**PUBLIC NOTICE MANDATORY LANGUAGE CODING**

**Tier 2 violations/ Non-Acute**

**Mandatory Language for Surface Water Treatment Technique Violation**

**SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

The **PWS NAME**, PWS ID **TXxxxxxxx**,failed to meet the minimum treatment technique requirements for the month of **Month Year.** Specifically, our water system had **[using the “Violation List” below, enter the type of violation that occurred].**

**Violation List:**

* [Combined filter effluent turbidity readings above 1.0 NTU.
* More than 5% of the combined filter effluent turbidity readings were above 0.3 NTU for the month.
* Low disinfectant (Free Chlorine) residuals in more than 5% of monthly samples for two consecutive months.
* Low disinfectant (Free Chlorine) residual entering the distribution system for more than four consecutive hours.
* Low disinfectant (Total Chlorine) residuals in more than 5% of the monthly samples for two consecutive months.
* Low disinfectant (Total Chlorine) residual entering the distribution system for more than four consecutive hours.
* Low Disinfection Contact Time (CT) for more than four consecutive hours.
* Failure to install filtration by application deadline (GUI).
* Failure to provide *Cryptosporidium* treatment.
* Failure to maintain microbial treatment
* Failure to achieve at least 99% (2-log) removal of *Cryptosporidium*.]

You may add other information here if you wish. The added information must appear in one or more separate paragraphs and must be both pertinent and factual. For example, “The [PWS Name] has taken the following corrective actions to prevent a recurrence of the violations: [list the actions you have taken].”

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact  at

 . **<water system official’s name>**

 **<area code + phone number>**

Posted /Delivered on:

**<Date Posted>**

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than [**30 days]** after the violation was identified. All notifications require the Certificate of Delivery due ten days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.