br> Shutdown | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Sulfur dioxide | $28,766,935$ | $3,704,626$ | 746,190 | 83,295 | $\mathbf{3 3 , 3 0 1 , 0 4 7}$ |
| Carbon Monoxide | $17,461,981$ | 773,529 | $6,154,995$ | 11,162 | $\mathbf{2 4 , 4 0 1 , 6 6 8}$ |
| VOC | $12,982,708$ | 89,037 | 200,342 | 5,449 | $\mathbf{1 3 , 2 7 7 , 5 3 6}$ |
| Natural Gas | $10,778,462$ | 924,453 | 9,189 | 66,041 | $\mathbf{1 1 , 7 7 8 , 1 4 6}$ |
| NOx | $5,476,121$ | 150,555 | $1,788,571$ | 5,169 | $7,420,417$ |
| Propane | $5,120,856$ | 91,555 | 179,141 | 2,736 | $\mathbf{5 , 3 9 4 , 2 8 8}$ |
| Hydrogen Sulfide | 729,209 | 42,174 | 8,732 | 1,050 | $781, \mathbf{1 6 5}$ |


| HRVOCs | Emissions <br> Events | Scheduled <br> Maintenance | Scheduled <br> Startup | Scheduled <br> Shutdown | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Butadienes | 56,605 | 1 | 138 | 0 | 56,745 |
| Butenes | 101,773 | 352 | 385 | 0 | $\mathbf{1 0 2 , 5 1 0}$ |
| Ethylene | $1,179,600$ | 14,260 | 51,744 | 0 | $\mathbf{1 , 2 4 5 , 6 0 3}$ |
| Propylene | 341,900 | 7,396 | 2,174 | 0 | $\mathbf{3 5 1 , 4 7 0}$ |
| HRVOC Total | $\mathbf{1 , 6 7 9 , 8 7 8}$ | $\mathbf{2 2 , 0 0 9}$ | $\mathbf{5 4 , 4 4 2}$ | $\mathbf{0}$ | $\mathbf{1 , 7 5 6 , 3 2 8}$ |

Please note the quantities of emissions are rounded to the nearest pound.

## Quantity of Contaminants by Industry Classification

Figure 5-4 displays the total quantity of emissions reported according to the NAICS of the regulated entity. The top source category for reported contaminants statewide in FY 2019 was Crude Petroleum and Natural Gas Liquid Extraction at 33,607,597 pounds, which is $31 \%$ of the total air contaminants reported. The second largest quantity of reported contaminants was from Natural Gas Liquid Extraction at 22,187,705 pounds and was approximately $21 \%$ of the total air contaminants reported. Other Warehousing and Storage reported the third highest quantity at $15,404,488$ pounds, and $14 \%$ of the total air contaminants reported. The Deer Park ITC Fire in the Houston Region was the main contributor to this source category. See Table 5-5 for the Industrial Classification that reported the highest quantity of contaminants during FY 2019.

Figure 5-4: Quantity of Contaminants by Industrial Classification


Note: FY 2018 quantities were revised to reflect final reportable emissions. Additionally, carbon dioxide was inadvertently included in the total quantities published FY 2018 Annual Enforcement Report. Carbon dioxide does not have a reportable quantity (Texas Register, April 11, 2014, implementation of HB 788, 83rd Legislature). FY 2018 quantities have been corrected in this report.

Table 5-5: Total Quantity of Air Contaminants (in pounds) by NAICS Code Reported Statewide under 30 TAC Chapter 101, Subchapter F

| NAICS | Emissions <br> Events | Scheduled <br> Maintenance | Scheduled <br> Shutdown | Scheduled <br> Startup | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 211111: Crude <br> Petroleum and <br> Natural Gas <br> Extraction | $32,438,210$ | 484,167 | 14,446 | 670,775 | $\mathbf{3 3 , 6 0 7 , 5 9 7}$ |
| 211112: Natural Gas <br> Liquid Extraction | $16,912,279$ | $3,947,089$ | 61,634 | $1,266,702$ | $\mathbf{2 2 , 1 8 7 , 7 0 5}$ |
| 49319o: Other <br> Warehousing and <br> Storage | $15,404,488$ | 0 | 0 | 0 | $\mathbf{1 5 , 4 0 4 , 4 8 8}$ |
| 221210: Natural Gas <br> Distribution | 183,645 | 37,174 | 0 | $6,254,709$ | $\mathbf{6 , 4 7 5 , 5 2 8}$ |
| 324110: Petroleum <br> Refineries | $5,091,643$ | 193,816 | 0 | 365,731 | $\mathbf{5 , 6 5 1 , 1 9 0}$ |

Please note the quantities of emissions are rounded to the nearest pound. Opacity events are not included (opacity is reported as a percentage).

## Incident Investigations

Emissions event investigations are on-demand, statutorily required activities. Staff review every reported incident; however, investigations are not conducted until after the EE is reported, which in some instances may occur in the following fiscal year. Some investigations include multiple incidents. Those incidents where emissions exceeded the regulatory reportable quantity are investigated further. Incidents that are determined not to have exceeded a regulatory reportable quantity are closed after review.

Totals below include investigations and violations as of the end of FY 2019 and do not account for ongoing investigation and enforcement activities. The number of investigations conducted under 30 TAC Chapter 101 increased from 2,442 in FY 2018 to 2,763 in FY 2019. The number of NOVs decreased slightly from 119 in FY 2018 to 118 in FY 2019 and the number of NOEs increased from 97 in FY 2018 to 146 in FY 2019. See Table 5-6 for the complete set of data related to investigations, NOVs, and NOEs in response to Scheduled Maintenance, Scheduled Shutdown, Scheduled Startup, EEs, and Opacity for FY 2019

Figure 5-5: Incident Investigations


Table 5-6: Agency Response to Incidents Reported under 30 TAC Chapter 101, Subchapter F

| Incident Type | Investigations | NOV <br> Violations | NOVs | NOE <br> Violations | NOEs |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Emissions Events | 2,333 | 159 | 112 | 215 | 141 |
| Scheduled Maintenance | 224 | 1 | 1 | 2 | 1 |
| Excess Opacity | 76 | 10 | 4 | 2 | 2 |
| Scheduled Startup | 85 | 2 | 1 | 3 | 2 |
| Scheduled Shutdown | 45 | 0 | 0 | 0 | 0 |
| Total | $\mathbf{2 , 7 6 3}$ | $\mathbf{1 7 2}$ | $\mathbf{1 1 8}$ | 222 | $\mathbf{1 4 6}$ |

## Emissions Events Investigations by Region

The total number of EE Investigations increased from 1,933 in FY 2018 to 2,333 in FY 2019.
The Midland Region and the Corpus Christi Region experienced an increase in the number of EEs in FY 2019 which resulted in an increase in the number of EE investigations conducted. See Tables 5-7 and 5-8 for the complete set of FY 2019 data related to EE incidents reported and EE Investigations, respectively.

Figure 5-6: EE Investigations by Region


Table 5-7: Total Number of EE Incidents Reported Statewide under 30 TAC Chapter 101, Subchapter F

| Region | EE Incidents |
| :--- | :---: |
| Region 01 - Amarillo | 56 |
| Region 02 - Lubbock | 176 |
| Region o3 - Abilene | 41 |
| Region o4 - DFW Metroplex | 36 |
| Region o5 - Tyler | 42 |
| Region o6 - El Paso | 12 |
| Region o7 - Midland | 3,287 |
| Region o8 - San Angelo | 110 |
| Region 09 - Waco | 35 |
| Region 10 - Beaumont | 160 |
| Region 11 - Austin | 18 |
| Region 12 - Houston | 364 |
| Region 13 - San Antonio | 72 |
| Region 14 - Corpus Christi | 139 |
| Region 15 - Harlingen | 8 |
| Region 16 - Laredo | 38 |
| Total | 4,594 |

Table 5-8: Agency Investigations of EEs under 30 TAC 101, Subchapter F

| Region | EE Investigations |
| :--- | :---: |
| Region 01 - Amarillo | 48 |
| Region 02 - Lubbock | 131 |
| Region 03-Abilene | 43 |
| Region 04 - DFW Metroplex | 42 |
| Region 05 - Tyler | 56 |
| Region o6 - El Paso | 8 |
| Region o7 - Midland | 1,387 |
| Region o8 - San Angelo | 68 |
| Region 09 - Waco | 19 |
| Region 10 - Beaumont | 165 |
| Region 11 - Austin | 7 |
| Region 12 - Houston | 159 |
| Region 13 - San Antonio | 69 |
| Region 14 - Corpus Christi | 111 |
| Region 15 - Harlingen | 2 |
| Region 16 - Laredo | 18 |
| Total | 2,333 |

As previously discussed, every incident reported to the agency is reviewed by TCEQ staff. On some occasions, multiple reported incidents may be included in one investigation.

## Excessive Emissions Events

The number of Excessive EEs determinations decreased from 13 in FY 2018 to 10 in FY 2019. The number of approved Corrective Action Plans (CAPs) increased from four CAPs in FY 2018 to 10 CAPs in FY 2019. See Table 5-9 for the complete set of data. Owners or operators are required to file a CAP within 60 days after receiving notification that an EE was deemed excessive. A CAP must identify four things: the cause or causes of the Excessive EE (including all contributing factors that led to the EE); the control devices or other measures that are reasonably designed to prevent or minimize similar EEs in the future; operational changes the owner or operator will take to prevent or minimize similar EEs in the future; and time frames within which the owner or operator will implement the components of the CAP.

Figure 5-7: Excessive Determinations and CAPs


Table 5-9: Excessive EE Determinations and CAPs under 30 TAC Chapter 101, Subchapter F

| Region | Excessive EE | Approved CAPs |
| :--- | :---: | :---: |
| Region 01 - Amarillo | 0 | 0 |
| Region 02 - Lubbock | 0 | 0 |
| Region 03 - Abilene | 0 | 0 |
| Region o4 - DFW Metroplex | 0 | 0 |
| Region 05 - Tyler | 1 | 0 |
| Region 06 - El Paso | 0 | 0 |
| Region 07 - Midland | 0 | 0 |
| Region o8 - San Angelo | 0 | 0 |
| Region 09 - Waco | 0 | 0 |
| Region 10 - Beaumont | 0 | 0 |
| Region 11 - Austin | 0 | 0 |
| Region 12 - Houston | 7 | 10 |
| Region 13 - San Antonio | 1 | 0 |
| Region 14 - Corpus Christi | 1 | 0 |
| Region 15 - Harlingen | 0 | 0 |
| Region 16 - Laredo | 0 | 0 |
|  | 10 | 10 |

## Chapter 6: Aggregate Production Operations

As a result of HB 571, the 82nd Legislative Session added a requirement in TWC Chapter 28A for the registration and investigation of certain APOs. The law requires the Commission to conduct an annual survey to identify all active APOs in the state and to ensure each active APO is registered. The law also requires the Commission to report the results of the survey, the number and general location of the registered APOs, the number of investigators trained in multiple areas related to the investigations, the number of investigations conducted, and the results of the investigations.

Aggregates are materials used in construction, including sand, gravel, crushed and broken limestone, crushed and broken granite, dirt, soil, or caliche. The TCEQ adopted new rules implementing HB 571 on June 13, 2012, which are codified in 30 TAC Chapter 342. HB 2582 from the $85^{\text {th }}$ Legislative Session updated exemptions for facilities that extract specialty or terrazzo-type stone removed or extracted exclusively for decorative or artistic uses. Facilities are also exempted if the portion of the specialty or terrazzo-type stone horizon that is exposed for current production for commercial sale in the site does not exceed five acres. The revised definition of an APO can be found in 30 TAC $\S 342.1(1)$.

Commercial APOs are required to register with the TCEQ not later than the $10^{\text {th }}$ business day before the beginning date of the regulated activity, to renew their registration annually, and to pay registration fees.

## Training Program

The TCEQ developed a training program specific to the performance of APO investigations. The training program focuses on authorization requirements and regulatory controls most commonly required at facilities subject to the APO registration requirement. Since the beginning of the program, 120 investigators have completed the curriculum.

## Number and General Location of Registered Facilities

For FY 2019, 1,017 APOs have active registrations with the TCEQ. The number of registered APOs per region is provided in Table 6-1.

Table 6-1: Registered APOs per Region

| Region | Number of Registered APOs |
| :--- | :---: |
| Region 1 - Amarillo | 27 |
| Region 2 - Lubbock | 17 |
| Region 3 - Abilene | 61 |
| Region 4 - Dallas/Fort Worth | 131 |
| Region 5 - Tyler | 37 |
| Region 6 - El Paso | 33 |
| Region 7 - Midland | 80 |
| Region 8 - San Angelo | 37 |
| Region 9 - Waco | 93 |
| Region 10 - Beaumont | 47 |
| Region 11 - Austin | 96 |
| Region 12 - Houston | 146 |
| Region 13 - San Antonio | 118 |
| Region 14 - Corpus Christi | 58 |
| Region 15 - Harlingen | 17 |
| Region 16 - Laredo | 19 |
|  | Total |

## Investigations and Results

In FY 2019, agency staff completed a total of 1,443 APO surveys and 318 onsite Comprehensive Compliance Investigations (CCIs). Table 6-2 shows the breakdown of CCIs by TCEQ Regional Office.

Table 6-2: APO Comprehensive Compliance Investigations by Region

| Region | APO CCIs |
| :--- | :---: |
| Region 1 - Amarillo | 18 |
| Region 2 - Lubbock | 8 |
| Region 3 - Abilene | 24 |
| Region 4 - Dallas/Fort Worth | 43 |
| Region 5 - Tyler | 13 |
| Region 6 - El Paso | 10 |
| Region 7 - Midland | 7 |
| Region 8 - San Angelo | 13 |
| Region 9 - Waco | 25 |
| Region 10 - Beaumont | $\mathbf{1 0}$ |
| Region 11 - Austin | 35 |
| Region 12 - Houston | 31 |
| Region 13 - San Antonio | 43 |
| Region 14 - Corpus Christi | 22 |
| Region 15 - Harlingen | 7 |
| Region 16 - Laredo | 9 |
|  | Total |

In addition, there were 44 complaint investigations, 23 follow-up investigations, and 77 file reviews for a total of 462 APO investigations. These surveys and investigations resulted in issuance of 161 NOVs and 35 NOEs. This includes investigations at APO facilities that resulted in either an NOV or NOE with one or more violations of a rule under TCEQ jurisdiction. However, violations cited may not be directly related to 30 TAC Chapter 342 . In addition, 28 administrative orders were issued, including ten administrative orders with violations for failure to register or renew an existing registration. There was a total of $\$ 157,132$ to be paid as penalties. Table 6-3 lists surveys, investigations, and enforcement history from previous years.

Table 6-3: Investigation and Enforcement History

| FY | Annual <br> Surveys | Investigations | NOVs <br> Issued | NOEs | Administrative Orders <br> Issued |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 2015 | 4,470 | 85 | 148 | 75 | 26 |
| 2016 | 2,861 | 94 | 139 | 54 | 63 |
| 2017 | 2,341 | 346 | 150 | 22 | 25 |
| 2018 | 1,264 | 468 | 209 | 19 | 16 |
| 2019 | 1,443 | 462 | 161 | 35 | 28 |

# Chapter 7: Tier II Chemical Reporting Program Texas Tier II Chemical Reporting Program and Local Emergency Planning Committee (LEPC) Grant Program 

On September 1, 2015, the Texas Tier II Chemical Reporting Program (Tier II Program) was transferred from the Texas Department of State Health Services to the TCEQ pursuant to House Bill 942, enacted by the 84th Texas Legislature and signed into law by the Governor on June 16, 2015.

On March 1, 2019, the Tier II Program finished its third annual reporting period at the TCEQ with 82,741 chemical inventory reports received from the regulated community and more than $\$ 1$ million in fees collected.

The new Tier II Reporting online application was released in FY 2019 and was used for the first time by the regulated community to submit Tier II Chemical Reports. The Tier II Team received a high volume of phone calls and emails from the public (over 10,000 incoming and outgoing calls and emails) and the team worked into May 2019 to assist customers in completing their reporting.

The Tier II Program has reviewed over 16,353 facilities and initiated compliance actions to correct report deficiencies for 2,015 facilities that submitted reports with either partial or incorrect information. By August 2019, deficiencies at 1,838 facilities had been resolved. During FY 2019, the TCEQ conducted 263 Tier II investigations including 20 at ammonium nitrate storage facilities.

As a part of legislative implementation, the TCEQ also created the Texas LEPC Grant Program to assist LEPCs in fulfilling their responsibilities under the Emergency Planning and Community Right-to-Know Act. The grant program awarded $\$ 4.13$ million to 56 Texas LEPCs during its first year in FY 2017. In the second grant round, FY 2019, of the grant program $\$ 128,768$ was awarded to 27 LEPCs.

## Chapter 8: Results of Enforcement Actions

Since FY 1998, the TCEQ has been compiling statistical information regarding the results of enforcement actions taken by the TCEQ and through cases referred to the OAG. Once administrative or civil judicial orders are finalized, the Enforcement Division staff review each case and determine if the enforcement action had an impact or potential impact on public health and the environment. Staff also classify some of the actions required to achieve compliance, including an estimate of the cost of compliance to the violators. This statistical data indicates that as a result of administrative and civil judicial orders in FY 2019, alleged violators spent more than $\$ 33$ million to correct violations and take steps necessary to protect the environment. Figure 8-1 illustrates the positive impact enforcement orders have on human health and the environment.

Figure 8-1: Impact Analysis of Administrative and Civil Judicial Orders


Figure 8-2 depicts the number of enforcement orders that resulted in the following: pollutant reduction; permit application; emissions or discharge change; storage or disposal change; and industrial process change.

