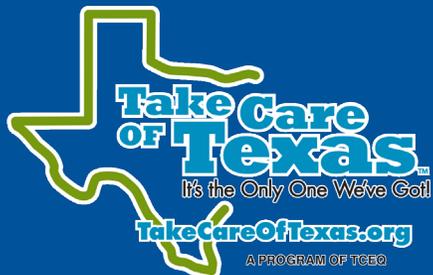




Small Business and Local Government Assistance



Small Business & Local Government Assistance
1-800-447-2827 www.TexasEnviroHelp.org

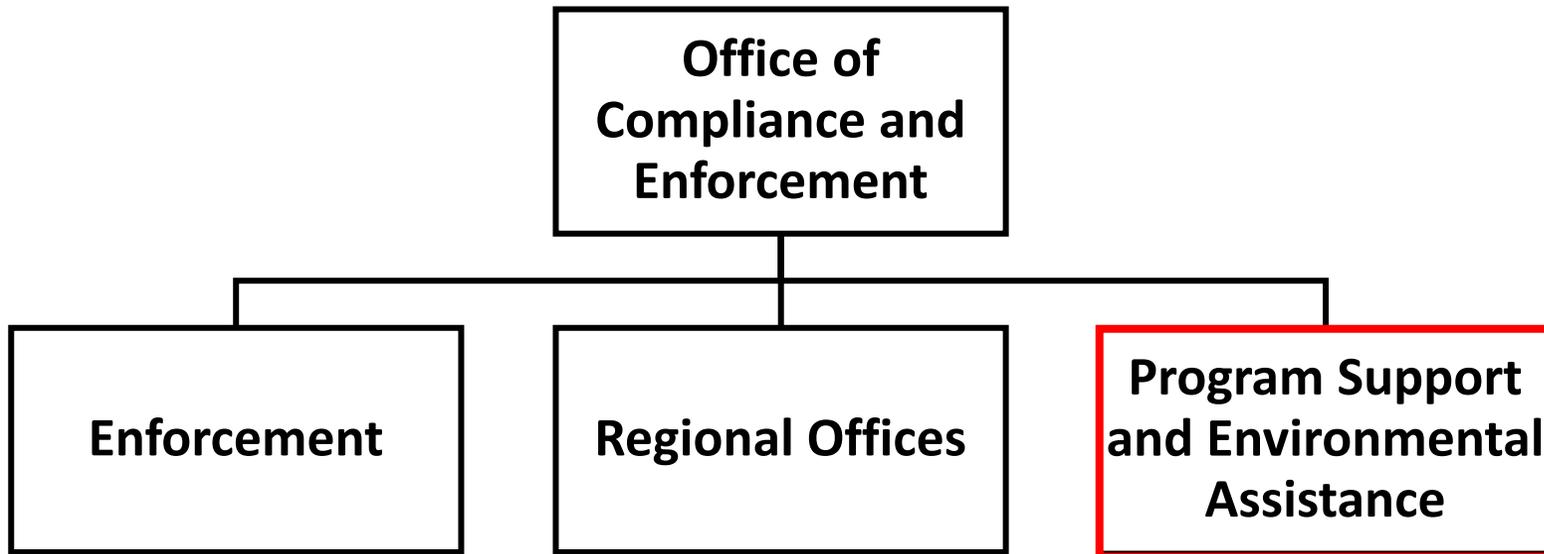


What does SBLGA do?

The Small Business and Local Government Assistance (SBLGA) team provides compliance help to small businesses and local governments. Our **free** and **confidential** help includes:

- Technical Assistance with understanding the rules and meeting requirements
- One-on-one help
- Compliance tools and guidance

Is SBLGA Part of OCE?



