**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

PWS NAME has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period] we [did not monitor or test – or – did not complete all monitoring or testing] for [contaminant(s)] and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Contaminant | Required sampling frequency | Number of samples taken | When samples should have been taken | When samples were or will be taken |
| *Lead and copper tap water sampling* |  |  |  |  |
| *Lead and Copper entry point sampling* |  |  |  |  |
| *Water quality parameters* |  |  |  |  |

**What is being done?**

We are working to correct the problem. For more information, please contact [name of contact] at [phone number] or [mailing address].

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*Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by \_\_\_\_\_\_\_\_\_\_\_\_. Public Water System Number: TX\_\_\_\_\_

Date Distributed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 12 months following the initial violation. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice. Public notice delivery may be provided by the Consumer Confidence Report (CCR), if 12 month requirement is met.

Refer to 30 TAC §290.122 for additional information on Public Notification.