Figure 8-2: Results of Administrative and Civil Judicial Orders - Permitting and Process Changes


Figure 8-3 depicts the number of enforcement orders that resulted in the following: record keeping; monitoring and sampling; reporting; testing; training; removal; site assessment; remediation; labeling and manifesting; and restoration.

Figure 8-3: Results of Administrative and Civil Judicial Orders - Clean Up, Monitoring, and Recordkeeping Requirements


Figure 8-4 depicts the number of enforcement orders that resulted in the following pollution prevention ( P 2 ) related activities: improved housekeeping, equipment and technology modification; process and procedure modification; and included in a SEP.

Figure 8-4: Results of Administrative and Civil Judicial Orders - Pollution Prevention


Table 8-1 depicts an estimation of the largest amount of pollutant reductions through enforcement actions finalized in FY 2019. Overall, it is estimated ${ }^{3}$ that TCEQ final enforcement actions resulted in, or will result in, over 63 million pounds (lbs) of pollutants eliminated or reduced, or the routes of exposure reduced, in the environment.

Table 8-1: Top 25 Estimated Pollutant Reductions from Orders Issued

| Pollutant Name | Amount <br> Reduced (lbs) | Medium |
| :--- | :---: | :--- |
| Wastewater discharge, industrial and <br> municipal | $21,164,165$ | WATER |
| Municipal Solid Waste | $17,052,739$ | LAND, WATER |
| Sewage | $8,102,142$ | WATER |
| Mulch | $7,027,500$ | LAND |
| Tires (Scrap) | $4,505,080$ | LAND |
| Sulfur dioxide | $1,489,571$ | AIR |
| Volatile Organic Compounds | $1,436,114$ | AIR |
| Carbon Monoxide | 806,743 | AIR |
| Sandblasting waste | 621,600 | LAND |
| Sludge | 560,000 | LAND |
| Industrial waste | 315,684 | AIR, LAND |
| N-Hexane | 154,000 | AIR |
| Nitrogen Oxides (NOx) | 39,626 | AIR |
| Particulate Matter | 26,530 | AIR |
| Ethylene | 19,870 | AIR |
| Hydrogen Sulfide | 10,476 | AIR |
| Ammonia | 8,330 | LAND |
| Caustic solution | 8,000 | LAND |
| Diesel fuel | 6,914 | LAND |
| Listed Waste | 6,123 | AIR |
| Propylene | 3,489 | AIR |
| Vinyl Chloride Monomer | 3,132 | WATER |
| Total suspended solids | 2,960 | AIR |
| Ethylene (gaseous) | 2,625 | AIR |
| Acetone |  |  |
|  |  |  |

[^1]
## Tables Descriptions

## Investigations

Table T-1A summarizes, by TCEQ region and type, total investigations conducted during FY 2019.
Table T-1B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2019.
Table T-2A summarizes, by TCEQ region and type, total investigations conducted during FY 2018.
Table T-2B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2018.
Table T-3A summarizes, by TCEQ region and type, total investigations conducted during FY 2017.
Table T-3B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2017.
Table T-4A summarizes, by TCEQ region and type, total investigations conducted during FY 2016.
Table T-4B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2016.
Table T-5A summarizes, by TCEQ region and type, total investigations conducted during FY 2015.
Table T-5B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2015.
Table T-6A summarizes, by TCEQ region and type, total investigations conducted during FY 2014.
Table T-6B summarizes, by TCEQ region and type, on-site investigations conducted during FY 2014.

## Complaints

Table T-7 summarizes, by TCEQ region and type, complaints investigated during FY 2019.
Table T-8 summarizes, by TCEQ region and type, complaints investigated during FY 2018.
Table T-9 summarizes, by TCEQ region and type, complaints investigated during FY 2017.
Table T-10 summarizes, by TCEQ region and type, complaints investigated during FY 2016. Table T-11 summarizes, by TCEQ region and type, complaints investigated during FY 2015. Table T-12 summarizes, by TCEQ region and type, complaints investigated during FY 2014

## Notices of Violation (NOV) by Regional Offices

Table T-13 summarizes NOVs issued during FY 2019 by the TCEQ Regional Offices. Table T-14 summarizes NOVs issued during FY 2018 by the TCEQ Regional Offices. Table T-15 summarizes NOVs issued during FY 2017 by the TCEQ Regional Offices. Table T-16 summarizes NOVs issued during FY 2016 by the TCEQ Regional Offices Table T-17 summarizes NOVs issued during FY 2015 by the TCEQ Regional Offices Table T-18 summarizes NOVs issued during FY 2014 by the TCEQ Regional Offices.

## Notices of Violation by Central Office

Table T-19 summarizes NOVs issued during FY 2019 by the TCEQ Central Office in Austin. Table T-20 summarizes NOVs issued during FY 2018 by the TCEQ Central Office in Austin Table T-21 summarizes NOVs issued during FY 2017 by the TCEQ Central Office in Austin. Table T-22 summarizes NOVs issued during FY 2016 by the TCEQ Central Office in Austin Table T-23 summarizes NOVs issued during FY 2015 by the TCEQ Central Office in Austin. Table T-24 summarizes NOVs issued during FY 2014 by the TCEQ Central Office in Austin

## Administrative Orders Issued

Table T-25 summarizes the administrative orders issued by the TCEQ for FY 2019. Table T-26 summarizes the administrative orders issued by the TCEQ for FY 2018. Table T-27 summarizes the administrative orders issued by the TCEQ for FY 2017. Table T-28 summarizes the administrative orders issued by the TCEQ for FY 2016. Table T-29 summarizes the administrative orders issued by the TCEQ for FY 2015. Table T-30 summarizes the administrative orders issued by the TCEQ for FY 2014.

## Court Orders Issued

Table T-31 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2019. Table T-32 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2018. Table T-33 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2017. Table T-34 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2016. Table T-35 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2015 Table T-36 summarizes the judicial orders issued through representation by the Office of Attorney General for FY 2014.

Table T-1A: Total Investigations Conducted FY 2019 (9/1/2018-8/31/2019)
Table T-1A: Total Investigations ${ }^{1}$ Conducted FY 2019 (9/1/2018-8/31/2019)

|  | AGRI | APO | AIR | EA | IHW ${ }^{2}$ | MSW | OC | OSSF | PST | PWS ${ }^{3}$ | RAD | WQ | WR | UIC | MM4 | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 84 | 32 | 613 | 0 | 78 | 59 | 1 | 292 | 203 | 158 | 0 | 245 | 2 | 68 | 8 | 1,843 |
| Region 2 | 10 | 70 | 385 | 0 | 86 | 111 | 0 | 110 | 245 | 246 | 0 | 265 | 0 | 0 | 37 | 1,565 |
| Region 3 | 52 | 34 | 389 | 0 | 68 | 81 | 1 | 160 | 234 | 260 | 0 | 803 | 15 | 0 | 28 | 2,125 |
| Region 4 | 215 | 362 | 2,295 | 0 | 372 | 184 | 18 | 457 | 1,670 | 985 | 0 | 3,663 | 33 | 1 | 99 | 10,354 |
| Region 5 | 75 | 66 | 1,197 | 0 | 239 | 92 | 7 | 67 | 377 | 530 | 0 | 2,793 | 78 | 4 | 181 | 5,706 |
| Region 6 | 0 | 9 | 722 | 0 | 91 | 69 | 1 | 39 | 134 | 58 | 0 | 171 | 0 | 0 | 69 | 1,363 |
| Region 7 | 0 | 30 | 3,206 | 0 | 172 | 37 | 0 | 58 | 223 | 199 | 0 | 240 | 1 | 4 | 27 | 4,197 |
| Region 8 | 6 | 162 | 414 | 0 | 72 | 103 | 0 | 64 | 80 | 133 | 0 | 244 | 10 | 0 | 61 | 1,349 |
| Region 9 | 24 | 143 | 673 | 0 | 141 | 150 | 0 | 20 | 434 | 429 | 0 | 1,319 | 12 | 0 | 57 | 3,402 |
| Region 10 | 0 | 29 | 1,644 | 0 | 257 | 245 | 1 | 794 | 376 | 489 | 0 | 1,866 | 203 | 36 | 71 | 6,011 |
| Region 11 | 2 | 205 | 397 | 996 | 71 | 137 | 2 | 26 | 520 | 387 | 0 | 1,065 | 42 | 0 | 103 | 3,953 |
| Region 12 | 7 | 329 | 3,537 | 0 | 363 | 196 | 8 | 340 | 1,450 | 1,530 | 1 | 8,470 | 13 | 89 | 193 | 16,526 |
| Region 13 | 14 | 345 | 823 | 676 | 100 | 158 | 2 | 7 | 518 | 471 | 4 | 954 | 193 | 3 | 162 | 4,430 |
| Region 14 | 4 | 44 | 1,010 | 0 | 125 | 208 | 0 | 0 | 271 | 301 | 2 | 1,428 | 0 | 72 | 129 | 3,594 |
| Region 15 | 2 | 7 | 460 | 0 | 31 | 148 | 0 | 3 | 243 | 122 | 1 | 642 | 0 | 2 | 73 | 1,734 |
| Region 16 | 2 | 16 | 337 | 0 | 37 | 71 | 0 | 18 | 134 | 117 | 6 | 308 | 2 | 7 | 39 | 1,094 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 38,414 | 0 | 0 | 38,414 |
| TOTALS | 497 | 1,883 | 18,102 | 1,672 | 2,303 | 2,049 | 41 | 2,455 | 7,112 | 6,415 | 14 | 24,476 | 39,018 | 286 | 1,337 | 107,660 |

1 Total Investigations is a summary of ALL investigations conducted by TCEQ staff, local air programs, and contractors and includes on-site, record reviews and complaint investigations.

2 DC and ER are included with IHW.
3 PWS investigations include Municipal Utility District Construction investigations.
4 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-1B: On-site Investigations Conducted FY 2019 (9/1/2018-8/31/2019)

| Table T-1B: On-site Investigations ${ }^{\text {a }}$ Conducted FY 2019 (9/1/2018-8/31/2019) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | IHW ${ }^{6}$ | MSW | OC | OSSF | PST | PWS ${ }^{7}$ | RAD | WQ | WR | UIC ${ }^{8}$ | MM9 | TOTAL |
| Region 1 | 79 | 23 | 268 | O | 32 | 46 | 0 | 146 | 190 | 101 | O | 39 | 2 | 29 | 8 | 963 |
| Region 2 | 7 | 18 | 102 | O | 38 | 78 | 0 | 53 | 233 | 118 | 0 | 48 | 0 | 0 | 31 | 726 |
| Region 3 | 39 | 28 | 125 | 0 | 21 | 70 | 0 | 87 | 200 | 147 | 0 | 227 | 14 | 0 | 28 | 986 |
| Region 4 | 137 | 83 | 1,074 | O | 106 | 119 | O | 208 | 1,495 | 646 | O | 641 | 27 | 0 | 96 | 4,632 |
| Region 5 | 60 | 21 | 185 | 0 | 128 | 83 | 0 | 33 | 353 | 335 | 0 | 616 | 76 | 1 | 176 | 2,067 |
| Region 6 | O | 9 | 629 | O | 48 | 61 | o | 18 | 117 | 30 | 0 | 82 | 0 | 0 | 59 | 1,053 |
| Region 7 | 0 | 26 | 129 | 0 | 97 | 26 | 0 | 23 | 212 | 150 | 0 | 20 | 1 | 0 | 26 | 710 |
| Region 8 | 3 | 50 | 62 | O | 42 | 73 | O | 24 | 66 | 55 | O | 74 | 3 | O | 40 | 492 |
| Region 9 | 16 | 58 | 190 | 0 | 34 | 124 | 0 | 20 | 364 | 237 | 0 | 201 | 4 | 0 | 55 | 1,303 |
| Region 10 | 0 | 15 | 741 | 0 | 124 | 207 | 0 | 485 | 326 | 293 | O | 209 | 203 | 9 | 69 | 2,681 |
| Region 11 | 1 | 43 | 232 | 417 | 23 | 116 | 0 | 11 | 473 | 268 | 0 | 181 | 40 | 0 | 99 | 1,904 |
| Region 12 | 6 | 319 | 1,930 | 0 | 106 | 165 | 0 | 174 | 1,318 | 1,058 | 1 | 856 | 7 | 20 | 187 | 6,147 |
| Region 13 | 11 | 54 | 369 | 251 | 44 | 131 | 0 | 6 | 480 | 278 | 2 | 295 | 191 | 1 | 159 | 2,272 |
| Region 14 | 4 | 35 | 546 | 0 | 50 | 197 | 0 | 0 | 257 | 228 | 1 | 227 | 0 | 23 | 124 | 1,692 |
| Region 15 | 2 | 7 | 244 | 0 | 18 | 130 | 0 | 3 | 216 | 84 | 1 | 139 | 0 | 0 | 71 | 915 |
| Region 16 | 2 | 13 | 238 | 0 | 19 | 65 | 0 | 13 | 113 | 59 | 3 | 63 | 2 | 2 | 37 | 629 |
| Watermaster Programs | 0 | 1 0 | 0 | 0 | 1 0 | 0 | 0 | 1 0 | 0 | 0 | 0 | 0 | 38,414 | 0 | 0 | 38,414 |
| TOTALS | 367 | 802 | 7,064 | 668 | 930 | 1,691 | 0 | 1,304 | 6,413 | 4,087 | 8 | 3,918 | 38,984 | 85 | 1,265 | 67,586 |

5 Totals include all on-site investigations conducted by TCEQ staff, local air programs, and contractors. Does not include record review and other offsite investigations.
6 DC is included with IHW.
7 PWS investigations include Municipal Utility District Construction investigations.
8 UIC also includes some investigations previously counted towards IHW
9 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-2A: Total Investigations Conducted FY 2018 (9/1/2017-8/31/2018)
Table T-2A: Total Investigations ${ }^{10}$ Conducted FY 2018 (9/1/2017 - 8/31/2018)

|  | AGRI | APO | AIR | EA | IHW ${ }^{11}$ | MSW | OC | OSSF | PST | PWS ${ }^{12}$ | RAD | WQ | WR | UIC | $\underset{13}{\mathbf{M M}}$ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 68 | 19 | 665 | 0 | 85 | 59 | 0 | 298 | 337 | 91 | 0 | 204 | o | 62 | 8 | 1,896 |
| Region 2 | 23 | 43 | 451 | 0 | 47 | 92 | 0 | 173 | 126 | 241 | 0 | 229 | o | o | 32 | 1,457 |
| Region 3 | 38 | 38 | 369 | o | 60 | 54 | 1 | 135 | 338 | 310 | o | 755 | 22 | o | 24 | 2,144 |
| Region 4 | 203 | 379 | 2,433 | o | 312 | 109 | 15 | 446 | 1,861 | 1,014 | 2 | 3,252 | 23 | 2 | 99 | 10,150 |
| Region 5 | 87 | 30 | 1,076 | 0 | 195 | 62 | 4 | 98 | 481 | 493 | o | 2,601 | 57 | 7 | 172 | 5,363 |
| Region 6 | 0 | 8 | 738 | 0 | 94 | 68 | 1 | 14 | 169 | 60 | 0 | 164 | o | o | 81 | 1,397 |
| Region 7 | o | 38 | 2,157 | o | 165 | 29 | o | 43 | 150 | 109 | 124 | 169 | 4 | 6 | 27 | 3,021 |
| Region 8 | 10 | 174 | 325 | 0 | 79 | 67 | 1 | 90 | 94 | 120 | 0 | 197 | 9 | 0 | 42 | 1,208 |
| Region 9 | 28 | 218 | 741 | 0 | 94 | 70 | 1 | 1 | 447 | 471 | 0 | 1,321 | 13 | o | 16 | 3,421 |
| Region 10 | 1 | 47 | 1,513 | 0 | 245 | 510 | 0 | 699 | 458 | 446 | 0 | 1,870 | 81 | 30 | 31 | 5,931 |
| Region 11 | 1 | 225 | 477 | 872 | 67 | 94 | 2 | 30 | 350 | 286 | o | 1,007 | 283 | o | 28 | 3,722 |
| Region 12 | 3 | 112 | 3,742 | 0 | 244 | 1,116 | 2 | 299 | 1,514 | 1,594 | 4 | 8,626 | 27 | 77 | 88 | 17,448 |
| Region 13 | 7 | 336 | 717 | 557 | 87 | 136 | 2 | 11 | 649 | 450 | 2 | 928 | 1 | 4 | 81 | 3,968 |
| Region 14 | 6 | 34 | 867 | 0 | 127 | 1,208 | 1 | 2 | 323 | 295 | 2 | 1,350 | 3 | 56 | 65 | 4,339 |
| Region 15 | 1 | 5 | 334 | 0 | 25 | 147 | 0 | 3 | 245 | 102 | 2 | 622 | 0 | 3 | 51 | 1,540 |
| Region 16 | 0 | 19 | 322 | 0 | 38 | 65 | 0 | 21 | 163 | 128 | 3 | 305 | 1 | 7 | 39 | 1,111 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | o | 0 | o | 0 | o | 0 | 0 | 35,409 | o | o | 35,409 |
| TOTALS | 476 | 1,725 | 16,927 | 1,429 | 1,964 | 3,886 | 30 | 2,363 | 7,705 | 6,210 | 139 | 23,600 | 35,933 | 254 | 884 | 103,525 |

 investigations.