SBLGA in Austin Headquarters

Stephanie Lindgren – Central

Stephanie.Lindgren@tceq.texas.gov

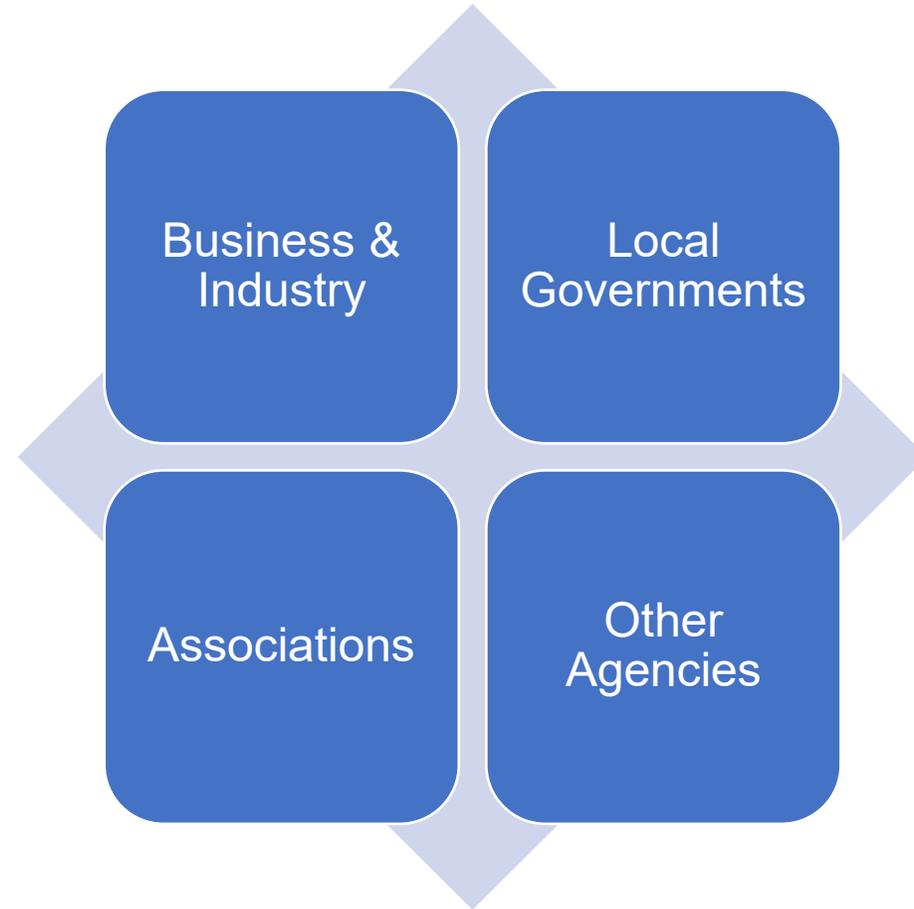
Celeste Walker - Central

Celeste.Walker@tceq.texas.gov

SBLGA Customers



Help For Smaller Entities



Small Business

Any independently owned and operated company with **100 or fewer** employees across all locations.



Small Local Government

City of 50,000 or fewer



County of 100,000 or fewer



ISD with 100,000 or fewer students

Where Can We Help?

Air

- De Minimis
- Permits by Rule
- Standard Permits
- NSR Permitting
- Title V Permitting NESHAPS
- Non-attainment
- Oil & Gas

Water

- Public Water Supply
- Storm Water Permitting
- Wastewater Permitting
- OSSF
- Water Rights

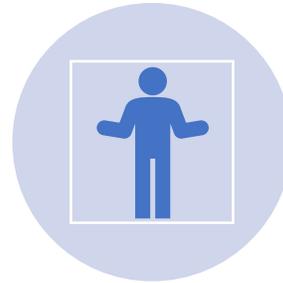
Waste

- Industrial Waste
- Hazardous Waste
- Municipal Waste
- Special Waste
- Waste Transporters
- Petroleum Storage Tanks

Where We *Can't* Help:



Financial help – we do not have money for business loans, nor do we manage grants.



Non-responsive, hostile, or unwilling entities - we can't help those who won't work with us.



Health & Safety – we do not provide compliance assistance for health and safety rules.



