

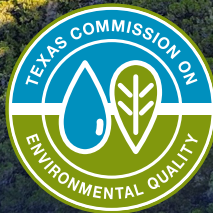
Public Drinking Water Conference

BACK TO BASICS

AUGUST 5-6, 2025

Online and In-Person

Renaissance Austin Hotel | 9721 Arboretum Blvd., Austin, TX 78759



CONDUCTED BY THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Colorado River at Austin, Texas | Photo Courtesy of Huda Khalid

For more information or to register online, visit www.tceq.texas.gov/drinkingwater/conference.html

2025 TCEQ Public Drinking Water Conference

Day One: Tuesday, August 5 - Morning Sessions

Morning General Sessions Grand Ballroom	
7:00 am	<i>REGISTRATION OPENS</i>
8:30 am	Welcome and Overview
9:15 am	Legislative Update
10:00 am	<i>BREAK / REFRESHMENTS / EXHIBITS AND TCEQ TECHNICAL ASSISTANCE ROOM OPEN</i>
10:30 am	Water Outlooks for Texas: Navigating Drought, Flooding, Fires and Ice
11:15 am	Growing and Keeping Your Operators
12:00 pm	<i>LUNCH ON YOUR OWN</i>

Day One: Tuesday, August 5 - Afternoon Sessions

	Track One Salon A	Track Two Salon B	Track Three Bluebonnet
1:30 pm	Lead Service Line Inventory (LSLI) Customer Service Approach and Strategies	Water Age in Your Distribution System	Growing and Keeping Your Operators - Panel
2:15 pm	LSLI Detection Strategies	Working with Developers: Growth in Rural Areas	Occupational Licensing
3:00 pm	<i>BREAK / REFRESHMENTS</i>		
3:30 pm	Lead and Copper Rule: Monitoring and Reporting	Water System Management: Customer Service	Troubleshooting at a Surface Water Treatment Plant
4:15 pm	Lead Testing in School and Child Care (LTSCC): How to Support Your Community	Per- and Polyfluoroalkyl Substances (PFAS) Rule	Problem Solving at a Surface Water Treatment Plant
5:00 pm	<i>DAY ONE WRAP-UP / EXHIBITS AND TCEQ TECHNICAL ASSISTANCE ROOM CLOSE</i>		

Day Two: Wednesday, August 6 - Morning Sessions

	Track One Salon A	Track Two Salon B	Track Three Bluebonnet
8:00 am	<i>EXHIBITS AND TCEQ TECHNICAL ASSISTANCE ROOM OPEN</i>		
8:00 am	Chlorination Basics	Drought Record and Planning for Water Supply Reliability	Public Utility Commission (PUC): Updates
8:45 am	Nitrification Basics	Asset Management	PUC: Mapping Program
9:30 am	<i>BREAK / REFRESHMENTS</i>		
10:00 am	Preparing for a Groundwater Investigation	Texas Water Infrastructure Coordination Committee (TWICC): Funding Help	Texas Water Development Board (TWDB): Water Loss Audit Validation Process
10:45 am	Preparing for a Surface Water Investigation	Texas Department of Licensing and Regulation (TDLR) Laws, Texas Aquifers and Groundwater Quality	TWDB: Funding
11:30 am	<i>LUNCH ON YOUR OWN / EXHIBITS CLOSE</i>		

Day Two: Wednesday, August 6 - Afternoon Sessions

	Track One Salon A	Track Two Salon B	Track Three Bluebonnet
1:00 pm	RTCR Coliform Sampling and Assessment Basics	Cross Connection Control - Water System Perspective	Source Water Protection and Best Management Practices
1:45 pm	Water System Safety	Cross Connection Control - Water System Perspective	Monitoring Data Integrity and Recordkeeping
2:30 pm	<i>BREAK / REFRESHMENTS</i>		
3:00 pm	Emergency Preparedness Plans (EPP) – What to Do After a Disaster	Free Chlorine Conversions	Groundwater Rule Essentials
3:45 pm	What is a Significant Change? Do I Need to Submit Plans?	Disinfectant Residual Monitoring	Public Notice and Boil Water Notifications
4:30 pm	<i>CONCLUSION / TCEQ TECHNICAL ASSISTANCE ROOM CLOSING</i>		

This project has been funded wholly or in part by the United States Environmental Protection Agency under an assistance agreement to Texas Commission on Environmental Quality. The contents of this document do not necessarily reflect the views and policies of the United States Environmental Protection Agency, nor does the United States Environmental Protection Agency endorse trade names or recommend the use of commercial products mentioned in this document.

Program Information

The 2025 TCEQ Public Drinking Water Conference is FREE to attendees. Pre-registration is required.

Tuesday, June 10 at 9:00 AM CST - Registration opens

Register at: <https://cvent.utexas.edu/pdw2025>

Conference Attendance Options

The 2025 TCEQ Public Drinking Water Conference will be held in a hybrid format. Attendees have the option to attend online or in-person. You'll need to select how you plan to attend during registration. Pre-registration is required because in-person attendance is limited.