11 DC and ER are included with IHW.
12 PWS investigations include Municipal Utility District Construction investigations.
13 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-2B: On-site Investigations Conducted FY 2018 (9/1/2017-8/31/2018)

| Table T-2B: On-site Investigations ${ }^{14}$ Conducted FY 2018 (9/1/2017-8/31/2018) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | IHW ${ }^{15}$ | MSW | OC | OSSF | PST | PWS ${ }^{16}$ | RAD | WQ | WR | UIC ${ }^{17}$ | MM ${ }^{18}$ | TOTAL |
| Region 1 | 64 | 8 | 248 | O | 38 | 52 | 0 | 147 | 327 | 56 | O | 37 | 0 | 21 | 8 | 1,006 |
| Region 2 | 10 | 28 | 85 | O | 30 | 76 | 0 | 80 | 107 | 121 | O | 38 | 0 | 0 | 21 | 596 |
| Region 3 | 26 | 32 | 124 | O | 23 | 44 | 0 | 75 | 296 | 125 | 0 | 169 | 21 | 0 | 24 | 959 |
| Region 4 | 167 | 94 | 1,462 | O | 102 | 76 | o | 247 | 1,683 | 652 | O | 541 | 18 | O | 96 | 5,138 |
| Region 5 | 68 | 29 | 162 | O | 104 | 47 | o | 38 | 464 | 304 | 0 | 473 | 56 | 0 | 172 | 1,917 |
| Region 6 | 0 | 8 | 653 | O | 51 | 62 | 0 | 5 | 151 | 40 | 0 | 64 | 0 | 0 | 73 | 1,107 |
| Region 7 | 0 | 35 | 171 | O | 116 | 17 | O | 21 | 144 | 51 | 124 | 36 | 3 | 2 | 23 | 743 |
| Region 8 | 6 | 110 | 75 | 0 | 44 | 40 | 0 | 42 | 80 | 49 | 0 | 55 | 5 | 0 | 32 | 538 |
| Region 9 | 24 | 65 | 209 | O | 18 | 53 | 0 | 0 | 370 | 249 | 0 | 250 | 3 | 0 | 15 | 1,256 |
| Region 10 | 1 | 26 | 484 | O | 101 | 473 | 0 | 447 | 362 | 247 | O | 198 | 80 | 3 | 27 | 2,449 |
| Region 11 | 0 | 36 | 267 | O | 24 | 87 | 0 | 18 | 318 | 205 | O | 176 | 259 | 0 | 25 | 1,415 |
| Region 12 | 3 | 104 | 1,863 | O | 83 | 1,094 | O | 148 | 1,404 | 1,241 | 3 | 858 | 19 | 14 | 85 | 6,919 |
| Region 13 | 4 | 53 | 304 | O | 29 | 116 | 0 | 7 | 610 | 205 | 2 | 250 | 1 | 0 | 81 | 1,662 |
| Region 14 | 6 | 29 | 515 | O | 41 | 1,199 | 0 | 2 | 300 | 220 | 2 | 169 | 2 | 11 | 61 | 2,557 |
| Region 15 | 1 | 5 | 162 | 0 | 17 | 134 | 0 | 3 | 217 | 73 | 1 | 142 | 0 | 0 | 49 | 804 |
| Region 16 | 0 | 16 | 220 | o | 13 | 62 | 0 | 17 | 144 | 73 | 3 | 77 | 1 | 1 | 38 | 665 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35,409 | 0 | 0 | 35,409 |
| TOTALS | 380 | 678 | 7,004 | o | 834 | 3,632 | 0 | 1,297 | 6,977 | 3,911 | 135 | 3,533 | 35,877 | 52 | 830 | 65,140 |

14 Totals include all on-site investigations conducted by TCEQ staff, local air programs, and contractors. Does not include record review and other offsite investigations.
15 DC is included with IHW.
16 PWS investigations include Municipal Utility District Construction investigations.
17 UIC also includes some investigations previously counted towards IHW
18 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-3A: Total Investigations Conducted FY 2017 (9/1/2016-8/31/2017)
Table T-3A: Total Investigations ${ }^{19}$ Conducted FY 2017 (9/1/2016 - 8/31/2017)

|  | AGRI | APO | AIR | EA | IHW ${ }^{20}$ | MSW | OC | OSSF | PST | PWS ${ }^{21}$ | RAD | WQ | WR | UIC | $\underset{22}{\mathbf{M M}}$ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 83 | 78 | 623 | 0 | 70 | 69 | 4 | 281 | 176 | 118 | 0 | 231 | 4 | 71 | 8 | 1,816 |
| Region 2 | 24 | 113 | 525 | 0 | 47 | 60 | 4 | 113 | 186 | 277 | 0 | 215 | 0 | 0 | 66 | 1,630 |
| Region 3 | 32 | 191 | 392 | 0 | 51 | 25 | 3 | 122 | 222 | 269 | 0 | 747 | 16 | 0 | 9 | 2,079 |
| Region 4 | 159 | 320 | 2,804 | 0 | 227 | 169 | 38 | 312 | 1,797 | 902 | 0 | 3,315 | 43 | 2 | 72 | 10,160 |
| Region 5 | 114 | 144 | 955 | 0 | 191 | 76 | 7 | 217 | 376 | 544 | 0 | 2,721 | 99 | 3 | 218 | 5,665 |
| Region 6 | 0 | 70 | 788 | 0 | 96 | 60 | 3 | 32 | 209 | 52 | 0 | 178 | 1 | 0 | 31 | 1,520 |
| Region 7 | 0 | 99 | 2,428 | 0 | 146 | 32 | 0 | 24 | 118 | 110 | 88 | 215 | 3 | 4 | 26 | 3,293 |
| Region 8 | 4 | 248 | 343 | 0 | 49 | 91 | 1 | 71 | 111 | 138 | 0 | 258 | 46 | 0 | 46 | 1,406 |
| Region 9 | 22 | 229 | 712 | 0 | 133 | 139 | 3 | 1 | 518 | 459 | 0 | 1,448 | 5 | 0 | 22 | 3,691 |
| Region 10 | 2 | 149 | 1,701 | 0 | 221 | 225 | 1 | 758 | 406 | 486 | 0 | 2,040 | 26 | 31 | 47 | 6,093 |
| Region 11 | 2 | 210 | 506 | 781 | 73 | 138 | 16 | 30 | 460 | 330 | 0 | 1,006 | 116 | 0 | 49 | 3,717 |
| Region 12 | 1 | 336 | 3,330 | 0 | 492 | 154 | 8 | 322 | 2,315 | 1,929 | 4 | 8,105 | 53 | 95 | 105 | 17,249 |
| Region 13 | 4 | 234 | 705 | 491 | 146 | 205 | 4 | 3 | 572 | 504 | 6 | 1,123 | 7 | 8 | 88 | 4,100 |
| Region 14 | 2 | 150 | 1,101 | 0 | 222 | 71 | 1 | 7 | 245 | 230 | 8 | 1,381 | 3 | 63 | 123 | 3,607 |
| Region 15 | 0 | 39 | 363 | 0 | 20 | 166 | 0 | 2 | 278 | 129 | 3 | 615 | 0 | 4 | 66 | 1,685 |
| Region 16 | 0 | 71 | 374 | 0 | 38 | 32 | 0 | 14 | 147 | 127 | 9 | 299 | 3 | 7 | 53 | 1,174 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35,261 | 0 | 0 | 35,261 |
| TOTALS | 449 | 2,681 | 17,650 | 1,272 | 2,222 | 1,712 | 93 | 2,309 | 8,136 | 6,604 | 118 | 23,897 | 35,686 | 288 | 1,029 | 104,146 |

 investigations.

20 DC and ER are included with IHW.
21 PWS investigations include Municipal Utility District Construction investigations.
22 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-3B: On-site Investigations Conducted FY 2017 (9/1/2016-8/31/2017)

| Table T-3B: On-site Investigations ${ }^{23}$ Conducted FY 2017 (9/1/2016-8/31/2017) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | IHW ${ }^{24}$ | MSW | OC | OSSF | PST | PWS ${ }^{55}$ | RAD | WQ | WR | UIC ${ }^{26}$ | MM ${ }^{27}$ | TOTAL |
| Region 1 | 73 | 11 | 240 | O | 23 | 66 | o | 132 | 160 | 59 | 0 | 55 | 4 | 24 | 7 | 854 |
| Region 2 | 14 | 24 | 79 | 0 | 33 | 38 | o | 57 | 139 | 155 | o | 39 | O | o | 48 | 626 |
| Region 3 | 14 | 41 | 124 | o | 16 | 18 | 1 | 68 | 197 | 112 | 0 | 132 | 15 | o | 7 | 745 |
| Region 4 | 114 | 84 | 2,069 | O | 135 | 110 | o | 141 | 1,650 | 559 | o | 493 | 35 | o | 65 | 5,455 |
| Region 5 | 106 | 17 | 158 | O | 115 | 63 | o | 79 | 351 | 341 | 0 | 483 | 98 | o | 212 | 2,023 |
| Region 6 | o | 14 | 716 | 0 | 36 | 49 | o | 18 | 183 | 36 | o | 86 | o | o | 27 | 1,165 |
| Region 7 | o | 24 | 165 | o | 86 | 23 | 0 | 12 | 109 | 47 | 86 | 41 | 1 | 0 | 13 | 607 |
| Region 8 | 4 | 51 | 57 | O | 32 | 54 | 0 | 31 | 96 | 66 | o | 88 | 6 | 0 | 21 | 506 |
| Region 9 | 17 | 55 | 215 | o | 28 | 78 | o | 0 | 467 | 250 | o | 262 | 4 | o | 18 | 1,394 |
| Region 10 | 1 | 31 | 716 | 0 | 87 | 181 | o | 455 | 341 | 248 | o | 227 | 25 | 4 | 45 | 2,361 |
| Region 11 | 2 | 36 | 263 | 0 | 32 | 110 | o | 18 | 431 | 209 | 0 | 162 | 114 | O | 37 | 1,414 |
| Region 12 | 1 | 23 | 1,296 | 0 | 135 | 121 | o | 159 | 2,136 | 1,451 | 4 | 560 | 9 | 18 | 97 | 6,010 |
| Region 13 | 4 | 39 | 379 | 0 | 51 | 166 | o | 2 | 505 | 247 | 6 | 306 | 7 | 2 | 86 | 1,800 |
| Region 14 | 1 | 27 | 410 | O | 102 | 41 | o | 7 | 192 | 152 | 8 | 173 | 3 | 13 | 110 | 1,239 |
| Region 15 | 0 | 9 | 158 | 0 | 10 | 149 | o | 2 | 257 | 84 | 3 | 138 | 0 | 2 | 61 | 873 |
| Region 16 | 0 | 30 | 228 | 0 | 17 | 31 | o | 6 | 124 | 61 | 9 | 62 | 3 | 1 | 49 | 621 |
| Watermaster Programs | o | O | 0 | 0 | O | o | o | 0 | 0 | O | 0 | O | 35,261 | o | 0 | 35,261 |
| TOTALS | 351 | 516 | 7,273 | 0 | 938 | 1,298 | 1 | 1,187 | 7,338 | 4,077 | 116 | 3,307 | 35,585 | 64 | 903 | 62,954 |

23 Totals include all on-site investigations conducted by TCEQ staff, local air programs, and contractors. Does not include record review and other offsite investigations.
24 DC is included with IHW.
25 PWS investigations include Municipal Utility District Construction investigations.
26 UIC also includes some investigations previously counted towards IHW
27 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-4A: Total Investigations Conducted FY 2016 (9/1/2015 - 8/31/2016)
Table T-4A: Total Investigations ${ }^{28}$ Conducted FY 2016 (9/1/2015-8/31/2016)

|  | AGRI | APO | AIR | EA | IHW ${ }^{29}$ | MSW | OC | OSSF | PST | PWS ${ }^{30}$ | RAD | WQ | WR | UIC | $\underset{\mathbf{3 1}}{\mathbf{M M}}$ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 67 | 125 | 550 | 0 | 118 | 65 | 0 | 277 | 317 | 137 | 0 | 239 | 6 | 66 | 4 | 1,971 |
| Region 2 | 22 | 109 | 450 | 0 | 80 | 64 | 8 | 99 | 255 | 211 | 0 | 218 | 2 | o | 43 | 1,561 |
| Region 3 | 57 | 131 | 359 | 0 | 59 | 63 | 1 | 114 | 282 | 257 | 0 | 785 | 39 | o | 35 | 2,182 |
| Region 4 | 307 | 243 | 2,619 | 0 | 273 | 188 | 79 | 273 | 1,912 | 626 | 0 | 3,317 | 30 | 3 | 50 | 9,920 |
| Region 5 | 98 | 131 | 1,038 | o | 212 | 49 | 24 | 181 | 452 | 561 | 0 | 2,671 | 59 | o | 151 | 5,627 |
| Region 6 | 3 | 82 | 690 | o | 110 | 90 | 4 | 59 | 196 | 66 | o | 162 | 1 | o | 52 | 1,515 |
| Region 7 | 3 | 104 | 2,462 | o | 111 | 18 | 2 | 30 | 231 | 108 | 263 | 230 | 6 | 6 | 70 | 3,644 |
| Region 8 | 7 | 445 | 424 | 0 | 36 | 61 | 0 | 100 | 114 | 96 | 0 | 180 | 87 | o | 36 | 1,586 |
| Region 9 | 32 | 253 | 706 | o | 174 | 166 | 9 | 8 | 359 | 409 | o | 1,409 | 31 | o | 39 | 3,595 |
| Region 10 | 0 | 134 | 1,776 | 0 | 213 | 146 | 0 | 692 | 496 | 479 | 0 | 1,944 | 140 | 38 | 64 | 6,122 |
| Region 11 | 2 | 335 | 476 | 700 | 89 | 173 | 38 | 13 | 712 | 275 | o | 951 | 262 | o | 64 | 4,090 |
| Region 12 | 2 | 336 | 3,594 | 0 | 593 | 154 | 31 | 351 | 1,611 | 2,292 | 0 | 8,120 | 38 | 102 | 97 | 17,321 |
| Region 13 | 8 | 223 | 684 | 557 | 110 | 194 | 6 | 9 | 640 | 386 | 3 | 1,041 | 47 | 3 | 80 | 3,991 |
| Region 14 | 4 | 141 | 745 | 0 | 169 | 67 | 1 | 14 | 469 | 200 | 0 | 1,403 | 4 | 64 | 71 | 3,352 |
| Region 15 | 2 | 60 | 341 | 0 | 19 | 108 | 0 | 3 | 237 | 114 | 0 | 609 | 5 | 5 | 32 | 1,535 |
| Region 16 | 0 | 82 | 402 | o | 46 | 54 | 0 | 25 | 121 | 112 | 4 | 310 | 0 | 6 | 60 | 1,222 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | o | 0 | 0 | o | 33,081 | o | O | 33,081 |
| TOTALS | 614 | 2,934 | 17,316 | 1,257 | 2,412 | 1,660 | 203 | 2,248 | 8,404 | 6,329 | 270 | 23,589 | 33,838 | 293 | 948 | 102,315 |

 investigations.
29 DC and ER are included with IHW.
30 PWS investigations include Municipal Utility District Construction investigations.
31 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-4B: On-site Investigations Conducted FY 2016 (9/1/2015 - 8/31/2016)

| Table T-4B: On-site Investigations ${ }^{32}$ Conducted FY 2016 (9/1/2015-8/31/2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | IHW ${ }^{33}$ | MSW | OC | OSSF | PST | PWS ${ }^{34}$ | RAD | WQ | WR | UIC ${ }^{35}$ | MM ${ }^{36}$ | TOTAL |
| Region 1 | 63 | 29 | 151 | 0 | 24 | 58 | o | 126 | 311 | 98 | o | 56 | 2 | 20 | 2 | 940 |
| Region 2 | 20 | 51 | 93 | 0 | 62 | 52 | o | 49 | 242 | 128 | O | 46 | 0 | 0 | 39 | 782 |
| Region 3 | 32 | 33 | 117 | 0 | 26 | 50 | 0 | 66 | 248 | 131 | o | 158 | 21 | 0 | 19 | 901 |
| Region 4 | 151 | 74 | 1,973 | 0 | 180 | 132 | 0 | 134 | 1,824 | 376 | 0 | 595 | 14 | 0 | 39 | 5,492 |
| Region 5 | 93 | 17 | 144 | 0 | 116 | 39 | 0 | 68 | 444 | 364 | 0 | 483 | 46 | 0 | 137 | 1,951 |
| Region 6 | 2 | 9 | 625 | 0 | 48 | 63 | 0 | 24 | 162 | 35 | 0 | 51 | 0 | 0 | 39 | 1,058 |
| Region 7 | 3 | 18 | 127 | 0 | 78 | 15 | 0 | 14 | 220 | 54 | 203 | 34 | 4 | 2 | 55 | 827 |
| Region 8 | 1 | 105 | 65 | 0 | 22 | 35 | 0 | 35 | 107 | 39 | 0 | 51 | 41 | 0 | 25 | 526 |
| Region 9 | 20 | 41 | 228 | 0 | 21 | 109 | 0 | 8 | 324 | 215 | 0 | 253 | 6 | 0 | 22 | 1,247 |
| Region 10 | 0 | 26 | 783 | 0 | 73 | 124 | 0 | 432 | 460 | 240 | 0 | 155 | 131 | 9 | 61 | 2,494 |
| Region 11 | 2 | 73 | 227 | 0 | 30 | 139 | 0 | 8 | 697 | 179 | 0 | 182 | 251 | 0 | 55 | 1,843 |
| Region 12 | 2 | 43 | 1,408 | 0 | 201 | 129 | 0 | 133 | 1,430 | 1,664 | 0 | 683 | 5 | 26 | 94 | 5,818 |
| Region 13 | 8 | 20 | 289 | 0 | 66 | 170 | 0 | 7 | 624 | 230 | 3 | 289 | 43 | 1 | 76 | 1,826 |
| Region 14 | 3 | 11 | 321 | 0 | 76 | 53 | 0 | 14 | 446 | 133 | 0 | 182 | 3 | 18 | 68 | 1,328 |
| Region 15 | 2 | 6 | 169 | 0 | 14 | 90 | 0 | 3 | 222 | 78 | 0 | 134 | 0 | 1 | 32 | 751 |
| Region 16 | 0 | 31 | 249 | 0 | 12 | 52 | 0 | 11 | 121 | 73 | 4 | 74 | 0 | 0 | 58 | 685 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33,081 | 0 | 0 | 33,081 |
| TOTALS | 402 | 587 | 6,969 | о | 1,049 | 1,310 | 0 | 1,132 | 7,882 | 4,037 | 210 | 3,426 | 33,648 | 77 | 821 | 61,550 |

32 Totals include all on-site investigations conducted by TCEQ staff, local air programs, and contractors. Does not include record review and other offsite investigations. 33 DC is included with IHW.
34 PWS investigations include Municipal Utility District Construction investigations.
35 UIC also includes some investigations previously counted towards IHW
36 Multi-Media includes investigations with one or more different parent programs and Tier II.