Unlocking STEERS accounts

SBLGA Programs

Hotline

EnviroMentor

Regional Staff

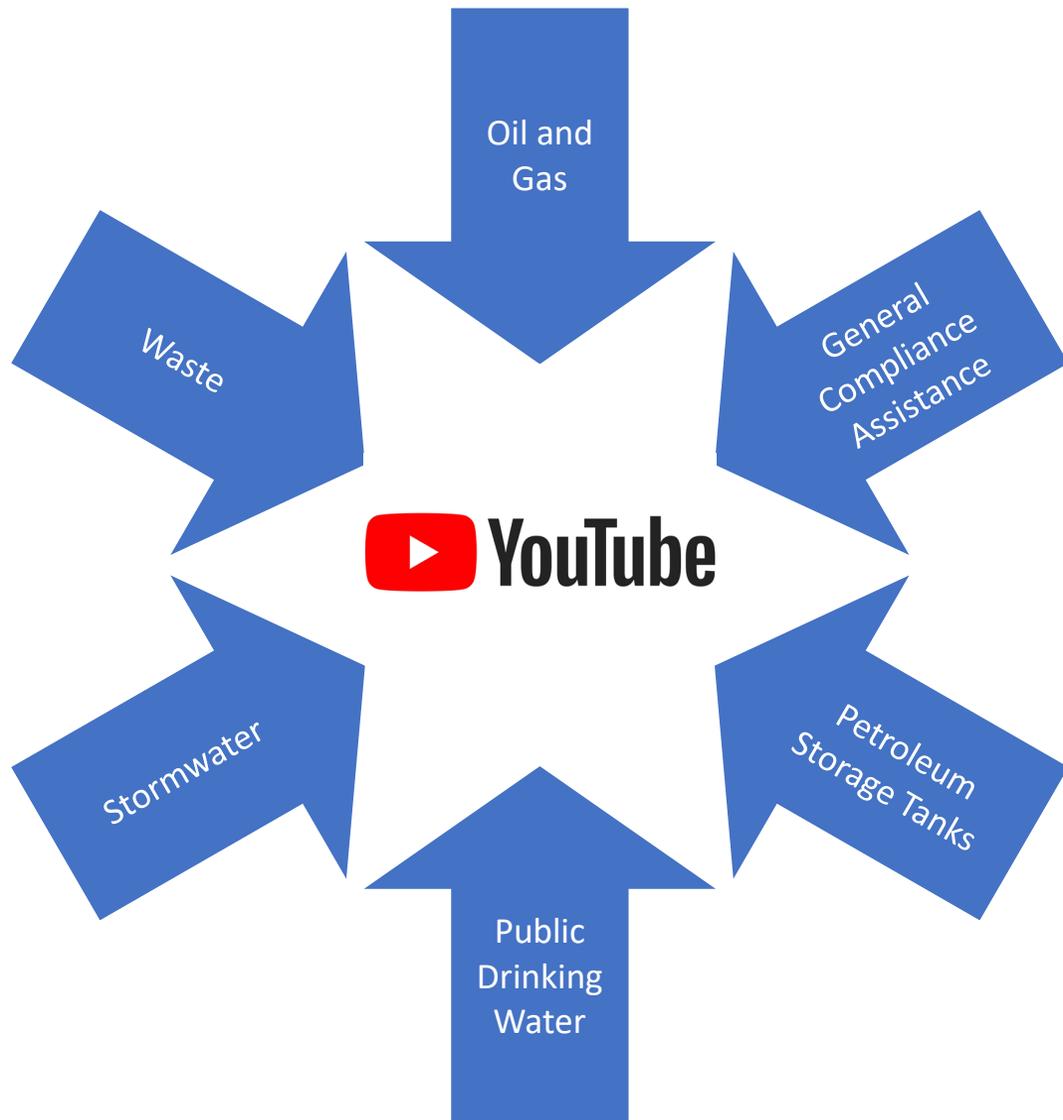
The Advocate Electronic Newsletter

GovDelivery Groups

Getting Help

- Hotline 1-800-447-2827
 - Monday-Friday 8am-5pm
- TexasEnviroHelp@tceq.texas.gov
- www.TexasEnviroHelp.org
- Office and Site Visits





