**Mandatory Public Notification Language**

**Notice of Drinking Water Treatment Technique Violation(s)**

[Water System Name and ID] has violated the treatment technique requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterlybasis.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. During **[Two Consecutive Months, Year]**, sufficient levels of chlorine residual were not met in more than five percent (5%) of monthly samples**.**

The following actions are being taken to address this issue:

<corrective actions>

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact \_\_\_\_\_\_\_­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. <water system official’s name>

<area code + phone number>

Posted/Delivered on: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

<Date Posted>

**Instructions for Preparing the Required Public Notice:**

Recopy mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice Delivery Timeliness:**

The initial public notice shall be issued as soon as possible, but in no case later than 30 days. Repeat public notice shall be issued every 90 days for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.