Table T-5A: Total Investigations Conducted FY 2015 (9/1/2014-8/31/2015)
Table T-5A: Total Investigations ${ }^{37}$ Conducted FY 2015 (9/1/2014-8/31/2015)

|  | AGRI | APO | AIR | EA | IHW ${ }^{8}$ | MSW | OC | OSSF | PST | PWS 39 | RAD | WQ | WR | UIC | $\mathbf{M M}$ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 87 | 28 | 776 | 0 | 139 | 75 | 5 | 277 | 153 | 157 | 0 | 288 | 12 | 45 | 218 | 2,260 |
| Region 2 | 21 | 59 | 883 | 0 | 52 | 70 | 2 | 74 | 136 | 271 | 0 | 268 | 29 | 0 | 46 | 1,911 |
| Region 3 | 20 | 86 | 723 | 0 | 28 | 75 | 7 | 146 | 108 | 271 | 0 | 731 | 139 | 0 | 118 | 2,452 |
| Region 4 | 164 | 1,148 | 3,798 | 0 | 192 | 199 | 91 | 209 | 1,340 | 696 | 0 | 3,123 | 187 | 1 | 168 | 11,316 |
| Region 5 | 124 | 25 | 1,336 | 0 | 93 | 135 | 16 | 137 | 102 | 445 | 0 | 2,806 | 115 | 0 | 431 | 5,765 |
| Region 6 | 2 | 20 | 766 | 0 | 45 | 95 | 0 | 27 | 218 | 72 | 0 | 190 | 3 | 0 | 131 | 1,569 |
| Region 7 | 4 | 21 | 3,566 | 0 | 58 | 115 | 4 | 26 | 125 | 104 | 225 | 310 | 5 | 0 | 248 | 4,811 |
| Region 8 | 1 | 80 | 336 | 0 | 11 | 84 | 0 | 150 | 108 | 103 | 0 | 370 | 176 | 0 | 484 | 1,903 |
| Region 9 | 6 | 236 | 778 | 0 | 33 | 186 | 10 | 12 | 188 | 412 | 0 | 1,414 | 147 | 0 | 131 | 3,553 |
| Region 10 | 0 | 58 | 2,297 | 0 | 83 | 180 | 2 | 671 | 271 | 471 | 0 | 2,182 | 71 | 2 | 110 | 6,398 |
| Region 11 | 0 | 1,510 | 564 | 722 | 45 | 141 | 40 | 32 | 184 | 292 | 0 | 1,097 | 18 | 0 | 137 | 4,782 |
| Region 12 | 1 | 737 | 3,526 | 0 | 391 | 243 | 46 | 352 | 1,351 | 3,015 | 1 | 8,712 | 62 | 9 | 315 | 18,761 |
| Region 13 | 8 | 453 | 920 | 506 | 64 | 240 | 21 | 21 | 170 | 486 | 1 | 1,164 | 55 | 0 | 307 | 4,416 |
| Region 14 | 3 | 53 | 788 | 0 | 364 | 179 | 0 | 5 | 219 | 167 | 0 | 1,529 | 36 | 125 | 251 | 3,719 |
| Region 15 | 2 | 6 | 480 | 0 | 35 | 136 | 2 | 3 | 74 | 103 | 1 | 639 | 1 | 0 | 89 | 1,571 |
| Region 16 | 4 | 14 | 671 | 0 | 11 | 81 | 0 | 41 | 51 | 137 | 0 | 397 | 4 | 0 | 134 | 1,545 |
| Other ${ }^{40}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3,086 | 0 | 0 | 0 | 0 | 0 | 0 | 3,086 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29,883 | 0 | 0 | 29,883 |
| TOTALS | 447 | 4,534 | 22,208 | 1,228 | 1,644 | 2,234 | 246 | 2,183 | 7,884 | 7,202 | 228 | 25,220 | 30,943 | 182 | 3,318 | 109,701 |

 investigations.

38 DC is included with IHW.
39 PWS investigations include Municipal Utility District Construction investigations.
40 "Other" includes those investigations conducted by contracted investigators.

Table T-5B: On-site Investigations Conducted FY 2015 (9/1/2014 - 8/31/2015)

| Table T-5B: On-site Investigations ${ }^{11}$ Conducted FY 2015 (9/1/2014-8/31/2015) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | $\underset{42}{\text { IHW }}$ | MSW | OC | OSSF | PST | PWS ${ }^{43}$ | RAD | WQ | WR | UIC | MM | TOTAL |
| Region 1 | 86 | 15 | 246 | O | 56 | 7 | 0 | 130 | 149 | 102 | o | 75 | 4 | 22 | 137 | 1,029 |
| Region 2 | 13 | 20 | 91 | O | 48 | 58 | O | 34 | 127 | 164 | 0 | 56 | 26 | 0 | 26 | 663 |
| Region 3 | 11 | 49 | 322 | O | 24 | 53 | 0 | 84 | 75 | 118 | 0 | 116 | 40 | 0 | 93 | 985 |
| Region 4 | 139 | 114 | 2,704 | O | 142 | 64 | 1 | 127 | 1,234 | 410 | 0 | 465 | 75 | 1 | 162 | 5,638 |
| Region 5 | 100 | 24 | 192 | 0 | 71 | 129 | 0 | 54 | 76 | 248 | 0 | 504 | 98 | 0 | 400 | 1,896 |
| Region 6 | 2 | 18 | 672 | O | 36 | 102 | O | 15 | 192 | 36 | O | 85 | 0 | O | 107 | 1,265 |
| Region 7 | 4 | 15 | 281 | 0 | 47 | 74 | 0 | 14 | 100 | 49 | 0 | 48 | 2 | 0 | 205 | 839 |
| Region 8 | 1 | 19 | 62 | 0 | 4 | 75 | 0 | 57 | 95 | 51 | 0 | 41 | 47 | 0 | 235 | 687 |
| Region 9 | 4 | 28 | 304 | 0 | 27 | 52 | 1 | 10 | 128 | 265 | 0 | 223 | 21 | 0 | 94 | 1,157 |
| Region 10 | 0 | 38 | 854 | O | 66 | 141 | O | 438 | 222 | 265 | O | 263 | 59 | 2 | 91 | 2,439 |
| Region 11 | O | 6 | 274 | 535 | 36 | 204 | 0 | 20 | 156 | 201 | 0 | 250 | 5 | 0 | 104 | 1,791 |
| Region 12 | 1 | 50 | 950 | 0 | 265 | 92 | 1 | 167 | 1,223 | 2,038 | 0 | 811 | 10 | 9 | 256 | 5,873 |
| Region 13 | 7 | 28 | 527 | 361 | 56 | 189 | 0 | 18 | 115 | 351 | 0 | 294 | 78 | 0 | 254 | 2,278 |
| Region 14 | 5 | 19 | 290 | 0 | 115 | 211 | 0 | 3 | 200 | 103 | 0 | 203 | 1 | 46 | 211 | 1,407 |
| Region 15 | 2 | 6 | 96 | O | 31 | 136 | 0 | 3 | 55 | 68 | 0 | 171 | 58 | 0 | 86 | 712 |
| Region 16 | 4 | 11 | 326 | O | 11 | 127 | O | 17 | 40 | 76 | o | 114 | 19 | 0 | 99 | 844 |
| Other ${ }^{44}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3,086 | 0 | 0 | 0 | 0 | 0 | 0 | 3,086 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | O | 0 | 0 | 0 | 29,883 | 0 | 0 | 29,883 |
| TOTALS | 379 | 460 | 8,191 | 896 | 1,035 | 1,714 | 3 | 1,191 | 7,273 | 4,545 | o | 3,719 | 30,426 | 80 | 2,560 | 62,472 |

[^2]Table T-6A: Total Investigations Conducted FY 2014 (9/1/2013 - 8/31/2014)

Table T-5A: Total Investigations 45 Conducted FY 2014 (9/1/2013-8/31/2014)

|  | AGRI | APO | AIR | EA | IHW ${ }^{46}$ | MSW | OC | OSSF | PST | PWS ${ }^{7}$ | RAD | WQ | WR | UIC | MM | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 87 | 52 | 542 | o | 135 | 48 | 4 | 316 | 175 | 200 | 0 | 319 | o | 43 | 97 | 2,018 |
| Region 2 | 27 | 40 | 557 | o | 76 | 85 | o | 78 | 88 | 323 | 0 | 297 | 26 | o | 46 | 1,643 |
| Region 3 | 4 | 48 | 401 | 0 | 24 | 83 | 0 | 120 | 69 | 200 | 0 | 615 | 171 | 0 | 31 | 1,766 |
| Region 4 | 162 | 631 | 2886 | 0 | 160 | 216 | 16 | 253 | 1571 | 619 | 0 | 3,196 | 219 | 1 | 141 | 10,071 |
| Region 5 | 141 | 11 | 1,318 | 0 | 79 | 193 | 8 | 173 | 92 | 483 | 0 | 2,469 | 96 | 1 | 282 | 5,346 |
| Region 6 | 1 | 44 | 937 | o | 14 | 83 | о | 16 | 388 | 67 | o | 203 | o | o | 124 | 1,877 |
| Region 7 | 5 | 49 | 2,329 | 0 | 57 | 51 | 0 | 25 | 58 | 141 | 164 | 357 | 1 | 0 | 55 | 3,292 |
| Region 8 | 8 | 44 | 309 | 0 | 1 | 67 | 2 | 114 | 83 | 75 | 0 | 165 | 121 | 0 | 33 | 1,022 |
| Region 9 | 10 | 183 | 1,119 | 0 | 46 | 219 | 3 | 19 | 87 | 432 | 0 | 1,461 | 235 | 0 | 62 | 3,876 |
| Region 10 | 0 | 48 | 2,310 | 0 | 85 | 309 | 0 | 623 | 229 | 577 | 0 | 2,068 | 24 | 1 | 20 | 6,294 |
| Region 11 | 1 | 888 | 494 | 747 | 63 | 211 | 15 | 32 | 103 | 284 | 0 | 1,304 | 21 | 0 | 134 | 4,297 |
| Region 12 | 13 | 638 | 3,851 | 0 | 413 | 316 | 12 | 120 | 2090 | 1,383 | 0 | 8,456 | 55 | 9 | 345 | 17,701 |
| Region 13 | 1 | 503 | 1,020 | 644 | 101 | 210 | 6 | 6 | 229 | 311 | 3 | 915 | 60 | 0 | 223 | 4,232 |
| Region 14 | 6 | 25 | 728 | 0 | 432 | 160 | 0 | 4 | 138 | 241 | 1 | 1,451 | 0 | 133 | 139 | 3,458 |
| Region 15 | 0 | 2 | 581 | 0 | 54 | 170 | 2 | 2 | 87 | 116 | 0 | 637 | 185 | 0 | 99 | 1,935 |
| Region 16 | 0 | 10 | 1,215 | 0 | 11 | 83 | 0 | 91 | 40 | 167 | 3 | 358 | 2 | 3 | 96 | 2,079 |
| Other ${ }^{48}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1908 | 0 | 0 | 0 | 0 | 0 | 0 | 1,908 |
| Watermaster Programs | 0 | o | 0 | 0 | 0 | 0 | 0 | 0 | o | o | 0 | 0 | 30,191 | 0 | 0 | 30,191 |
| TOTALS | 466 | 3,216 | 20,597 | 1,391 | 1,751 | 2,504 | 68 | 1,992 | 7,435 | 5,619 | 171 | 24,271 | 31,407 | 191 | 1,927 | 103,006 |

45 Total Investigations is a summary of ALL investigations conducted by TCEQ staff and includes on-site, record reviews and complaint investigations.
46 DC is included with IHW.
47 PWS investigations include Municipal Utility District Construction investigations.
48 "Other" includes those investigations conducted by contracted investigators.

Table T-6B: On-site Investigations Conducted FY 2014 (9/1/2013 - 8/31/2014)
Table T-6B: On-site Investigations ${ }^{49}$ Conducted FY 2014 (9/1/2013-8/31/2014)

|  | AGRI | APO | AIR | EA | IHW ${ }^{50}$ | MSW | OC | OSSF | PST | PWS ${ }^{1}$ | RAD | WQ | WR | UIC | MM | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 71 | 37 | 206 | 0 | 60 | 44 | 0 | 164 | 171 | 137 | 0 | 65 | 0 | 21 | 90 | 1,066 |
| Region 2 | 20 | 37 | 113 | 0 | 70 | 72 | 0 | 43 | 62 | 185 | 0 | 58 | 26 | 0 | 36 | 722 |
| Region 3 | 4 | 34 | 149 | 0 | 22 | 74 | 0 | 62 | 41 | 103 | 0 | 94 | 151 | 0 | 29 | 763 |
| Region 4 | 141 | 70 | 2,005 | 0 | 119 | 130 | 0 | 166 | 1,419 | 333 | 0 | 535 | 176 | 1 | 137 | 5,232 |
| Region 5 | 114 | 11 | 225 | 0 | 63 | 157 | 0 | 85 | 36 | 304 | 0 | 422 | 92 | 1 | 275 | 1,785 |
| Region 6 | 1 | 33 | 707 | 0 | 9 | 62 | 0 | 11 | 370 | 42 | 0 | 92 | 0 | 0 | 110 | 1,437 |
| Region 7 | 4 | 28 | 383 | 0 | 50 | 41 | 0 | 8 | 42 | 83 | 0 | 49 | 1 | 0 | 49 | 738 |
| Region 8 | 4 | 2 | 155 | 0 | 0 | 41 | 0 | 42 | 40 | 40 | 0 | 24 | 105 | 0 | 15 | 468 |
| Region 9 | 7 | 35 | 504 | 0 | 31 | 141 | 0 | 16 | 57 | 255 | 0 | 253 | 227 | 0 | 47 | 1,573 |
| Region 10 | 0 | 37 | 1,002 | 0 | 71 | 258 | 0 | 419 | 188 | 347 | 0 | 258 | 17 | 1 | 15 | 2,613 |
| Region 11 | 1 | 25 | 244 | 539 | 46 | 141 | 0 | 21 | 77 | 192 | 0 | 412 | 21 | 0 | 123 | 1,842 |
| Region 12 | 10 | 87 | 1,449 | 0 | 303 | 235 | 0 | 110 | 1,897 | 713 | 0 | 927 | 53 | 9 | 331 | 6,124 |
| Region 13 | 1 | 39 | 701 | 423 | 86 | 179 | 0 | 6 | 153 | 175 | 0 | 225 | 60 | 0 | 212 | 2,260 |
| Region 14 | 5 | 11 | 348 | 0 | 149 | 129 | 0 | 4 | 119 | 127 | 0 | 210 | 0 | 49 | 139 | 1,290 |
| Region 15 | 0 | 2 | 101 | 0 | 48 | 147 | 0 | 1 | 75 | 71 | 0 | 188 | 185 | 0 | 92 | 910 |
| Region 16 | 0 | 10 | 608 | 0 | 10 | 77 | 0 | 43 | 35 | 96 | o | 100 | 2 | 3 | 88 | 1,072 |
| Other ${ }^{52}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,908 | 0 | 0 | 0 | 0 | 0 | 0 | 1,908 |
| Watermaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | 29,973 | 0 | о | 29,973 |
| TOTALS | 383 | 498 | 8,900 | 962 | 1,137 | 1,928 | o | 1,201 | 6,690 | 3,203 | 0 | 3,912 | 31,089 | 85 | 1,788 | 61,776 |

49 Total On-site Investigations includes complaint investigations.
50 DC is included with IHw.
51 PWS investigations include Municipal Utility District Construction investigations.
52 "Other" includes those investigations conducted by contracted investigators.

