TCEQ FLOOD RESPONSE:

Resources for You in the Aftermath of a Flood

Our regional offices are available to assist you

TCEQ Customer Service and After-Hours Line 1-888-777-3186

Texas residents can use this line to report environmental complaints or concerns. During regular business hours, calls will be routed automatically to the closest TCEQ regional office. Callers after business hours will be directed to an answering service that will get your message to the TCEQ immediately.

Los hispanohablantes pueden llamar al 1-888-777-3186.

Find TCEQ Guidance and Resources on the Web

Visit our main flood response webpage: www.tceq.texas.gov/response/floods

Here are some of the documents we’ve posted to assist you:

- After the flood, is your water safe to drink? www.tceq.texas.gov/goto/safe-water
- Disinfecting your private well: www.tceq.texas.gov/goto/gi-432
- How to sample your well water and understand the results: www.tceq.texas.gov/goto/gi-433