**Mandatory Language for a Maximum Residual Disinfectant Level (MRDL) Violation**

**MRDL, ACUTE CHLORINE DIOXIDE**

You are receiving this notice due to a previously existing issue in your water system. **[PWS NAME]** exceeded the Maximum Residual Disinfectant Level (MRDL) for chlorine dioxide, at the treatment facility, during the month of **Month Year**. The water system failed to collect the required 3-sample set from the distribution system following the exceedance. This health language should have been communicated to you by **[PWS NAME]** within 24 hours of the violation and is being provided to you now for your knowledge.

The Texas Commission on Environmental Quality (TCEQ) has notified **[PWS NAME] [PWS ID]** that the drinking water being supplied to customers has exceeded the MRDL for chlorine dioxide. The U.S. Environmental Protection Agency (U.S. EPA) has established the MRDL for chlorine dioxide to be 0.8 milligrams per liter (mg/L) based on a daily sample result, and has determined that it is a health concern at levels above the MRDL.

Some infants and young children who drink water containing chlorine dioxide in excess of the MRDL could experience nervous system effects. Similar effects may occur in fetuses of pregnant women who drink water containing chlorine dioxide in excess of the MRDL. Some people may experience anemia.

The chlorine dioxide violations reported may have included exceedances within the distribution system which delivers water to customers. Because we did not monitor, we cannot be sure of the quality of your water in the distribution system during these times. Violations of the chlorine dioxide standard within the distribution system may harm human health based on short-term exposure. Certain groups, including fetuses, infants and young children, may be especially susceptible to nervous system effects from excessive chlorine dioxide exposure.

What has been done to address this issue?

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. **<water system official’s name>**

 **<area code + phone number>**

 Posted/Delivered on:\_\_\_\_\_\_\_\_\_\_\_\_\_

 **<Date Posted>**

**Instructions for Preparing the Required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice Delivery Timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 24 hours after the date that the violation occurred. Repeat public notice shall be issued every 90 days for as long as the violation persists. All notifications require the attached Certificate of Delivery to be sent to TCEQ due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.