Compliance Assistance Videos

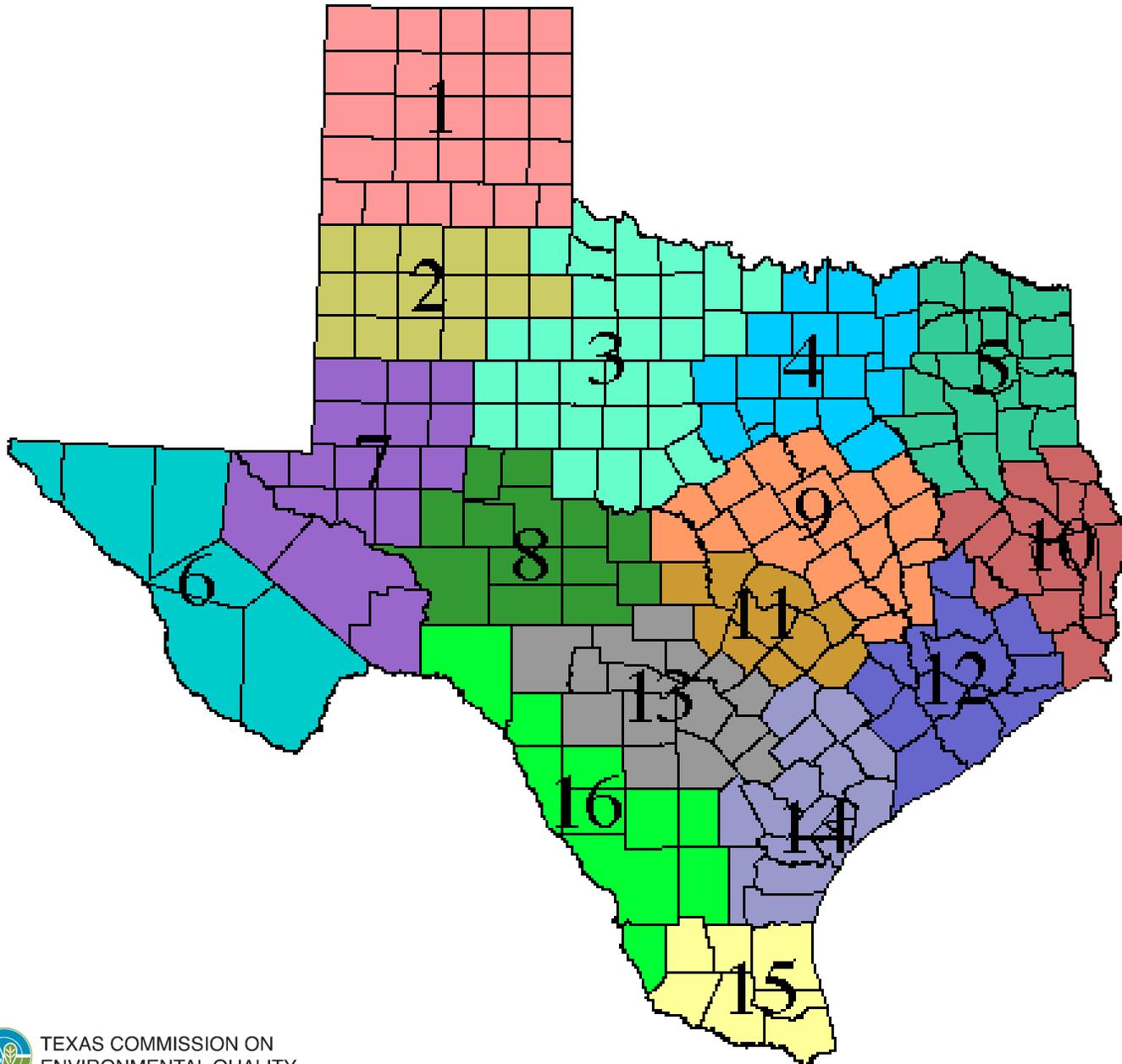
Visit [TCEQNews](https://www.tceq.texas.gov/news) & [TexasEnviroHelp.org](https://www.texasenvirohelp.org)

EnviroMentor Program

The EnviroMentor Program is a **volunteer** program offering technical assistance at no cost. Our EM volunteers consist of:

- Consultants
- Engineers
- Operators
- Lawyers





SBLGA Local Staff Available

[SBLGA Team
Members by Region](#)

Rural Ombudsman



Liaison between
TCEQ and Local
Governments



Outreach and
education



Partnership
development



Provides Local
Government
perspective on
TCEQ rules and
policy



Jason Robinson, 512-
239-6710
[Jason.Robinson@tceq.
texas.gov](mailto:Jason.Robinson@tceq.texas.gov)