Cost

The 2025 TCEQ Public Drinking Water Conference is offered FREE of charge.

Earn Credit Hours

Water system operators can receive general training credit toward the renewal of their water operator license from TCEQ for the qualifying sessions they attend online or in-person.

TCEQ Technical Assistance Room

Staff from the TCEQ Water Supply Division, Texas Water Development Board and Public Utility Commission, will be available for one-on-one discussions with attendees during the conference.

Workshop Information

In addition to the scheduled sessions, a variety of workshops are planned for the conference on topics such as:

- Emergency Preparedness Plans (bring your EPP);
- Water Conservation (bring your water audit or ordinance);
- Water Quality Issues (bring your equipment for monitoring chlorine, chloramines, iron, and manganese);
- Inventory - monitoring plans, data change requests (bring your current monitoring plan);
- RTCR Sample Siting Plan and Submissions (bring your sample site plan);
- Basic Math for Utility Calculations;
- Chlorine - injection pumps, nitrification, residual data (bring historical residual data, nitrification action plan);
- Drinking Water Viewer (DWV);
- Lead and Copper, Corrosion Control Studies;
- Surface Water - jar testing, filter assessments, data verification;
- Texas Water Infrastructure Coordination Committee (TWICC);
- Lab Stakeholder Meeting;
- and more.

PLEASE NOTE: A hotel room reservation does not serve as a conference registration. You must register for the conference separate from your hotel room reservation.

Conference Hotel

Renaissance Austin Hotel
9721 Arboretum Blvd
Austin, TX 78759

Book your discounted hotel room
on or after June 10, 2025:
<https://tinyurl.com/2025pdw>

The Renaissance has reserved a block of rooms for attendees at the discounted rate of \$173 per night for a single or a double. The conference rate is valid until July 14 OR until the room block is full. Reservations received after this date are taken on a space available basis and are not guaranteed the discounted rate. To receive the conference rate, visit <https://tinyurl.com/2025pdw>. To reserve via phone, call 800-468-3571 or 512-343-2626. To receive the conference rate, you must identify yourself as a participant of the TCEQ Public Drinking Water Conference.

We understand that the conference hotel cannot accommodate all conference participants. There are several nearby hotels, some of which have courtesy shuttles to the conference hotel. For information on overflow hotels, please visit:

<https://cvent.utexas.edu/pdw2025>

Parking

Attendees receive complimentary day parking in the Renaissance Austin surface lot. Overnight parking is \$10 per night. Use the QR codes posted throughout the lot to pre-pay for the duration of your stay. You must use discount code TCEQ to receive the discounted rate. Parking in unauthorized business lots will result in ticketing and towing. Onsite parking is limited, so please plan accordingly.

Exhibitor and Break Schedule

Monday, August 4, 5:00 pm - 7:00 pm: Exhibitor Meet and Greet

Tuesday, August 5, 7:30 am - 3:30 pm: Exhibit Hall Open

Morning Refreshments from 10:00 am - 10:30 am

Afternoon Refreshments from 3:00 pm - 3:30 pm

Wednesday, August 6, 7:00 am - 10:00 am: Exhibit Hall Open

Coffee and Pastries from 7:00 am - 8:00 am

Morning Refreshments from 9:30 am - 10:00 am

Afternoon Refreshments from 2:30 pm - 3:00 pm

Attention Exhibitors! To reserve an exhibit space or to learn more about exhibiting, email pdwcon@austin.utexas.edu.

Special Accommodations

If you have a disability and require special accommodations to fully participate in this event, please contact the conference organizer at least three weeks prior to the start of the Public Drinking Water Conference at pdwcon@austin.utexas.edu or 512-471-2886. The TCEQ is an equal opportunity/affirmative action employer. The agency does not allow discrimination on the basis of race, color, religion, national origin, sex, disability, age, sexual orientation, or veteran status. In compliance with the Americans with Disabilities Act, this document may be requested in alternate formats by contacting the TCEQ at www.tceq.texas.gov/publications.

QUESTIONS? Contact Customer Care at pdwcon@austin.utexas.edu or 512-471-2886 and ask for the TCEQ Public Drinking Water Conference.

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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Public Drinking Water

Public Drinking Water Conference | Austin, Texas

The 2025 TCEQ Public Drinking Water Conference is a FREE, two-day seminar designed to provide information relevant to public drinking water systems. TCEQ Water Supply Division representatives will give presentations on a wide variety of topics including drinking water regulations, upcoming rules, operations, distribution, licensing, new technology, and much more.

Staff from the TCEQ Water Supply Division will also be available to meet on an individual basis with water system operators and water system managers.

If you are a water system operator or water system manager this conference is a must. Water system operators can receive general training credit toward the renewal of their water operator license from the TCEQ for the qualifying sessions they attend. If you attend only one conference this year, make it the 2025 TCEQ Public Drinking Water Conference!

**Visit the conference website for the latest information:
<https://cvent.utexas.edu/pdw2025>**