Table T-7: Complaint Investigations, FY 2019 (9/1/2018-8/31/2019)

| Table T-7: Complaint Investigations, FY 2019 (9/1/2018-8/31/2019) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | ER | IHW53 | MSW | OC | OSSF | PST | PWS | WQ | WR | MM54 | TOTAL |
| Region 1 | 6 | 0 | 20 | 0 | 0 | 13 | 20 | 1 | 3 | 2 | 3 | 2 | 0 | 1 | 71 |
| Region 2 | 2 | 0 | 31 | 0 | 0 | 5 | 24 | 0 | 2 | 0 | 10 | 8 | 0 | 6 | 88 |
| Region 3 | 7 | 0 | 26 | 0 | 0 | 4 | 21 | 0 | 11 | 2 | 59 | 71 | 8 | 4 | 213 |
| Region 4 | 22 | 5 | 346 | 0 | 0 | 11 | 42 | 6 | 19 | 21 | 237 | 185 | 14 | 8 | 916 |
| Region 5 | 5 | 2 | 102 | 0 | 0 | 0 | 2 | 5 | 1 | 1 | 68 | 168 | 5 | 5 | 364 |
| Region 6 | 0 | 0 | 36 | 0 | 0 | O | 14 | 1 | 1 | 0 | 2 | 3 | 0 | 1 | 58 |
| Region 7 | 0 | 0 | 93 | 0 | 1 | 32 | 19 | 0 | 3 | 1 | 19 | 9 | 0 | 7 | 184 |
| Region 8 | 0 | 0 | 15 | 0 | 0 | 5 | 17 | 0 | 2 | 0 | 5 | 19 | 6 | 8 | 77 |
| Region 9 | 4 | 2 | 86 | 0 | 0 | 7 | 36 | 0 | 0 | 3 | 82 | 68 | 22 | 6 | 316 |
| Region 10 | 0 | 0 | 162 | 0 | 0 | 5 | 76 | 0 | 79 | 3 | 100 | 52 | 2 | 7 | 486 |
| Region 11 | 1 | 6 | 100 | 37 | 0 | 3 | 33 | 1 | 5 | 3 | 44 | 57 | 4 | 15 | 309 |
| Region 12 | 6 | 21 | 224 | 0 | 1 | 9 | 60 | 7 | 34 | 18 | 234 | 193 | 6 | 8 | 821 |
| Region 13 | 5 | 3 | 214 | 14 | 1 | 7 | 53 | 1 | 2 | 11 | 57 | 84 | 26 | 19 | 497 |
| Region 14 | 0 | 4 | 178 | 0 | 1 | 2 | 22 | 0 | 0 | 4 | 80 | 57 | 2 | 11 | 361 |
| Region 15 | 0 | 0 | 29 | 0 | 1 | 0 | 27 | 0 | 0 | 9 | 21 | 11 | 0 | 9 | 107 |
| Region 16 | 1 | 2 | 20 | 0 | 0 | 0 | 18 | 0 | 2 | 2 | 4 | 13 | 2 | 3 | 67 |
| WaterMaster Programs |  |  |  |  |  |  |  | 0 |  |  |  |  | 47 |  | 47 |
| TOTALS | 59 | 45 | 1,682 | 51 | 5 | 103 | 484 | 22 | 164 | 80 | 1,025 | 1,000 | 97 | 118 | 4,982 |

53 Dry Cleaner is included with IHW.
54 The "Multi-Media" category includes any complaint associated with more than one media. Those complaints are not included in individual media counts.

Table T-8: Complaint Investigations, FY 2018 (9/1/2017-8/31/2018)
Table T-8: Complaint Investigations, FY 2018 (9/1/2017-8/31/2018)

| Table T-8: Complaint Investigations, FY 2018 (9/1/2017-8/31/2018) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | ER | IHW ${ }^{5}$ | MSW | OC | OSSF | PST | PWS | WQ | WR | MM ${ }^{66}$ | TOTAL |
| Region 1 | 7 | 1 | 23 | 0 | 0 | 9 | 21 | 0 | 3 | 1 | 3 | 6 | 0 | 0 | 74 |
| Region 2 | 1 | 2 | 41 | 0 | 0 | 5 | 29 | 0 | 2 | 1 | 13 | 8 | 0 | 4 | 106 |
| Region 3 | 2 | 0 | 32 | 0 | 0 | 5 | 13 | 0 | 6 | 7 | 44 | 30 | 5 | 7 | 151 |
| Region 4 | 12 | 9 | 363 | o | o | 15 | 26 | 8 | 23 | 45 | 250 | 143 | 7 | 10 | 911 |
| Region 5 | 5 | 6 | 99 | O | 0 | 1 | 5 | 2 | 8 | 1 | 76 | 105 | 8 | 8 | 324 |
| Region 6 | o | 0 | 65 | 0 | 0 | 3 | 24 | 0 | 1 | 0 | 2 | 9 | 0 | 3 | 107 |
| Region 7 | 0 | 1 | 110 | o | 0 | 34 | 10 | 0 | o | 0 | 11 | 13 | 2 | 9 | 190 |
| Region 8 | 1 | 1 | 29 | 0 | 0 | 1 | 12 | 0 | 10 | 1 | 3 | 8 | 2 | 8 | 76 |
| Region 9 | 7 | 1 | 100 | 0 | 2 | 2 | 23 | 0 | O | 6 | 81 | 65 | 3 | 3 | 293 |
| Region 10 | o | 1 | 105 | 0 | 0 | 6 | 61 | o | 106 | 5 | 81 | 53 | 2 | 9 | 429 |
| Region 11 | o | 2 | 131 | 26 | 0 | 5 | 27 | o | 1 | 2 | 27 | 42 | 7 | 5 | 275 |
| Region 12 | 2 | 20 | 189 | O | 1 | 8 | 71 | 0 | 1 | 11 | 234 | 159 | 7 | 8 | 711 |
| Region 13 | 2 | 4 | 181 | 10 | 0 | 8 | 43 | 1 | 5 | 9 | 48 | 67 | 0 | 17 | 395 |
| Region 14 | 4 | o | 105 | 0 | 1 | 2 | 13 | 0 | O | 3 | 46 | 29 | 0 | 18 | 221 |
| Region 15 | o | 0 | 36 | O | 0 | 2 | 32 | 0 | 1 | 3 | 13 | 23 | 0 | 11 | 121 |
| Region 16 | 0 | 3 | 29 | 0 | 0 | 1 | 13 | 0 | 0 | 1 | 14 | 25 | 0 | 3 | 89 |
| WaterMaster Programs |  |  |  |  |  |  |  |  |  |  |  |  | 72 |  | 72 |
| TOTALS | 43 | 51 | 1,638 | 36 | 4 | 107 | 423 | 11 | 167 | 96 | 946 | 785 | 43 | 123 | 4,545 |

55 Dry Cleaner is included with IHW.
56 The "Multi-Media" category includes any complaint associated with more than one media. Those complaints are not included in individual media counts.

Table T-9: Complaint Investigations, FY 2017 (9/1/2016-8/31/2017)

| Table T-9: Complaint Investigations, FY 2017 (9/1/2016-8/31/2017) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | ER | IHW57 | MSW | OC | OSSF | PST | PWS | WQ | WR | MM5 ${ }^{8}$ | TOTAL |
| Region 1 | 3 | 1 | 11 | 0 | O | 8 | 18 | 2 | 0 | o | 3 | 6 | 2 | o | 54 |
| Region 2 | 5 | o | 23 | 0 | o | 0 | 12 | 3 | 4 | 4 | 17 | 13 | 0 | 7 | 88 |
| Region 3 | O | o | 34 | o | o | 3 | 6 | 3 | 2 | 2 | 37 | 29 | 2 | o | 118 |
| Region 4 | 9 | 6 | 551 | o | o | 20 | 34 | 16 | 29 | 38 | 230 | 166 | 7 | 4 | 1,110 |
| Region 5 | 7 | 4 | 77 | o | o | 1 | 7 | 6 | 7 | 2 | 108 | 74 | 9 | 17 | 319 |
| Region 6 | o | O | 75 | o | o | o | 28 | 1 | 4 | 1 | 4 | 12 | O | 1 | 126 |
| Region 7 | o | o | 112 | o | 1 | 26 | 16 | o | 2 | 3 | 6 | 21 | O | 4 | 191 |
| Region 8 | 1 | о | 22 | о | o | o | 14 | o | 5 | 7 | 12 | 11 | 6 | 7 | 85 |
| Region 9 | 2 | 2 | 96 | o | 1 | 5 | 36 | 1 | o | 5 | 82 | 70 | 18 | 5 | 323 |
| Region 10 | 0 | O | 100 | 0 | 3 | 13 | 87 | 1 | 86 | 13 | 73 | 55 | O | 8 | 439 |
| Region 11 | 1 | 1 | 130 | 24 | 3 | 2 | 45 | 8 | 1 | 4 | 31 | 40 | 3 | 9 | 302 |
| Region 12 | 1 | 1 | 243 | O | 1 | 24 | 65 | 3 | 17 | 50 | 244 | 173 | 12 | 1 | 835 |
| Region 13 | 3 | 5 | 164 | 10 | 1 | 16 | 65 | 2 | o | 18 | 54 | 79 | 17 | 19 | 453 |
| Region 14 | O | 0 | 112 | o | 3 | 15 | 22 | 1 | O | 5 | 36 | 27 | 6 | 28 | 255 |
| Region 15 | o | 2 | 48 | o | o | 3 | 38 | o | o | 4 | 21 | 29 | o | 12 | 157 |
| Region 16 | o | o | 23 | о | o | 2 | 13 | o | o | 4 | 10 | 13 | 1 | 3 | 69 |
| WaterMaster Programs |  |  |  |  |  |  |  |  |  |  |  |  | 39 |  | 39 |
| TOTALS | 32 | 22 | 1,821 | 34 | 13 | 138 | 506 | 47 | 157 | 160 | 968 | 818 | 83 | 125 | 4,963 |

Table T-10: Complaint Investigations, FY 2016 (9/1/2015-8/31/2016)

| Table T-10: Complaint Investigations, FY 2016 (9/1/2015-8/31/2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | EA | ER | IHW59 | MSW | OC | OSSF | PST | PWS | WQ | WR | MM ${ }^{60}$ | TOTAL |
| Region 1 | 4 | 0 | 14 | 0 | 0 | 3 | 20 | 0 | 2 | 1 | 7 | 3 | 0 | 1 | 55 |
| Region 2 | 5 | 1 | 26 | 0 | 0 | 6 | 14 | 6 | 2 | 0 | 20 | 15 | 0 | 6 | 101 |
| Region 3 | 5 | 1 | 26 | 0 | 0 | 8 | 21 | 1 | 10 | 6 | 56 | 45 | 11 | 6 | 196 |
| Region 4 | 28 | 1 | 532 | 0 | 0 | 22 | 47 | 46 | 24 | 51 | 125 | 170 | 6 | 4 | 1,056 |
| Region 5 | 7 | 0 | 69 | 0 | 0 | 3 | 5 | 12 | 4 | 1 | 134 | 113 | 8 | 20 | 376 |
| Region 6 | 2 | 0 | 51 | 0 | 0 | 0 | 37 | 3 | 5 | 1 | 4 | 6 | 1 | 8 | 118 |
| Region 7 | 0 | 3 | 50 | 0 | 1 | 26 | 8 | 1 | 0 | 2 | 5 | 29 | 1 | 19 | 145 |
| Region 8 | 1 | 0 | 17 | 0 | 0 | 1 | 16 | 0 | 2 | 0 | 6 | 18 | 28 | 7 | 96 |
| Region 9 | 1 | 1 | 91 | 0 | 1 | 6 | 55 | 5 | 0 | 7 | 61 | 68 | 14 | 5 | 315 |
| Region 10 | 0 | 1 | 99 | 0 | 1 | 8 | 45 | 0 | 95 | 11 | 85 | 54 | 0 | 3 | 402 |
| Region 11 | 0 | 0 | 123 | 15 | 2 | 2 | 53 | 19 | 2 | 3 | 19 | 40 | 5 | 11 | 294 |
| Region 12 | 2 | 0 | 213 | 0 | 2 | 29 | 64 | 13 | 19 | 43 | 213 | 102 | 7 | 2 | 709 |
| Region 13 | 5 | 0 | 131 | 7 | 1 | 20 | 69 | 3 | 4 | 20 | 44 | 93 | 58 | 19 | 474 |
| Region 14 | 1 | 0 | 126 | 0 | 0 | 7 | 26 | 1 | 1 | 3 | 32 | 58 | 6 | 5 | 266 |
| Region 15 | 0 | 1 | 39 | 0 | 1 | 2 | 23 | 0 | 0 | 0 | 21 | 23 | 0 | 9 | 119 |
| Region 16 | 0 | 0 | 24 | 0 | 0 | 5 | 23 | 0 | 0 | 2 | 16 | 25 | 2 | 13 | 110 |
| WaterMaster Programs |  |  |  |  |  |  |  |  |  |  |  |  | 41 |  | 41 |
| TOTALS | 61 | 9 | 1,631 | 22 | 9 | 148 | 526 | 110 | 170 | 151 | 848 | 862 | 147 | 138 | 4,873 ${ }^{61}$ |

59 Beginning in FY 2016, complaint investigations for the Dry Cleaner (DC) program is included in IHW (Note: There were no complaints for DC in FY2016).
60 New category "Multi-Media" includes any complaint associated with more than one media and Tier II. Those complaints are not included in individual media counts.
 investigations is greater.

Table T-11: Complaint Investigations, FY 2015 (9/1/2014-8/31/2015)

| Table T-11: Complaint Investigations, FY 2015 (9/1/2014-8/31/2015) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | ER | IHW | MSW | OSSF | PST | PWS | WQ | WR | TOTAL |
| Region 1 | 6 | 0 | 24 | 0 | 0 | 0 | 8 | 14 | 2 | 1 | 0 | 1 | 0 | 56 |
| Region 2 | 1 | 1 | 17 | 0 | 0 | 0 | 6 | 9 | 5 | 3 | 17 | 16 | 0 | 75 |
| Region 3 | 2 | 3 | 36 | 0 | 0 | 0 | 7 | 20 | 9 | 4 | 25 | 28 | 11 | 145 |
| Region 4 | 19 | 12 | 377 | 0 | 0 | 0 | 29 | 39 | 26 | 52 | 122 | 112 | 17 | 805 |
| Region 5 | 12 | 6 | 51 | 0 | 0 | 0 | 15 | 24 | 4 | 1 | 57 | 106 | 15 | 291 |
| Region 6 | 0 | 1 | 63 | 0 | 0 | 0 | 1 | 26 | 3 | 2 | 4 | 11 | 0 | 111 |
| Region 7 | 1 | 0 | 68 | 0 | 0 | 1 | 26 | 36 | 4 | 2 | 5 | 38 | 1 | 182 |
| Region 8 | 0 | 0 | 23 | 0 | 0 | 0 | 2 | 14 | 4 | 1 | 6 | 51 | 3 | 104 |
| Region 9 | 2 | 1 | 151 | 0 | 0 | 3 | 3 | 56 | 0 | 6 | 78 | 55 | 8 | 363 |
| Region 10 | 0 | 1 | 92 | 0 | 0 | 0 | 8 | 17 | 105 | 10 | 54 | 39 | 3 | 329 |
| Region 11 | 0 | 1 | 126 | 0 | 26 | 1 | 13 | 48 | 2 | 6 | 15 | 54 | 2 | 294 |
| Region 12 | 0 | 1 | 162 | 0 | 0 | 0 | 24 | 87 | 4 | 36 | 241 | 65 | 5 | 625 |
| Region 13 | 0 | 4 | 93 | 0 | 12 | 1 | 17 | 56 | 6 | 22 | 15 | 87 | 33 | 346 |
| Region 14 | 1 | 2 | 88 | 0 | 0 | 0 | 11 | 20 | 0 | 6 | 25 | 50 | 0 | 203 |
| Region 15 | 0 | 1 | 18 | 0 | 0 | 0 | 2 | 29 | 1 | 3 | 14 | 26 | 0 | 94 |
| Region 16 | 0 | 1 | 67 | 0 | 0 | 0 | 3 | 29 | 1 | 2 | 10 | 32 | 0 | 145 |
| WaterMaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 40 |
| No Progra | Assig | ${ }^{62}$ |  |  |  |  |  |  |  |  |  |  |  | 4 |
| TOTALS | 44 | 35 | 1,456 | 0 | 38 | 6 | 175 | 524 | 176 | 157 | 688 | 771 | 138 | 4,212 ${ }^{63}$ |

[^3]Table T-12: Complaint Investigations, FY 2014 (9/1/2013 - 8/31/2014)

| Table T-12: Complaint Investigations, FY 2014 (9/1/2013-8/31/2014) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | ER | IHW | MSW | OSSF | PST | PWS | WQ | WR | TOTAL |
| Region 1 | 8 | 0 | 22 | 0 | 0 | 0 | 11 | 5 | 5 | 0 | 4 | 10 | 0 | 65 |
| Region 2 | 7 | 2 | 30 | 0 | O | O | 9 | 16 | 4 | 3 | 29 | 14 | O | 114 |
| Region 3 | 2 | 1 | 33 | 0 | O | O | 6 | 26 | 5 | 6 | 31 | 31 | 10 | 151 |
| Region 4 | 11 | 4 | 485 | 0 | 0 | 0 | 12 | 38 | 24 | 63 | 98 | 133 | 18 | 886 |
| Region 5 | 12 | 2 | 105 | 0 | 0 | 1 | 16 | 35 | 9 | 6 | 74 | 83 | 13 | 356 |
| Region 6 | 0 | 0 | 84 | 0 | 0 | 0 | 2 | 22 | 3 | 1 | 6 | 19 | 0 | 137 |
| Region 7 | 0 | 4 | 71 | 0 | 0 | 6 | 20 | 8 | 0 | 9 | 18 | 16 | 0 | 152 |
| Region 8 | 0 | 0 | 24 | 0 | 0 | 1 | 0 | 18 | 10 | 0 | 8 | 15 | 5 | 81 |
| Region 9 | 6 | 1 | 165 | 0 | 0 | 7 | 7 | 28 | 0 | 4 | 77 | 62 | 13 | 370 |
| Region 10 | 0 | 0 | 118 | 0 | 0 | 1 | 6 | 37 | 106 | 9 | 60 | 34 | 2 | 373 |
| Region 11 | 1 | 0 | 65 | 0 | 9 | 0 | 7 | 35 | 0 | 8 | 19 | 45 | 3 | 192 |
| Region 12 | 5 | 11 | 190 | 0 | 0 | 1 | 20 | 78 | 2 | 75 | 158 | 111 | 4 | 655 |
| Region 13 | 0 | 9 | 104 | 0 | 6 | 2 | 26 | 52 | 0 | 18 | 15 | 66 | 23 | 321 |
| Region 14 | 4 | 0 | 101 | 0 | 0 | 1 | 5 | 26 | 0 | 8 | 22 | 34 | 0 | 201 |
| Region 15 | 0 | 0 | 20 | 0 | 0 | 0 | 1 | 17 | 0 | 1 | 13 | 29 | 1 | 82 |
| Region 16 | 0 | 0 | 20 | 0 | 0 | 0 | 1 | 25 | 2 | 2 | 23 | 23 | 0 | 96 |
| WaterMaster Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 38 | 38 |
| No Progra | Assig | ${ }^{64}$ |  |  |  |  |  |  |  |  |  |  |  | 3 |
| TOTALS | 56 | 34 | 1,637 | 0 | 15 | 20 | 149 | 466 | 170 | 213 | 655 | 725 | 130 | 4,273 ${ }^{65}$ |

 yet been assigned to a program area.
 investigations is greater.