The Advocate

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[Sign Up!](#)

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Petroleum Storage Tank

Public Water Systems

On-Site Sewage Facilities

Wastewater

Landscape Irrigator

Oil & Gas Activity

GovDelivery Groups

[Sign up here!](#)

Examples of Assistance



Environmental Trade Fair and Conference



When: May 14-15, 2024



Where: Austin Convention Center in
Austin, TX



Creating an account

Filling out forms or permits

Step-by-step walkthroughs

Video tutorials

Preparing and Responding to Natural Disasters



Drought Contingency Plans (DCPs)



Preparing for Extreme Cold Weather Conditions for PWSs



Guidance for WWTPs Responding to Disasters



Managing Debris from Tornadoes, Wildfires, etc.

Waste Designation Decision Matrix - Solid Waste Determination

This is the waste designation decision matrix provided by the Small Business and Local Government Assistance Program to aid businesses in deciding how certain wastes must be handled.

This matrix is provided as an assistance tool. It cannot be used as a substitute for following applicable city, state, and federal laws.

Is your waste a solid waste? [40 CFR 261.2](#)

YES

NO

Definition of a Solid Waste

Solid waste includes garbage, rubbish, refuse, sludge from a wastewater treatment plant, water supply treatment plant, or air pollution control facility, and other discarded material, including solid, liquid, semi-solid, or contained gaseous material resulting from industrial, municipal, commercial, mining, and agricultural operations, and from community and institutional activities result from (or are incidental to) operations of industry, manufacturing, mining, or agriculture — for example, wastes from power generation plants, manufacturing facilities, and laboratories serving an industry.

Solid waste does **not** include any of the following:

- Domestic sewage or a mixture of domestic sewage and other wastes that pass through a sewer system to a POTW;
- Industrial wastewater discharges subject to an NPDES permit;
- Irrigation return flows;
- Soil, dirt, rock, sand, and other natural or man-made inert solid materials used to fill land if the object of the fill is to make the land suitable for the construction of surface improvements;
- and more. See [40 CFR 261.4\(a\)\(1\)-\(22\)](#) for a complete listing.

Waste Determination Matrix

A Closer Look: EnviroMentor

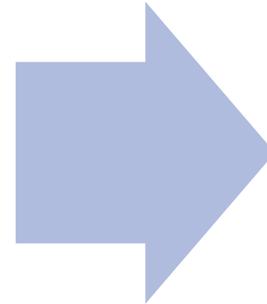
What can our EMs help with?

- Sawmill with a nuisance complaint that progressed to enforcement
- PWS needing a licensed Professional Engineer to review their system
- Manufacturer needing a Permit-By-Rule application
- Abandoned leaking PST cleanup
- Customer converting a garage into a slaughterhouse

Sharing Your Expertise: EnviroMentor

If you have...

- Environmental experience
- An environmental degree
- A water or wastewater operator license
- A law degree



You can be an EnviroMentor!



Let's Tackle the Grease in This Kitchen!

Why should I help?

- Prevent grease buildups from blocking sewer lines.
- Stop sewer overflows into streets and storm drains.
- Save money spent on costly cleanups of sewage spills.
- Reduce the number of times you have to clean your grease trap (food service).
- Protect the quality of our water.

DO!



- ✓ Put oil and grease in covered collection containers.



- ✓ Scrape food scraps from dishes into trash cans and garbage bags and dispose of properly. Avoid using your garbage disposal.



- ✓ Remove oil and grease from dishes, pans, fryers, and griddles. Cool first before you skim, scrape, or wipe off excess grease.



- ✓ Prewash dishes and pans with cold water before putting them in the dishwasher.



- ✓ Cover kitchen sink with catch basket and empty into garbage can as needed.



- ✓ Cover floor drain with fine screen and empty into garbage can as needed.

DON'T!



- ✗ Don't pour oil and grease down the drain.



- ✗ Don't put food scraps down the drain.



- ✗ Don't run water over dishes, pans, fryers, and griddles to wash oil and grease down the drain.

- ✗ Don't rinse off oil and grease with hot water.

