**LEAD & COPPER RULE**

**CORROSION CONTROL**

**MANDATORY LANGUAGE - TIER II**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**[Name of System] Water Contains High Levels of Lead and/or Copper**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

**[Violation List: Use one or more of the statements below (as needed) when listing the specific requirement(s) that were not met.]**

* Failed to maintain OWQP minimum or ranges for optimal corrosion control
* Failed to submit Lead Public Education documentation
* Failed to submit recommendations for optimal corrosion control treatment
* Failed to submit recommendations for source water treatment of lead and copper
* Failed to perform corrosion control studies to determine whether treatment is necessary to reduce the corrosivity of the water
* Failed to maintain optimal water quality parameter minimum or ranges
* Failed to install and/or operate approved source water treatment and submit certification of treatment
* Failed to notify State of long-term change in treatment or addition of a new source before implementing change
* Failure to meet approved maximum permissible levels for entry point lead and copper
* Failed to remove lead service lines

**What should I do?**

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

* Call us at the number below to find out how to get your water tested for lead and copper.
* Find out whether your pipes contain lead, lead solder, or copper.
* Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
* Don’t cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
* **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified **within 24 hours.** Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason**. However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**\***Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure

Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.\*

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level

**What is being done?**

**[Describe corrective action(s) associated with the violations listed above.]** Corrosion control, and necessary components, will be in place by [provide date].

For more information, please contact **[name of water system contact]** at **[phone number]** or **[mailing address]**.

\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\*

This notice is being sent to you by [Name of System]. State Water System ID#: \_\_\_\_\_\_\_\_\_\_\_.

Date distributed: \_\_\_\_\_\_.

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 30 days following the initial violation. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.