Table T-13: Notices of Violation Issued (Mailed) FY 2019 (9/1/2018-8/31/2019) from Regional Offices
Table T-13: Notices of Violation Issued (Mailed) FY 2019 (9/1/2018-8/31/2019) from Regional Offices

| Table T-13: Notices of Violation Issued (Mailed) FY 2019 (9/1/2018-8/31/2019) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW ${ }^{66}$ | MSW | OSSF | PST | PWS | WQ | WR | MM ${ }^{67}$ | TOTAL |
| Region 01 | 8 | 1 | 45 | 0 | 0 | 5 | 16 | 0 | 15 | 35 | 18 | 0 | 2 | 145 |
| Region 02 | 1 | 0 | 15 | 0 | 0 | 8 | 16 | 1 | 30 | 48 | 13 | O | 10 | 142 |
| Region 03 | 6 | 8 | 20 | 0 | O | 5 | 15 | O | 33 | 101 | 131 | 0 | 4 | 323 |
| Region 04 | 33 | 15 | 168 | 0 | 0 | 66 | 34 | 14 | 183 | 155 | 216 | 3 | 14 | 901 |
| Region 05 | 7 | 5 | 72 | 0 | 0 | 5 | 7 | 4 | 31 | 201 | 121 | 0 | 18 | 470 |
| Region 06 | 0 | 3 | 30 | 0 | 0 | 9 | 10 | 1 | 14 | 24 | 39 | O | 10 | 137 |
| Region 07 | 0 | 4 | 103 | 0 | 0 | 15 | 3 | 1 | 13 | 11 | 11 | 0 | 1 | 160 |
| Region 08 | 2 | 6 | 28 | 0 | 0 | 7 | 20 | 3 | 16 | 21 | 30 | 3 | 7 | 139 |
| Region 09 | 1 | 14 | 38 | 0 | 0 | 10 | 19 | 0 | 71 | 104 | 68 | 0 | 8 | 333 |
| Region 10 | 0 | 7 | 119 | 0 | 0 | 18 | 70 | 71 | 55 | 175 | 128 | 1 | 11 | 655 |
| Region 11 | 0 | 12 | 17 | 0 | 20 | 7 | 4 | 1 | 44 | 58 | 64 | 0 | 17 | 241 |
| Region 12 | 0 | 35 | 305 | 0 | 0 | 64 | 12 | 19 | 195 | 434 | 303 | 0 | 33 | 1,383 |
| Region 13 | 3 | 15 | 69 | 0 | 7 | 8 | 24 | 0 | 45 | 68 | 92 | 0 | 24 | 336 |
| Region 14 | 2 | 14 | 136 | 0 | 0 | 10 | 26 | 0 | 34 | 76 | 78 | 0 | 10 | 380 |
| Region 15 | 1 | 2 | 20 | 0 | 0 | 3 | 23 | O | 62 | 36 | 50 | 0 | 7 | 204 |
| Region 16 | 0 | 5 | 24 | 0 | 0 | 5 | 15 | 0 | 39 | 30 | 19 | 0 | 2 | 143 |
| TOTALS | 64 | 146 | 1,209 | 0 | 27 | 245 | 314 | 115 | 880 | 1,577 | 1,381 | 7 | 184 | 6,078 |

66 RAD, UIC, and ER are included in IHW
67 Multi-Media includes NOVs with one or more different programs and Tier II.

Table T-14: Notices of Violation Issued (Mailed) FY 2018 (9/1/2017-8/31/2018) from Regional Offices
Table T-14: Notices of Violation Issued (Mailed) FY 2018 (9/1/2017-8/31/2018) from Regional Offices

| Table T-14: Notices of Violation Issued (Mailed) FY 2018 (9/1/2017-8/31/2018) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW ${ }^{68}$ | MSW | OSSF | PST | PWS | WQ | WR | MM69 | TOTAL |
| Region 01 | 7 | 0 | 28 | 0 | 0 | 5 | 2 | 1 | 25 | 21 | 20 | 0 | 1 | 110 |
| Region 02 | 6 | 2 | 16 | 0 | 0 | 2 | 22 | 6 | 10 | 46 | 27 | O | 5 | 142 |
| Region 03 | 10 | 8 | 30 | 0 | 0 | 9 | 13 | 0 | 11 | 78 | 87 | 0 | 4 | 250 |
| Region 04 | 45 | 18 | 188 | 0 | 0 | 26 | 22 | 21 | 217 | 203 | 155 | 0 | 16 | 909 |
| Region 05 | 15 | 13 | 61 | 0 | 0 | 1 | 4 | 6 | 22 | 181 | 105 | 3 | 10 | 410 |
| Region 06 | 0 | 1 | 34 | 0 | 0 | 10 | 17 | 0 | 25 | 22 | 40 | 0 | 13 | 162 |
| Region 07 | 0 | 12 | 64 | 0 | 0 | 4 | 2 | 2 | 5 | 5 | 14 | O | 3 | 111 |
| Region 08 | 5 | 5 | 38 | 0 | 0 | 13 | 18 | 6 | 5 | 30 | 28 | 0 | 8 | 155 |
| Region 09 | 4 | 20 | 31 | 0 | 0 | 12 | 6 | 0 | 67 | 104 | 57 | 0 | 2 | 302 |
| Region 10 | 1 | 18 | 98 | 0 | O | 12 | 49 | 91 | 61 | 168 | 124 | 1 | 7 | 629 |
| Region 11 | 0 | 13 | 23 | 0 | 0 | 7 | 8 | 0 | 39 | 54 | 59 | 0 | 5 | 207 |
| Region 12 | 1 | 35 | 311 | 0 | 0 | 29 | 6 | 0 | 82 | 195 | 223 | 0 | 14 | 866 |
| Region 13 | 5 | 16 | 46 | 0 | 0 | 6 | 24 | 0 | 47 | 89 | 62 | 0 | 18 | 306 |
| Region 14 | 0 | 13 | 71 | 0 | 0 | 6 | 8 | 0 | 12 | 55 | 51 | 0 | 6 | 222 |
| Region 15 | 0 | 3 | 9 | 0 | 0 | 1 | 30 | 0 | 52 | 37 | 43 | 0 | 9 | 184 |
| Region 16 | 0 | 8 | 27 | 0 | 0 | 1 | 6 | 0 | 20 | 36 | 28 | 0 | 7 | 131 |
| TOTALS | 99 | 185 | 1,075 | 0 | 0 | 144 | 237 | 133 | 700 | 1,324 | 1,123 | 4 | 128 | 5,096 |

68 RAD, UIC, and ER are included in IHW
69 Multi-Media includes NOVs with one or more different programs and Tier II.

Table T-15: Notices of Violation Issued (Mailed) FY 2017 (9/1/2016-8/31/2017) from Regional Offices
Table T-15: Notices of Violation Issued (Mailed) FY 2017 (9/1/2016-8/31/2017) from Regional Offices

| Table T-15: Notices of Violation Issued (Mailed) FY 2017 (9/1/2016-8/31/2017) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW ${ }^{70}$ | MSW | OSSF | PST | PWS | WQ | WR | MM ${ }^{11}$ | TOTAL |
| Region 01 | 13 | 0 | 34 | o | O | 4 | 3 | 1 | 1 | 20 | 25 | 0 | 1 | 102 |
| Region 02 | 6 | 2 | 10 | o | o | 3 | 8 | 3 | 22 | 58 | 15 | 0 | 12 | 139 |
| Region 03 | 5 | 6 | 37 | O | o | 5 | 0 | 0 | 25 | 76 | 65 | o | O | 219 |
| Region 04 | 25 | 23 | 263 | o | o | 34 | 18 | 12 | 205 | 211 | 169 | 1 | 7 | 968 |
| Region 05 | 14 | 8 | 61 | 0 | O | 5 | 6 | 38 | 16 | 193 | 113 | 0 | 16 | 470 |
| Region 06 | o | 1 | 40 | o | O | 6 | 20 | 3 | 27 | 18 | 36 | O | 6 | 157 |
| Region 07 | 0 | 5 | 90 | 0 | o | 9 | 7 | o | 5 | 11 | 11 | 0 | 1 | 139 |
| Region 08 | 2 | 9 | 29 | o | o | 10 | 27 | 5 | 11 | 24 | 42 | 2 | 7 | 168 |
| Region 09 | 5 | 21 | 37 | 0 | 0 | 13 | 10 | 0 | 46 | 108 | 73 | 0 | 3 | 316 |
| Region 10 | 1 | 15 | 123 | 0 | O | 21 | 63 | 93 | 102 | 165 | 129 | O | 9 | 721 |
| Region 11 | 1 | 14 | 27 | 0 | O | 4 | 10 | O | 46 | 58 | 72 | o | 7 | 239 |
| Region 12 | o | 15 | 422 | o | o | 48 | 15 | 12 | 183 | 187 | 257 | O | 19 | 1,158 |
| Region 13 | o | 9 | 65 | 0 | o | 6 | 31 | 0 | 18 | 130 | 65 | O | 11 | 335 |
| Region 14 | 0 | 3 | 103 | 0 | 0 | 23 | 10 | O | 60 | 50 | 64 | O | 22 | 335 |
| Region 15 | O | 2 | 15 | O | O | 1 | 23 | O | 39 | 37 | 37 | O | 15 | 169 |
| Region 16 | 0 | 10 | 55 | 0 | o | 3 | 7 | o | 29 | 31 | 20 | 0 | 10 | 165 |
| TOTALS | 72 | 143 | 1,411 | 0 | 0 | 195 | 258 | 167 | 835 | 1,377 | 1,193 | 3 | 146 | 5,800 |

70 RAD, UIC, and ER are included in IHW
71 Multi-Media includes NOVs with one or more different programs and Tier II.

Table T-16: Notices of Violation Issued (Mailed) FY 2016 (9/1/2015-8/31/2016) from Regional Offices

| Table T-16: Notices of Violation Issued (Mailed) FY 2016 (9/1/2015-8/31/2016) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW | MSW | OSSF | PST | PWS | WQ | WR | MM | TOTAL |
| Region 01 | 5 | 2 | 36 | 0 | 0 | 4 | 7 | 2 | 14 | 39 | 21 | 0 | 1 | 131 |
| Region 02 | 9 | 1 | 14 | 0 | 0 | 10 | 10 | 1 | 50 | 51 | 15 | 0 | 9 | 170 |
| Region 03 | 17 | 3 | 23 | 0 | 0 | 6 | 3 | 0 | 10 | 69 | 84 | 0 | 6 | 221 |
| Region 04 | 37 | 30 | 173 | 0 | 0 | 47 | 25 | 11 | 177 | 126 | 182 | 0 | 6 | 814 |
| Region 05 | 10 | 9 | 59 | 0 | 0 | 1 | 2 | 23 | 13 | 167 | 90 | 1 | 11 | 386 |
| Region 06 | 0 | 0 | 23 | 0 | 0 | 11 | 25 | 1 | 34 | 17 | 21 | 0 | 12 | 144 |
| Region 07 | 0 | 3 | 59 | 0 | 0 | 11 | 3 | 0 | 2 | 0 | 6 | 0 | 8 | 92 |
| Region 08 | 0 | 9 | 29 | 0 | O | 5 | 13 | 1 | 11 | 26 | 30 | 11 | 6 | 141 |
| Region 09 | 2 | 14 | 32 | 0 | 0 | 17 | 31 | 0 | 25 | 93 | 86 | 0 | 4 | 304 |
| Region 10 | 0 | 7 | 109 | 0 | 0 | 13 | 28 | 90 | 100 | 153 | 98 | 0 | 9 | 607 |
| Region 11 | 0 | 7 | 20 | 0 | 0 | 15 | 35 | 0 | 27 | 65 | 76 | 0 | 11 | 256 |
| Region 12 | 0 | 15 | 455 | 0 | 0 | 63 | 19 | 6 | 327 | 322 | 208 | 0 | 16 | 1,431 |
| Region 13 | 3 | 3 | 50 | 0 | 0 | 11 | 30 | 0 | 8 | 134 | 84 | 0 | 15 | 338 |
| Region 14 | 0 | 4 | 104 | 0 | 0 | 10 | 17 | 0 | 26 | 61 | 71 | 1 | 10 | 304 |
| Region 15 | 0 | 1 | 19 | 0 | 0 | 9 | 12 | 0 | 35 | 37 | 34 | 0 | 7 | 154 |
| Region 16 | 0 | 12 | 27 | 0 | 0 | 0 | 13 | 0 | 22 | 26 | 11 | 0 | 11 | 122 |
| TOTALS | 83 | 120 | 1,232 | 0 | 0 | 233 | 273 | 135 | 881 | 1,386 | 1,117 | 13 | 142 | 5,615 |

Table T-17: Notices of Violation Issued (Mailed) FY 2015 (9/1/2014-8/31/2015) from Regional Offices

| Table T-17: Notices of Violation Issued (Mailed) FY 2015 (9/1/2014-8/31/2015) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW | MSW | OSSF | PST | PWS | WQ | WR | MM | TOTAL |
| Region 01 | 6 | 6 | 33 | 0 | 0 | 4 | 2 | 2 | O | 36 | 39 | 0 | 2 | 130 |
| Region 02 | 3 | 6 | 11 | 0 | 0 | 5 | 8 | 1 | 26 | 48 | 39 | 0 | 4 | 151 |
| Region 03 | 12 | 5 | 40 | 0 | 0 | 2 | 3 | 0 | 2 | 70 | 75 | 0 | 12 | 221 |
| Region 04 | 11 | 19 | 178 | 0 | 0 | 38 | 33 | 16 | 99 | 130 | 146 | 3 | 20 | 693 |
| Region 05 | 4 | 12 | 50 | 0 | 0 | 1 | 5 | 6 | 1 | 131 | 84 | 1 | 14 | 309 |
| Region 06 | 2 | 1 | 33 | O | O | 11 | 26 | 2 | 52 | 15 | 17 | 0 | 16 | 175 |
| Region 07 | 1 | 3 | 62 | 0 | 0 | 7 | 4 | 1 | 1 | 4 | 10 | 0 | 4 | 97 |
| Region 08 | 0 | 4 | 17 | 0 | 0 | 5 | 17 | 9 | 6 | 21 | 24 | 2 | 11 | 116 |
| Region 09 | 0 | 5 | 48 | 0 | 0 | 17 | 30 | 0 | 39 | 96 | 69 | 0 | 12 | 316 |
| Region 10 | 0 | 21 | 118 | 0 | 0 | 19 | 25 | 94 | 55 | 104 | 155 | 0 | 9 | 600 |
| Region 11 | 0 | 1 | 26 | 0 | 17 | 8 | 13 | 0 | 16 | 65 | 83 | 1 | 23 | 253 |
| Region 12 | 0 | 24 | 416 | 0 | O | 61 | 16 | 4 | 242 | 512 | 330 | 0 | 46 | 1,651 |
| Region 13 | 2 | 6 | 64 | 0 | 5 | 8 | 23 | 2 | 5 | 198 | 82 | 1 | 27 | 423 |
| Region 14 | 1 | 15 | 82 | 0 | 0 | 12 | 6 | 0 | 26 | 50 | 80 | 0 | 29 | 301 |
| Region 15 | 0 | 1 | 15 | 0 | 0 | 10 | 21 | 2 | 17 | 29 | 44 | 0 | 14 | 153 |
| Region 16 | 0 | 3 | 23 | 0 | 0 | 1 | 10 | 1 | 9 | 34 | 30 | 0 | 5 | 116 |
| TOTALS | 42 | 132 | 1,216 | 0 | 22 | 209 | 242 | 140 | 596 | 1,543 | 1,307 | 8 | 248 | 5,705 |