More Ways to Tackle Grease

- ▶ Use environmentally safe cleaning products instead of harsh detergents or cleaners that can damage sewer lines.
- ▶ If you generate large amounts of used cooking oil, reuse or recycle it. To find a recycler, check the phone book under "recyclers" or "rendering companies."
- ▶ If you generate small amounts of used cooking oil, reuse it as often as possible and then pour it into a container you can throw away. Never pour it down the drain.
- ▶ Start a compost pile at your home with scraps that are not meat. The TCEQ publication *Marketing and Composting: A "Take Care of Texas" Guide (GI-36)* provides basic information to get you started.



For more information, contact the Texas Commission on Environmental Quality (TCEQ) Small Business & Local Government Assistance Section
1-800-447-2827 • TexasEnviroHelp.org



TakeCareOfTexas.org

Publications

GI-290: Do's and Don'ts with Fats, Oils, and Grease

[Electronic Version Available](#)

FREE Outreach Resources

Clean Pipes are Green Pipes Information Card

- M-99
- What should and shouldn't go down the drain
- www.takecareoftexas.org

CLEAN PIPES ARE GREEN PIPES

Simple steps to keep our water clean, protect public health, and avoid expensive plumbing repairs.

NEVER POUR DOWN THE DRAIN OR TOILET:



Wipes, even "flushable" ones, which can clog municipal and septic wastewater systems since they don't break down like toilet paper.



Fats, oils, and grease (FOG), including cooking oil, pan drippings, gravy, bacon grease, lard, shortening, butter, margarine, salad dressings, mayonnaise, creams, and sauces.

INSTEAD, RECYCLE USED COOKING OIL WHEN POSSIBLE— contact a local cooking oil recycler for locations.



If you must dispose of cooking oil or grease, **contact your local household waste program** to find out how. As a last resort, seal in a container in the trash.



Use a paper towel to **scrape grease from dishes** and cookware into the trash (the grease from cloth towels ends up in the wastewater system when you wash them).



Use a sink strainer to catch small pieces of food and compost your food waste whenever possible.



Use **environmentally safe cleaning products**, such as those with the EPA Safer Choice label.

HOW IS OUR CUSTOMER SERVICE? tceq.texas.gov/customer-survey

RG-530

**Managing Small
Domestic
Wastewater
Systems**



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
RG-530 (revised 9/15)

Managing Small Domestic Wastewater Systems

- Plain language guidance
- Easy-to-use worksheets
- Simple, no-computer-needed toolkit
- Online spreadsheet available

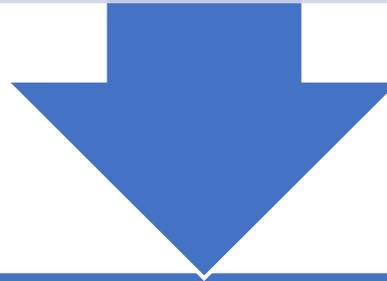
Asset Management Program for Small Systems

The Texas Water Development Board (TWDB) is providing a funding opportunity for small water or wastewater systems.

