

July 9, 2020

Note to TCEQ Customers:

We know that some of our customers are having economic hardships as a result of COVID-19. From March 1, 2020 through July 31, 2020, TCEQ discontinued Late Fees and Interest, providing an additional 5 months to allow for payment without penalties. During the same period, TCEQ did not charge any account that went 90 days past due a Collection Cost Recovery fee.

Effective August 1, 2020, with the exception of Agency approved exclusions, any account remaining delinquent will receive Late Fees and Interest **retroactively** to the original invoice date. Additionally, effective August 1, 2020, any account that became 90 days delinquent between March 1, 2020 through Jul 31, 2020 or that becomes 90 days delinquent on August 1, 2020, will be charged a Collection Cost Recovery fee.

However, any entity on a current payment plan with TCEQ will not be charged late fees, interest or Collection Cost Recovery fees.

For those entities still enduring hardships, we strongly recommend you contact our office at 512-239-0369 or email AcctRec@tceq.texas.gov. As a reminder, to expedite your payment, you may pay your invoice online at www.tceq.texas.gov/epay.