Table T-18: Notices of Violation Issued (Mailed) FY 2014 (9/1/2013 - 8/31/2014) from Regional Offices

| Table T-18: Notices of Violation Issued (Mailed) FY 2014 (9/1/2013-8/31/2014) from Regional Offices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AGRI | APO | AIR | DC | EA | IHW | MSW | OSSF | PST | PWS | WQ | WR | MM | TOTAL |
| Region 01 | 14 | 7 | 52 | 0 | 0 | 3 | 7 | 5 | 7 | 46 | 33 | 0 | 2 | 176 |
| Region 02 | 8 | 4 | 12 | 0 | 0 | 2 | 15 | 1 | 8 | 53 | 20 | 0 | 3 | 126 |
| Region 03 | 6 | 7 | 49 | 0 | 0 | 7 | 5 | 0 | 0 | 56 | 54 | 38 | 3 | 225 |
| Region 04 | 31 | 19 | 127 | 0 | 0 | 18 | 27 | 23 | 198 | 149 | 190 | 29 | 18 | 829 |
| Region 05 | 18 | 5 | 62 | 0 | 0 | 0 | 5 | 6 | O | 170 | 64 | 0 | 20 | 350 |
| Region 06 | 0 | 10 | 49 | 0 | 0 | 9 | 17 | 1 | 70 | 17 | 29 | 0 | 19 | 221 |
| Region 07 | 0 | 2 | 51 | 0 | 0 | 8 | 1 | 0 | 2 | 5 | 14 | 0 | 3 | 86 |
| Region 08 | 1 | 1 | 56 | 0 | 0 | 7 | 17 | 11 | 31 | 17 | 13 | 19 | 10 | 183 |
| Region 09 | 1 | 13 | 47 | 0 | 0 | 7 | 24 | 0 | 9 | 84 | 79 | 1 | 9 | 274 |
| Region 10 | 0 | 18 | 116 | 0 | 0 | 22 | 56 | 107 | 47 | 157 | 141 | 1 | 11 | 676 |
| Region 11 | 0 | 7 | 19 | 0 | 11 | 7 | 16 | 0 | 10 | 69 | 114 | 0 | 17 | 270 |
| Region 12 | 0 | 40 | 443 | 0 | 0 | 59 | 23 | 0 | 384 | 209 | 347 | 1 | 77 | 1,583 |
| Region 13 | 0 | 14 | 54 | 0 | 10 | 6 | 10 | 1 | 4 | 89 | 51 | 2 | 22 | 263 |
| Region 14 | 1 | 4 | 28 | 0 | 0 | 8 | 20 | 0 | 6 | 58 | 65 | 1 | 28 | 219 |
| Region 15 | 0 | 1 | 11 | 0 | 0 | 6 | 25 | 0 | 25 | 36 | 43 | 1 | 12 | 160 |
| Region 16 | 0 | 1 | 73 | 0 | 0 | 2 | 9 | 1 | 7 | 34 | 23 | 0 | 15 | 165 |
| TOTALS | 80 | 153 | 1249 | 0 | 21 | 171 | 277 | 156 | 808 | 1249 | 1280 | 93 | 269 | 5,806 |

Table T-19: Notices of Violation Issued (Mailed) FY 2019 (9/1/2018-8/31/2019) from Central Office

| Table T-19: Notices of Violation Issued (Mailed) FY 2019 (9/1/2018-8/31/2019) from Central Office |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AIR | DC | EAPP | IHW | MSW | OC | PST | PWS | RAD | WR | WQ | MM | TOTAL |
| Region 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 303 | 0 | 0 | 1 | 0 | 305 |
| Region 2 | 1 | 7 | 0 | 1 | 2 | 0 | 0 | 821 | 0 | 0 | 0 | 0 | 832 |
| Region 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 323 | 0 | 0 | 0 | 0 | 323 |
| Region 4 | 2 | 36 | 0 | 0 | 0 | 5 | 0 | 1,155 | 0 | 0 | 4 | 0 | 1,202 |
| Region 5 | 0 | 2 | 0 | 0 | O | 4 | 0 | 637 | 0 | 0 | 3 | 0 | 646 |
| Region 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 222 | 0 | 0 | 0 | 0 | 222 |
| Region 7 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 509 | 0 | 0 | 0 | 0 | 512 |
| Region 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 207 | 0 | 0 | 0 | 0 | 207 |
| Region 9 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 538 | 0 | 0 | 0 | 0 | 545 |
| Region 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 887 | 0 | 0 | 1 | 0 | 889 |
| Region 11 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 647 | 0 | 0 | 0 | 0 | 651 |
| Region 12 | 8 | 48 | 0 | 2 | 1 | 4 | 0 | 2,278 | 0 | 0 | 5 | 1 | 2,347 |
| Region 13 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 1,128 | 0 | 0 | 0 | 0 | 1,133 |
| Region 14 | 8 | 1 | 0 | 0 | 0 | 0 | 0 | 577 | 0 | 0 | 0 | O | 586 |
| Region 15 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 236 | 0 | 0 | 0 | 0 | 241 |
| Region 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 248 | 0 | 0 | 0 | 0 | 248 |
| TOTALS | 21 | 116 | 0 | 3 | 4 | 14 | 0 | 10,716 | 0 | O | 14 | 1 | 10,889 |

Table T-20: Notices of Violation Issued (Mailed) FY 2018 (9/1/2017-8/31/2018) from Central Office

| Table T-20: Notices of Violation Issued (Mailed) FY 2018 (9/1/2017-8/31/2018) from Central Office |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AIR | DC | EAPP | IHW | MSW | OC | PST | PWS | RAD | WR | WQ | MM | TOTAL |
| Region 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 357 | 0 | 0 | 0 | 0 | 357 |
| Region 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 881 | 0 | 0 | 0 | 0 | 881 |
| Region 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 459 | 0 | 0 | 0 | 0 | 459 |
| Region 4 | 1 | 0 | 0 | 0 | 0 | 6 | 0 | 1,160 | 0 | 0 | 0 | 0 | 1,167 |
| Region 5 | 2 | 0 | 0 | 0 | 0 | 2 | 0 | 614 | 0 | 0 | 0 | 0 | 618 |
| Region 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 181 | 0 | 0 | 0 | 0 | 181 |
| Region 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 484 | 0 | 0 | 0 | 0 | 484 |
| Region 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 216 | 0 | 0 | 0 | 0 | 216 |
| Region 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 607 | 0 | 0 | 0 | 0 | 607 |
| Region 10 | 1 | O | 0 | 0 | 0 | 0 | 0 | 910 | 0 | 0 | 1 | 0 | 912 |
| Region 11 | 0 | 0 | 0 | 0 | 0 | O | 0 | 638 | 0 | 0 | 0 | 0 | 638 |
| Region 12 | 8 | 0 | 0 | 0 | 0 | 1 | 0 | 2,380 | 0 | 0 | 0 | 0 | 2,389 |
| Region 13 | 3 | 0 | 0 | 0 | O | 1 | 0 | 1,036 | 0 | 0 | 0 | 0 | 1,040 |
| Region 14 | 0 | 0 | 0 | 0 | O | 0 | 0 | 562 | 0 | 0 | 0 | 0 | 562 |
| Region 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 193 | 0 | 0 | 1 | 0 | 194 |
| Region 16 | O | 0 | 0 | 0 | 0 | 0 | 0 | 331 | 0 | 0 | 0 | 0 | 331 |
| TOTALS | 15 | 0 | 0 | 0 | 0 | 10 | 0 | 11,009 | 0 | 0 | 2 | 0 | 11,036 ${ }^{72}$ |

[^4]Table T-21: Notices of Violation Issued (Mailed) FY 2017 (9/1/2016-8/31/2017) from Central Office

| Table T-21: Notices of Violation Issued (Mailed) FY 2017 (9/1/2016-8/31/2017 from Central Office |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AIR | DC | EAPP | IHW | MSW | OC | PST | PWS | RAD | WR | WQ | MM | TOTAL |
| Region 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 394 | 0 | 0 | 0 | 0 | 394 |
| Region 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 949 | 0 | 0 | 0 | 0 | 950 |
| Region 3 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 494 | 0 | 0 | 0 | 0 | 495 |
| Region 4 | 2 | 0 | 0 | 0 | 0 | 13 | 0 | 1,357 | 0 | 0 | 0 | 0 | 1,372 |
| Region 5 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 698 | 0 | 0 | 1 | 0 | 703 |
| Region 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 186 | 0 | 0 | 1 | 0 | 187 |
| Region 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 480 | 0 | 0 | 0 | 0 | 480 |
| Region 8 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 258 | 0 | 0 | 0 | 0 | 259 |
| Region 9 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 699 | 0 | 0 | 0 | 0 | 701 |
| Region 10 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1,067 | 0 | 0 | 0 | 0 | 1,069 |
| Region 11 | 1 | 0 | 0 | 0 | 0 | 6 | 0 | 606 | 0 | 0 | 0 | 0 | 613 |
| Region 12 | 6 | 0 | 0 | 1 | 0 | 3 | 0 | 2,322 | 0 | 0 | 0 | 0 | 2,332 |
| Region 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 830 | 0 | 0 | 0 | 0 | 830 |
| Region 14 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 522 | 0 | 0 | 0 | 0 | 524 |
| Region 15 | O | 0 | O | 0 | 0 | 0 | 0 | 250 | O | O | 1 | 0 | 251 |
| Region 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 313 | 0 | 0 | 1 | 0 | 314 |
| TOTALS | 14 | 0 | 0 | 1 | 0 | 30 | 0 | 11,425 | 0 | 0 | 4 | 0 | 11,474 ${ }^{73}$ |

[^5]Table T-22: Notices of Violation Issued (Mailed) FY 2016 (9/1/2015-8/31/2016) from Central Office
Table T-22: Notices of Violation Issued (Mailed) FY 2016 (9/1/2015-8/31/2016) from Central Office

|  | AIR | DC | IHW | MSW | OC | PST | PWS | RAD | WQ | WR | MM | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 4 | 0 | 0 | 0 | 0 | 0 | 300 | 0 | 0 | 1 | 0 | 305 |
| Region 2 | 0 | 0 | 0 | 0 | 2 | 0 | 894 | 0 | 0 | 1 | 0 | 897 |
| Region 3 | 0 | 0 | O | O | 0 | 0 | 472 | 0 | 1 | 5 | O | 478 |
| Region 4 | 6 | 0 | 7 | 1 | 27 | 0 | 1,283 | 0 | 0 | 4 | 1 | 1,329 |
| Region 5 | 2 | 0 | 0 | 0 | 9 | 0 | 844 | 0 | 0 | 6 | 0 | 861 |
| Region 6 | 1 | 0 | 0 | 0 | 0 | 0 | 219 | 0 | 0 | 0 | 0 | 220 |
| Region 7 | 0 | 0 | 0 | 0 | 1 | 0 | 627 | 0 | 0 | 0 | 0 | 628 |
| Region 8 | 0 | 0 | 0 | 0 | 0 | 0 | 294 | 0 | 0 | 8 | 0 | 302 |
| Region 9 | 2 | 0 | 0 | 0 | 3 | 0 | 706 | 0 | 0 | 11 | 0 | 722 |
| Region 10 | 5 | 0 | 0 | 0 | 0 | 0 | 913 | 0 | 1 | 5 | 0 | 924 |
| Region 11 | 1 | 0 | 0 | 0 | 15 | 0 | 849 | 0 | 0 | 4 | 0 | 869 |
| Region 12 | 7 | 0 | 0 | 0 | 9 | 0 | 2,604 | 0 | 2 | 6 | 0 | 2,628 |
| Region 13 | 1 | 0 | 0 | 0 | 2 | 0 | 896 | 0 | 0 | 0 | 0 | 899 |
| Region 14 | 2 | 0 | 0 | 0 | 0 | 0 | 595 | 0 | 3 | 0 | 0 | 600 |
| Region 15 | 0 | 0 | 0 | 0 | 0 | 0 | 272 | 0 | 0 | 0 | 0 | 272 |
| Region 16 | 1 | 0 | 0 | 0 | 1 | 0 | 362 | 0 | 0 | O | 0 | 364 |
| TOTALS | 32 | 0 | 7 | 1 | 69 | 0 | 12,130 | 0 | 7 | 51 | 1 | 12,29874 |

Table T-23: Notices of Violation Issued (Mailed) FY 2015 (9/1/2014-8/31/2015) from Central Office

| Table T-23: Notices of Violation Issued (Mailed) FY 2015 (9/1/2014-8/31/2015) from Central Office |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AIR | DC | IHW | MSW | OC | PST | PWS | RAD | WQ | WR | MM | TOTAL |
| Region 1 | 0 | 0 | O | 0 | O | O | 325 | 0 | O | 5 | O | 330 |
| Region 2 | O | O | O | O | 1 | O | 1,025 | O | O | 2 | O | 1,028 |
| Region 3 | 1 | 0 | O | 0 | 2 | 0 | 635 | O | 1 | 39 | 0 | 678 |
| Region 4 | 1 | 0 | O | O | 22 | O | 1,234 | 0 | 1 | 30 | O | 1,288 |
| Region 5 | 0 | 0 | O | O | 4 | 0 | 841 | 0 | 3 | 12 | O | 860 |
| Region 6 | O | O | O | O | 0 | O | 253 | O | 1 | 2 | O | 256 |
| Region 7 | 9 | 0 | O | 0 | 2 | 1 | 646 | 0 | 1 | 1 | O | 660 |
| Region 8 | 0 | 0 | O | 0 | 0 | 0 | 248 | O | 0 | 14 | 0 | 262 |
| Region 9 | 0 | 0 | O | O | 2 | 0 | 742 | O | 2 | 34 | O | 780 |
| Region 10 | O | O | O | O | 1 | O | 1,028 | O | 2 | 10 | O | 1,041 |
| Region 11 | 0 | 0 | O | O | 16 | 0 | 678 | O | 1 | 8 | O | 703 |
| Region 12 | O | O | O | O | 12 | O | 3,268 | O | 7 | 7 | O | 3,294 |
| Region 13 | 0 | 0 | O | O | 2 | 0 | 926 | 0 | 0 | 5 | 0 | 933 |
| Region 14 | 0 | 0 | O | O | O | 0 | 519 | O | 4 | O | 1 | 524 |
| Region 15 | 0 | 0 | 0 | 0 | 1 | 0 | 185 | 0 | 2 | 0 | O | 188 |
| Region 16 | 0 | O | O | O | O | O | 362 | O | 1 | 0 | 0 | 363 |
| TOTALS | 11 | O | O | 0 | 65 | 1 | 12,915 | O | 26 | 169 | 1 | 13,18875 |

Table T-24: Notices of Violation Issued (Mailed) FY 2014 (9/1/2013-8/31/2014) from Central Office

|  | AIR | DC | IHW | MSW | OC | PST | PWS | RAD | WQ | WR | MM | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region 1 | 0 | 0 | 0 | 0 | 1 | 0 | 304 | 0 | 0 | 0 | 0 | 305 |
| Region 2 | 0 | 0 | 0 | 0 | 0 | 0 | 749 | 0 | 0 | 0 | 0 | 749 |
| Region 3 | 0 | 0 | 0 | 0 | 0 | 0 | 364 | 0 | 3 | 6 | 0 | 373 |
| Region 4 | 2 | 0 | 0 | 0 | 6 | 0 | 1,085 | 0 | 4 | 6 | 0 | 1,103 |
| Region 5 | 2 | 0 | 0 | 0 | 3 | 0 | 538 | 0 | 9 | 4 | 0 | 556 |
| Region 6 | 1 | 0 | 0 | 0 | 0 | 0 | 246 | 0 | 1 | 0 | 0 | 248 |
| Region 7 | 0 | 0 | O | O | O | 0 | 492 | 0 | 0 | 0 | 0 | 492 |
| Region 8 | 0 | 0 | 0 | 0 | 0 | 0 | 206 | 0 | 2 | 0 | 0 | 208 |
| Region 9 | 1 | 0 | 0 | 0 | 1 | 0 | 555 | 0 | 3 | 1 | 0 | 561 |
| Region 10 | 2 | 0 | 0 | 0 | 0 | 0 | 605 | 0 | 5 | 6 | 0 | 618 |
| Region 11 | 0 | 0 | 0 | 0 | 2 | 0 | 619 | 0 | 1 | 0 | 0 | 622 |
| Region 12 | 9 | 0 | 0 | 0 | 5 | 0 | 2,360 | 0 | 15 | 1 | 0 | 2,390 |
| Region 13 | 0 | 0 | O | 0 | 1 | 0 | 970 | 1 | 3 | 0 | 0 | 975 |
| Region 14 | 2 | 0 | 0 | 0 | 0 | 0 | 354 | 0 | 4 | 0 | 0 | 360 |
| Region 15 | 0 | 0 | 0 | 0 | 0 | 0 | 114 | 0 | 4 | 0 | 0 | 118 |
| Region 16 | 0 | 0 | 0 | 0 | 0 | 0 | 379 | 0 | 2 | 0 | 0 | 381 |
| TOTALS | 19 | 0 | 0 | 0 | 19 | 0 | 9,940 | 1 | 56 | 24 | 0 | 10,059 ${ }^{76}$ |

Table T-26: Summary of Administrative Orders Issued FY 2018

|  | TABLE T-26: SUMMARY OF ADMINISTRATIVE ORDERS ISSUED FY 2018 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROGRAMS | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY | $\begin{aligned} & \text { SEP CONDITIONAL } \\ & \text { OFFSET } \end{aligned}$ |
| AGRICULTURE | 8 | \$28,010 | \$4,867 | \$21,018 | \$2,125 |
| AIR | 177 | \$3,068,726 | \$485,261 | \$1,504,254 | \$1,079,211 |
| DRY CLEANERS | 2 | \$4,889 | \$0 | \$4,889 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{79}$ | 15 | \$375,857 | \$84,249 | \$265,609 | \$25,999 |
| MUNICIPAL SOLID WASTE | 40 | \$561,554 | \$275,386 | \$261,197 | \$24,971 |
| OCCUPATIONAL CERTIFICATION | 14 | \$22,543 | \$1,063 | \$21,480 | \$0 |
| PETROLEUM STORAGE TANKS | 371 | \$2,750,295 | \$392,730 | \$2,335,211 | \$22,354 |
| $\begin{gathered} \hline \text { PUBLIC WATER } \\ \text { SUPPLY } \end{gathered}$ | 360 | \$398,343 | \$46,795 | \$327,712 | \$23,836 |
| WATER RIGHTS | 9 | \$5,026 | \$130 | \$4,896 | \$0 |
| WATER QUALITY | 292 | \$4,040,673 | \$421,161 | \$1,577,119 | \$2,042,393 |
| MULTI-MEDIA | 82 | \$2,123,629 | \$224,204 | \$1,200,144 | \$699,281 |
| STIPULATED PENALTIES COLLECTED |  | \$140,500 | \$0 | \$70,250 | \$70,250 |
| TOTALS | 1,370 | \$13,520,045 | \$1,935,846 | \$7,593,779 | \$3,3990,420 |

[^6]80
Includes Water Utility cases.