Up to \$100k
per system

No financial
match required

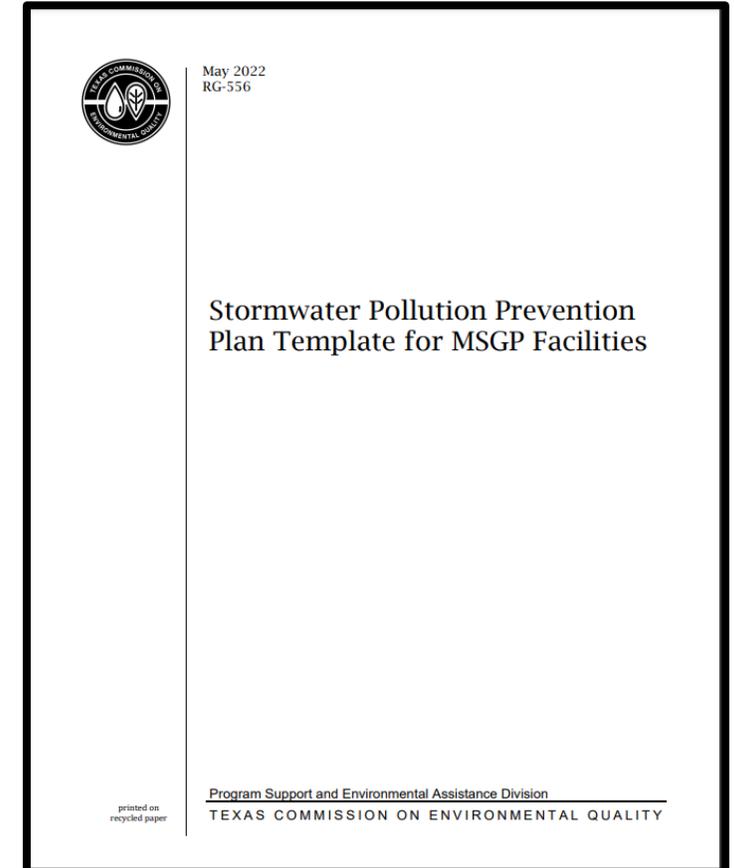
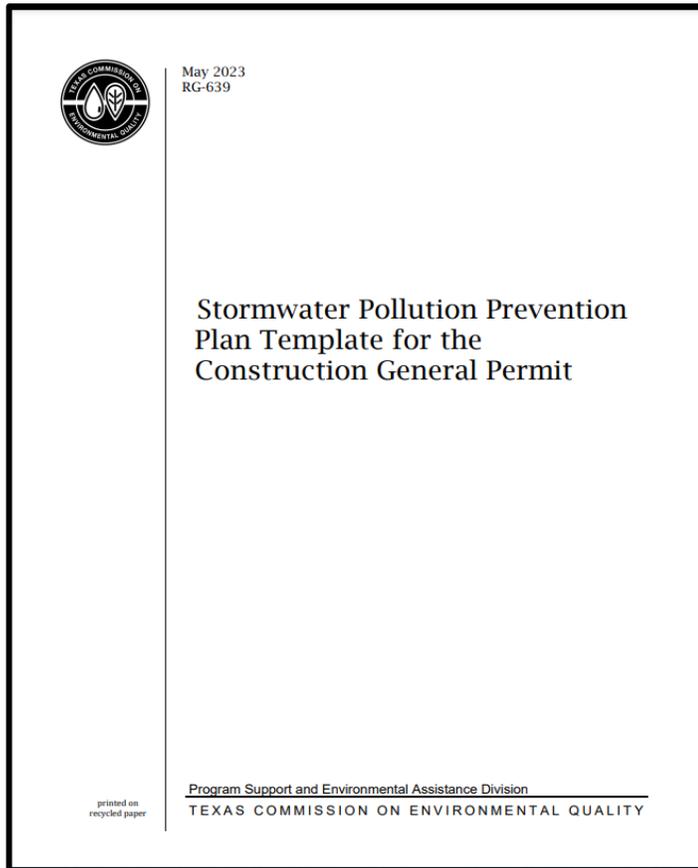
Minimum of 80
hours of staff
time required



Applications available Sept. 18, 2023 – Nov. 2, 2023!

Stormwater Pollution Prevention Plan Templates

Available for Construction
General Permit and
Multisector General Permit



Hotline Example

Customer is investigated, told they need a stormwater permit

Calls SBLGA Hotline for assistance

Which permit – MSGP or CGP?

Determined a Conditional No Exposure Stormwater Permit was needed

Sent customer checklist for the permit

Hotline Example



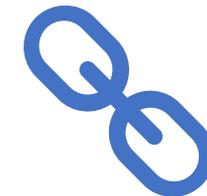
Information request for building new evaporation pond

Identify what permits and documents are needed



CGP, construction notice, Wastewater Evaporation General Permit

Provide links and resources for additional guidance



Hotline Example

Want to start pressure washing business, is a water reclamation system needed?

Direct them to Texas Water Code 26.121

Requirement applies for businesses and homeowners

Discuss options with the customer

Capture wastewater and take it to WWTP for disposal

Capture wastewater and reuse based on 30 TAC 210 Subchapter E



Information Resources

SBLGA Hotline

1-800-447-2827

www.TexasEnviroHelp.org

Questions?

Stephanie Lindgren

512-239-5855

Stephanie.Lindgren@tceq.texas.gov

Celeste Walker

512-239-0478

Celeste.Walker@tceq.texas.gov