Table T-27: Summary of Administrative Orders Issued FY 2017

|  | TABLE T-27: SUMMARY OF ADMINISTRATIVE ORDERS ISSUED FY 2017 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROGRAMS | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY | $\begin{aligned} & \text { SEP CONDITIONAL } \\ & \text { OFFSET } \end{aligned}$ |
| AGRICULTURE | 9 | \$38,115 | \$6,121 | \$31,994 | \$0 |
| AIR | 165 | \$7,900,531 | \$830,937 | \$3,932,545 | \$3,137,049 |
| DRY CLEANERS | 1 | \$5,000 | \$1,000 | \$4,000 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{81}$ | 16 | \$498,730 | \$151,831 | \$327,145 | \$19,754 |
| MUNICIPAL SOLID WASTE | 52 | \$914,473 | \$438,272 | \$352,400 | \$123,801 |
| OCCUPATIONAL CERTIFICATION | 23 | \$26,956 | \$1,910 | \$25,046 | \$0 |
| PETROLEUM STORAGE TANKS | 567 | \$4,357,865 | \$803,263 | \$3,478,017 | \$76,585 |
| PUBLIC WATER SUPPLY ${ }^{82}$ | 324 | \$328,533 | \$37,889 | \$278,172 | \$12,472 |
| WATER RIGHTS | 8 | \$3,260 | \$284 | \$2,976 | \$0 |
| WATER QUALITY | 277 | \$3,831,741 | \$648,877 | \$1,932,448 | \$1,259,766 |
| MULTI-MEDIA | 54 | \$623,733 | \$145,100 | \$360,479 | \$118,154 |
| STIPULATED COLLE | NALTIES <br> D | \$412,750 | \$0 | \$206,375 | \$206,375 |
| TOTALS | 1496 | \$18,941,687 | \$3,065,484 | \$10,931,597 | \$4,944,336 |

[^7]82 Includes Water Utility cases.

Table T-28: Summary of Administrative Orders Issued FY 2016

|  | TABLE T-28: SUMMARY OF ADMINISTRATIVE ORDERS ISSUED FY 2016 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROGRAMS | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY | $\begin{aligned} & \text { SEP CONDITIONAL } \\ & \text { OFFSET } \end{aligned}$ |
| AGRICULTURE | 7 | \$15,944 | \$3,187 | \$12,757 | \$0 |
| AIR | 217 | \$6,135,284 | \$921,415 | \$3,239,021 | \$1,974,848 |
| DRY CLEANERS | 1 | \$750 | \$150 | \$600 | \$0 |
| $\begin{aligned} & \text { INDUSTRIAL AND } \\ & \text { HAZARDOUS } \\ & \text { WASTE }^{83} \end{aligned}$ | 23 | \$417,859 | \$104,901 | \$266,579 | \$46,379 |
| MUNICIPAL SOLID WASTE | 54 | \$376,944 | \$122,129 | \$238,615 | \$16,200 |
| OCCUPATIONAL CERTIFICATION | 38 | \$27,679 | \$2,295 | \$25,384 | \$0 |
| PETROLEUM STORAGE TANKS | 300 | \$2,400,666 | \$364,472 | \$2,020,110 | \$16,084 |
| $\begin{gathered} \hline \text { PUBLIC WATER } \\ \text { SUPPLY }{ }^{\mathbf{8 4}} \\ \hline \end{gathered}$ | 327 | \$363,991 | \$44,230 | \$313,074 | \$6,687 |
| WATER RIGHTS | 9 | \$7,094 | \$358 | \$6,736 | \$0 |
| WATER QUALITY | 355 | \$3,792,133 | \$581,655 | \$2,169,151 | \$1,041,327 |
| MULTI-MEDIA | 73 | \$984,349 | \$186,780 | \$693,036 | \$104,533 |
| STIPULATED PENALTIES COLLECTED |  | \$553,000 | \$0 | \$276,500 | \$276,500 |
| TOTALS | 1404 | \$15,075,693 | \$2,331,572 | \$9,261,563 | \$3,482,558 |

[^8]84 Includes Water Utility cases.

Table T-29: Summary of Administrative Orders Issued FY 2015

|  | TABLE T-29: SUMMARY OF ADMINISTRATIVE ORDERS ISSUED FY 2015 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROGRAMS | $\begin{aligned} & \text { NUMBER OF } \\ & \text { ORDERS } \\ & \text { ISSUED } \end{aligned}$ | ASSESSED | DEFERRED | PAYABLE PENALTY | SEP CONDITIONAL OFFSET |
| AGRICULTURE | 2 | \$6,187 | \$0 | \$6,187 | \$0 |
| AIR | 270 | \$6,806,417 | \$825,200 | \$3,666,321 | \$2,314,896 |
| DRY CLEANERS | 2 | \$10,500 | \$2,100 | \$8,400 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{85}$ | 21 | \$3,169,929 | \$357,848 | \$2,774,462 | \$37,619 |
| MUNICIPAL SOLID WASTE | 80 | \$754,301 | \$197,408 | \$510,741 | \$46,152 |
| OCCUPATIONAL CERTIFICATION | 29 | \$19,611 | \$1,822 | \$17,789 | \$0 |
| $\begin{gathered} \text { PETROLEUM } \\ \text { STORAGE TANKS } \\ \hline \end{gathered}$ | 420 | \$3,128,018 | \$386,068 | \$2,710,302 | \$31,648 |
| $\begin{gathered} \hline \text { PUBLIC WATER } \\ \text { SUPPLY }{ }^{\mathbf{8 6}} \\ \hline \end{gathered}$ | 421 | \$609,716 | \$102,125 | \$503,896 | \$3,695 |
| WATER RIGHTS | 33 | \$29,071 | \$1,544 | \$26,217 | \$1,310 |
| WATER QUALITY | 319 | \$3,092,022 | \$528,874 | \$1,874,428 | \$688,720 |
| MULTI-MEDIA | 84 | \$779,266 | \$79,291 | \$574,900 | \$125,075 |
| STIPULATED PENALTIES COLLECTED |  | \$584,000 | \$0 | \$292,000 | \$292,000 |
| TOTALS | 1,681 | \$18,989,038 | \$2,482,280 | \$12,965,643 | \$3,541,115 |

[^9]86
Includes Water Utility cases.

Table T-30: Summary of Administrative Orders Issued FY 2014

|  | TABLE T-30: SUMMARY OF ADMINISTRATIVE ORDERS ISSUED FY 2014 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROGRAMS | $\begin{aligned} & \text { NUMBER OF } \\ & \text { ORDERS } \\ & \text { ISSUED } \end{aligned}$ | ASSESSED | DEFERRED | PAYABLE PENALTY | $\begin{aligned} & \text { SEP CONDITIONAL } \\ & \text { OFFSET } \end{aligned}$ |
| AGRICULTURE | 3 | \$12,866 | \$250 | \$12,616 | \$0 |
| AIR | 231 | \$5,184,041 | \$586,024 | \$2,970,545 | \$1,627,472 |
| DRY CLEANERS | 1 | \$4,550 | \$0 | \$4,550 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{87}$ | 10 | \$603,067 | \$50,711 | \$530,941 | \$21,415 |
| MUNICIPAL SOLID WASTE | 37 | \$333,402 | \$37,823 | \$288,939 | \$6,640 |
| OCCUPATIONAL CERTIFICATION | 19 | \$16,921 | \$474 | \$16,447 | \$0 |
| PETROLEUM STORAGE TANKS | 682 | \$4,339,350 | \$527,093 | \$3,768,140 | \$44,117 |
| $\begin{gathered} \hline \text { PUBLIC WATER } \\ \text { SUPPLY }{ }^{\mathbf{8 8}} \\ \hline \end{gathered}$ | 391 | \$527,148 | \$121,424 | \$399,123 | \$6,601 |
| WATER RIGHTS | 24 | \$27,370 | \$6,158 | \$21,212 | \$0 |
| WATER QUALITY | 260 | \$2,235,545 | \$365,625 | \$1,329,560 | \$540,360 |
| MULTI-MEDIA | 50 | \$806,905 | \$192,548 | \$508,647 | \$105,710 |
| STIPULATED PENALTIES COLLECTED |  | \$534,000 | \$0 | \$267,000 | \$267,000 |
| TOTALS | 1,708 | \$14,625,165 | \$1,888,130 | \$10,117,720 | \$2,619,315 |

87 Includes Underground Injection Control and Emergency Response cases.
88
Includes Water Utility cases.

Table T-31: Summary of Civil Judicial Orders Issued FY 2019

| PROGRAMS | TABLE T-31: SUMMARY OF CIVIL JUDICIAL ORDERS ISSUED FY 2019 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY |
| AGRICULTURE | 0 | \$0 | \$0 | \$0 |
| AIR | 4 | \$1,029,500 | \$0 | \$1,029,500 |
| DAM | 1 | \$0 | \$0 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{89}$ | 1 | \$367,250 | \$0 | \$367,250 |
| MUNICIPAL SOLID WASTE | 4 | \$313,050 | \$0 | \$313,050 |
| OCCUPATIONAL CERTIFICATION | 0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 6 | \$380,687 | \$0 | \$380,687 |
| PUBLIC WATER <br> SUPPLY ${ }^{90}$ | 6 | \$576,927 | \$0 | \$576,927 |
| WATER QUALITY | 3 | \$87,000 | \$12,500 | \$74,500 |
| MULTI-MEDIA | 5 | \$339,473 | \$0 | \$339,473 |
| TOTALS | 30 | \$3,093,887 | \$12,500 | \$3,081,387 |

89 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.
90 Includes Water Rights and Water Utility cases.

Table T-32: Summary of Civil Judicial Orders Issued FY 2018

| PROGRAMS | TABLE T-32: SUMMARY OF CIVIL JUDICLAL ORDERS ISSUED FY 2018 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY |
| AGRICULTURE | 0 | \$0 | \$0 | \$0 |
| AIR | 5 | \$479,500 | \$10,000 | \$469,500 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{91}$ | 2 | \$136,662 | \$0 | \$136,662 |
| MUNICIPAL SOLID WASTE | 9 | \$1,035,450 | \$0 | \$1,035,450 |
| OCCUPATIONAL CERTIFICATION | 0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 5 | \$350,179 | \$7,500 | \$342,679 |
| PUBLIC WATER SUPPLY92 | 4 | \$238,729 | \$0 | \$238,729 |
| WATER QUALITY | 2 | \$286,394 | \$0 | \$286,394 |
| MULTI-MEDIA | 7 | \$1,319,400 | \$12,000 | \$1,307,400 |
| TOTALS | 34 | \$3,846,314 | \$29,500 | \$3,816,814 |

91 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.
92 Includes Water Rights and Water Utility cases.

Table T-33: Summary of Civil Judicial Orders Issued FY 2017

| PROGRAMS | TABLE T-33: SUMMARY OF CIVIL JUDICLAL ORDERS ISSUED FY 2017 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { NUMBER OF } \\ & \text { ORDERS } \\ & \text { ISSUED } \end{aligned}$ | ASSESSED | DEFERRED | PAYABLE PENALTY |
| AGRICULTURE | 0 | \$0 | \$0 | \$0 |
| AIR | 1 | \$82,000 | \$0 | \$82,000 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{93}$ | 2 | \$233,350 | \$40,000 | \$193,350 |
| MUNICIPAL SOLID WASTE | 9 | \$408,073 | \$0 | \$408,073 |
| OCCUPATIONAL CERTIFICATION | 0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 1 | \$43,700 | \$0 | \$0 |
| PUBLIC WATER SUPPLY ${ }^{9}$ | 3 | \$537,759 | \$0 | \$537,579 |
| WATER QUALITY | 2 | \$11,050 | \$5,663 | \$5,388 |
| MULTI-MEDIA | 4 | \$102,926 | \$0 | \$102,926 |
| TOTALS | 22 | \$1,418,678 | \$45,663 | \$1,329,315 |

93 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.
94 Includes Water Rights and Water Utility cases.

Table T-34: Summary of Civil Judicial Orders Issued FY 2016

| PROGRAMS | TABLE T-34: SUMMARY OF CIVIL JUDICIAL ORDERS ISSUED FY 2016 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY |
| AGRICULTURE | 0 | \$0 | \$0 | \$0 |
| AIR | 4 | \$323,669 | \$0 | \$323,669 |
| INDUSTRIAL AND HAZARDOUS WASTE 95 | 1 | \$3,000 | \$0 | \$3,000 |
| MUNICIPAL SOLID WASTE | 3 | \$53,833 | \$0 | \$53,833 |
| OCCUPATIONAL <br> CERTIFICATION | 0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 6 | \$188,835 | \$0 | \$188,835 |
| PUBLIC WATER SUPPLY ${ }^{96}$ | 4 | \$415,900 | \$100,000 | \$315,900 |
| WATER QUALITY | 9 | \$163,400 | \$0 | \$163,400 |
| MULTI-MEDIA | 4 | \$232,978 | \$0 | \$232,978 |
| TOTALS | 31 | \$1,381,615 | \$100,000 | \$1,281,615 |

95 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.
96 Includes Water Rights and Water Utility cases.

Table T-35: Summary of Civil Judicial Orders Issued FY 2015

| PROGRAMS | TABLE T-35: SUMMARY OF CIVIL JUDICIAL ORDERS ISSUED FY 2015 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY |
| AGRICULTURE | 1 | \$150,000 | \$0 | \$150,000 |
| AIR | 1 | \$50,000 | \$0 | \$50,000 |
| INDUSTRIAL AND HAZARDOUS WASTE 97 | 3 | \$10,045,275 | \$0 | \$10,045,275 |
| MUNICIPAL SOLID WASTE | 16 | \$1,835,944 | \$0 | \$1,835,944 |
| OCCUPATIONAL CERTIFICATION | 0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 7 | \$654,407 | \$0 | \$654,407 |
| PUBLIC WATER SUPPLY 98 | 11 | \$1,084,807 | \$0 | \$1,084,807 |
| WATER QUALITY | 2 | \$1,600 | \$0 | \$1,600 |
| MULTI-MEDIA | 5 | \$2,346,600 | \$0 | \$2,346,600 |
| TOTALS | 46 | \$16,168,633 | \$0 | \$16,168,633 |

[^10]98 Includes Water Rights and Water Utility cases.

Table T-36: Summary of Civil Judicial Orders Issued FY 2014

| PROGRAMS | TABLE T-36: SUMMARY OF CIVIL JUDICIAL ORDERS ISSUED FY 2014 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NUMBER OF ORDERS ISSUED | ASSESSED | DEFERRED | PAYABLE PENALTY | SEP CONDITIONAL OFFSET99 |
| AGRICULTURE | 0 | \$0 | \$0 | \$0 | \$0 |
| AIR | 7 | \$895,790 | \$0 | \$895,790 | \$0 |
| INDUSTRIAL AND HAZARDOUS WASTE ${ }^{100}$ | 1 | \$48,974 | \$0 | \$48,974 | \$0 |
| MUNICIPAL SOLID WASTE | 2 | \$247,625 | \$0 | \$247,625 | \$0 |
| OCCUPATIONAL CERTIFICATION | 0 | \$0 | \$0 | \$0 | \$0 |
| PETROLEUM STORAGE TANKS | 6 | \$322,118 | \$0 | \$322,118 | \$0 |
| PUBLIC WATER <br> SUPPLY ${ }^{101}$ | 0 | \$0 | \$0 | \$0 | \$0 |
| WATER QUALITY | 4 | \$1,343,845 | \$5,250 | \$1,338,595 | \$0 |
| MULTI-MEDIA | 3 | \$3,325,668 | \$0 | \$3,325,668 | \$0 |
| TOTALS | 3 | \$6,184,020 | \$5,250 | \$6,178,770 | \$0 |

99 Beginning in FY 2014, the OAG no longer approves SEPs.
100 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.
101 Includes Water Rights and Water Utility cases.


[^0]:    * Propane, Natural Gas, and HRVOC are not included in the VOC count
    ** Natural Gas may contain methane and ethane
    *** HRVOC (Highly Reactive Volatile Organic Compound) is used to describe the following groups of contaminants: Butadienes, Butenes, Ethylene, and Propylene
    Note: FY 2018 quantities were revised to reflect final reportable emissions. Additionally, carbon dioxide was inadvertently included in the total quantities published FY 2018 Annual Enforcement Report. Carbon dioxide does not have a reportable quantity (Texas Register, April 11, 2014, implementation of HB 788, 83rd Legislature). FY 2018 quantities have been corrected in this report.

[^1]:    3 Estimations were based upon best educated predictions or knowledge of the technical staff. In those cases where cleanups were not completed yet, estimates of the amount of contaminants to be removed were used. In those cases where emissions or discharges were reduced or eliminated by the enforcement action, the estimation was based upon an assumption that the violations would have continued at least for one year if the TCEQ had not acted.

[^2]:    41 Total On-site Investigations includes complaint investigations.
    42 DC is included with IHW.
    43 PWS investigations include Municipal Utility District Construction investigations.
    44 "Other" includes those investigations conducted by contracted investigators.

[^3]:     yet been assigned to a program area.
     investigations is greater.

[^4]:    72 Most of the Central Office Notices of Violation resulted from the review of self-reported data from PWS systems (11,009)

[^5]:    73 Most of the Central Office Notices of Violation resulted from the review of self-reported data from PWS systems (11,425)

[^6]:    79 Includes Underground Injection Control and Emergency Response cases.

[^7]:    81 Includes Underground Injection Control and Emergency Response cases.

[^8]:    83 Includes Underground Injection Control and Emergency Response cases.

[^9]:    85 Includes Underground Injection Control and Emergency Response cases.

[^10]:    97 Includes Underground Injection Control, Dry Cleaners, and Emergency Response cases.

